**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26738

**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 04/01/2014 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** Y **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** N **INACTIVE DATE:**

## RATE SCHEDULE

**SCHEDULE ID** **DESCRIPTION**

**AMA RES INC 2022GRIP**

Implementing rates pursuant to settlement agreement effective 06/09/2023 for the Amarillo Service Area (Amarillo, Channing, and Dalhart). The billing of the new rates will be effective June 9, 2023.

RATE SCHEDULE: RESIDENTIAL GAS SERVICE
APPLICABLE TO: AMARILLO SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Services Rendered on and after 06/09/2023

Availability
This schedule is applicable to general use by Residential customers for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

| Charge | | Amount |
|---|---|---|
| Customer Charge (Note 1) | | $ 15.00 |
| Interim Rate Adjustment (IRA) (Note 2) | $ 6.02 | |
| Total Customer Charge | | $ 21.02 |
| Consumption Charge | | $ 0.32946 per Ccf |

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:
(1) Per 2020 West Texas ALDC Statement of Intent Settlement
(2) 2021 IRA - $2.83, 2022 IRA - $3.19

**PSF 2022**

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

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**SCHEDULE ID** **DESCRIPTION**

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only
Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;

(D) shall not exceed $1.00 per service or service line; and

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(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y

(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

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|---|---|
| | (4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061.<br><br>A. ABBREVIATIONS AND DEFINITIONS<br><br>1) Authority - The Texas Public Finance Authority, together with any successor to |

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its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose

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rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.
b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff

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established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS
For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

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E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently

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(but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE
Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).

If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and

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| | (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.<br><br>I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **Rider FF 11** | This rider is for the franchise fee for each city which is based on the franchise agreement of each city. As of 10/01/2023, there were no franchise fee rate changes since 10/01/2022.<br><br>RIDER: FF - FRANCHISE FEE ADJUSTMENT<br>APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers.<br><br>Monthly Adjustment<br>Company will adjust Customer`s bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality`s franchise ordinance. Each municipality`s franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer`s bill to account for any over- or under-recovery of municipal franchise fees by Company.<br><br>City Franchise fee<br><br>Abernathy 5%<br>Amarillo 5%<br>Amherst 5%<br>Anton 5%<br>Big Spring 3.50%<br>Bovina 5%<br>Brownfield 5%<br>Buffalo Springs Lake 5%<br>Canyon 5% |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Channing 5% |
| | Coahoma 3% |
| | Crosbyton 5% |
| | Dalhart 3% |
| | Dimmitt 5% |
| | Earth 5% |
| | Edmonson 2% |
| | Floydada 3% |
| | Forsan 3% |
| | Friona 5% |
| | Fritch 5% |
| | Hale Center 5% |
| | Happy 3% |
| | Hart 5% |
| | Hereford 3% |
| | Idalou 4% |
| | Kress 3% |
| | Lake Tanglewood 5% |
| | Lamesa 4% |
| | Levelland 5% |
| | Littlefield 5% |
| | Lockney 3% |
| | Lorenzo 5% |
| | Los Ybanez 0% |
| | Lubbock 5% |
| | Meadow 5% |
| | Midland 5% |
| | Muleshoe 5% |
| | Nazareth 3% |
| | New Deal 5% |
| | New Home 3% |
| | Odessa 5% |
| | O`Donnell 3% |
| | Olton 3% |
| | Opdyke West 3% |
| | Palisades 5% |
| | Pampa 5% |
| | Panhandle 5% |
| | Petersburg 3% |
| | Plainview 5% |
| | Post 5% |
| | Quitaque 5% |
| | Ralls 4% |
| | Ransom Canyon 3% |
| | Ropesville 5% |
| | Sanford 5% |
| | Seagraves 5% |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Seminole 4%<br>Shallowater 5%<br>Silverton 5%<br>Slaton 5%<br>Smyer 3%<br>Springlake 3%<br>Stanton 5%<br>Sudan 5%<br>Tahoka 5%<br>Timbercreek Canyon 5%<br>Tulia 5%<br>Turkey 3%<br>Vega 3%<br>Wellman 5%<br>Wilson 3%<br>Wolfforth 4% |
| **Rider Tax 2020** | |
| | Rider Tax updated to reflect the rate changes due to the 2020 Census results.<br><br>RIDER TAX - TAX ADJUSTMENT<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 04/01/2023<br><br>Application<br>Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only. Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code. Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.<br><br>GROSS RECEIPTS TAX: This rider is for the State Gross Receipts Tax which is based on the population of each city. The basis for the population is the U.S. Census which is conducted every 10 years. Therefore these rates change each 10 years as the census numbers become final. The tax rates shown are the values shown in the Texas Tax Code. |

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**SCHEDULE ID** **DESCRIPTION**

POPULATION KEY
TAX RATE LESS THAN 1000
0.00000 1000 TO 2499
0.005810 2499 TO 9999
0.0107 10000 AND ABOVE
0.01997

CITY TAX RATE
Abernathy 0.01070
Amarillo 0.01997
Amherst 0.00000
Anton 0.00000
Big Spring 0.01997
Bovina 0.00581
Brownfield 0.01070
Buffalo Springs Lake 0.00000
Canyon 0.01997
Channing 0.00000
Coahoma 0.00000
Crosbyton 0.00581
Dalhart 0.01070
Dimmitt 0.01070
Earth 0.00000
Edmonson 0.00000
Floydada 0.01070
Forsan 0.00000
Friona 0.01070
Fritch 0.00581
Hale Center 0.00581
Happy 0.00000
Hart 0.00000
Hereford 0.01997
Idalou 0.00581
Kress 0.00000
Lake Tanglewood 0.00000
Lamesa 0.01070
Levelland 0.01997
Littlefield 0.01070
Lockney 0.00581
Lorenzo 0.00000
Los Ybanez 0.00000
Lubbock 0.01997
Meadow 0.00000
Midland 0.01997
Muleshoe 0.01070
Nazareth 0.00000
New Deal 0.00000

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26738

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

New Home 0.00000
Odessa 0.01997
O'donnell 0.00000
Olton 0.00581
Opydke West 0.00000
Palisades 0.00000
Pampa 0.01997
Panhandle 0.00581
Petersburg 0.00581
Plainview 0.01997
Post 0.01070
Quitaque 0.00000
Ralls 0.00581
Ranson Canyon 0.00581
Ropesville 0.00000
Sanford 0.00000
Seagraves 0.00581
Seminole 0.01070
Shallowater 0.01070
Silverton 0.00000
Slaton 0.01070
Smyer 0.00000
Springlake 0.00000
Stanton 0.01070
Sudan 0.00000
Tahoka 0.00581
Timbercreek Canyon 0.00000
Tulia 0.01070
Turkey 0.00000
Vega 0.00000
Wellman 0.00000
Wilson 0.00000
Wolfforth 0.01070

**WTX GCA 10486_1023**

Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER
APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Application
Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26738

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:<br><br>Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:<br>GCA= ( G/S + CF + CRR) Where:<br>1. G, in dollars, is the expected cost of gas for the expected sales billing units.<br>2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.<br>3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.<br><br>More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)<br>a = over (under) collection dollar amount for the 12 month period ending September.<br><br>b = expected estimated sales volumes for the future 12 month period ending November.<br>c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)<br><br>4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |
| **WTX WNA 10174** | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER<br><br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment
The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment
The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

WNAFi = Ri x ((HSFi (NDD-ADD)) / (BLi + (HSF i x ADD)))
Where
i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

WNAi WNAFi x qii

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

**ALDC SUR 2020SOI**

Implementing rates pursuant to SOI settlement agreement effective 06/01/2021 for the Amarillo (Amarillo, Channing and Dalhart) and Lubbock Service Areas.

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

RATE SCHEDULE: ALDC SUR 2020 SOI
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: Services Rendered on and after 06/01/2021

Application
The Rate Case Expense Surcharge (RCE) rate as set forth below is pursuant to the Settlement Agreement between Atmos Energy Corporation West Texas Division and the Cities of Amarillo, Lubbock, Dalhart and Channing (ALDC Cities). This monthly rate shall apply to all customer classes of Atmos Energy Corp., West Texas Divisions' ALDC Cities Service Areas in the amount shown below. The surcharge rate will be in effect for approximately 36 months recovered through the consumption charge until all approved and expended rate case expenses are recovered from the applicable customer classes as documented in the Settlement Agreement. This rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be at the rate shown in the table below:

| Rate Schedule | Rate per Ccf |
|---|---|
| All Customer Classes | $0.00025 |

This rate will be in effect until all approved and expended rate case expenses are recovered under the applicable rate schedules. Atmos Energy Corp., West Texas Division will recover $105,950.05 in actual expense and up to $10,000 in estimated expenses, not to exceed actual expense. The Rate Case Expense Surcharge will be a separate line item on the bill.

**AMA CTY LST 2022GRIP**

AMA CTY LST 2022 GRIP
APPLICABLE TO: Incorporated cities within the Amarillo Service Area
CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA

Implementing rates pursuant to settlement agreement effective 06/09/2023 for the Amarillo Service Area (Amarillo, Channing, and Dalhart). The billing of the new rates will be effective June 9, 2023.

Amarillo Service Area: City
Amarillo
Dalhart
Channing

Rates go into effect by operation of law on June 9, 2023.

**ALDC SUR EDIT**

Implementing ALDC Excess Deferred Income Tax Amortization (EDIT) surcharge resulting from the 2018 Tax Cut and Jobs Act (TCJA). This surcharge will be refunded to each customer in the ALDC Incorporated Areas by reducing each

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

customer's monthly bill for a 60-month period.

RATE SCHEDULE: ALDC SUR EDIT
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: 06/01/2021

Applicability
This Rider is applicable to customer classes as authorized by the state or any governmental entity or regulatory authority pursuant to any statute, order, rule, contract, or agreement. This monthly rate reduction shall apply to the Residential, Commercial, Industrial, Transport, and Public Authority rate schedules of Atmos Energy Corporation's West Texas Division in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing (ALDC). The rate will be in effect for approximately 60 months until all approved Excess Deferred Income Tax Amortization (EDIT) amounts are refunded to the applicable customer classes or the next Statement of Intent Filing with the ALDC Cities. This Rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be refunded to each customer class in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing by reducing each customer's monthly bill by the amount shown below by customer Rate Schedule for each month for a 60-month period or until the next Statement of Intent Filing with the ALDC Cities.

Rate Schedule

Monthly Customer Rate Adjustment

| | |
|---|---|
| Residential Gas Service | $ (1.88) |
| Commercial Gas Service | $ (5.73) |
| Industrial Gas Service | $ (98.36) |
| Transportation Service | $ (98.36) |
| Public Authority Gas Service | $ (10.55) |

OTHER ADJUSTMENTS
The above rate schedules shall be adjusted for all applicable taxes (including franchise fees for incorporated customers) related to the above.

**RATE ADJUSTMENT PROVISIONS**

None

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## CUSTOMERS

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24102 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dalhart Incorporated | | | |
| 24080 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amarillo Incorporated | | | |
| 24096 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Channing Incorporated | | | |

## REASONS FOR FILING

**NEW?:** N

**RRC DOCKET NO:** 2020 SOI, 2021 GRIP, 2022 GRIP

**CITY ORDINANCE NO:** See Amarillo City List

**AMENDMENT(EXPLAIN):** Updating Rider CRR and GCA

**OTHER(EXPLAIN):** No annual franchise fee update

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| A | Residential Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

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**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|
| 1221 | ATMOS ENERGY CORPORATION, WEST TEXAS DIVISION UNINCORPORATED AREAS LINE EXTENSION POLICY<br><br>Atmos Energy may require, on a consistent and nondiscriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. |

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**QUALITY OF SERVICE**

| QUAL_SERVICE ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.

9. Non-Liability

(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.

(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.

(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.

(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions; breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by

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appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

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(F) Refund of deposit.
(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.
(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.
(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.
(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
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6. Billing
(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.

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(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
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7. Meters
(A) Meter requirements.
(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.
(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.
(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally

accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.
(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.
(B) Meter records. Atmos Energy, West Texas Division will keep the following records:
(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.
(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.
(iv) Meter tests on request of customer.
(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.

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(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

8. New Construction

(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.

(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory

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arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314364 | Cust Deposit - R | | 5. APPLICANT DEPOSIT<br><br>APPLICABLE TO: ENTIRE DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 12/01/2011<br><br>(C) Amount of deposit and interest for residential service.<br><br>(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.<br><br>In the absence of a billing history the default deposit amount is $50. |
| 314365 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 45.00<br>Turn On Service (shut-In test required) $ 37.00<br>Turn On Service (meter read only required) $ 21.00<br>Miscellaneous Service Charge Calls $ 10.00 |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26738

Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00
Return Check Fee
$ 25.00
Tampering Fee
$ 150.00

AFTER BUSINESS HOURS:
These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.

| Charge | Amount |
|---|---|
| Turn On New Service With Meter Set | $ 67.50 |
| Turn On Service (shut-In test required) | $ 55.50 |
| Turn On Service (meter read only required) | $ 31.50 |
| Miscellaneous Service Charge Calls | $ 15.00 |
| Reconnect Delinquent Service or Service Temporarily Off at Customer's Request | $ 70.50 |
| Tampering Fee | $ 150.00 |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26739

**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 04/01/2014 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** Y **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** N **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| ALDC SUR 2020SOI | |

Implementing rates pursuant to SOI settlement agreement effective 06/01/2021 for the Amarillo (Amarillo, Channing and Dalhart) and Lubbock Service Areas.

RATE SCHEDULE: ALDC SUR 2020 SOI
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: Services Rendered on and after 06/01/2021

Application
The Rate Case Expense Surcharge (RCE) rate as set forth below is pursuant to the Settlement Agreement between Atmos Energy Corporation West Texas Division and the Cities of Amarillo, Lubbock, Dalhart and Channing (ALDC Cities). This monthly rate shall apply to all customer classes of Atmos Energy Corp., West Texas Divisions' ALDC Cities Service Areas in the amount shown below. The surcharge rate will be in effect for approximately 36 months recovered through the consumption charge until all approved and expended rate case expenses are recovered from the applicable customer classes as documented in the Settlement Agreement. This rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be at the rate shown in the table below:

| Rate Schedule | Rate per Ccf |
|---|---|
| All Customer Classes | $0.00025 |

This rate will be in effect until all approved and expended rate case expenses are recovered under the applicable rate schedules. Atmos Energy Corp., West Texas Division will recover $105,950.05 in actual expense and up to $10,000 in estimated expenses, not to exceed actual expense. The Rate Case Expense Surcharge will be a separate line item on the bill.

**ALDC SUR EDIT**

Implementing ALDC Excess Deferred Income Tax Amortization (EDIT) surcharge resulting from the 2018 Tax Cut and Jobs Act (TCJA). This surcharge will be refunded to each customer in the ALDC Incorporated Areas by reducing each customer's monthly bill for a 60-month period.

RATE SCHEDULE: ALDC SUR EDIT
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: 06/01/2021

Applicability

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26739

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

This Rider is applicable to customer classes as authorized by the state or any governmental entity or regulatory authority pursuant to any statute, order, rule, contract, or agreement. This monthly rate reduction shall apply to the Residential, Commercial, Industrial, Transport, and Public Authority rate schedules of Atmos Energy Corporation's West Texas Division in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing (ALDC). The rate will be in effect for approximately 60 months until all approved Excess Deferred Income Tax Amortization (EDIT) amounts are refunded to the applicable customer classes or the next Statement of Intent Filing with the ALDC Cities. This Rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be refunded to each customer class in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing by reducing each customer's monthly bill by the amount shown below by customer Rate Schedule for each month for a 60-month period or until the next Statement of Intent Filing with the ALDC Cities.

Rate Schedule

Monthly Customer Rate Adjustment

| | |
|---|---|
| Residential Gas Service | $ (1.88) |
| Commercial Gas Service | $ (5.73) |
| Industrial Gas Service | $ (98.36) |
| Transportation Service | $ (98.36) |
| Public Authority Gas Service | $ (10.55) |

OTHER ADJUSTMENTS
The above rate schedules shall be adjusted for all applicable taxes (including franchise fees for incorporated customers) related to the above.

**AMA COM INC 2022GRIP**

Implementing rates pursuant to settlement agreement effective 06/09/2023 for the Amarillo Service Area (Amarillo, Channing, and Dalhart). The billing of the new rates will be effective June 9, 2023.

RATE SCHEDULE: COMMERCIAL GAS SERVICE
APPLICABLE TO: AMARILLO SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Services Rendered on and after 06/09/2023

Availability
This schedule is applicable to Commercial customers, including hospitals and churches, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate
Charge

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26739

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Amount
Customer Charge (Note 1) $ 50.00
Interim Rate Adjustment (IRA) (Note 2) $ 18.94
Total Customer Charge $ 68.94
Consumption Charge $ 0.19071 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Presumption of Plant Protection Level
For service under this Rate Schedule, plant protection volumes are presumed to be 10% of normal, regular, historical usage as reasonably calculated by the Company in its sole discretion. If a customer believes it needs to be modeled at an alternative plant protection volume, it should contact the company at wtx-div-plantprotection@atmosenergy.com.

