

**RAILROAD COMMISSION OF TEXAS  
GAS SERVICES DIVISION**

**GAS UTILITIES  
INFORMATION BULLETIN**

**No. 866**



**RAILROAD COMMISSION  
OF TEXAS**

**Victor G. Carrillo, Chairman  
Elizabeth A. Jones, Commissioner  
Michael L. Williams, Commissioner**

**William O. Geise  
Director  
Gas Services Division**

**April 25, 2009**

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Orders were issued in the following dockets:

**GUD No. 9846:** Rate Case Expenses for Universal Natural Gas, Inc. Severed from Gas Utilities Docket No. 9797 – *Final Order.*

**GUD No. 9852:** Statement of Intent Filed by Zia Natural Gas Company for the Unincorporated Area of the Brecken Estates Subdivision in Gaines County, Texas – *Final Order.*

**SECTION 1**  
**NEW APPEALS AND APPLICATIONS FILED**

**DOCKET NO.** -- 9867  
**CAPTION** -- Rate Case Expense Severed from Docket No. 09839  
**DATE FILED** -- April 8, 2009  
**FILED BY** -- Commission's Own Motion  
**EXAMINER** -- John Chakales

**SECTION 2**  
**APPEALS AND APPLICATIONS SET FOR HEARING OR PREHEARING CONFERENCE**

**SECTION 3**  
**STATUS OF PENDING CASES**

None at this time.

**SECTION 4**  
**NOTICES OF DISMISSAL**

None at this time.

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**SECTION 5**  
**ORDERS OF THE COMMISSION**

**BEFORE THE**  
**RAILROAD COMMISSION OF TEXAS**

**RATE CASE EXPENSES SEVERED FROM**  
**GAS UTILITIES DOCKET**  
**NOS. 9797 AND 9809**

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**GAS UTILITIES DOCKET**  
**NO. 9846**

**FINAL ORDER**

Notice of Open Meeting to consider this Order was duly posted with the Secretary of State within the time period provided by law pursuant to TEX. GOV=T CODE ANN. Chapter 551, et seq. (Vernon 2004 & Supp. 2008). The Railroad Commission of Texas adopts the following findings of fact and conclusions of law and orders as follows:

**FINDINGS OF FACT**

1. Universal Natural Gas, Inc. (AUniversal@) is a utility as that term is defined in the Texas Utility Code, and is subject to the jurisdiction of the Railroad Commission of Texas (ACommission@).
2. Universal owns and operates a gas distribution system that provides gas service to customers in Montgomery, Walker and Houston Counties, Texas.
3. On April 21, 2008, Universal filed a statement of intent to increase rates on customers located in the unincorporated areas of Montgomery, Walker and Houston Counties, Texas, which was originally docketed by the Commission as Gas Utilities Docket No. 9797.
4. On July 16, 2008, Universal filed an appeal of the action of the City of Huntsville, Texas, which was originally docketed by the Commission as Gas Utilities Docket No. 9809.
5. On July 21, 2008, the Examiners consolidated Gas Utilities Docket Nos. 9797 and 9809 into one docket, Gas Utilities Docket No. 9797 (“GUD No. 9797”), because the two dockets requested the same rates and involved common questions of law and fact pursuant to 16 TEX. ADMIN. CODE § 1.125 (1991).
6. On December 16, 2008, the Commission issued a final order in GUD No. 9797.
7. In the December 16, 2008, final order issued in GUD No. 9797, the Commission severed rate case expense issues out of GUD No. 9797 and into a separate docket, Gas Utilities Docket No. 9846: Rate Case Expenses severed from Gas Utilities Docket No. 9797 and 9809.
8. A final hearing was conducted in Austin on February 25, 2009, to take testimony, other evidence, and legal argument on all issues of law and fact that were raised in or relevant to Universal's request for reimbursement of rate case expenses, and for the purpose of developing a record that the Commission will use in making a determination on Universal’s rate case expense request.
9. Universal=s witnesses established that the hourly rates charged by consulting attorneys, and special service consultants were reasonable; the number of consulting attorneys working on the underlying docket was minimized; the invoices accurately documented hours worked and services provided; there were no time entries exceeding 12.0 hours per day; and there were no disbursements for hotels, valet parking, designer coffee, airfare, or meals requiring special scrutiny or disallowment.

