RAILROAD COMMISSION OF TEXAS
GAS SERVICES DIVISION

GAS UTILITIES
INFORMATION BULLETIN

No. 977

RAILROAD COMMISSION
OF TEXAS

Barry Smitherman, Chairman
David Porter, Commissioner
Christi Craddick, Commissioner

William O. Geise
Director
Gas Services Division

November 26, 2013

TABLE OF CONTENTS

SECTION PAGE

SECTION 1 - NEW APPEALS AND APPLICATIONS FILED 2

SECTION 2 - APPEALS AND APPLICATIONS SET FOR HEARING 3

SECTION 3 - STATUS OF PENDING CASES 3

SECTION 4 - NOTICES OF DISMISSAL 3

SECTION 5 - ORDERS OF THE COMMISSION 3

SECTION 6 - MISCELLANEOUS 4

SECTION 1

NEW APPEALS AND APPLICATIONS FILED

None at this time.

SECTION 2

APPEALS AND APPLICATIONS SET FOR HEARING OR PREHEARING CONFERENCE

Office of General Counsel Weekly Hearing Schedules for 2013

SECTION 3

STATUS OF PENDING CASES

None at this time.

SECTION 4

NOTICES OF DISMISSAL

None at this time.

SECTION 5
ORDERS OF THE COMMISSION

GUD No. 10285
Statement of Intent filed by Texas Gas Service Company to Increase Gas Utility Rates within the Unincorporated Areas of the Rio Grande Valley Service Area.

SECTION 6
MISCELLANEOUS

WILLIAM O. GEISE, GAS SERVICES DIVISION DIRECTOR

1. OFFICE OF THE DIRECTOR

A. Publications

1. Texas Utilities Code Titles 3 and 4. Now available at the State of Texas' website at:

   http://www.statutes.legis.state.tx.us

   Special Rules of Practice and Procedure and Substantive Rules. Now available thru the Commission's Website at:

   http://info.sos.state.tx.us/pls/pub/readtac$ext.ViewTAC?tac_view=4&ti=16&pt=1&ch=7

2. Annual Report for Fiscal Year – Now available via the Commission's website at:

   http://www.rrc.state.tx.us/data/gasservices/annualrpt/index.php

3. Six MCF Monthly Residential Gas Bill Analysis for Twenty-five Texas Cities - Now available via the Commission's website at:

   http://www.rrc.state.tx.us/data/gasservices/sixmcf/index.php

B. Interest Rate on Customer Deposits

We have been advised by the Public Utility Commission that the interest rate to be applied to customer deposits in calendar year 2013 is 0.12%. All gas utilities should use 0.12% for the calendar year 2012 and .19% for calendar year 2011.

2. UTILITY AUDIT SECTION

A. Maintains headquarters and three district offices as follows:

Headquarters - William B. Travis Building
1701 North Congress, P. O. Box 12967, Austin, Texas 78701 — Telephone (512) 463-7022, Fax (512) 475-3180
Ed Abrahamson, Director, Utility Audit Section
Pearl Rodriguez, Program Specialist
Irma Brower, Accounting Technician II

Fort Worth - City Hall 13th Street Annex, 401 W. 13th St Suite B — Telephone (817) 882-8966, Fax (817) 882-8951
Josh Settle, Auditor
Yolandra Davis, Senior Auditor

Austin District - P. O. Box 12967, Austin, Texas 78711-2967

Stephen Cooper, Advising Auditor — Telephone (512) 463-7119

Houston District - 1706 Seamist Drive, Suite 501 Telephone (713) 869-8425
Houston, TX 77008-3135 Fax (713) 869-3219
Margie Stoney, Project Auditor
Larry Alcorn, Auditor
Dale Francis, Senior Auditor
Konata Uzoma, Senior Auditor
Vonetta Jackson, Auditor

B. Gas Utility Tax, Annual Reports and Audit Reports

1. Questions relating to gas utility tax, call Irma Brower or Pearl Rodriguez at (512) 463-7022.
2. Questions relating to annual reports, call Pearl Rodriguez at (512) 463-7022.
3. Inquiries relating to audit reports, call Pearl Rodriguez at (512) 463-7022.

C. Available Information

Gas Utility Annual Reports - Now available via Commission's website at:

https://rrcsearch3.neubus.com/esd3-rrc/index.php?_module_=esd&_action_=keysearch&profile=13

Information relating to any of the above, are available for review at the William B. Travis Building, Gas Services Division, 9th Floor, 1701 North Congress. All requests for copies must be made in writing and should be addressed to the Audit Section. Copies will be provided for a fee, depending on the volume of copy work desired, allow a minimum of seven to ten business days for completion of requests. Inquiries regarding copies should be directed to the Audit Section at (512) 463-7022, or Fax your request to (512) 475-3180.

3. MARKET OVERSIGHT

A. Maintains the following office to assist you:

Headquarters - William B. Travis Building
1701 North Congress, P.O. Box 12967, Austin, Texas 78711 Telephone (512) 463-7164
Mark Evarts, Director

B. Gas Utilities Information Bulletin

Published on the Commission's web site at:
http://www.rrc.state.tx.us/forms/newsletters/gasutilitybulletins/index.php

C. Proposals For Decision

Published on the Commission's web site at: http://www.rrc.state.tx.us/meetings/dockets/index.php

D. Tariff Filings
Questions pertaining to the filing of tariffs and/or quality of service rules should be directed to Kathy Arroyo, Claudia Godoy, Yolanda Lovelace, or Ranissa Stewart at (512) 463-7167.

E. Curtailments
Curtailment questions should be referred to (512) 463-7167. Curtailment reports made Monday through Friday, 8:00 a.m. to 5:00 p.m., should be made to (512) 463-7167. Curtailment reports made during hours other than those specified above and holidays, should be made to (512) 463-6788.

F. Compliance Filings

Questions regarding gas utilities docket compliance filing requirements should be referred to Mark Brock at (512) 463-7167.

G. Complaints and Inquiries

All complaints and inquiries relating to the gas utility industry should be directed to the Market Oversight Section at (512) 463-7164.

H. Pending RRC Rules and Regulations:

4. HEARINGS AND LEGAL ANALYSIS

A. Miscellaneous

Anyone wishing to obtain copies of appendices to Orders appearing in Section 5 of this Bulletin should contact the Legal Division at (512) 463-7017.

B. Status of Pending Cases

The status of all pending cases listed in Section 3 of this Bulletin is for informational purposes only and is complete up to the time of printing of this Bulletin. For a more accurate status of pending cases, please call the Legal Division at (512) 463-7017.