Notes:
(1) Per 2020 West Texas ALDC Statement of Intent Settlement
(2) Per 2021 IRA - $8.79, 2022 IRA - $10.15

**AMA CTY LST 2022GRIP**

AMA CTY LST 2022 GRIP
APPLICABLE TO: Incorporated cities within the Amarillo Service Area
CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA

Implementing rates pursuant to settlement agreement effective 06/09/2023 for the Amarillo Service Area (Amarillo, Channing, and Dalhart). The billing of the new rates will be effective June 9, 2023.

Amarillo Service Area: City
Amarillo
Dalhart
Channing

Rates go into effect by operation of law on June 9, 2023.

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| PSF 2022 | |

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only
Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date

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on which the operator paid the Commission;

(D) shall not exceed $1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y

(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. |

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A. ABBREVIATIONS AND DEFINITIONS

1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that

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is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.

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b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

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For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of

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|---|---|
| | CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).<br><br>H. CRR CHARGE TRUE-UP PROCEDURE<br>Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).<br><br>If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.<br><br>I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **Rider FF 11** | This rider is for the franchise fee for each city which is based on the franchise agreement of each city. As of 10/01/2023, there were no franchise fee rate changes since 10/01/2022.<br><br>RIDER: FF - FRANCHISE FEE ADJUSTMENT<br>APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers.<br><br>Monthly Adjustment<br>Company will adjust Customer`s bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality`s franchise ordinance. Each municipality`s franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer`s bill to account for any over- or under-recovery of municipal franchise fees by Company.<br><br>City Franchise fee<br><br>Abernathy 5%<br>Amarillo 5%<br>Amherst 5%<br>Anton 5%<br>Big Spring 3.50% |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26739

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Bovina 5% |
| | Brownfield 5% |
| | Buffalo Springs Lake 5% |
| | Canyon 5% |
| | Channing 5% |
| | Coahoma 3% |
| | Crosbyton 5% |
| | Dalhart 3% |
| | Dimmitt 5% |
| | Earth 5% |
| | Edmonson 2% |
| | Floydada 3% |
| | Forsan 3% |
| | Friona 5% |
| | Fritch 5% |
| | Hale Center 5% |
| | Happy 3% |
| | Hart 5% |
| | Hereford 3% |
| | Idalou 4% |
| | Kress 3% |
| | Lake Tanglewood 5% |
| | Lamesa 4% |
| | Levelland 5% |
| | Littlefield 5% |
| | Lockney 3% |
| | Lorenzo 5% |
| | Los Ybanez 0% |
| | Lubbock 5% |
| | Meadow 5% |
| | Midland 5% |
| | Muleshoe 5% |
| | Nazareth 3% |
| | New Deal 5% |
| | New Home 3% |
| | Odessa 5% |
| | O`Donnell 3% |
| | Olton 3% |
| | Opdyke West 3% |
| | Palisades 5% |
| | Pampa 5% |
| | Panhandle 5% |
| | Petersburg 3% |
| | Plainview 5% |
| | Post 5% |
| | Quitaque 5% |
| | Ralls 4% |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Ransom Canyon 3%<br>Ropesville 5%<br>Sanford 5%<br>Seagraves 5%<br>Seminole 4%<br>Shallowater 5%<br>Silverton 5%<br>Slaton 5%<br>Smyer 3%<br>Springlake 3%<br>Stanton 5%<br>Sudan 5%<br>Tahoka 5%<br>Timbercreek Canyon 5%<br>Tulia 5%<br>Turkey 3%<br>Vega 3%<br>Wellman 5%<br>Wilson 3%<br>Wolfforth 4% |
| **Rider Tax 2020** | |
| | Rider Tax updated to reflect the rate changes due to the 2020 Census results.<br><br>RIDER TAX - TAX ADJUSTMENT<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 04/01/2023<br><br>Application<br>Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only. Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code. Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.<br><br>GROSS RECEIPTS TAX: This rider is for the State Gross Receipts Tax which is based on the population of each city. The basis for the population is the U.S. Census |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

which is conducted every 10 years. Therefore these rates change each 10 years as the census numbers become final. The tax rates shown are the values shown in the Texas Tax Code.

POPULATION KEY
TAX RATE LESS THAN 1000
0.00000 1000 TO 2499
0.005810 2499 TO 9999
0.0107 10000 AND ABOVE
0.01997

CITY TAX RATE
Abernathy 0.01070
Amarillo 0.01997
Amherst 0.00000
Anton 0.00000
Big Spring 0.01997
Bovina 0.00581
Brownfield 0.01070
Buffalo Springs Lake 0.00000
Canyon 0.01997
Channing 0.00000
Coahoma 0.00000
Crosbyton 0.00581
Dalhart 0.01070
Dimmitt 0.01070
Earth 0.00000
Edmonson 0.00000
Floydada 0.01070
Forsan 0.00000
Friona 0.01070
Fritch 0.00581
Hale Center 0.00581
Happy 0.00000
Hart 0.00000
Hereford 0.01997
Idalou 0.00581
Kress 0.00000
Lake Tanglewood 0.00000
Lamesa 0.01070
Levelland 0.01997
Littlefield 0.01070
Lockney 0.00581
Lorenzo 0.00000
Los Ybanez 0.00000
Lubbock 0.01997
Meadow 0.00000

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Midland 0.01997<br>Muleshoe 0.01070<br>Nazareth 0.00000<br>New Deal 0.00000<br>New Home 0.00000<br>Odessa 0.01997<br>O'donnell 0.00000<br>Olton 0.00581<br>Opydke West 0.00000<br>Palisades 0.00000<br>Pampa 0.01997<br>Panhandle 0.00581<br>Petersburg 0.00581<br>Plainview 0.01997<br>Post 0.01070<br>Quitaque 0.00000<br>Ralls 0.00581<br>Ranson Canyon 0.00581<br>Ropesville 0.00000<br>Sanford 0.00000<br>Seagraves 0.00581<br>Seminole 0.01070<br>Shallowater 0.01070<br>Silverton 0.00000<br>Slaton 0.01070<br>Smyer 0.00000<br>Springlake 0.00000<br>Stanton 0.01070<br>Sudan 0.00000<br>Tahoka 0.00581<br>Timbercreek Canyon 0.00000<br>Tulia 0.01070<br>Turkey 0.00000<br>Vega 0.00000<br>Wellman 0.00000<br>Wilson 0.00000<br>Wolfforth 0.01070 |
| **WTX GCA 10486_1023** | Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023 |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Application<br>Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:<br><br>Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:<br>GCA= ( G/S + CF + CRR) Where:<br>1. G, in dollars, is the expected cost of gas for the expected sales billing units.<br>2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.<br>3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.<br><br>More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)<br>a = over (under) collection dollar amount for the 12 month period ending September.<br><br>b = expected estimated sales volumes for the future 12 month period ending November.<br>c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)<br><br>4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |
| **WTX WNA 10174** | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers. |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment
The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment
The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

WNAFi = Ri x ((HSFi (NDD-ADD)) / (BLi + (HSF i x ADD)))
Where
i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

WNAi WNAFi x qii

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

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## RATE ADJUSTMENT PROVISIONS

None

## CUSTOMERS

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24080 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amarillo Incorporated | | | |
| 24096 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Channing Incorporated | | | |
| 24102 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dalhart Incorporated | | | |

## REASONS FOR FILING

**NEW?:** N

**RRC DOCKET NO:** 2020 SOI, 2021 GRIP, 2022 GRIP

**CITY ORDINANCE NO:** See Amarillo City List

**AMENDMENT(EXPLAIN):** Updating Rider CRR and GCA

**OTHER(EXPLAIN):** No annual franchise fee update

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| B | Commercial Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

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**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|

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**QUALITY OF SERVICE**

| QUAL_SERVICE ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

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(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314367 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge<br>Amount<br>Turn On New Service With Meter Set<br>$ 45.00<br>Turn On Service (shut-In test required)<br>$ 37.00<br>Turn On Service (meter read only required)<br>$ 21.00<br>Miscellaneous Service Charge Calls<br>$ 10.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00<br>Return Check Fee<br>$ 25.00<br>Tampering Fee<br>$ 150.00<br><br>AFTER BUSINESS HOURS:<br>These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.<br>Charge<br>Amount<br>Turn On New Service With Meter Set<br>$ 67.50<br>Turn On Service (shut-In test required)<br>$ 55.50<br>Turn On Service (meter read only required)<br>$ 31.50<br>Miscellaneous Service Charge Calls<br>$ 15.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 70.50<br>Tampering Fee |

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$ 150.00

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 04/01/2014 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** Y **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** N **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| ALDC SUR 2020SOI | |

Implementing rates pursuant to SOI settlement agreement effective 06/01/2021 for the Amarillo (Amarillo, Channing and Dalhart) and Lubbock Service Areas.

RATE SCHEDULE: ALDC SUR 2020 SOI
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: Services Rendered on and after 06/01/2021

Application
The Rate Case Expense Surcharge (RCE) rate as set forth below is pursuant to the Settlement Agreement between Atmos Energy Corporation West Texas Division and the Cities of Amarillo, Lubbock, Dalhart and Channing (ALDC Cities). This monthly rate shall apply to all customer classes of Atmos Energy Corp., West Texas Divisions' ALDC Cities Service Areas in the amount shown below. The surcharge rate will be in effect for approximately 36 months recovered through the consumption charge until all approved and expended rate case expenses are recovered from the applicable customer classes as documented in the Settlement Agreement. This rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be at the rate shown in the table below:

| Rate Schedule | Rate per Ccf |
|---|---|
| All Customer Classes | $0.00025 |

This rate will be in effect until all approved and expended rate case expenses are recovered under the applicable rate schedules. Atmos Energy Corp., West Texas Division will recover $105,950.05 in actual expense and up to $10,000 in estimated expenses, not to exceed actual expense. The Rate Case Expense Surcharge will be a separate line item on the bill.

**ALDC SUR EDIT**

Implementing ALDC Excess Deferred Income Tax Amortization (EDIT) surcharge resulting from the 2018 Tax Cut and Jobs Act (TCJA). This surcharge will be refunded to each customer in the ALDC Incorporated Areas by reducing each customer's monthly bill for a 60-month period.

RATE SCHEDULE: ALDC SUR EDIT
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: 06/01/2021

Applicability

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**RATE SCHEDULE**

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This Rider is applicable to customer classes as authorized by the state or any governmental entity or regulatory authority pursuant to any statute, order, rule, contract, or agreement. This monthly rate reduction shall apply to the Residential, Commercial, Industrial, Transport, and Public Authority rate schedules of Atmos Energy Corporation's West Texas Division in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing (ALDC). The rate will be in effect for approximately 60 months until all approved Excess Deferred Income Tax Amortization (EDIT) amounts are refunded to the applicable customer classes or the next Statement of Intent Filing with the ALDC Cities. This Rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be refunded to each customer class in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing by reducing each customer's monthly bill by the amount shown below by customer Rate Schedule for each month for a 60-month period or until the next Statement of Intent Filing with the ALDC Cities.

Rate Schedule

Monthly Customer Rate Adjustment

| | |
|---|---|
| Residential Gas Service | $ (1.88) |
| Commercial Gas Service | $ (5.73) |
| Industrial Gas Service | $ (98.36) |
| Transportation Service | $ (98.36) |
| Public Authority Gas Service | $ (10.55) |

OTHER ADJUSTMENTS
The above rate schedules shall be adjusted for all applicable taxes (including franchise fees for incorporated customers) related to the above.

**AMA CTY LST 2022GRIP**

AMA CTY LST 2022 GRIP
APPLICABLE TO: Incorporated cities within the Amarillo Service Area
CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA

Implementing rates pursuant to settlement agreement effective 06/09/2023 for the Amarillo Service Area (Amarillo, Channing, and Dalhart). The billing of the new rates will be effective June 9, 2023.

Amarillo Service Area: City
Amarillo
Dalhart
Channing

Rates go into effect by operation of law on June 9, 2023.

**AMA IND INC 2022GRIP**

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Implementing rates pursuant to settlement agreement effective 06/09/2023 for the Amarillo Service Area (Amarillo, Channing, and Dalhart). The billing of the new rates will be effective June 9, 2023.

RATE SCHEDULE: INDUSTRIAL GAS SERVICE
APPLICABLE TO: AMARILLO SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Services Rendered on and after 06/09/2023

Availability
This schedule is applicable to the sales to any industrial or commercial customer whose predominant use of natural gas is other than space heating, cooking, water heating or other similar type uses. Service under this schedule is available to eligible customers following execution of a contract specifying the maximum hourly load. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate
Charge
Amount
Customer Charge (Note 1) $ 525.00
Interim Rate Adjustment (IRA) (Note 2) $ 322.10
Total Customer Charge $
847.10
Consumption Charge $ 0.14422
per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Division Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Presumption of Plant Protection Level
For service under this Rate Schedule, plant protection volumes are presumed to be 10% of normal, regular, historical usage as reasonably calculated by the Company in its sole discretion. If a customer believes it needs to be modeled at an alternative plant protection volume, it should contact the company at wtx-div-plantprotection@atmosenergy.com.

Notes:
(1) Per 2020 West Texas ALDC Statement of Intent Settlement

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|---|---|
| | (2) Per 2021 IRA - $152.87, 2022 IRA - $169.23 |
| **PSF 2022** | Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.<br><br>PIPELINE SAFETY PROGRAM FEES - 2022<br>Title 16 Economic Regulation<br>Part 1 Railroad Commission Of Texas<br>Chapter 8 Pipeline Safety Regulations<br>Subchapter C Requirements For Natural Gas Pipelines Only<br>Rule Section 8.201 Pipeline Safety Program Fees<br><br>a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.<br><br>(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.<br><br>(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.<br><br>(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.<br><br>(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:<br><br>(A) shall be a flat rate, one-time surcharge;<br><br>(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission; |

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(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;

(D) shall not exceed $1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y

(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on

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|---|---|
| | June 30 each year.<br><br>(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with |

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Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061.

A. ABBREVIATIONS AND DEFINITIONS

1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

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11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the

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collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.
b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are

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irrevocable and nonbypassable.

D. SALES CUSTOMERS
For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.
Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently

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as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE
Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).

If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26740

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.<br><br>I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **Rider FF 11** | This rider is for the franchise fee for each city which is based on the franchise agreement of each city. As of 10/01/2023, there were no franchise fee rate changes since 10/01/2022.<br><br>RIDER: FF - FRANCHISE FEE ADJUSTMENT<br>APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers.<br><br>Monthly Adjustment<br>Company will adjust Customer`s bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality`s franchise ordinance. Each municipality`s franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer`s bill to account for any over- or under-recovery of municipal franchise fees by Company.<br><br>City Franchise fee<br><br>Abernathy 5%<br>Amarillo 5% |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Amherst 5% |
| | Anton 5% |
| | Big Spring 3.50% |
| | Bovina 5% |
| | Brownfield 5% |
| | Buffalo Springs Lake 5% |
| | Canyon 5% |
| | Channing 5% |
| | Coahoma 3% |
| | Crosbyton 5% |
| | Dalhart 3% |
| | Dimmitt 5% |
| | Earth 5% |
| | Edmonson 2% |
| | Floydada 3% |
| | Forsan 3% |
| | Friona 5% |
| | Fritch 5% |
| | Hale Center 5% |
| | Happy 3% |
| | Hart 5% |
| | Hereford 3% |
| | Idalou 4% |
| | Kress 3% |
| | Lake Tanglewood 5% |
| | Lamesa 4% |
| | Levelland 5% |
| | Littlefield 5% |
| | Lockney 3% |
| | Lorenzo 5% |
| | Los Ybanez 0% |
| | Lubbock 5% |
| | Meadow 5% |
| | Midland 5% |
| | Muleshoe 5% |
| | Nazareth 3% |
| | New Deal 5% |
| | New Home 3% |
| | Odessa 5% |
| | O`Donnell 3% |
| | Olton 3% |
| | Opdyke West 3% |
| | Palisades 5% |
| | Pampa 5% |
| | Panhandle 5% |
| | Petersburg 3% |
| | Plainview 5% |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Post 5%<br>Quitaque 5%<br>Ralls 4%<br>Ransom Canyon 3%<br>Ropesville 5%<br>Sanford 5%<br>Seagraves 5%<br>Seminole 4%<br>Shallowater 5%<br>Silverton 5%<br>Slaton 5%<br>Smyer 3%<br>Springlake 3%<br>Stanton 5%<br>Sudan 5%<br>Tahoka 5%<br>Timbercreek Canyon 5%<br>Tulia 5%<br>Turkey 3%<br>Vega 3%<br>Wellman 5%<br>Wilson 3%<br>Wolfforth 4% |
| **Rider Tax 2020** | Rider Tax updated to reflect the rate changes due to the 2020 Census results.<br><br>RIDER TAX - TAX ADJUSTMENT<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 04/01/2023<br><br>Application<br>Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only. Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code. Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract. |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

GROSS RECEIPTS TAX: This rider is for the State Gross Receipts Tax which is based on the population of each city. The basis for the population is the U.S. Census which is conducted every 10 years. Therefore these rates change each 10 years as the census numbers become final. The tax rates shown are the values shown in the Texas Tax Code.