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10. The Examiners reviewed all invoices supporting the rate case expenses incurred by Universal and did not find any duplication of services or testimony. There is no evidence in the record that any of the expenses submitted for reimbursement were not necessarily incurred in the prosecution of Universal=s rate case proceeding before the Commission.

11. The requested actual rate case expenses of Universal in the amount of \$113,041 for actual work performed were reasonable and were necessary for the prosecution of GUD No. 9797 before the Commission.

12. The evidence in the record indicates that Universal=s proposed \$0.18 per Mcf surcharge to recover rate case expenses will allow the utility to recover its costs without over-recovering from its customers. It is therefore reasonable that Universal recover all rate case expenses approved herein by use of a \$0.18 per Mcf surcharge for its customers located in Montgomery, Walker and Houston Counties, Texas.

13. The evidence in the record indicates that imposing a \$0.18 per Mcf surcharge on gas volumes will not be overly-burdensome on Universal=s customers, and will allow Universal to recover its expenses. It is reasonable that Universal recover all rate case expenses approved herein over a period of approximately twenty-four (24) months billed to all customers subject to the final orders approved in GUD No. 9797.

14. Allowing Universal to charge interest on outstanding rate case expense amounts at the Commission=s published rate applicable to interest on customer deposits, which is currently 2.09% per annum, will allow Universal to recover the costs associated with recovering rate case expenses over a period of twenty-four months and is therefore reasonable.

15. Universal=s proposal to true-up rate case expenses after the twenty-four month recovery period is reasonable because it will allow the utility to recover the exact amount of rate case expenses without over-recovering or under-recovering the utility=s rate case expenses from customers.

16. It is reasonable to allow Universal to recover up to \$10,355 in estimated future rate case expenses, provided that Universal submit evidence of actual incurrence and the reasonableness and necessity of the future expenses to the Gas Services Division of the Commission.

#### CONCLUSIONS OF LAW

1. Universal Natural Gas, Inc. (AUniversal@) is a gas utility as defined in TEX. UTIL. CODE ANN. ' ' 101.003(7), 121.001 (Vernon 2007 & Supp. 2008) and is subject to the Commission=s jurisdiction under TEX. UTIL. CODE ANN. ' ' 104.001, 121.051 (Vernon 2007 & Supp. 2008).

2. Each party seeking reimbursement for its rate case expenses has the burden to prove the reasonableness of such rate case expenses by a preponderance of the evidence, under 16 TEX. ADMIN. CODE ' 7.5530 (2002).

3. The rate case expenses enumerated in the findings of fact herein are reasonable and comply with 16 TEX. ADMIN. CODE ANN. ' 7.5530 (2002).

4. The Commission has the authority to allow Universal to recover rate case expenses through a surcharge on its rates, under TEX. UTIL. CODE ANN. ' 104.051 (Vernon 2007 & Supp. 2008).

**IT IS THEREFORE ORDERED** that Universal Natural Gas, Inc. is authorized to recover all rate case expenses incurred in GUD No. 9797 and approved by this order by means of a surcharge on its rates charged to ratepayers subject to the final orders entered in GUD No. 9797. A surcharge on rates shall be charged at \$0.18 per Mcf on all gas volumes for all customer classes and be implemented over a period of approximately twenty-four (24)

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months, commencing with the date this final order becomes effective. The \$0.18 per Mcf surcharge shall be a separate line item on each customer's bill clearly identifying the recovery rate and amount recovered each month.

