

## RAMP vs RRC Online Administration

You may need to become an administrator for both the RRC Access Management Process (RAMP) and RRC Online. There are two separate processes for becoming an administrator for RAMP and for RRC Online and user administrator is handled differently in each of them.

### What are the key differences between being an administrator in RAMP versus RRC Online?

As a Delegated Administrator for RAMP, you can manage access for your company's authenticated users to the CASES Online Portal and the PIPES Online Portal.

As a Security Administrator for RRC Online, you can manage access for your company's users to applications in RRC Online. See the *Online Filing Opportunities* (<https://www.rrc.texas.gov/forms/online-filing-at-rrc/online-filing-opportunities/>) page for a list of applications available in RRC Online.

### How do I become a Delegated Administrator for RAMP?

Submit the online Security Administrator Form – External (SAFE) (<https://myaccess.texas.gov/rrc/#/safe>). You will receive a password reset email when your request is approved by RRC.

### Where can I find information about administering users in RAMP?

See the *Administrator Guide* on the *RAMP Information* page (<https://www.rrc.texas.gov/forms/RAMP-information/>).

### How do I become a Security Administrator for RRC Online?

Complete the Security Administrator Designation (SAD) form (<https://www.rrc.texas.gov/media/z4ddu0te/formsadp.pdf>) and email it to [rrconline-security@rrc.texas.gov](mailto:rrconline-security@rrc.texas.gov). Once RRC approves the SAD form, an [email](#) with your assigned User ID will be sent to you.

### Where can I find information about administering users in RRC Online?

See the *Online Filing at RRC* pages (<https://www.rrc.texas.gov/forms/online-filing-at-rrc/>) on the RRC website.