POPULATION KEY
TAX RATE LESS THAN 1000
0.00000 1000 TO 2499
0.005810 2499 TO 9999
0.0107 10000 AND ABOVE
0.01997

CITY TAX RATE
Abernathy 0.01070
Amarillo 0.01997
Amherst 0.00000
Anton 0.00000
Big Spring 0.01997
Bovina 0.00581
Brownfield 0.01070
Buffalo Springs Lake 0.00000
Canyon 0.01997
Channing 0.00000
Coahoma 0.00000
Crosbyton 0.00581
Dalhart 0.01070
Dimmitt 0.01070
Earth 0.00000
Edmonson 0.00000
Floydada 0.01070
Forsan 0.00000
Friona 0.01070
Fritch 0.00581
Hale Center 0.00581
Happy 0.00000
Hart 0.00000
Hereford 0.01997
Idalou 0.00581
Kress 0.00000
Lake Tanglewood 0.00000
Lamesa 0.01070
Levelland 0.01997
Littlefield 0.01070
Lockney 0.00581
Lorenzo 0.00000
Los Ybanez 0.00000

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Lubbock 0.01997<br>Meadow 0.00000<br>Midland 0.01997<br>Muleshoe 0.01070<br>Nazareth 0.00000<br>New Deal 0.00000<br>New Home 0.00000<br>Odessa 0.01997<br>O'donnell 0.00000<br>Olton 0.00581<br>Opydke West 0.00000<br>Palisades 0.00000<br>Pampa 0.01997<br>Panhandle 0.00581<br>Petersburg 0.00581<br>Plainview 0.01997<br>Post 0.01070<br>Quitaque 0.00000<br>Ralls 0.00581<br>Ranson Canyon 0.00581<br>Ropesville 0.00000<br>Sanford 0.00000<br>Seagraves 0.00581<br>Seminole 0.01070<br>Shallowater 0.01070<br>Silverton 0.00000<br>Slaton 0.01070<br>Smyer 0.00000<br>Springlake 0.00000<br>Stanton 0.01070<br>Sudan 0.00000<br>Tahoka 0.00581<br>Timbercreek Canyon 0.00000<br>Tulia 0.01070<br>Turkey 0.00000<br>Vega 0.00000<br>Wellman 0.00000<br>Wilson 0.00000<br>Wolfforth 0.01070 |
| **WTX GCA 10486_1023** | |
| | Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Application
Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.

Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:
GCA= ( G/S + CF + CRR) Where:
1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)
a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.
c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

**RATE ADJUSTMENT PROVISIONS**

None

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## CUSTOMERS

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24080 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amarillo Incorporated | | | |
| 24096 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Channing Incorporated | | | |
| 24102 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dalhart Incorporated | | | |

## REASONS FOR FILING

**NEW?:** N

**RRC DOCKET NO:** 2020 SOI, 2021 GRIP, 2022 GRIP

**CITY ORDINANCE NO:** See Amariillo City List

**AMENDMENT(EXPLAIN):** Updating Rider CRR and GCA

**OTHER(EXPLAIN):** No annual franchise fee update

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| C | Industrial Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

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**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|

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**QUALITY OF SERVICE**

| QUAL_SERVICE ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314369 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 45.00<br>Turn On Service (shut-In test required) $ 37.00<br>Turn On Service (meter read only required) $ 21.00<br>Miscellaneous Service Charge Calls $ 10.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00<br>Return Check Fee $ 25.00<br>Tampering Fee $ 150.00<br><br>AFTER BUSINESS HOURS:<br>These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 67.50<br>Turn On Service (shut-In test required) $ 55.50<br>Turn On Service (meter read only required) $ 31.50<br>Miscellaneous Service Charge Calls $ 15.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 70.50<br>Tampering Fee |

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$ 150.00

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 04/01/2014 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** Y **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** N **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| ALDC SUR 2020SOI | |

Implementing rates pursuant to SOI settlement agreement effective 06/01/2021 for the Amarillo (Amarillo, Channing and Dalhart) and Lubbock Service Areas.

RATE SCHEDULE: ALDC SUR 2020 SOI
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: Services Rendered on and after 06/01/2021

Application
The Rate Case Expense Surcharge (RCE) rate as set forth below is pursuant to the Settlement Agreement between Atmos Energy Corporation West Texas Division and the Cities of Amarillo, Lubbock, Dalhart and Channing (ALDC Cities). This monthly rate shall apply to all customer classes of Atmos Energy Corp., West Texas Divisions' ALDC Cities Service Areas in the amount shown below. The surcharge rate will be in effect for approximately 36 months recovered through the consumption charge until all approved and expended rate case expenses are recovered from the applicable customer classes as documented in the Settlement Agreement. This rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be at the rate shown in the table below:

| Rate Schedule | Rate per Ccf |
|---|---|
| All Customer Classes | $0.00025 |

This rate will be in effect until all approved and expended rate case expenses are recovered under the applicable rate schedules. Atmos Energy Corp., West Texas Division will recover $105,950.05 in actual expense and up to $10,000 in estimated expenses, not to exceed actual expense. The Rate Case Expense Surcharge will be a separate line item on the bill.

**ALDC SUR EDIT**

Implementing ALDC Excess Deferred Income Tax Amortization (EDIT) surcharge resulting from the 2018 Tax Cut and Jobs Act (TCJA). This surcharge will be refunded to each customer in the ALDC Incorporated Areas by reducing each customer's monthly bill for a 60-month period.

RATE SCHEDULE: ALDC SUR EDIT
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: 06/01/2021

Applicability

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

This Rider is applicable to customer classes as authorized by the state or any governmental entity or regulatory authority pursuant to any statute, order, rule, contract, or agreement. This monthly rate reduction shall apply to the Residential, Commercial, Industrial, Transport, and Public Authority rate schedules of Atmos Energy Corporation's West Texas Division in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing (ALDC). The rate will be in effect for approximately 60 months until all approved Excess Deferred Income Tax Amortization (EDIT) amounts are refunded to the applicable customer classes or the next Statement of Intent Filing with the ALDC Cities. This Rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be refunded to each customer class in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing by reducing each customer's monthly bill by the amount shown below by customer Rate Schedule for each month for a 60-month period or until the next Statement of Intent Filing with the ALDC Cities.

Rate Schedule

Monthly Customer Rate Adjustment

| | |
|---|---|
| Residential Gas Service | $ (1.88) |
| Commercial Gas Service | $ (5.73) |
| Industrial Gas Service | $ (98.36) |
| Transportation Service | $ (98.36) |
| Public Authority Gas Service | $ (10.55) |

OTHER ADJUSTMENTS
The above rate schedules shall be adjusted for all applicable taxes (including franchise fees for incorporated customers) related to the above.

**AMA CTY LST 2022GRIP**

AMA CTY LST 2022 GRIP
APPLICABLE TO: Incorporated cities within the Amarillo Service Area
CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA

Implementing rates pursuant to settlement agreement effective 06/09/2023 for the Amarillo Service Area (Amarillo, Channing, and Dalhart). The billing of the new rates will be effective June 9, 2023.

Amarillo Service Area: City
Amarillo
Dalhart
Channing

Rates go into effect by operation of law on June 9, 2023.

**AMA PAG INC 2022GRIP**

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Implementing rates pursuant to settlement agreement effective 06/09/2023 for the Amarillo Service Area (Amarillo, Channing, and Dalhart). The billing of the new rates will be effective June 9, 2023.

RATE SCHEDULE: PUBLIC AUTHORITY GAS SERVICE
APPLICABLE TO: AMARILLO SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Services Rendered on and after 06/09/2023

Availability
This schedule is applicable to general use by Public Authority type customers, including public schools, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

| Charge | Amount |
|---|---|
| Customer Charge (Note 1) | $ 50.00 |
| Interim Rate Adjustment (IRA) (Note 2) | $ 34.28 |
| Total Customer Charge | $ 84.28 |
| Consumption Charge | $ 0.26346 per Ccf |

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Division Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:
(1) Per 2020 West Texas ALDC Statement of Intent Settlement
(2) Per 2021 IRA - $15.84, 2022 IRA - $18.44

**PSF 2022**

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Subchapter C Requirements For Natural Gas Pipelines Only<br>Rule Section 8.201 Pipeline Safety Program Fees<br><br>a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.<br><br>(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.<br><br>(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.<br><br>(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.<br><br>(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:<br><br>(A) shall be a flat rate, one-time surcharge;<br><br>(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;<br><br>(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;<br><br>(D) shall not exceed $1.00 per service or service line; and<br><br>(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003. |

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**SCHEDULE ID** **DESCRIPTION**

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y

(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas

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|---|---|
| | master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061.<br><br>A. ABBREVIATIONS AND DEFINITIONS<br><br>1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions. |

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2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

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12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.
b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and

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Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS
For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is

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calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | H. CRR CHARGE TRUE-UP PROCEDURE<br>Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).<br><br>If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26741

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (15) days following the making of the CRR Charge True-Up Adjustment filing.<br><br>I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **Rider FF 11** | This rider is for the franchise fee for each city which is based on the franchise agreement of each city. As of 10/01/2023, there were no franchise fee rate changes since 10/01/2022.<br><br>RIDER: FF - FRANCHISE FEE ADJUSTMENT<br>APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers.<br><br>Monthly Adjustment<br>Company will adjust Customer`s bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality`s franchise ordinance. Each municipality`s franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer`s bill to account for any over- or under-recovery of municipal franchise fees by Company.<br><br>City Franchise fee<br><br>Abernathy 5%<br>Amarillo 5%<br>Amherst 5%<br>Anton 5%<br>Big Spring 3.50%<br>Bovina 5%<br>Brownfield 5%<br>Buffalo Springs Lake 5%<br>Canyon 5%<br>Channing 5%<br>Coahoma 3%<br>Crosbyton 5% |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Dalhart 3% |
| | Dimmitt 5% |
| | Earth 5% |
| | Edmonson 2% |
| | Floydada 3% |
| | Forsan 3% |
| | Friona 5% |
| | Fritch 5% |
| | Hale Center 5% |
| | Happy 3% |
| | Hart 5% |
| | Hereford 3% |
| | Idalou 4% |
| | Kress 3% |
| | Lake Tanglewood 5% |
| | Lamesa 4% |
| | Levelland 5% |
| | Littlefield 5% |
| | Lockney 3% |
| | Lorenzo 5% |
| | Los Ybanez 0% |
| | Lubbock 5% |
| | Meadow 5% |
| | Midland 5% |
| | Muleshoe 5% |
| | Nazareth 3% |
| | New Deal 5% |
| | New Home 3% |
| | Odessa 5% |
| | O`Donnell 3% |
| | Olton 3% |
| | Opdyke West 3% |
| | Palisades 5% |
| | Pampa 5% |
| | Panhandle 5% |
| | Petersburg 3% |
| | Plainview 5% |
| | Post 5% |
| | Quitaque 5% |
| | Ralls 4% |
| | Ransom Canyon 3% |
| | Ropesville 5% |
| | Sanford 5% |
| | Seagraves 5% |
| | Seminole 4% |
| | Shallowater 5% |
| | Silverton 5% |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Slaton 5%<br>Smyer 3%<br>Springlake 3%<br>Stanton 5%<br>Sudan 5%<br>Tahoka 5%<br>Timbercreek Canyon 5%<br>Tulia 5%<br>Turkey 3%<br>Vega 3%<br>Wellman 5%<br>Wilson 3%<br>Wolfforth 4% |
| **Rider Tax 2020** | |
| | Rider Tax updated to reflect the rate changes due to the 2020 Census results.<br><br>RIDER TAX - TAX ADJUSTMENT<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 04/01/2023<br><br>Application<br>Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only. Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code. Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.<br><br>GROSS RECEIPTS TAX: This rider is for the State Gross Receipts Tax which is based on the population of each city. The basis for the population is the U.S. Census which is conducted every 10 years. Therefore these rates change each 10 years as the census numbers become final. The tax rates shown are the values shown in the Texas Tax Code.<br><br>POPULATION KEY<br>TAX RATE LESS THAN 1000<br>0.00000 1000 TO 2499 |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26741

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | 0.005810 2499 TO 9999<br>0.0107 10000 AND ABOVE<br>0.01997<br><br>CITY TAX RATE<br>Abernathy 0.01070<br>Amarillo 0.01997<br>Amherst 0.00000<br>Anton 0.00000<br>Big Spring 0.01997<br>Bovina 0.00581<br>Brownfield 0.01070<br>Buffalo Springs Lake 0.00000<br>Canyon 0.01997<br>Channing 0.00000<br>Coahoma 0.00000<br>Crosbyton 0.00581<br>Dalhart 0.01070<br>Dimmitt 0.01070<br>Earth 0.00000<br>Edmonson 0.00000<br>Floydada 0.01070<br>Forsan 0.00000<br>Friona 0.01070<br>Fritch 0.00581<br>Hale Center 0.00581<br>Happy 0.00000<br>Hart 0.00000<br>Hereford 0.01997<br>Idalou 0.00581<br>Kress 0.00000<br>Lake Tanglewood 0.00000<br>Lamesa 0.01070<br>Levelland 0.01997<br>Littlefield 0.01070<br>Lockney 0.00581<br>Lorenzo 0.00000<br>Los Ybanez 0.00000<br>Lubbock 0.01997<br>Meadow 0.00000<br>Midland 0.01997<br>Muleshoe 0.01070<br>Nazareth 0.00000<br>New Deal 0.00000<br>New Home 0.00000<br>Odessa 0.01997<br>O'donnell 0.00000 |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Olton 0.00581
Opydke West 0.00000
Palisades 0.00000
Pampa 0.01997
Panhandle 0.00581
Petersburg 0.00581
Plainview 0.01997
Post 0.01070
Quitaque 0.00000
Ralls 0.00581
Ranson Canyon 0.00581
Ropesville 0.00000
Sanford 0.00000
Seagraves 0.00581
Seminole 0.01070
Shallowater 0.01070
Silverton 0.00000
Slaton 0.01070
Smyer 0.00000
Springlake 0.00000
Stanton 0.01070
Sudan 0.00000
Tahoka 0.00581
Timbercreek Canyon 0.00000
Tulia 0.01070
Turkey 0.00000
Vega 0.00000
Wellman 0.00000
Wilson 0.00000
Wolfforth 0.01070

**WTX GCA 10486_1023**

Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER
APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Application
Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26741

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:<br><br>Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:<br>GCA= ( G/S + CF + CRR) Where:<br>1. G, in dollars, is the expected cost of gas for the expected sales billing units.<br>2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.<br>3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.<br><br>More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)<br>a = over (under) collection dollar amount for the 12 month period ending September.<br><br>b = expected estimated sales volumes for the future 12 month period ending November.<br>c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)<br><br>4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |
| **WTX WNA 10174** | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER<br><br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>Provisions for Adjustment<br>The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26741

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment
The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

WNAFi = Ri x ((HSFi (NDD-ADD)) / (BLi + (HSF i x ADD)))
Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

WNAi WNAFi x qii

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

**RATE ADJUSTMENT PROVISIONS**

None

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## CUSTOMERS

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24080 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amarillo Incorporated | | | |
| 24096 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Channing Incorporated | | | |
| 24102 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dalhart Incorporated | | | |

## REASONS FOR FILING

**NEW?:** N

**RRC DOCKET NO:** 2020 SOI, 2021 GRIP, 2022 GRIP

**CITY ORDINANCE NO:** See Amarillo City List

**AMENDMENT(EXPLAIN):** Updating Rider CRR and GCA

**OTHER(EXPLAIN):** No annual franchise fee update

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| D | Public Authority Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26741

**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|

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**QUALITY OF SERVICE**

| QUAL_SERVICE ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26741

cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

2. Customer Relations

(A) Information to customers. Atmos Energy, West Texas Division will:

(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;

(v) upon request, inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:

(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;

(3) the time allowed to pay outstanding bills;

4) grounds for termination of service;

(5) the steps Atmos Energy, West Texas Division must take before terminating service;

(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;

(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;

(8) the steps necessary to have service reconnected after involuntary termination;

(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

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(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314371 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge<br>Amount<br>Turn On New Service With Meter Set<br>$ 45.00<br>Turn On Service (shut-In test required)<br>$ 37.00<br>Turn On Service (meter read only required)<br>$ 21.00<br>Miscellaneous Service Charge Calls<br>$ 10.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00<br>Return Check Fee<br>$ 25.00<br>Tampering Fee<br>$ 150.00<br><br>AFTER BUSINESS HOURS:<br>These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.<br>Charge<br>Amount<br>Turn On New Service With Meter Set<br>$ 67.50<br>Turn On Service (shut-In test required)<br>$ 55.50<br>Turn On Service (meter read only required)<br>$ 31.50<br>Miscellaneous Service Charge Calls<br>$ 15.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 70.50<br>Tampering Fee |

# RAILROAD COMMISSION OF TEXAS
## GAS SERVICES DIVISION
## GSD - 1 TARIFF REPORT



**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

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$ 150.00

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 04/01/2014 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** Y **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** N **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| **ALDC SUR 2020SOI** | |

Implementing rates pursuant to SOI settlement agreement effective 06/01/2021 for the Amarillo (Amarillo, Channing and Dalhart) and Lubbock Service Areas.