**IT IS FURTHER ORDERED** that Universal Natural Gas, Inc. shall file a semi-annual report with the Director of the Gas Services Division identifying the amount of rate case expenses recovered to date; the outstanding rate case expense balance at the beginning of the semi-annual period; the amounts of interest charged, accrued and recovered under the RCS Rider; the volumes and amounts collected by month by customer class; and the ending balance for the period. Universal shall include in the semi-annual report a monthly reconciliation of any future expenses and fees billed by Ms. Hodgins (not to exceed \$1,600), Mr. Neilson (not to exceed \$6,175) and R.J. Covington (not to exceed \$2,580). The report shall include copies of the invoices billed, the work performed, the purpose and necessity of the work performed, and an affidavit by Ms. Hodgins. The semi-annual report should be filed no later than 45 days after the end of June and December.

**IT IS FURTHER ORDERED** that Universal Natural Gas, Inc. shall true-up any amounts over-recovered or under-recovered at the end of the twenty-four month recovery period. If at the end of the 24-month recovery period, Universal is either over or under recovered, the utility shall file a report with the Director of the Gas Services Division identifying the over or under recovered amount and the estimated number of months required to fully collect any under recovered amount. All over-recovered amounts shall be refunded, with interest, in the following billing cycle.

**IT IS FURTHER ORDERED** that any proposed findings of fact and conclusions of law not specifically adopted herein are **DENIED**. **IT IS ALSO ORDERED** that each exception to the Examiners' Proposal for Decision not expressly granted herein is overruled and all pending motions and requests for relief not previously granted herein are hereby **DENIED**.

**IT IS FURTHER ORDERED THAT** Universal Natural Gas, Inc. may begin surcharging rates for rate case expenses on and after the date of this Order. This Order will not be final and appealable until 20 days after a party is notified of the Commission's order. A party is presumed to have been notified of the Commission's order three days after the date on which the notice is actually mailed. If a timely motion for rehearing is filed by any party at interest, this order shall not become final and effective until such motion is overruled, or if such motion is granted, this order shall be subject to further action by the Commission. Pursuant to TEX. GOV'T CODE ' 2001.146(e), the time allotted for Commission action on a motion for rehearing in this case prior to its being overruled by operation of law, is hereby extended until 90 days from the date the order is served on the parties.

Each exception to the examiners' proposal for decision not expressly granted herein is overruled. All requested findings of fact and conclusions of law which are not expressly adopted herein are denied. All pending motions and requests for relief not previously granted or granted herein are denied.

**SIGNED** this 14<sup>th</sup> day of April, 2009.

**RAILROAD COMMISSION OF TEXAS**

/s/  
\_\_\_\_\_  
**CHAIRMAN VICTOR G. CARRILLO**

/s/  
\_\_\_\_\_  
**COMMISSIONER ELIZABETH A. JONES**

/s/  
\_\_\_\_\_  
**COMMISSIONER MICHAEL L. WILLIAMS**

April 25, 2009

**ATTEST:**

Kim Williamson  
**SECRETARY**

**RAILROAD COMMISSION OF TEXAS**

<b>STATEMENT OF INTENT FILED BY ZIA          NATURAL GAS COMPANY FOR THE          UNINCORPORATED AREA OF THE BRECKEN          ESTATES SUBDIVISION IN GAINES COUNTY,          TEXAS</b>	; ; ; ;	<b>GAS UTILITIES DOCKET          NO. 9852</b>
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**FINAL ORDER**

Notice of Open Meeting to consider this Order was duly posted with the Secretary of State within the time period provided by law pursuant to TEX. GOV'T CODE ANN. Chapter 551, et seq. (Vernon 2004 & Supp. 2008). The Railroad Commission of Texas adopts the following findings of fact and conclusions of law and orders as follows:

**FINDINGS OF FACT**

1. Zia Natural Gas Company (AZia@) is a utility as that term is defined in the Texas Utility Code, and is subject to the jurisdiction of the Railroad Commission of Texas (ACommission@).
2. Zia owns and operates a gas distribution system that provides gas service to customers within the unincorporated area of the Brecken Estates Subdivision in Gaines County, Texas.
3. Zia provides gas service to approximately 33 residential environs customers located in the Brecken Estates Subdivision in Gaines County, Texas.
4. On January 9, 2009, Zia filed with the Commission a statement of intent to change rates for the unincorporated area of the Brecken Estates Subdivision in Gaines County, Texas.
5. In its statement of intent Zia requested an effective date of March 1, 2009.
6. On February 10, 2009, the Commission suspended the implementation of Zia=s proposed rate changes for environs customers for up to 150 days pursuant to TEX. UTIL. CODE ANN. ' 104.107(a)(2).
7. Zia provided notice of its requested rate increase by mailing notice of its statement of intent on January 30, 2009, to all affected customers.
8. No protests were filed with the Commission regarding the proposed new rate schedules for Zia; no customers or municipality filed a petition to intervene or otherwise participated in this proceeding.
9. No final hearing was conducted in this docket.
10. In 2008, Zia filed a rate request with the New Mexico Regulation Commission (ANMPRC@), Utility Case No.08-00036-UT, In the Matter of Zia Natural Gas Company=s Petition for an Increase in its Rates and Changes to Rate Structure.
11. On November 25, 2008, the NMPRC issued an order approving new rates for Zia.=s customers in New

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Mexico. The new rates approved by the NMPRC went into effect on January 1, 2009.

12. The data submitted by Zia in this docket encompass a full test-year, i.e. the twelve-month period ending August 31, 2007, adjusted to August 31, 2008.

13. Zia requests Commission approval to implement the same rates approved by the NMPRC in Utility Case No.08-00036-UT, In the Matter of Zia Natural Gas Company=s Petition for an Increase in its Rates and Changes to Rate Structure, for its 33 residential customers that are located within the Brecken Estates Subdivision in Gaines County, Texas.

14. Zia requests Commission approval of a residential service rate consisting of a \$10.96 per month minimum customer charge and a volumetric \$2.698 per Mcf volumetric charge on all gas volumes delivered.

15. Zia requests Commission approval of a small commercial service rate consisting of a \$15.15 per month minimum customer charge and a volumetric \$2.698 per Mcf volumetric charge on all gas volumes delivered.

16. Zia requests Commission approval of a large commercial service rate consisting of a \$40.53 per month minimum customer charge and a volumetric \$2.698 per Mcf volumetric charge on all gas volumes delivered.

17. Zia requests Commission approval of a Connect Fee of \$15.00, an After-Hours Connect Fee of \$22.50, a Late Payment Fee of 0.67% per month, a Reconnect Fee of \$15.00, an After-Hours Reconnect Fee of \$22.50, a Labor Rate of \$50.00 per man, and a Read-in Meter Fee of \$20.00.

18. The Hearings Examiners have reviewed the cost of service model submitted by Zia and have determined that the overall revenue requirement is reasonable and allows the utility to earn a reasonable rate of return on its invested capital used in providing gas service and to recover its expenses that are reasonable and necessary for providing gas service.

#### **CONCLUSIONS OF LAW**

1. Zia Natural Gas Company (AZia@) is a "Gas Utility" as defined in TEX. UTIL. CODE ANN. ' 101.003(7) (Vernon 2007 & Supp. 2008) and ' 121.001 (Vernon 2007 & Supp. 2008) and is therefore subject to the jurisdiction of the Railroad Commission (Commission) of Texas.

2. The Railroad Commission of Texas (Commission) has jurisdiction over Zia and Zia's statement of intent under TEX. UTIL. CODE ANN. ' ' 102.001, 104.001 and 104.201 (Vernon 2007 & Supp. 2008).

3. Under TEX. UTIL. CODE ANN. ' 102.001 (Vernon 2007 & Supp. 2008), the Commission has exclusive original jurisdiction over the rates and services of a gas utility that distributes natural gas in areas outside of a municipality and over the rates and services of a gas utility that transmits, transports, delivers, or sells natural gas to a gas utility that distributes the gas to the public.

4. This Statement of Intent was processed in accordance with the requirements of the Gas Utility Regulatory Act (GURA), and the Administrative Procedure Act, TEX. GOV'T CODE ANN. ' ' 2001.001-2001.902 (Vernon 2008).