RATE SCHEDULE: ALDC SUR 2020 SOI
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: Services Rendered on and after 06/01/2021

Application
The Rate Case Expense Surcharge (RCE) rate as set forth below is pursuant to the Settlement Agreement between Atmos Energy Corporation West Texas Division and the Cities of Amarillo, Lubbock, Dalhart and Channing (ALDC Cities). This monthly rate shall apply to all customer classes of Atmos Energy Corp., West Texas Divisions' ALDC Cities Service Areas in the amount shown below. The surcharge rate will be in effect for approximately 36 months recovered through the consumption charge until all approved and expended rate case expenses are recovered from the applicable customer classes as documented in the Settlement Agreement. This rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be at the rate shown in the table below:

| Rate Schedule | Rate per Ccf |
|---|---|
| All Customer Classes | $0.00025 |

This rate will be in effect until all approved and expended rate case expenses are recovered under the applicable rate schedules. Atmos Energy Corp., West Texas Division will recover $105,950.05 in actual expense and up to $10,000 in estimated expenses, not to exceed actual expense. The Rate Case Expense Surcharge will be a separate line item on the bill.

**ALDC SUR EDIT**

Implementing ALDC Excess Deferred Income Tax Amortization (EDIT) surcharge resulting from the 2018 Tax Cut and Jobs Act (TCJA). This surcharge will be refunded to each customer in the ALDC Incorporated Areas by reducing each customer's monthly bill for a 60-month period.

RATE SCHEDULE: ALDC SUR EDIT
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: 06/01/2021

Applicability

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

This Rider is applicable to customer classes as authorized by the state or any governmental entity or regulatory authority pursuant to any statute, order, rule, contract, or agreement. This monthly rate reduction shall apply to the Residential, Commercial, Industrial, Transport, and Public Authority rate schedules of Atmos Energy Corporation's West Texas Division in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing (ALDC). The rate will be in effect for approximately 60 months until all approved Excess Deferred Income Tax Amortization (EDIT) amounts are refunded to the applicable customer classes or the next Statement of Intent Filing with the ALDC Cities. This Rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be refunded to each customer class in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing by reducing each customer's monthly bill by the amount shown below by customer Rate Schedule for each month for a 60-month period or until the next Statement of Intent Filing with the ALDC Cities.

Rate Schedule

Monthly Customer Rate Adjustment

| | |
|---|---|
| Residential Gas Service | $ (1.88) |
| Commercial Gas Service | $ (5.73) |
| Industrial Gas Service | $ (98.36) |
| Transportation Service | $ (98.36) |
| Public Authority Gas Service | $ (10.55) |

OTHER ADJUSTMENTS
The above rate schedules shall be adjusted for all applicable taxes (including franchise fees for incorporated customers) related to the above.

**LUB CTY LST 2022GRIP**

LUB CTY LST 2022 GRIP

APPLICABLE TO: Incorporated cities within the Lubbock Texas Service Area
CITY ORDINANCE INDEX LISTING FOR THE LUBBOCK SERVICE AREA
Implementing rates pursuant to settlement agreement effective 06/09/2022 for the Lubbock Service Areas. The billing of the new rates will be effective June 9, 2023.

Lubbock Service Area: City
Lubbock

Rates go into effect by operation of law on June 9, 2023.

**LUB RES INC 2022GRIP**

Implementing rates pursuant to settlement agreement effective 06/09/2023 for the Lubbock Service Areas. The billing of the new rates will be effective June 9, 2023.

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

RATE SCHEDULE: RESIDENTIAL GAS SERVICE
APPLICABLE TO: LUBBOCK SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Services Rendered on and after 06/09/2023

Availability This schedule is applicable to general use by Residential customers for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

| Monthly Rate Charge | | Amount |
|---|---|---|
| Customer Charge (Note 1) | | $ 15.00 |
| Interim Rate Adjustment (IRA) (Note2) | $ 6.02 | |
| Total Customer Charge | | $ 21.02 |
| Consumption Charge | | $ 0.40078 per Ccf |

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:
(1) Per 2020 West Texas ALDC Statement of Intent Settlement
(2) Per 2021 IRA - $2.83, 2022 IRA - $3.19

**PSF 2022**

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only
Rule Section 8.201 Pipeline Safety Program Fees

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;

(D) shall not exceed $1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y

(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061.<br><br>A. ABBREVIATIONS AND DEFINITIONS<br><br>1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.<br><br>2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as |

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determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges

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authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.
b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large

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Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS
For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge

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true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26742

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).

If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26742

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **Rider FF 11** | This rider is for the franchise fee for each city which is based on the franchise agreement of each city. As of 10/01/2023, there were no franchise fee rate changes since 10/01/2022.<br><br>RIDER: FF - FRANCHISE FEE ADJUSTMENT<br>APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers.<br><br>Monthly Adjustment<br>Company will adjust Customer`s bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality`s franchise ordinance. Each municipality`s franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer`s bill to account for any over- or under-recovery of municipal franchise fees by Company.<br><br>City Franchise fee<br><br>Abernathy 5%<br>Amarillo 5%<br>Amherst 5%<br>Anton 5%<br>Big Spring 3.50%<br>Bovina 5%<br>Brownfield 5%<br>Buffalo Springs Lake 5%<br>Canyon 5%<br>Channing 5%<br>Coahoma 3%<br>Crosbyton 5%<br>Dalhart 3%<br>Dimmitt 5% |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26742

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Earth 5% |
| | Edmonson 2% |
| | Floydada 3% |
| | Forsan 3% |
| | Friona 5% |
| | Fritch 5% |
| | Hale Center 5% |
| | Happy 3% |
| | Hart 5% |
| | Hereford 3% |
| | Idalou 4% |
| | Kress 3% |
| | Lake Tanglewood 5% |
| | Lamesa 4% |
| | Levelland 5% |
| | Littlefield 5% |
| | Lockney 3% |
| | Lorenzo 5% |
| | Los Ybanez 0% |
| | Lubbock 5% |
| | Meadow 5% |
| | Midland 5% |
| | Muleshoe 5% |
| | Nazareth 3% |
| | New Deal 5% |
| | New Home 3% |
| | Odessa 5% |
| | O`Donnell 3% |
| | Olton 3% |
| | Opdyke West 3% |
| | Palisades 5% |
| | Pampa 5% |
| | Panhandle 5% |
| | Petersburg 3% |
| | Plainview 5% |
| | Post 5% |
| | Quitaque 5% |
| | Ralls 4% |
| | Ransom Canyon 3% |
| | Ropesville 5% |
| | Sanford 5% |
| | Seagraves 5% |
| | Seminole 4% |
| | Shallowater 5% |
| | Silverton 5% |
| | Slaton 5% |
| | Smyer 3% |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26742

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Springlake 3%
Stanton 5%
Sudan 5%
Tahoka 5%
Timbercreek Canyon 5%
Tulia 5%
Turkey 3%
Vega 3%
Wellman 5%
Wilson 3%
Wolfforth 4%

**Rider Tax 2020**

Rider Tax updated to reflect the rate changes due to the 2020 Census results.

RIDER TAX - TAX ADJUSTMENT
APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 04/01/2023

Application
Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only. Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code. Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

GROSS RECEIPTS TAX: This rider is for the State Gross Receipts Tax which is based on the population of each city. The basis for the population is the U.S. Census which is conducted every 10 years. Therefore these rates change each 10 years as the census numbers become final. The tax rates shown are the values shown in the Texas Tax Code.

POPULATION KEY
TAX RATE LESS THAN 1000
0.00000 1000 TO 2499
0.005810 2499 TO 9999
0.0107 10000 AND ABOVE

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26742

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | 0.01997 |
| | CITY TAX RATE |
| | Abernathy 0.01070 |
| | Amarillo 0.01997 |
| | Amherst 0.00000 |
| | Anton 0.00000 |
| | Big Spring 0.01997 |
| | Bovina 0.00581 |
| | Brownfield 0.01070 |
| | Buffalo Springs Lake 0.00000 |
| | Canyon 0.01997 |
| | Channing 0.00000 |
| | Coahoma 0.00000 |
| | Crosbyton 0.00581 |
| | Dalhart 0.01070 |
| | Dimmitt 0.01070 |
| | Earth 0.00000 |
| | Edmonson 0.00000 |
| | Floydada 0.01070 |
| | Forsan 0.00000 |
| | Friona 0.01070 |
| | Fritch 0.00581 |
| | Hale Center 0.00581 |
| | Happy 0.00000 |
| | Hart 0.00000 |
| | Hereford 0.01997 |
| | Idalou 0.00581 |
| | Kress 0.00000 |
| | Lake Tanglewood 0.00000 |
| | Lamesa 0.01070 |
| | Levelland 0.01997 |
| | Littlefield 0.01070 |
| | Lockney 0.00581 |
| | Lorenzo 0.00000 |
| | Los Ybanez 0.00000 |
| | Lubbock 0.01997 |
| | Meadow 0.00000 |
| | Midland 0.01997 |
| | Muleshoe 0.01070 |
| | Nazareth 0.00000 |
| | New Deal 0.00000 |
| | New Home 0.00000 |
| | Odessa 0.01997 |
| | O'donnell 0.00000 |
| | Olton 0.00581 |
| | Opydke West 0.00000 |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26742

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Palisades 0.00000
Pampa 0.01997
Panhandle 0.00581
Petersburg 0.00581
Plainview 0.01997
Post 0.01070
Quitaque 0.00000
Ralls 0.00581
Ranson Canyon 0.00581
Ropesville 0.00000
Sanford 0.00000
Seagraves 0.00581
Seminole 0.01070
Shallowater 0.01070
Silverton 0.00000
Slaton 0.01070
Smyer 0.00000
Springlake 0.00000
Stanton 0.01070
Sudan 0.00000
Tahoka 0.00581
Timbercreek Canyon 0.00000
Tulia 0.01070
Turkey 0.00000
Vega 0.00000
Wellman 0.00000
Wilson 0.00000
Wolfforth 0.01070

**WTX GCA 10486_1023**

Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER
APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Application
Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.

Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26742

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:<br><br>Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:<br>GCA= ( G/S + CF + CRR) Where:<br>1. G, in dollars, is the expected cost of gas for the expected sales billing units.<br>2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.<br>3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.<br><br>More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)<br>a = over (under) collection dollar amount for the 12 month period ending September.<br><br>b = expected estimated sales volumes for the future 12 month period ending November.<br>c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)<br><br>4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |
| **WTX WNA 10174** | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER<br><br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>Provisions for Adjustment<br>The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26742

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment
The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

WNAFi = Ri x ((HSFi (NDD-ADD)) / (BLi + (HSF i x ADD)))
Where
i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

WNAi WNAFi x qii

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

**RATE ADJUSTMENT PROVISIONS**

None

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24146 | N | Mcf | $4.4300 | 11/01/2023 |

**CUSTOMER NAME** Lubbock Incorporated

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26742

## REASONS FOR FILING

**NEW?:** N

**RRC DOCKET NO:** 2020 SOI, 2021 GRIP, 2022 GRIP

**CITY ORDINANCE NO:** See Lubbock City List

**AMENDMENT(EXPLAIN):** Updating Rider CRR and GCA

**OTHER(EXPLAIN):** No annual franchise fee update

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| A | Residential Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26742

**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|
| 1221 | ATMOS ENERGY CORPORATION, WEST TEXAS DIVISION UNINCORPORATED AREAS LINE EXTENSION POLICY<br><br>Atmos Energy may require, on a consistent and nondiscriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

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**QUALITY OF SERVICE**

| QUAL_SERVICE ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26742

cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

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(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314373 | Cust Deposit - R | | 5. APPLICANT DEPOSIT<br><br>APPLICABLE TO: ENTIRE DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 12/01/2011<br><br>(C) Amount of deposit and interest for residential service.<br><br>(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.<br><br>In the absence of a billing history the default deposit amount is $50. |
| 314374 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 45.00<br>Turn On Service (shut-In test required) $ 37.00<br>Turn On Service (meter read only required) $ 21.00<br>Miscellaneous Service Charge Calls $ 10.00 |

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Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00
Return Check Fee
$ 25.00
Tampering Fee
$ 150.00

AFTER BUSINESS HOURS:
These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.

| Charge | Amount |
|---|---|
| Turn On New Service With Meter Set | $ 67.50 |
| Turn On Service (shut-In test required) | $ 55.50 |
| Turn On Service (meter read only required) | $ 31.50 |
| Miscellaneous Service Charge Calls | $ 15.00 |
| Reconnect Delinquent Service or Service Temporarily Off at Customer's Request | $ 70.50 |
| Tampering Fee | $ 150.00 |

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 04/01/2014 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** Y **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** N **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| ALDC SUR 2020SOI | |

Implementing rates pursuant to SOI settlement agreement effective 06/01/2021 for the Amarillo (Amarillo, Channing and Dalhart) and Lubbock Service Areas.

RATE SCHEDULE: ALDC SUR 2020 SOI
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: Services Rendered on and after 06/01/2021

Application
The Rate Case Expense Surcharge (RCE) rate as set forth below is pursuant to the Settlement Agreement between Atmos Energy Corporation West Texas Division and the Cities of Amarillo, Lubbock, Dalhart and Channing (ALDC Cities). This monthly rate shall apply to all customer classes of Atmos Energy Corp., West Texas Divisions' ALDC Cities Service Areas in the amount shown below. The surcharge rate will be in effect for approximately 36 months recovered through the consumption charge until all approved and expended rate case expenses are recovered from the applicable customer classes as documented in the Settlement Agreement. This rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be at the rate shown in the table below:

| Rate Schedule | Rate per Ccf |
|---|---|
| All Customer Classes | $0.00025 |

This rate will be in effect until all approved and expended rate case expenses are recovered under the applicable rate schedules. Atmos Energy Corp., West Texas Division will recover $105,950.05 in actual expense and up to $10,000 in estimated expenses, not to exceed actual expense. The Rate Case Expense Surcharge will be a separate line item on the bill.

**ALDC SUR EDIT**

Implementing ALDC Excess Deferred Income Tax Amortization (EDIT) surcharge resulting from the 2018 Tax Cut and Jobs Act (TCJA). This surcharge will be refunded to each customer in the ALDC Incorporated Areas by reducing each customer's monthly bill for a 60-month period.

RATE SCHEDULE: ALDC SUR EDIT
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: 06/01/2021

Applicability

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

This Rider is applicable to customer classes as authorized by the state or any governmental entity or regulatory authority pursuant to any statute, order, rule, contract, or agreement. This monthly rate reduction shall apply to the Residential, Commercial, Industrial, Transport, and Public Authority rate schedules of Atmos Energy Corporation's West Texas Division in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing (ALDC). The rate will be in effect for approximately 60 months until all approved Excess Deferred Income Tax Amortization (EDIT) amounts are refunded to the applicable customer classes or the next Statement of Intent Filing with the ALDC Cities. This Rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be refunded to each customer class in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing by reducing each customer's monthly bill by the amount shown below by customer Rate Schedule for each month for a 60-month period or until the next Statement of Intent Filing with the ALDC Cities.

Rate Schedule

Monthly Customer Rate Adjustment

| | |
|---|---|
| Residential Gas Service | $ (1.88) |
| Commercial Gas Service | $ (5.73) |
| Industrial Gas Service | $ (98.36) |
| Transportation Service | $ (98.36) |
| Public Authority Gas Service | $ (10.55) |

OTHER ADJUSTMENTS
The above rate schedules shall be adjusted for all applicable taxes (including franchise fees for incorporated customers) related to the above.

**LUB COM INC 2022GRIP**

Implementing rates pursuant to settlement agreement effective 06/09/2023 for the Lubbock Service Areas. The billing of the new rates will be effective June 9, 2023.

RATE SCHEDULE: COMMERCIAL GAS SERVICE
APPLICABLE TO: LUBBOCK SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Services Rendered on and after 06/09/2023

Availability
This schedule is applicable to Commercial customers, including hospitals and churches, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

| Charge | Amount |
|---|---|

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**SCHEDULE ID** **DESCRIPTION**

Customer Charge (note 1) $ 50.00
Interim Rate Adjustment (IRA) (Note 2) $ 18.94
Total Customer Charge $ 68.94
Consumption Charge $ 0.19856 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Presumption of Plant Protection Level
For service under this Rate Schedule, plant protection volumes are presumed to be 10% of normal, regular, historical usage as reasonably calculated by the Company in its sole discretion. If a customer believes it needs to be modeled at an alternative plant protection volume, it should contact the company at wtx-div-plantprotection@atmosenergy.com.

Notes:
(1) Per 2020 West Texas ALDC Statement of Intent
(2) Per 2021 IRA - $8.79, 2022 IRA - $10.15

**LUB CTY LST 2022GRIP**

LUB CTY LST 2022 GRIP

APPLICABLE TO: Incorporated cities within the Lubbock Texas Service Area
CITY ORDINANCE INDEX LISTING FOR THE LUBBOCK SERVICE AREA
Implementing rates pursuant to settlement agreement effective 06/09/2022 for the Lubbock Service Areas. The billing of the new rates will be effective June 9, 2023.

Lubbock Service Area: City
Lubbock

Rates go into effect by operation of law on June 9, 2023.

**PSF 2022**

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only
Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;

(D) shall not exceed $1.00 per service or service line; and

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(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y

(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

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|---|---|
| | (4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061.<br><br>A. ABBREVIATIONS AND DEFINITIONS<br><br>1) Authority - The Texas Public Finance Authority, together with any successor to |

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its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose

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rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.
b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff

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established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS
For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26743

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently

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(but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE
Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).

If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.<br><br>I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **Rider FF 11** | This rider is for the franchise fee for each city which is based on the franchise agreement of each city. As of 10/01/2023, there were no franchise fee rate changes since 10/01/2022.<br><br>RIDER: FF - FRANCHISE FEE ADJUSTMENT<br>APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers.<br><br>Monthly Adjustment<br>Company will adjust Customer`s bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality`s franchise ordinance. Each municipality`s franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer`s bill to account for any over- or under-recovery of municipal franchise fees by Company.<br><br>City Franchise fee<br><br>Abernathy 5%<br>Amarillo 5%<br>Amherst 5%<br>Anton 5%<br>Big Spring 3.50%<br>Bovina 5%<br>Brownfield 5%<br>Buffalo Springs Lake 5%<br>Canyon 5% |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Channing 5% |
| | Coahoma 3% |
| | Crosbyton 5% |
| | Dalhart 3% |
| | Dimmitt 5% |
| | Earth 5% |
| | Edmonson 2% |
| | Floydada 3% |
| | Forsan 3% |
| | Friona 5% |
| | Fritch 5% |
| | Hale Center 5% |
| | Happy 3% |
| | Hart 5% |
| | Hereford 3% |
| | Idalou 4% |
| | Kress 3% |
| | Lake Tanglewood 5% |
| | Lamesa 4% |
| | Levelland 5% |
| | Littlefield 5% |
| | Lockney 3% |
| | Lorenzo 5% |
| | Los Ybanez 0% |
| | Lubbock 5% |
| | Meadow 5% |
| | Midland 5% |
| | Muleshoe 5% |
| | Nazareth 3% |
| | New Deal 5% |
| | New Home 3% |
| | Odessa 5% |
| | O`Donnell 3% |
| | Olton 3% |
| | Opdyke West 3% |
| | Palisades 5% |
| | Pampa 5% |
| | Panhandle 5% |
| | Petersburg 3% |
| | Plainview 5% |
| | Post 5% |
| | Quitaque 5% |
| | Ralls 4% |
| | Ransom Canyon 3% |
| | Ropesville 5% |
| | Sanford 5% |
| | Seagraves 5% |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Seminole 4%<br>Shallowater 5%<br>Silverton 5%<br>Slaton 5%<br>Smyer 3%<br>Springlake 3%<br>Stanton 5%<br>Sudan 5%<br>Tahoka 5%<br>Timbercreek Canyon 5%<br>Tulia 5%<br>Turkey 3%<br>Vega 3%<br>Wellman 5%<br>Wilson 3%<br>Wolfforth 4% |
| **Rider Tax 2020** | Rider Tax updated to reflect the rate changes due to the 2020 Census results.<br><br>RIDER TAX - TAX ADJUSTMENT<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 04/01/2023<br><br>Application<br>Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only. Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code. Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.<br><br>GROSS RECEIPTS TAX: This rider is for the State Gross Receipts Tax which is based on the population of each city. The basis for the population is the U.S. Census which is conducted every 10 years. Therefore these rates change each 10 years as the census numbers become final. The tax rates shown are the values shown in the Texas Tax Code. |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

POPULATION KEY
TAX RATE LESS THAN 1000
0.00000 1000 TO 2499
0.005810 2499 TO 9999
0.0107 10000 AND ABOVE
0.01997

CITY TAX RATE
Abernathy 0.01070
Amarillo 0.01997
Amherst 0.00000
Anton 0.00000
Big Spring 0.01997
Bovina 0.00581
Brownfield 0.01070
Buffalo Springs Lake 0.00000
Canyon 0.01997
Channing 0.00000
Coahoma 0.00000
Crosbyton 0.00581
Dalhart 0.01070
Dimmitt 0.01070
Earth 0.00000
Edmonson 0.00000
Floydada 0.01070
Forsan 0.00000
Friona 0.01070
Fritch 0.00581
Hale Center 0.00581
Happy 0.00000
Hart 0.00000
Hereford 0.01997
Idalou 0.00581
Kress 0.00000
Lake Tanglewood 0.00000
Lamesa 0.01070
Levelland 0.01997
Littlefield 0.01070
Lockney 0.00581
Lorenzo 0.00000
Los Ybanez 0.00000
Lubbock 0.01997
Meadow 0.00000
Midland 0.01997
Muleshoe 0.01070
Nazareth 0.00000
New Deal 0.00000

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | New Home 0.00000<br>Odessa 0.01997<br>O'donnell 0.00000<br>Olton 0.00581<br>Opydke West 0.00000<br>Palisades 0.00000<br>Pampa 0.01997<br>Panhandle 0.00581<br>Petersburg 0.00581<br>Plainview 0.01997<br>Post 0.01070<br>Quitaque 0.00000<br>Ralls 0.00581<br>Ranson Canyon 0.00581<br>Ropesville 0.00000<br>Sanford 0.00000<br>Seagraves 0.00581<br>Seminole 0.01070<br>Shallowater 0.01070<br>Silverton 0.00000<br>Slaton 0.01070<br>Smyer 0.00000<br>Springlake 0.00000<br>Stanton 0.01070<br>Sudan 0.00000<br>Tahoka 0.00581<br>Timbercreek Canyon 0.00000<br>Tulia 0.01070<br>Turkey 0.00000<br>Vega 0.00000<br>Wellman 0.00000<br>Wilson 0.00000<br>Wolfforth 0.01070 |
| **WTX GCA 10486_1023** | |

Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER
APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Application
Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:<br><br>Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:<br>GCA= ( G/S + CF + CRR) Where:<br>1. G, in dollars, is the expected cost of gas for the expected sales billing units.<br>2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.<br>3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.<br><br>More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)<br>a = over (under) collection dollar amount for the 12 month period ending September.<br><br>b = expected estimated sales volumes for the future 12 month period ending November.<br>c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)<br><br>4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |
| **WTX WNA 10174** | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER<br><br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment
The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment
The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

WNAFi = Ri x ((HSFi (NDD-ADD)) / (BLi + (HSF i x ADD)))
Where
i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

WNAi WNAFi x qii

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

**RATE ADJUSTMENT PROVISIONS**

None

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## CUSTOMERS

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24146 | N | Mcf | $4.4300 | 11/01/2023 |

**CUSTOMER NAME** Lubbock Incorporated

## REASONS FOR FILING

**NEW?:** N

**RRC DOCKET NO:** 2020 SOI, 2021 GRIP, 2022 GRIP

**CITY ORDINANCE NO:** See Lubbock City List

**AMENDMENT(EXPLAIN):** Updating Rider CRR and GCA

**OTHER(EXPLAIN):** No annual franchise fee update

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| B | Commercial Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

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**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26743

**QUALITY OF SERVICE**

| QUAL_SERVICE ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

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(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314376 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 45.00<br>Turn On Service (shut-In test required) $ 37.00<br>Turn On Service (meter read only required) $ 21.00<br>Miscellaneous Service Charge Calls $ 10.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00<br>Return Check Fee $ 25.00<br>Tampering Fee $ 150.00<br><br>AFTER BUSINESS HOURS:<br>These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 67.50<br>Turn On Service (shut-In test required) $ 55.50<br>Turn On Service (meter read only required) $ 31.50<br>Miscellaneous Service Charge Calls $ 15.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 70.50<br>Tampering Fee |

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$ 150.00

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 04/01/2014 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** Y **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** N **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| ALDC SUR 2020SOI | |

Implementing rates pursuant to SOI settlement agreement effective 06/01/2021 for the Amarillo (Amarillo, Channing and Dalhart) and Lubbock Service Areas.

RATE SCHEDULE: ALDC SUR 2020 SOI
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: Services Rendered on and after 06/01/2021

Application
The Rate Case Expense Surcharge (RCE) rate as set forth below is pursuant to the Settlement Agreement between Atmos Energy Corporation West Texas Division and the Cities of Amarillo, Lubbock, Dalhart and Channing (ALDC Cities). This monthly rate shall apply to all customer classes of Atmos Energy Corp., West Texas Divisions' ALDC Cities Service Areas in the amount shown below. The surcharge rate will be in effect for approximately 36 months recovered through the consumption charge until all approved and expended rate case expenses are recovered from the applicable customer classes as documented in the Settlement Agreement. This rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be at the rate shown in the table below:

| Rate Schedule | Rate per Ccf |
|---|---|
| All Customer Classes | $0.00025 |

This rate will be in effect until all approved and expended rate case expenses are recovered under the applicable rate schedules. Atmos Energy Corp., West Texas Division will recover $105,950.05 in actual expense and up to $10,000 in estimated expenses, not to exceed actual expense. The Rate Case Expense Surcharge will be a separate line item on the bill.

**ALDC SUR EDIT**

Implementing ALDC Excess Deferred Income Tax Amortization (EDIT) surcharge resulting from the 2018 Tax Cut and Jobs Act (TCJA). This surcharge will be refunded to each customer in the ALDC Incorporated Areas by reducing each customer's monthly bill for a 60-month period.

RATE SCHEDULE: ALDC SUR EDIT
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: 06/01/2021

Applicability

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

This Rider is applicable to customer classes as authorized by the state or any governmental entity or regulatory authority pursuant to any statute, order, rule, contract, or agreement. This monthly rate reduction shall apply to the Residential, Commercial, Industrial, Transport, and Public Authority rate schedules of Atmos Energy Corporation's West Texas Division in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing (ALDC). The rate will be in effect for approximately 60 months until all approved Excess Deferred Income Tax Amortization (EDIT) amounts are refunded to the applicable customer classes or the next Statement of Intent Filing with the ALDC Cities. This Rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be refunded to each customer class in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing by reducing each customer's monthly bill by the amount shown below by customer Rate Schedule for each month for a 60-month period or until the next Statement of Intent Filing with the ALDC Cities.

Rate Schedule

Monthly Customer Rate Adjustment

| | |
|---|---|
| Residential Gas Service | $ (1.88) |
| Commercial Gas Service | $ (5.73) |
| Industrial Gas Service | $ (98.36) |
| Transportation Service | $ (98.36) |
| Public Authority Gas Service | $ (10.55) |

OTHER ADJUSTMENTS
The above rate schedules shall be adjusted for all applicable taxes (including franchise fees for incorporated customers) related to the above.

**LUB CTY LST 2022GRIP**

LUB CTY LST 2022 GRIP

APPLICABLE TO: Incorporated cities within the Lubbock Texas Service Area
CITY ORDINANCE INDEX LISTING FOR THE LUBBOCK SERVICE AREA
Implementing rates pursuant to settlement agreement effective 06/09/2022 for the Lubbock Service Areas. The billing of the new rates will be effective June 9, 2023.

Lubbock Service Area: City
Lubbock

Rates go into effect by operation of law on June 9, 2023.

**LUB IND INC 2022GRIP**

Implementing rates pursuant to settlement agreement effective 06/09/2023 for the Lubbock Service Areas. The billing of the new rates will be effective June 9, 2023.

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

RATE SCHEDULE: INDUSTRIAL GAS SERVICE
APPLICABLE TO: LUBBOCK SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Services Rendered on and after 06/09/2023

Availability
This schedule is applicable to the sales to any industrial or commercial customer whose predominant use of natural gas is other than space heating, cooking, water heating or other similar type uses. Service under this schedule is available to eligible customers following execution of a contract specifying the maximum hourly load. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate
Charge
Amount

| | | |
|---|---|---|
| Customer Charge (Note 1) | | $ 525.00 |
| Interim Rate Adjustment (IRA) (Note 2) | $ 322.10 | |
| Total Customer Charge | | $ 847.10 |
| Consumption Charge | | $ 0.11225 per Ccf |

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Division Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Presumption of Plant Protection Level
For service under this Rate Schedule, plant protection volumes are presumed to be 10% of normal, regular, historical usage as reasonably calculated by the Company in its sole discretion. If a customer believes it needs to be modeled at an alternative plant protection volume, it should contact the company at wtx-div-plantprotection@atmosenergy.com.

Notes:
(1) Per 2020 West Texas ALDC Statement of Intent
(2) Per 2021 IRA - $152.87, 2022 IRA - $169.23

**PSF 2022**

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Pipeline Safety Fee.<br><br>PIPELINE SAFETY PROGRAM FEES - 2022<br>Title 16 Economic Regulation<br>Part 1 Railroad Commission Of Texas<br>Chapter 8 Pipeline Safety Regulations<br>Subchapter C Requirements For Natural Gas Pipelines Only<br>Rule Section 8.201 Pipeline Safety Program Fees<br><br>a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.<br><br>(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.<br><br>(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.<br><br>(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.<br><br>(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:<br><br>(A) shall be a flat rate, one-time surcharge;<br><br>(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;<br><br>(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission; |

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**SCHEDULE ID** **DESCRIPTION**

(D) shall not exceed $1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y

(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. |

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A. ABBREVIATIONS AND DEFINITIONS

1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that

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is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.

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b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

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For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of

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CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE
Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).

If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division

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|---|---|
| | and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.<br><br>I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **Rider FF 11** | This rider is for the franchise fee for each city which is based on the franchise agreement of each city. As of 10/01/2023, there were no franchise fee rate changes since 10/01/2022.<br><br>RIDER: FF - FRANCHISE FEE ADJUSTMENT<br>APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers.<br><br>Monthly Adjustment<br>Company will adjust Customer`s bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality`s franchise ordinance. Each municipality`s franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer`s bill to account for any over- or under-recovery of municipal franchise fees by Company.<br><br>City Franchise fee<br><br>Abernathy 5%<br>Amarillo 5%<br>Amherst 5%<br>Anton 5%<br>Big Spring 3.50% |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Bovina 5% |
| | Brownfield 5% |
| | Buffalo Springs Lake 5% |
| | Canyon 5% |
| | Channing 5% |
| | Coahoma 3% |
| | Crosbyton 5% |
| | Dalhart 3% |
| | Dimmitt 5% |
| | Earth 5% |
| | Edmonson 2% |
| | Floydada 3% |
| | Forsan 3% |
| | Friona 5% |
| | Fritch 5% |
| | Hale Center 5% |
| | Happy 3% |
| | Hart 5% |
| | Hereford 3% |
| | Idalou 4% |
| | Kress 3% |
| | Lake Tanglewood 5% |
| | Lamesa 4% |
| | Levelland 5% |
| | Littlefield 5% |
| | Lockney 3% |
| | Lorenzo 5% |
| | Los Ybanez 0% |
| | Lubbock 5% |
| | Meadow 5% |
| | Midland 5% |
| | Muleshoe 5% |
| | Nazareth 3% |
| | New Deal 5% |
| | New Home 3% |
| | Odessa 5% |
| | O`Donnell 3% |
| | Olton 3% |
| | Opdyke West 3% |
| | Palisades 5% |
| | Pampa 5% |
| | Panhandle 5% |
| | Petersburg 3% |
| | Plainview 5% |
| | Post 5% |
| | Quitaque 5% |
| | Ralls 4% |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Ransom Canyon 3%<br>Ropesville 5%<br>Sanford 5%<br>Seagraves 5%<br>Seminole 4%<br>Shallowater 5%<br>Silverton 5%<br>Slaton 5%<br>Smyer 3%<br>Springlake 3%<br>Stanton 5%<br>Sudan 5%<br>Tahoka 5%<br>Timbercreek Canyon 5%<br>Tulia 5%<br>Turkey 3%<br>Vega 3%<br>Wellman 5%<br>Wilson 3%<br>Wolfforth 4% |
| **Rider Tax 2020** | |
| | Rider Tax updated to reflect the rate changes due to the 2020 Census results.<br><br>RIDER TAX - TAX ADJUSTMENT<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 04/01/2023<br><br>Application<br>Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only. Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code. Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.<br><br>GROSS RECEIPTS TAX: This rider is for the State Gross Receipts Tax which is based on the population of each city. The basis for the population is the U.S. Census |

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**SCHEDULE ID** **DESCRIPTION**

which is conducted every 10 years. Therefore these rates change each 10 years as the census numbers become final. The tax rates shown are the values shown in the Texas Tax Code.

POPULATION KEY
TAX RATE LESS THAN 1000
0.00000 1000 TO 2499
0.005810 2499 TO 9999
0.0107 10000 AND ABOVE
0.01997

CITY TAX RATE
Abernathy 0.01070
Amarillo 0.01997
Amherst 0.00000
Anton 0.00000
Big Spring 0.01997
Bovina 0.00581
Brownfield 0.01070
Buffalo Springs Lake 0.00000
Canyon 0.01997
Channing 0.00000
Coahoma 0.00000
Crosbyton 0.00581
Dalhart 0.01070
Dimmitt 0.01070
Earth 0.00000
Edmonson 0.00000
Floydada 0.01070
Forsan 0.00000
Friona 0.01070
Fritch 0.00581
Hale Center 0.00581
Happy 0.00000
Hart 0.00000
Hereford 0.01997
Idalou 0.00581
Kress 0.00000
Lake Tanglewood 0.00000
Lamesa 0.01070
Levelland 0.01997
Littlefield 0.01070
Lockney 0.00581
Lorenzo 0.00000
Los Ybanez 0.00000
Lubbock 0.01997
Meadow 0.00000

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Midland 0.01997<br>Muleshoe 0.01070<br>Nazareth 0.00000<br>New Deal 0.00000<br>New Home 0.00000<br>Odessa 0.01997<br>O'donnell 0.00000<br>Olton 0.00581<br>Opydke West 0.00000<br>Palisades 0.00000<br>Pampa 0.01997<br>Panhandle 0.00581<br>Petersburg 0.00581<br>Plainview 0.01997<br>Post 0.01070<br>Quitaque 0.00000<br>Ralls 0.00581<br>Ranson Canyon 0.00581<br>Ropesville 0.00000<br>Sanford 0.00000<br>Seagraves 0.00581<br>Seminole 0.01070<br>Shallowater 0.01070<br>Silverton 0.00000<br>Slaton 0.01070<br>Smyer 0.00000<br>Springlake 0.00000<br>Stanton 0.01070<br>Sudan 0.00000<br>Tahoka 0.00581<br>Timbercreek Canyon 0.00000<br>Tulia 0.01070<br>Turkey 0.00000<br>Vega 0.00000<br>Wellman 0.00000<br>Wilson 0.00000<br>Wolfforth 0.01070 |
| **WTX GCA 10486_1023** | Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023 |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Application
Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.

Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:
GCA= ( G/S + CF + CRR) Where:
1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)
a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.
c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

**RATE ADJUSTMENT PROVISIONS**

None

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## CUSTOMERS

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24146 | N | Mcf | $4.4300 | 11/01/2023 |

**CUSTOMER NAME** Lubbock Incorporated

## REASONS FOR FILING

**NEW?:** N

**RRC DOCKET NO:** 2020 SOI, 2021 GRIP, 2022 GRIP

**CITY ORDINANCE NO:** See Lubbock City List

**AMENDMENT(EXPLAIN):** Updating Rider CRR and GCA

**OTHER(EXPLAIN):** No annual franchise fee update

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| C | Industrial Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

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**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|

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**QUALITY OF SERVICE**

| QUAL_SERVICE_ID | **DESCRIPTION** |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314378 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 45.00<br>Turn On Service (shut-In test required) $ 37.00<br>Turn On Service (meter read only required) $ 21.00<br>Miscellaneous Service Charge Calls $ 10.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00<br>Return Check Fee $ 25.00<br>Tampering Fee $ 150.00<br><br>AFTER BUSINESS HOURS:<br>These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 67.50<br>Turn On Service (shut-In test required) $ 55.50<br>Turn On Service (meter read only required) $ 31.50<br>Miscellaneous Service Charge Calls $ 15.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 70.50<br>Tampering Fee |

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$ 150.00

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 04/01/2014 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** Y **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** N **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| ALDC SUR 2020SOI | |

Implementing rates pursuant to SOI settlement agreement effective 06/01/2021 for the Amarillo (Amarillo, Channing and Dalhart) and Lubbock Service Areas.

RATE SCHEDULE: ALDC SUR 2020 SOI
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: Services Rendered on and after 06/01/2021

Application
The Rate Case Expense Surcharge (RCE) rate as set forth below is pursuant to the Settlement Agreement between Atmos Energy Corporation West Texas Division and the Cities of Amarillo, Lubbock, Dalhart and Channing (ALDC Cities). This monthly rate shall apply to all customer classes of Atmos Energy Corp., West Texas Divisions' ALDC Cities Service Areas in the amount shown below. The surcharge rate will be in effect for approximately 36 months recovered through the consumption charge until all approved and expended rate case expenses are recovered from the applicable customer classes as documented in the Settlement Agreement. This rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be at the rate shown in the table below:

| Rate Schedule | Rate per Ccf |
|---|---|
| All Customer Classes | $0.00025 |

This rate will be in effect until all approved and expended rate case expenses are recovered under the applicable rate schedules. Atmos Energy Corp., West Texas Division will recover $105,950.05 in actual expense and up to $10,000 in estimated expenses, not to exceed actual expense. The Rate Case Expense Surcharge will be a separate line item on the bill.

**ALDC SUR EDIT**

Implementing ALDC Excess Deferred Income Tax Amortization (EDIT) surcharge resulting from the 2018 Tax Cut and Jobs Act (TCJA). This surcharge will be refunded to each customer in the ALDC Incorporated Areas by reducing each customer's monthly bill for a 60-month period.

RATE SCHEDULE: ALDC SUR EDIT
APPLICABLE TO: INCORPORATED AREAS OF AMARILLO, LUBBOCK, DALHART, AND CHANNING
EFFECTIVE DATE: 06/01/2021

Applicability

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | This Rider is applicable to customer classes as authorized by the state or any governmental entity or regulatory authority pursuant to any statute, order, rule, contract, or agreement. This monthly rate reduction shall apply to the Residential, Commercial, Industrial, Transport, and Public Authority rate schedules of Atmos Energy Corporation's West Texas Division in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing (ALDC). The rate will be in effect for approximately 60 months until all approved Excess Deferred Income Tax Amortization (EDIT) amounts are refunded to the applicable customer classes or the next Statement of Intent Filing with the ALDC Cities. This Rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.<br><br>Monthly Calculation<br>Surcharges will be refunded to each customer class in the Incorporated Areas of Amarillo, Lubbock, Dalhart, and Channing by reducing each customer's monthly bill by the amount shown below by customer Rate Schedule for each month for a 60-month period or until the next Statement of Intent Filing with the ALDC Cities.<br><br>Rate Schedule<br><br>Monthly Customer Rate Adjustment<br>Residential Gas Service $ (1.88)<br>Commercial Gas Service $ (5.73)<br>Industrial Gas Service $ (98.36)<br>Transportation Service $ (98.36)<br>Public Authority Gas Service $ (10.55)<br><br>OTHER ADJUSTMENTS<br>The above rate schedules shall be adjusted for all applicable taxes (including franchise fees for incorporated customers) related to the above. |
| **LUB CTY LST 2022GRIP** | LUB CTY LST 2022 GRIP<br><br>APPLICABLE TO: Incorporated cities within the Lubbock Texas Service Area<br>CITY ORDINANCE INDEX LISTING FOR THE LUBBOCK SERVICE AREA<br>Implementing rates pursuant to settlement agreement effective 06/09/2022 for the Lubbock Service Areas. The billing of the new rates will be effective June 9, 2023.<br><br>Lubbock Service Area: City<br>Lubbock<br><br>Rates go into effect by operation of law on June 9, 2023. |
| **LUB PAG INC 2022GRIP** | Implementing rates pursuant to settlement agreement effective 06/09/2023 for the Lubbock Service Areas. The billing of the new rates will be effective June 9, 2023. |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

RATE SCHEDULE: PUBLIC AUTHORITY GAS SERVICE
APPLICABLE TO: LUBBOCK SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Services Rendered on and after 06/09/2023

Availability
This schedule is applicable to general use by Public Authority type customers, including public schools, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

| Charge | | Amount |
|---|---|---|
| Customer Charge (Note 1) | $ 50.00 | |
| Interim Rate Adjustment (IRA) (Note 2) | $ 34.28 | |
| Total Customer Charge | | $ 84.28 |
| Consumption Charge | | $ 0.24975 per Ccf |

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:
(1) Per 2020 West Texas ALDC Statement of Intent Settlement
(2) Per 2021 IRA - $15.84, 2022 IRA - $18.44

**PSF 2022**

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|

Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;

(D) shall not exceed $1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety

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and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y

(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division

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|---|---|
| | and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061.<br><br>A. ABBREVIATIONS AND DEFINITIONS<br><br>1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.<br><br>2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization |

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Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

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|---|---|
| | 12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.<br><br>13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.<br><br>14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.<br><br>15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.<br><br>16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.<br>b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS
For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is

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calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

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|---|---|
| | H. CRR CHARGE TRUE-UP PROCEDURE<br>Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).<br><br>If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (15) days following the making of the CRR Charge True-Up Adjustment filing.<br><br>I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **Rider FF 11** | This rider is for the franchise fee for each city which is based on the franchise agreement of each city. As of 10/01/2023, there were no franchise fee rate changes since 10/01/2022.<br><br>RIDER: FF - FRANCHISE FEE ADJUSTMENT<br>APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers.<br><br>Monthly Adjustment<br>Company will adjust Customer`s bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality`s franchise ordinance. Each municipality`s franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer`s bill to account for any over- or under-recovery of municipal franchise fees by Company.<br><br>City Franchise fee<br><br>Abernathy 5%<br>Amarillo 5%<br>Amherst 5%<br>Anton 5%<br>Big Spring 3.50%<br>Bovina 5%<br>Brownfield 5%<br>Buffalo Springs Lake 5%<br>Canyon 5%<br>Channing 5%<br>Coahoma 3%<br>Crosbyton 5% |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Dalhart 3% |
| | Dimmitt 5% |
| | Earth 5% |
| | Edmonson 2% |
| | Floydada 3% |
| | Forsan 3% |
| | Friona 5% |
| | Fritch 5% |
| | Hale Center 5% |
| | Happy 3% |
| | Hart 5% |
| | Hereford 3% |
| | Idalou 4% |
| | Kress 3% |
| | Lake Tanglewood 5% |
| | Lamesa 4% |
| | Levelland 5% |
| | Littlefield 5% |
| | Lockney 3% |
| | Lorenzo 5% |
| | Los Ybanez 0% |
| | Lubbock 5% |
| | Meadow 5% |
| | Midland 5% |
| | Muleshoe 5% |
| | Nazareth 3% |
| | New Deal 5% |
| | New Home 3% |
| | Odessa 5% |
| | O`Donnell 3% |
| | Olton 3% |
| | Opdyke West 3% |
| | Palisades 5% |
| | Pampa 5% |
| | Panhandle 5% |
| | Petersburg 3% |
| | Plainview 5% |
| | Post 5% |
| | Quitaque 5% |
| | Ralls 4% |
| | Ransom Canyon 3% |
| | Ropesville 5% |
| | Sanford 5% |
| | Seagraves 5% |
| | Seminole 4% |
| | Shallowater 5% |
| | Silverton 5% |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Slaton 5%<br>Smyer 3%<br>Springlake 3%<br>Stanton 5%<br>Sudan 5%<br>Tahoka 5%<br>Timbercreek Canyon 5%<br>Tulia 5%<br>Turkey 3%<br>Vega 3%<br>Wellman 5%<br>Wilson 3%<br>Wolfforth 4% |
| **Rider Tax 2020** | |
| | Rider Tax updated to reflect the rate changes due to the 2020 Census results.<br><br>RIDER TAX - TAX ADJUSTMENT<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 04/01/2023<br><br>Application<br>Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only. Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code. Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.<br><br>GROSS RECEIPTS TAX: This rider is for the State Gross Receipts Tax which is based on the population of each city. The basis for the population is the U.S. Census which is conducted every 10 years. Therefore these rates change each 10 years as the census numbers become final. The tax rates shown are the values shown in the Texas Tax Code.<br><br>POPULATION KEY<br>TAX RATE LESS THAN 1000<br>0.00000 1000 TO 2499 |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | 0.005810 2499 TO 9999<br>0.0107 10000 AND ABOVE<br>0.01997<br><br>CITY TAX RATE<br>Abernathy 0.01070<br>Amarillo 0.01997<br>Amherst 0.00000<br>Anton 0.00000<br>Big Spring 0.01997<br>Bovina 0.00581<br>Brownfield 0.01070<br>Buffalo Springs Lake 0.00000<br>Canyon 0.01997<br>Channing 0.00000<br>Coahoma 0.00000<br>Crosbyton 0.00581<br>Dalhart 0.01070<br>Dimmitt 0.01070<br>Earth 0.00000<br>Edmonson 0.00000<br>Floydada 0.01070<br>Forsan 0.00000<br>Friona 0.01070<br>Fritch 0.00581<br>Hale Center 0.00581<br>Happy 0.00000<br>Hart 0.00000<br>Hereford 0.01997<br>Idalou 0.00581<br>Kress 0.00000<br>Lake Tanglewood 0.00000<br>Lamesa 0.01070<br>Levelland 0.01997<br>Littlefield 0.01070<br>Lockney 0.00581<br>Lorenzo 0.00000<br>Los Ybanez 0.00000<br>Lubbock 0.01997<br>Meadow 0.00000<br>Midland 0.01997<br>Muleshoe 0.01070<br>Nazareth 0.00000<br>New Deal 0.00000<br>New Home 0.00000<br>Odessa 0.01997<br>O'donnell 0.00000 |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Olton 0.00581
Opydke West 0.00000
Palisades 0.00000
Pampa 0.01997
Panhandle 0.00581
Petersburg 0.00581
Plainview 0.01997
Post 0.01070
Quitaque 0.00000
Ralls 0.00581
Ranson Canyon 0.00581
Ropesville 0.00000
Sanford 0.00000
Seagraves 0.00581
Seminole 0.01070
Shallowater 0.01070
Silverton 0.00000
Slaton 0.01070
Smyer 0.00000
Springlake 0.00000
Stanton 0.01070
Sudan 0.00000
Tahoka 0.00581
Timbercreek Canyon 0.00000
Tulia 0.01070
Turkey 0.00000
Vega 0.00000
Wellman 0.00000
Wilson 0.00000
Wolfforth 0.01070

**WTX GCA 10486_1023**

Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER
APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Application
Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:<br><br>Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:<br>GCA= ( G/S + CF + CRR) Where:<br>1. G, in dollars, is the expected cost of gas for the expected sales billing units.<br>2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.<br>3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.<br><br>More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)<br>a = over (under) collection dollar amount for the 12 month period ending September.<br><br>b = expected estimated sales volumes for the future 12 month period ending November.<br>c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)<br><br>4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |
| **WTX WNA 10174** | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER<br><br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>Provisions for Adjustment<br>The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment
The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

WNAFi = Ri x ((HSFi (NDD-ADD)) / (BLi + (HSF i x ADD)))
Where
i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

WNAi WNAFi x qii

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

**RATE ADJUSTMENT PROVISIONS**

None

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24146 | N | Mcf | $4.4300 | 11/01/2023 |

**CUSTOMER NAME** Lubbock Incorporated

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## REASONS FOR FILING

**NEW?:** N

**RRC DOCKET NO:** 2020 SOI, 2021 GRIP, 2022 GRIP

**CITY ORDINANCE NO:** See Lubbock City List

**AMENDMENT(EXPLAIN):** Updating Rider CRR and GCA

**OTHER(EXPLAIN):** No annual franchise fee update

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| D | Public Authority Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

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**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|

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**QUALITY OF SERVICE**

| QUAL_SERVICE_ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

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(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

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Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314380 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 45.00<br>Turn On Service (shut-In test required) $ 37.00<br>Turn On Service (meter read only required) $ 21.00<br>Miscellaneous Service Charge Calls $ 10.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00<br>Return Check Fee $ 25.00<br>Tampering Fee $ 150.00<br><br>AFTER BUSINESS HOURS:<br>These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 67.50<br>Turn On Service (shut-In test required) $ 55.50<br>Turn On Service (meter read only required) $ 31.50<br>Miscellaneous Service Charge Calls $ 15.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 70.50<br>Tampering Fee |

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$ 150.00

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 04/01/2014 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** N **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** Y **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| PSF 2022 | |

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only
Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;<br><br>(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;<br><br>(D) shall not exceed $1.00 per service or service line; and<br><br>(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.<br><br>(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y<br><br>(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.<br><br>(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.<br><br>(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.<br><br>(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **RRM WTC INC 2017** | Rider RRM as approved by City Ordinances in the West Texas Cities Service Area<br>RATE SCHEDULE: RRM - Rate Review Mechanism<br>APPLICABLE TO: ALL INCORPORATED CUSTOMERS IN THE WEST TEXAS DIVISION EXCEPT CUSTOMERS IN THE CITIES OF AMARILLO, LUBBOCK, DALHART AND CHANNING.<br>EFFECTIVE DATE: Bills Rendered on and after October 1, 2018<br><br>I. Applicability<br><br>Applicable to Residential, Commercial, Industrial, Public Authority, and |

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**SCHEDULE ID** **DESCRIPTION**

Transportation tariff incorporated areas customers in the West Texas Division of Atmos Energy Corporation (Company) with the exception of those customers within the Cities of Amarillo, Lubbock, Dalhart, and Channing. This Rate Review Mechanism (RRM) provides for an annual adjustment to the Company`s Residential, Commercial, Industrial, Public Authority, and Transportation Rate Schedules (Applicable Rate Schedules). Rate calculations and adjustments required by this tariff shall be determined on a System-Wide cost basis.

II. Definitions

Test Period is defined as the twelve months ending December 31st of each preceding calendar year. The Effective Date is the date that adjustments required by this tariff are applied to customer bills. The annual Effective Date is October 1. Unless otherwise noted in this tariff, the term Final Order refers to the final order issued by the Railroad Commission of Texas in GUD No.10174 and elements of GUD No. 10580 as specified in Section III below. The term System-Wide means all incorporated and unincorporated areas served by the Company within the West Texas Division. Review Period is defined as the period from the Filing Date until the Effective Date. The Filing Date is as early as practicable, but no later than April 1 of each year.

III. Calculation

The RRM shall calculate an annual, System-Wide cost of service (COS) that will be used to adjust applicable rate schedules prospectively as of the Effective Date. The Company may request recovery of its total cost of service but will include schedules showing the computation of any adjustments. The annual cost of service will be calculated according to the following formula:

$$COS = OM + DEP + RI + TAX + CD$$

Where:

OM = all reasonable and necessary operation and maintenance expenses from the Test Period adjusted for known and measurable items and prepared consistent with the rate making treatments approved in the Final Order. Incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) related to Atmos` Shared Services Unit will be applied consistent with treatment approved in GUD 10580. Additionally, O&M adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Known and measurable adjustments shall be limited to those changes that have occurred prior to the Filing Date. OM may be adjusted for atypical and non-recurring items. Shared Services allocation factors shall be recalculated each year based on the latest component factors used during the Test Period, but the methodology used will be that approved in the Final Order in GUD 10580.