5. In accordance with the stated purpose of the Texas Utilities Code, Subtitle A, expressed under TEX. UTIL. CODE ANN. ' 101.002 (Vernon 2007 & Supp. 2008), the Commission has assured that the rates, operations, and services established in this docket are just and reasonable to customers and to the utilities.

6. TEX. UTIL. CODE ANN. ' 104.107 (Vernon 2007 & Supp. 2008) provides the Commission's authority to suspend the operation of the schedule of proposed rates for 150 days from the date the schedule would otherwise go into effect.

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7. In accordance with TEX. UTIL. CODE ' 104.103 (Vernon 2007 & Supp. 2008), 16 TEX. ADMIN. CODE ANN. ' 7.230 (2002), and 16 TEX. ADMIN. CODE ANN. ' 7.235 (2002), adequate notice was properly provided.
8. In accordance with the provisions of TEX. UTIL. CODE ANN. ' 104.102 (Vernon 2007 & Supp. 2008), 16 TEX. ADMIN. CODE ANN. ' 7.205 (2002), and 16 TEX. ADMIN. CODE ' 7.210 (2002), Zia filed its Statement of Intent to change rates.
9. Zia met the required burden of proof in accordance with the provisions of TEX. UTIL. CODE ANN. ' 104.008 (Vernon 2007 & Supp. 2008) on the elements of its requested rate increase identified in this order.
10. The rates proposed by Zia are in accordance with TEX. UTIL CODE ANN. ' 104.006 (Vernon 2007 & Supp. 2008) because the rates established for customers of each environs area do not exceed 115 percent of the average of all rates for similar services for all municipalities served by Zia in the same county.
11. The revenue, rates, rate design, and service charges proposed by Zia are found to be just and reasonable, not unreasonably preferential, prejudicial, or discriminatory, and are sufficient, equitable, and consistent in application to each class of consumer, as required by TEX. UTIL. CODE ANN. ' 104.003 (Vernon 2007 & Supp. 2008).
12. The overall revenues as established by the findings of fact and attached schedules are reasonable; fix an overall level of revenues for Zia that will permit the company a reasonable opportunity to earn a reasonable return on its invested capital used and useful in providing service to the public over and above its reasonable and necessary operating expenses, as required by TEX. UTIL. CODE ANN. ' 104.051 (Vernon 2007 & Supp. 2008); and otherwise comply with Chapter 104 of the Texas Utilities Code.
13. The revenue, rates, rate design, and service charges proposed will not yield to Zia more than a fair return on the adjusted value of the invested capital used and useful in rendering service to the public, as required by TEX. UTIL. CODE ANN. ' 104.052 (Vernon 2007 & Supp. 2008).
14. The rates established in this docket comport with the requirements of TEX. UTIL. CODE ANN. ' 104.053 (Vernon 2007 & Supp. 2008) and are based upon the adjusted value of invested capital used and useful, where the adjusted value is a reasonable balance between the original cost, less depreciation, and current cost, less adjustment for present age and condition.
15. It is reasonable for the Commission to allow Zia to include a Purchase Gas Adjustment Clause in its rates to provide for the recovery of all of its gas costs, in accordance with 16 TEX. ADMIN. CODE ' 7.5519 (2002).
16. All expenses for lost and unaccounted for gas in excess of 5.0 percent shall be disallowed, consistent with TEX. ADMIN. CODE ' 7.5519 (2002).
17. Zia is required by 16 TEX. ADMIN. CODE ' 7.315 (2002) to file electronic tariffs incorporating rates consistent with this Order within thirty days of the date of this Order.

**IT IS THEREFORE ORDERED** that the rates, rate design, and service charges established in the findings of fact and conclusions of law and shown on the attached Schedules for Zia Natural Gas Company are **APPROVED**.

**IT IS FURTHER ORDERED** that, in accordance with 16 TEX. ADMIN. CODE ' 7.315, within 30 days of the date this Order is signed, Zia shall file tariffs with the Gas Services Division. The tariffs shall incorporate rates, rate design, and service charges consistent with this Order, as stated in the findings of fact and conclusions of law and shown in the attached Schedules.

**IT IS FURTHER ORDERED** that all proposed findings of fact and conclusions of law not specifically adopted in this

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Order are hereby **DENIED**. **IT IS ALSO ORDERED** that all pending motions and requests for relief not previously granted or granted herein are hereby **DENIED**.

**IT IS FURTHER ORDERED THAT** within 30 days of this order Zia **SHALL** electronically file tariffs and rates schedules in proper form that accurately reflect the rates approved by the Commission in this Order.

This Order will not be final and effective until 20 days after a party is notified of the Commission's order. A party is presumed to have been notified of the Commission's order three days after the date on which the notice is actually mailed. If a timely motion for rehearing is filed by any party at interest, this order shall not become final and effective until such motion is overruled, or if such motion is granted, this order shall be subject to further action by the Commission. Pursuant to TEX. GOV'T CODE '2001.146(e), the time allotted for Commission action on a motion for rehearing in this case prior to its being overruled by operation of law, is hereby extended until 90 days from the date the order is served on the parties.

Each exception to the examiners' proposal for decision not expressly granted herein is overruled. All requested findings of fact and conclusions of law which are not expressly adopted herein are denied. All pending motions and requests for relief not previously granted or granted herein are denied.

**SIGNED** this 14<sup>th</sup> day of April, 2009.

**RAILROAD COMMISSION OF TEXAS**

*/s/* \_\_\_\_\_  
**CHAIRMAN VICTOR G. CARRILLO**

*/s/* \_\_\_\_\_  
**COMMISSIONER ELIZABETH A. JONES**

*/s/* \_\_\_\_\_  
**COMMISSIONER MICHAEL L. WILLIAMS**

**ATTEST:**

Kim Williamson  
**SECRETARY**

**SECTION 6**  
**MISCELLANEOUS**

**WILLIAM O. GEISE, GAS SERVICES DIVISION DIRECTOR**

**1. OFFICE OF THE DIRECTOR**

**A. Publications**

1. Texas Utilities Code Titles 3 and 4. Now available at the State of Texas' website at:

<http://www.statutes.legis.state.tx.us>

Special Rules of Practice and Procedure and Substantive Rules. Now available thru the Commission's Website at:

[http://info.sos.state.tx.us/pls/pub/readtac\\$ext.ViewTAC?tac\\_view=4&ti=16&pt=1&ch=7](http://info.sos.state.tx.us/pls/pub/readtac$ext.ViewTAC?tac_view=4&ti=16&pt=1&ch=7)

2.

- a. Annual Report for Fiscal Year 2007 – Now available via the Commission's website at:

<http://www.rrc.state.tx.us/data/gasservices/annualrpt/2007/index.php>

- b. Annual Report for Fiscal Year 2006 – Now available via the Commission's website at:

<http://www.rrc.state.tx.us/data/gasservices/annualrpt/2006/index.php>

- c. Annual Report for Fiscal Year 2005 – Now available via the Commission's website at:

<http://www.rrc.state.tx.us/data/gasservices/annualrpt/2005/index.php>

- d. Annual Report for Fiscal Year 2004 – Now available via the Commission's website at:

<http://www.rrc.state.tx.us/data/gasservices/annualrpt/2004/index.php>

- e. Annual Report for Fiscal Year 2003 – Now available via the Commission's website at:

<http://www.rrc.state.tx.us/data/gasservices/annualrpt/2003/index.php>

- f. Annual Report for Fiscal Year 2002 – Now available via the Commission's website at:

<http://www.rrc.state.tx.us/data/gasservices/annualrpt/2002/index.php>

- g. Annual Report for Fiscal Year 2001 – available via the Commission's website at:

<http://www.rrc.state.tx.us/data/gasservices/annualrpt/2001/index.php>

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3. Six MCF Monthly Residential Gas Bill Analysis for Twenty-five Texas Cities - \$2.00 – Now available via the Commission’s website at:

<http://www.rrc.state.tx.us/data/gasservices/sixmcf/index.php>

**B. Interest Rate on Customer Deposits**

We have been advised by the Public Utility Commission that the interest rate to be applied to customer deposits in calendar year 2009 is 2.09%. All gas utilities should use 4.69% through December 31, 2008 and use 2.09% effective January 1, 2009.

**2. UTILITY AUDIT SECTION**

**A. Maintains headquarters and three district offices as follows:**

Headquarters - William B. Travis Building 1701 North Congress, P. O. Box 12967, Austin, Texas 78701 Ed Abrahamson, Director, Utility Audit Section Pearl Rodriguez, Program Specialist	Telephone (512) 463-7022 Fax (512) 475-3180
Dallas District- 1546 Rowlett Rd., Suite 107, Garland, Texas 75043  Yolandra Davis, Auditor Josh Settle, Auditor	Telephone (972) 240-5757 Fax (972) 303-1897
Austin District- P. O. Box 12967, Austin, Texas 78711-2967  Stephen Cooper, Senior Auditor	Telephone (512) 463-7022 Fax (512) 475-3180
Houston District- 1706 Seamist Drive. Suite 501 Houston, TX 77008-3135 Margie Stoney, Senior Auditor Larry Alcorn, Auditor Dale Francis, Auditor LaToya Johnson, Auditor Konata Uzoma, Auditor	Telephone (713) 869-8425 Fax (713) 869-3219

**B. Gas Utility Tax, Annual Reports and Audit Reports**

1. Questions relating to gas utility tax, call Pearl Rodriguez at (512) 463-7022.
2. Questions relating to annual reports, call Pearl Rodriguez at (512) 463-7022.
3. Inquiries relating to audit reports, call Pearl Rodriguez at (512) 463-7022.

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**C. Available Information**

Copies of gas utility annual reports (2000 to present), as well as information relating to any of the above, A through C, are available for review at the William B. Travis Building, Gas Services Division, 9th Floor, 1701 North Congress. All requests for copies must be made in writing and should be addressed to the Audit Section. Copies will be provided for a fee, depending on the volume of copy work desired, allow a minimum of seven to ten business days for completion of requests. Inquiries regarding copies should be directed to the Audit Section at (512) 463-7022, or Fax your request to (512) 475-3180.

**3. MARKET OVERSIGHT****A. Maintains the following office to assist you:**

Headquarters - William B. Travis Building  
1701 North Congress, P.O. Box 12967, Austin, Texas 78711  
Mark Evarts, Director

Telephone (512) 463-7164

**B. Gas Utilities Information Bulletin**

Published on the Commission's web site at:

<http://www.rrc.state.tx.us/forms/newsletters/gasutilitybulletins/index.php>

**C. Proposals For Decision**

Published on the Commission's web site at: <http://www.rrc.state.tx.us/meetings/dockets/index.php>

**D. Tariff Filings**

Questions pertaining to the filing of tariffs and/or quality of service rules should be directed to Kathy Arroyo, Yolanda Lovelace or Marie Blanco at (512) 463-7167.

**E. Curtailments**

Curtailment questions should be referred to (512) 463-7167. Curtailment reports made Monday through Friday, 8:00 a.m. to 5:00 p.m., should be made to (512) 463-7167. Curtailment reports made during hours other than those specified above and holidays, should be made to (512) 463-6788.

**F. Compliance Filings**

Questions regarding gas utilities docket compliance filing requirements should be referred to Mark Brock at (512) 463-7164.

**G. Complaints and Inquiries**

All complaints and inquiries relating to the gas utility industry should be directed to the Market Oversight Section at (512) 463-7164.

**H. Pending RRC Rules and Regulations:**

GUD No. 9277 Amendments to §7.305 Curtailment Rule

**4. HEARINGS AND LEGAL ANALYSIS****A. Miscellaneous**

Anyone wishing to obtain copies of appendices to Orders appearing in Section 5 of this Bulletin should contact the Legal Division at (512) 463-7017.

**B. Status of Pending Cases**

The status of all pending cases listed in Section 3 of this Bulletin is for informational purposes only and is complete up to the time of printing of this Bulletin. For a more accurate status of pending cases, please call the Legal Division at (512) 463-7017.