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DEP = depreciation expense calculated at depreciation rates approved by the Final Order. Additionally, if depreciation rates are approved in a subsequent final order, not subject to appeal, issued by the Railroad Commission of Texas for the West Texas division those rates would be applicable for subsequent RRM filings.

RI = return on prudently incurred investment calculated as the Company`s pretax return multiplied by rate base at Test Period end. Rate base is prepared consistent with the rate making treatments approved in the Final Order, and as in GUD 10580 as specifically related to capitalized incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) for Atmos` Shared Services Unit. However, no post Test Period adjustments will be permitted. Additionally, adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Pretax return is the Company`s weighted average cost of capital before income taxes. The Company`s weighted average cost of capital is calculated using the methodology from the Final Order including the Company`s actual capital structure and long term cost of debt as of the Test Period end (adjusted for any known and measurable changes that have occurred prior to the filing date) and the return on equity of 9.8%. However, in no event will the percentage of equity exceed 58%. Regulatory adjustments due to prior regulatory rate base adjustment disallowances will be maintained. Cash working capital will be calculated using the lead/lag days approved in the Final Order. With respect to pension and other postemployment benefits, the Company will record a regulatory asset or liability for these costs until the amounts are included in the next annual rate adjustment implemented under this tariff. Each year, the Company`s filing under this Rider RRM will clearly state the level of pension and other postemployment benefits recovered in rates.

TAX = income tax and taxes other than income tax from the Test Period adjusted for known and measurable changes occurring after the Test Period and before the Filing Date, and prepared consistent with the rate making treatments approved in the Final Order. Atmos Energy shall comprehensively account for, including establishing a regulatory liability to account for, any statutory change in tax expense that is applicable to months during the Test Period calculation to ensure recovery of tax expense under new and old income tax rates.

CD = interest on customer deposits.

IV. Annual Rate Adjustment

The Company shall provide schedules and work papers supporting the Filing`s revenue deficiency/sufficiency calculations using the methodology accepted in the Final Order. The result shall be reflected in the proposed new rates to be established for the effective period. The Revenue Requirement will be apportioned to customer classes consistent with class revenue distribution resulting from the settlement of the statement of intent filed October 18, 2013. For the Residential Class, 50% of the increase may be recovered in the customer charge. However, the increase to the

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Residential customer charge shall not exceed $0.60 per month in the initial filing and $0.70 per month in any subsequent year. The remainder of the Residential Class increase not collected in the customer charge will be recovered in the usage charge. For all other classes, the change in rates will be apportioned between the customer charge and the usage charge, consistent with the Final Order. Test Period billing determinants shall be adjusted and normalized according to the methodology utilized in the Final Order.

V. Filing

The Company shall file schedules annually with the regulatory authority having original jurisdiction over the Company`s rates on or before the Filing Date that support the proposed rate adjustments. The schedules shall be in the same general format as the cost of service model and relied-upon files upon which the Final Order was based. A proof of rates and a copy of current and proposed tariffs shall also be included with the filing. The filing shall be made in electronic form where practical. The Company`s filing shall conform to Minimum Filing Requirements (to be agreed upon by the parties), which will contain a minimum amount of information that will assist the regulatory authority in its review and analysis of the filing. The Company and regulatory authority will endeavor to hold a technical conference regarding the filing within twenty (20) calendar days after the Filing Date. A sworn statement shall be filed by an Officer of the Company affirming that the filed schedules are in compliance with the provisions of this Rate Review Mechanism and are true and correct to the best of his/her knowledge, information, and belief. No testimony shall be filed, but a brief narrative explanation shall be provided of any changes to corporate structure, accounting methodologies, allocation of common costs, or atypical or non- recurring items included in the filing.

VI. Evaluation Procedures The regulatory authority having original jurisdiction over the Company`s rates shall review and render a decision on the Company`s proposed rate adjustment prior to the Effective Date. The Company shall provide all supplemental information requested to ensure an opportunity for adequate review by the relevant regulatory authority. The Company shall not unilaterally impose any limits upon the provision of supplemental information and such information shall be provided within seven (7) working days of the original request. The regulatory authority may propose any adjustments it determines to be required to bring the proposed rate adjustment into compliance with the provisions of this tariff.

The regulatory authority may disallow any net plant investment that is not shown to be prudently incurred. Approval by the regulatory authority of net plant investment pursuant to the provisions of this tariff shall constitute a finding that such net plant investment was prudently incurred. Such finding of prudence shall not be subject to further review in a subsequent RRM or Statement of Intent filing.

During the Review Period, the Company and the regulatory authority will work collaboratively and seek agreement on the level of rate adjustments. If, at the end of the Review Period, the Company and the regulatory authority have not reached

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agreement, the regulatory authority shall take action to modify or deny the proposed rate adjustments. The Company shall have the right to appeal the regulatory authority`s action to the Railroad Commission of Texas. Upon the filing of an appeal of the regulatory authority`s order relating to an annual RRM filing with the Railroad Commission of Texas, the regulatory authority having original jurisdiction over the Company`s rates shall not oppose the implementation of the Company`s proposed rates subject to refund, nor will the regulatory authority advocate for the imposition of a third party surety bond by the Company. Any refund shall be limited to and determined based on the resolution of the disputed adjustment(s) in a final, non-appealable order issued in the appeal filed by the Company at the Railroad Commission of Texas.

In the event that the regulatory authority and Company agree to a rate adjustment(s) that is different from the adjustment(s) requested in the Company`s filing, the Company shall file compliance tariffs consistent with the agreement. No action on the part of the regulatory authority shall be required to allow the rate adjustment(s) to become effective on October 1. To the extent that the regulatory authority does not take action on the Company`s RRM filing by September 30, the rates proposed in the Company`s filing shall be deemed approved effective October 1. Notwithstanding the preceding sentence, a regulatory authority may choose to take affirmative action to approve a rate adjustment under this tariff. In those instances where such approval cannot reasonably occur by September 30, the rates finally approved by the regulatory authority shall be deemed effective as of October 1.

To defray the cost, if any, of regulatory authorities conducting a review of the Company`s annual RRM filing, the Company shall reimburse the regulatory authorities on a monthly basis for their reasonable expenses incurred upon submission of invoices for such review. Any reimbursement contemplated hereunder shall be deemed a reasonable and necessary operating expense of the Company in the year in which the reimbursement is made. A regulatory authority seeking reimbursement under this provision shall submit its request for reimbursement to the Company no later than December 1 of the year in which the RRM filing is made and the Company shall reimburse regulatory authorities in accordance with this provision on or before December 31 of the year the RRM filing is made.

To the extent possible, the provisions of the Final Order shall be applied by the regulatory authority in determining whether to approve or disapprove of Company`s proposed rate adjustment.

This Rider RRM does not limit the legal rights and duties of a regulatory authority. Nothing herein shall abrogate the jurisdiction of the regulatory authority to initiate a rate proceeding at any time to review whether rates charged are just and reasonable. Similarly, the Company retains its right to utilize the provisions of Texas Utilities Code, Chapter 104, Subchapter C to request a change in rates. The provisions of this Rider RRM are implemented in harmony with the Gas Utility Regulatory Act (Texas Utilities Code, Chapters 101-105).

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| | The annual rate adjustment process set forth in this tariff shall remain in effect during the pendency of any Statement of Intent rate filing.<br><br>VII. Reconsideration, Appeal and Unresolved Items<br><br>Orders issued pursuant to this mechanism are ratemaking orders and shall be subject to appeal under Sections 102.001(b) and 103.021, et seq., of the Texas Utilities Code (Vernon 2007).<br><br>VIII. Notice<br><br>Notice of each annual RRM filing shall be provided by including the notice, in conspicuous form, in the bill of each directly affected customer no later than forty-five (45) days after the Company makes its annual filing pursuant to this tariff. The notice to customers shall include the following information:<br><br>a) a description of the proposed revision of rates and schedules;<br><br>b) the effect the proposed revision of rates is expected to have on the rates applicable to each customer class and on an average bill for each affected customer;<br>c) the service area or areas in which the proposed rates would apply;<br>d) the date the annual RRM filing was made with the regulatory authority; and<br>e) the Company`s address, telephone number and website where information concerning the proposed rate adjustment can be obtained. |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061.<br><br>A. ABBREVIATIONS AND DEFINITIONS<br><br>1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.<br><br>2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization |

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Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

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12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.
b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and

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Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS
For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is

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calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

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| | H. CRR CHARGE TRUE-UP PROCEDURE<br>Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).<br><br>If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen |

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|---|---|
| | (15) days following the making of the CRR Charge True-Up Adjustment filing.<br><br>I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **Rider FF 11** | This rider is for the franchise fee for each city which is based on the franchise agreement of each city. As of 10/01/2023, there were no franchise fee rate changes since 10/01/2022.<br><br>RIDER: FF - FRANCHISE FEE ADJUSTMENT<br>APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers.<br><br>Monthly Adjustment<br>Company will adjust Customer`s bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality`s franchise ordinance. Each municipality`s franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer`s bill to account for any over- or under-recovery of municipal franchise fees by Company.<br><br>City Franchise fee<br><br>Abernathy 5%<br>Amarillo 5%<br>Amherst 5%<br>Anton 5%<br>Big Spring 3.50%<br>Bovina 5%<br>Brownfield 5%<br>Buffalo Springs Lake 5%<br>Canyon 5%<br>Channing 5%<br>Coahoma 3%<br>Crosbyton 5% |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Dalhart 3% |
| | Dimmitt 5% |
| | Earth 5% |
| | Edmonson 2% |
| | Floydada 3% |
| | Forsan 3% |
| | Friona 5% |
| | Fritch 5% |
| | Hale Center 5% |
| | Happy 3% |
| | Hart 5% |
| | Hereford 3% |
| | Idalou 4% |
| | Kress 3% |
| | Lake Tanglewood 5% |
| | Lamesa 4% |
| | Levelland 5% |
| | Littlefield 5% |
| | Lockney 3% |
| | Lorenzo 5% |
| | Los Ybanez 0% |
| | Lubbock 5% |
| | Meadow 5% |
| | Midland 5% |
| | Muleshoe 5% |
| | Nazareth 3% |
| | New Deal 5% |
| | New Home 3% |
| | Odessa 5% |
| | O`Donnell 3% |
| | Olton 3% |
| | Opdyke West 3% |
| | Palisades 5% |
| | Pampa 5% |
| | Panhandle 5% |
| | Petersburg 3% |
| | Plainview 5% |
| | Post 5% |
| | Quitaque 5% |
| | Ralls 4% |
| | Ransom Canyon 3% |
| | Ropesville 5% |
| | Sanford 5% |
| | Seagraves 5% |
| | Seminole 4% |
| | Shallowater 5% |
| | Silverton 5% |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Slaton 5%<br>Smyer 3%<br>Springlake 3%<br>Stanton 5%<br>Sudan 5%<br>Tahoka 5%<br>Timbercreek Canyon 5%<br>Tulia 5%<br>Turkey 3%<br>Vega 3%<br>Wellman 5%<br>Wilson 3%<br>Wolfforth 4% |
| **Rider Tax 2020** | |
| | Rider Tax updated to reflect the rate changes due to the 2020 Census results.<br><br>RIDER TAX - TAX ADJUSTMENT<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 04/01/2023<br><br>Application<br>Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only. Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code. Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.<br><br>GROSS RECEIPTS TAX: This rider is for the State Gross Receipts Tax which is based on the population of each city. The basis for the population is the U.S. Census which is conducted every 10 years. Therefore these rates change each 10 years as the census numbers become final. The tax rates shown are the values shown in the Texas Tax Code.<br><br>POPULATION KEY<br>TAX RATE LESS THAN 1000<br>0.00000 1000 TO 2499 |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | 0.005810 2499 TO 9999<br>0.0107 10000 AND ABOVE<br>0.01997<br><br>CITY TAX RATE<br>Abernathy 0.01070<br>Amarillo 0.01997<br>Amherst 0.00000<br>Anton 0.00000<br>Big Spring 0.01997<br>Bovina 0.00581<br>Brownfield 0.01070<br>Buffalo Springs Lake 0.00000<br>Canyon 0.01997<br>Channing 0.00000<br>Coahoma 0.00000<br>Crosbyton 0.00581<br>Dalhart 0.01070<br>Dimmitt 0.01070<br>Earth 0.00000<br>Edmonson 0.00000<br>Floydada 0.01070<br>Forsan 0.00000<br>Friona 0.01070<br>Fritch 0.00581<br>Hale Center 0.00581<br>Happy 0.00000<br>Hart 0.00000<br>Hereford 0.01997<br>Idalou 0.00581<br>Kress 0.00000<br>Lake Tanglewood 0.00000<br>Lamesa 0.01070<br>Levelland 0.01997<br>Littlefield 0.01070<br>Lockney 0.00581<br>Lorenzo 0.00000<br>Los Ybanez 0.00000<br>Lubbock 0.01997<br>Meadow 0.00000<br>Midland 0.01997<br>Muleshoe 0.01070<br>Nazareth 0.00000<br>New Deal 0.00000<br>New Home 0.00000<br>Odessa 0.01997<br>O'donnell 0.00000 |

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Olton 0.00581
Opydke West 0.00000
Palisades 0.00000
Pampa 0.01997
Panhandle 0.00581
Petersburg 0.00581
Plainview 0.01997
Post 0.01070
Quitaque 0.00000
Ralls 0.00581
Ranson Canyon 0.00581
Ropesville 0.00000
Sanford 0.00000
Seagraves 0.00581
Seminole 0.01070
Shallowater 0.01070
Silverton 0.00000
Slaton 0.01070
Smyer 0.00000
Springlake 0.00000
Stanton 0.01070
Sudan 0.00000
Tahoka 0.00581
Timbercreek Canyon 0.00000
Tulia 0.01070
Turkey 0.00000
Vega 0.00000
Wellman 0.00000
Wilson 0.00000
Wolfforth 0.01070

**WTC RES INC RRM 2022**

Implementing Rates Pursuant to Settlement Agreement Effective 10/01/2023 for the West Texas Cities Service Area.

RATE SCHEDULE: RESIDENTIAL GAS SERVICE
APPLICABLE TO: WEST TEXAS CITIES SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Availability
This schedule is applicable to general use by Residential customers for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

| Monthly Rate | Charge | Amount |
|---|---|---|
| Customer Charge | $ 18.97 | |
| Consumption Charge | $ 0.42269 per Ccf (1) | |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | The West Texas Division Gas Cost Adjustment Rider applies to this schedule.<br>The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.<br>The West Texas Division Rider TAX applies to this schedule.<br>The West Texas Division Rider FF applies to this schedule.<br>The West Texas Division Rider RRM applies to this schedule.<br><br>Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).<br><br>Availability<br>(1) The consumption charge includes the base rate amount of $0.40426 per Ccf and Securitization Regulatory Asset amounts related to financing costs in the amount of $0.01843 per Ccf until recovered. |
| **WTX CTY LST 2022 RRM** | Implementing Rate Pursuant to Settlement Agreement Effective 10/01/2023 for the West Texas Cities Service Area.<br><br>APPLICABLE TO: Incorporated cities within the West Texas Service Area<br>CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA FOR RATES EFFECTIVE 10/01/2023 |

| City | Ordinance No. | Approved date |
|---|---|---|
| Abernathy | 091123 | 9/11/2023 |
| Amherst | U-08-2023-A | 8/7/2023 |
| Anton | 2023 | 9/11/2023 |
| Big Spring | 013-2023 | 9/12/2023 |
| Bovina | 8242023 | 8/24/2023 |
| Brownfield | 08172023 | 8/17/2023 |
| Buffalo Springs | BLANK | 9/26/2023 |
| Canyon | 31-20223 | 8/14/2023 |
| Coahoma | 164 | 9/19/2023 |
| Crosbyton | 08-2023 | 8/15/2023 |
| Dimmitt | 82123 | 8/21/2023 |
| Earth | 09142023 | 9/14/2023 |
| Edmonson | 08.31.2023 | 8/31/2023 |
| Floydada | 23-5 | 9/19/2023 |
| Forsan | 09282023 | 9/28/2023 |
| Friona | 23.08.14 | 8/14/2023 |
| Fritch | 2023-12 | 8/15/2023 |
| Hale Center | 08152023A | 8/15/2023 |
| Happy | 08222023 | 8/22/2023 |
| Hart | 238 | 8/14/2023 |
| Hereford | 09.18.23 | 9/18/2023 |
| Idalou | 23-08-01 | 8/14/2023 |
| Kress | 2023096B | 9/26/2023 |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26746

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Lamesa R-18-23 8/15/2023 |
| | Levelland 1073 8/21/2023 |
| | Littlefield 2023-0822-2 8/22/2023 |
| | Lockney 08152023-01 8/15/2023 |
| | Lorenzo 081423 8/21/2023 |
| | Los Ybanez 1052 7/31/2023 |
| | Meadow 2023.08.17 8/17/2023 |
| | Midland 2023-111 8/22/2023 |
| | Muleshoe R-797-0823 8/14/2023 |
| | Nazareth 090523 9/5/2023 |
| | New Deal BLANK 8/28/2023 |
| | New Home 2023-1001 8/15/2023 |
| | Odessa 2023R-72 8/22/2023 |
| | O`Donnell 323 [O]; R2023-006 [R] 8/9/2023 |
| | Olton O-09-2023 9/11/2023 |
| | Opdyke West 9-19-23 9/19/2023 |
| | Palisades 20230912b 9/12/2023 |
| | Pampa 1791 9/5/2023 |
| | Panhandle 2023-04 8/8/2023 |
| | Petersburg 09122023A 9/12/2023 |
| | Plainview 23-3752 9/12/2023 |
| | Post 439 9/12/2023 |
| | Quitaque 23-071 8/14/2023 |
| | Ralls 2023-08-15-1 8/15/2023 |
| | Ransom Canyon 0912-23 9/12/2023 |
| | Ropesville 20239-05 9/5/2023 |
| | Sanford 2023-3 8/14/2023 |
| | Seagraves 23-08-14-A 8/14/2023 |
| | Seminole 610 8/28/2023 |
| | Shallowater 20230815 8/15/2023 |
| | Silverton 451 8/14/2023 |
| | Slaton 081423C 8/14/2023 |
| | Smyer 144 9/25/2023 |
| | Springlake BLANK 9/14/2023 |
| | Stanton 1505B 8/14/2023 |
| | Sudan BLANK 8/10/2023 |
| | Tahoka 23-010R [R]; 23-010 [O] 8/23/2023 |
| | Tanglewood 2023-6 9/27/2023 |
| | Timbercreek 2023-10 9/14/2023 |
| | Tulia 2023-08 8/15/2023 |
| | Turkey 0902-23 9/5/2023 |
| | Vega 1 - 08/15/2023 8/15/2023 |
| | Wellman 187 [O]; 194 [R] 8/17/2023 |
| | Wilson 236 8/14/2023 |
| | Wolfforth 2023-013 9/18/2023 |
| **WTX GCA 10486_1023** | |
| | Updating the Rider GCR for all customers in the West Texas Division to include the |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26746

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER
APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Application
Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.

Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:
GCA= ( G/S + CF + CRR) Where:
1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)
a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.
c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26746

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |
| **WTX WNA 10174** | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER<br><br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>Provisions for Adjustment<br>The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.<br><br>Computation of Weather Normalization Adjustment<br>The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:<br><br>WNAFi = Ri x ((HSFi (NDD-ADD)) / (BLi + (HSF i x ADD)))<br>Where<br>i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification<br><br>WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf<br><br>Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized<br><br>HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class<br><br>NDDi = billing cycle normal heating degree days<br><br>ADDi = billing cycle actual heating degree days<br><br>BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:<br><br>WNAi WNAFi x qii<br><br>Where qii is the relevant sales quantity for the jth Customer in ith rate schedule |

**RATE ADJUSTMENT PROVISIONS**

None

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26746

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24078 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Abernathy WT Incorporated | | | |
| 24082 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amherst WT Incorporated | | | |
| 24084 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Anton WT Incorporated | | | |
| 24086 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Big Spring WT Incorporated | | | |
| 24088 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Bovina WT Incorporated | | | |
| 24090 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Brownfield WT Incorporated | | | |
| 24092 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Buffalo Springs Lake WT Incorporated | | | |
| 24094 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Canyon WT Incorporated | | | |
| 24098 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Coahoma WT Incorporated | | | |
| 24100 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Crosbyton WT Incorporated | | | |
| 24104 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dimmitt WT Incorporated | | | |
| 24106 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Earth WT Incorporated | | | |
| 24108 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Edmonson WT Incorporated | | | |
| 24110 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Floydada WT Incorporated | | | |
| 24112 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Forsan WT Incorporated | | | |
| 24114 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Friona WT Incorporated | | | |
| 24116 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Fritch Incorporated | | | |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26746

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24119 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hale Center WT Incorporated | | | |
| 24121 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Happy WT Incorporated | | | |
| 24123 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hart WT Incorporated | | | |
| 24126 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hereford WT Incorporated | | | |
| 24128 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Idalou WT Incorporated | | | |
| 24130 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Kress WT Incorporated | | | |
| 24132 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lake Tanglewood WT Incorporated | | | |
| 24134 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lamesa WT Incorporated | | | |
| 24136 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Levelland WT Incorporated | | | |
| 24138 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Littlefield WT Incorporated | | | |
| 24140 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lockney WT Incorporated | | | |
| 24142 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lorenzo WT Incorporated | | | |
| 24144 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Los Ybanez WT Incorporated | | | |
| 24148 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Meadow WT Incorporated | | | |
| 24150 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Midland WT Incorporated | | | |
| 24152 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Muleshoe WT Incorporated | | | |
| 24154 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Nazareth WT Incorporated | | | |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26746

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24156 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Deal WT Incorporated | | | |
| 24158 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Home WT Incorporated | | | |
| 24160 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | O'Donnell WT Incorporated | | | |
| 24162 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Odessa WT Incorporated | | | |
| 24164 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Olton WT Incorporated | | | |
| 24166 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Opdyke West WT Incorporated | | | |
| 24168 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Palisades WT Incorporated | | | |
| 24170 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Pampa WT Incorporated | | | |
| 24172 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Panhandle WT Incorporated | | | |
| 24174 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Petersburg WT Incorporated | | | |
| 24176 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Plainview WT Incorporated | | | |
| 24178 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Post WT Incorporated | | | |
| 24180 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Quitaque WT Incorporated | | | |
| 24182 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ralls WT Incorporated | | | |
| 24184 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ransom Canyon WT Incorporated | | | |
| 24186 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ropesville WT Incorporated | | | |
| 24188 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sanford Incorporated | | | |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26746

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24190 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seagraves WT Incorporated | | | |
| 24192 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seminole WT Incorporated | | | |
| 24194 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Shallowater WT Incorporated | | | |
| 24196 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Silverton WT Incorporated | | | |
| 24198 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Slaton WT Incorporated | | | |
| 24200 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Smyer WT Incorporated | | | |
| 24203 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Springlake WT Incorporated | | | |
| 24205 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Stanton WT Incorporated | | | |
| 24207 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sudan WT Incorporated | | | |
| 24209 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tahoka WT Incorporated | | | |
| 24211 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Timbercreek Canyon WT Incorporated | | | |
| 24213 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tulia WT Incorporated | | | |
| 24215 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Turkey WT Incorporated | | | |
| 24217 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Vega WT Incorporated | | | |
| 24220 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wellman WT Incorporated | | | |
| 24223 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wilson WT Incorporated | | | |
| 24225 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wolfforth WT Incorporated | | | |

**REASONS FOR FILING**

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26746

**NEW?:** N

**RRC DOCKET NO:** GUD 10174,10486

**CITY ORDINANCE NO:** See West Texas City List (WTX CTY LST 2022 RRM)

**AMENDMENT(EXPLAIN):** Implementing 2022 RRM rates. Updating Rider CRR and GCA.

**OTHER(EXPLAIN):** No annual franchise fee update

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| A | Residential Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26746

**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26746

provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|
| 1221 | ATMOS ENERGY CORPORATION, WEST TEXAS DIVISION UNINCORPORATED AREAS LINE EXTENSION POLICY<br><br>Atmos Energy may require, on a consistent and nondiscriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

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**QUALITY OF SERVICE**

| QUAL_SERVICE_ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

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(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.
5. Applicant Deposit
(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:
(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.
(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or
(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.
(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.
(C) Amount of deposit and interest for residential service, and exemption from deposit.
(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.
(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.
(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.
(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.
(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.
(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314382 | Cust Deposit - R | | 5. APPLICANT DEPOSIT<br><br>APPLICABLE TO: ENTIRE DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 12/01/2011<br><br>(C) Amount of deposit and interest for residential service.<br><br>(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.<br><br>In the absence of a billing history the default deposit amount is $50. |
| 314383 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 45.00<br>Turn On Service (shut-In test required) $ 37.00<br>Turn On Service (meter read only required) $ 21.00<br>Miscellaneous Service Charge Calls $ 10.00 |

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Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00
Return Check Fee
$ 25.00
Tampering Fee
$ 150.00

AFTER BUSINESS HOURS:
These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.

| Charge | Amount |
|---|---|
| Turn On New Service With Meter Set | $ 67.50 |
| Turn On Service (shut-In test required) | $ 55.50 |
| Turn On Service (meter read only required) | $ 31.50 |
| Miscellaneous Service Charge Calls | $ 15.00 |
| Reconnect Delinquent Service or Service Temporarily Off at Customer's Request | $ 70.50 |
| Tampering Fee | $ 150.00 |

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 04/01/2014 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** N **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** Y **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| PSF 2022 | |

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only
Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;<br><br>(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;<br><br>(D) shall not exceed $1.00 per service or service line; and<br><br>(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.<br><br>(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y<br><br>(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.<br><br>(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.<br><br>(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The |

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| | failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.<br><br>(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **RRM WTC INC 2017** | Rider RRM as approved by City Ordinances in the West Texas Cities Service Area<br>RATE SCHEDULE: RRM - Rate Review Mechanism<br>APPLICABLE TO: ALL INCORPORATED CUSTOMERS IN THE WEST TEXAS DIVISION EXCEPT CUSTOMERS IN THE CITIES OF AMARILLO, LUBBOCK, DALHART AND CHANNING.<br>EFFECTIVE DATE: Bills Rendered on and after October 1, 2018<br><br>I. Applicability<br><br>Applicable to Residential, Commercial, Industrial, Public Authority, and |

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**SCHEDULE ID** **DESCRIPTION**

Transportation tariff incorporated areas customers in the West Texas Division of Atmos Energy Corporation (Company) with the exception of those customers within the Cities of Amarillo, Lubbock, Dalhart, and Channing. This Rate Review Mechanism (RRM) provides for an annual adjustment to the Company`s Residential, Commercial, Industrial, Public Authority, and Transportation Rate Schedules (Applicable Rate Schedules). Rate calculations and adjustments required by this tariff shall be determined on a System-Wide cost basis.

II. Definitions

Test Period is defined as the twelve months ending December 31st of each preceding calendar year. The Effective Date is the date that adjustments required by this tariff are applied to customer bills. The annual Effective Date is October 1. Unless otherwise noted in this tariff, the term Final Order refers to the final order issued by the Railroad Commission of Texas in GUD No.10174 and elements of GUD No. 10580 as specified in Section III below. The term System-Wide means all incorporated and unincorporated areas served by the Company within the West Texas Division. Review Period is defined as the period from the Filing Date until the Effective Date. The Filing Date is as early as practicable, but no later than April 1 of each year.

III. Calculation

The RRM shall calculate an annual, System-Wide cost of service (COS) that will be used to adjust applicable rate schedules prospectively as of the Effective Date. The Company may request recovery of its total cost of service but will include schedules showing the computation of any adjustments. The annual cost of service will be calculated according to the following formula:

$$COS = OM + DEP + RI + TAX + CD$$

Where:

OM = all reasonable and necessary operation and maintenance expenses from the Test Period adjusted for known and measurable items and prepared consistent with the rate making treatments approved in the Final Order. Incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) related to Atmos` Shared Services Unit will be applied consistent with treatment approved in GUD 10580. Additionally, O&M adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Known and measurable adjustments shall be limited to those changes that have occurred prior to the Filing Date. OM may be adjusted for atypical and non-recurring items. Shared Services allocation factors shall be recalculated each year based on the latest component factors used during the Test Period, but the methodology used will be that approved in the Final Order in GUD 10580.

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| | DEP = depreciation expense calculated at depreciation rates approved by the Final Order. Additionally, if depreciation rates are approved in a subsequent final order, not subject to appeal, issued by the Railroad Commission of Texas for the West Texas division those rates would be applicable for subsequent RRM filings.<br><br>RI = return on prudently incurred investment calculated as the Company`s pretax return multiplied by rate base at Test Period end. Rate base is prepared consistent with the rate making treatments approved in the Final Order, and as in GUD 10580 as specifically related to capitalized incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) for Atmos` Shared Services Unit. However, no post Test Period adjustments will be permitted. Additionally, adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Pretax return is the Company`s weighted average cost of capital before income taxes. The Company`s weighted average cost of capital is calculated using the methodology from the Final Order including the Company`s actual capital structure and long term cost of debt as of the Test Period end (adjusted for any known and measurable changes that have occurred prior to the filing date) and the return on equity of 9.8%. However, in no event will the percentage of equity exceed 58%. Regulatory adjustments due to prior regulatory rate base adjustment disallowances will be maintained. Cash working capital will be calculated using the lead/lag days approved in the Final Order. With respect to pension and other postemployment benefits, the Company will record a regulatory asset or liability for these costs until the amounts are included in the next annual rate adjustment implemented under this tariff. Each year, the Company`s filing under this Rider RRM will clearly state the level of pension and other postemployment benefits recovered in rates.<br><br>TAX = income tax and taxes other than income tax from the Test Period adjusted for known and measurable changes occurring after the Test Period and before the Filing Date, and prepared consistent with the rate making treatments approved in the Final Order. Atmos Energy shall comprehensively account for, including establishing a regulatory liability to account for, any statutory change in tax expense that is applicable to months during the Test Period calculation to ensure recovery of tax expense under new and old income tax rates.<br><br>CD = interest on customer deposits.<br><br>IV. Annual Rate Adjustment<br><br>The Company shall provide schedules and work papers supporting the Filing`s revenue deficiency/sufficiency calculations using the methodology accepted in the Final Order. The result shall be reflected in the proposed new rates to be established for the effective period. The Revenue Requirement will be apportioned to customer classes consistent with class revenue distribution resulting from the settlement of the statement of intent filed October 18, 2013. For the Residential Class, 50% of the increase may be recovered in the customer charge. However, the increase to the |

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Residential customer charge shall not exceed $0.60 per month in the initial filing and $0.70 per month in any subsequent year. The remainder of the Residential Class increase not collected in the customer charge will be recovered in the usage charge. For all other classes, the change in rates will be apportioned between the customer charge and the usage charge, consistent with the Final Order. Test Period billing determinants shall be adjusted and normalized according to the methodology utilized in the Final Order.

V. Filing

The Company shall file schedules annually with the regulatory authority having original jurisdiction over the Company`s rates on or before the Filing Date that support the proposed rate adjustments. The schedules shall be in the same general format as the cost of service model and relied-upon files upon which the Final Order was based. A proof of rates and a copy of current and proposed tariffs shall also be included with the filing. The filing shall be made in electronic form where practical. The Company`s filing shall conform to Minimum Filing Requirements (to be agreed upon by the parties), which will contain a minimum amount of information that will assist the regulatory authority in its review and analysis of the filing. The Company and regulatory authority will endeavor to hold a technical conference regarding the filing within twenty (20) calendar days after the Filing Date. A sworn statement shall be filed by an Officer of the Company affirming that the filed schedules are in compliance with the provisions of this Rate Review Mechanism and are true and correct to the best of his/her knowledge, information, and belief. No testimony shall be filed, but a brief narrative explanation shall be provided of any changes to corporate structure, accounting methodologies, allocation of common costs, or atypical or non- recurring items included in the filing.

VI. Evaluation Procedures The regulatory authority having original jurisdiction over the Company`s rates shall review and render a decision on the Company`s proposed rate adjustment prior to the Effective Date. The Company shall provide all supplemental information requested to ensure an opportunity for adequate review by the relevant regulatory authority. The Company shall not unilaterally impose any limits upon the provision of supplemental information and such information shall be provided within seven (7) working days of the original request. The regulatory authority may propose any adjustments it determines to be required to bring the proposed rate adjustment into compliance with the provisions of this tariff.

The regulatory authority may disallow any net plant investment that is not shown to be prudently incurred. Approval by the regulatory authority of net plant investment pursuant to the provisions of this tariff shall constitute a finding that such net plant investment was prudently incurred. Such finding of prudence shall not be subject to further review in a subsequent RRM or Statement of Intent filing.

During the Review Period, the Company and the regulatory authority will work collaboratively and seek agreement on the level of rate adjustments. If, at the end of the Review Period, the Company and the regulatory authority have not reached

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agreement, the regulatory authority shall take action to modify or deny the proposed rate adjustments. The Company shall have the right to appeal the regulatory authority`s action to the Railroad Commission of Texas. Upon the filing of an appeal of the regulatory authority`s order relating to an annual RRM filing with the Railroad Commission of Texas, the regulatory authority having original jurisdiction over the Company`s rates shall not oppose the implementation of the Company`s proposed rates subject to refund, nor will the regulatory authority advocate for the imposition of a third party surety bond by the Company. Any refund shall be limited to and determined based on the resolution of the disputed adjustment(s) in a final, non-appealable order issued in the appeal filed by the Company at the Railroad Commission of Texas.

In the event that the regulatory authority and Company agree to a rate adjustment(s) that is different from the adjustment(s) requested in the Company`s filing, the Company shall file compliance tariffs consistent with the agreement. No action on the part of the regulatory authority shall be required to allow the rate adjustment(s) to become effective on October 1. To the extent that the regulatory authority does not take action on the Company`s RRM filing by September 30, the rates proposed in the Company`s filing shall be deemed approved effective October 1. Notwithstanding the preceding sentence, a regulatory authority may choose to take affirmative action to approve a rate adjustment under this tariff. In those instances where such approval cannot reasonably occur by September 30, the rates finally approved by the regulatory authority shall be deemed effective as of October 1.

To defray the cost, if any, of regulatory authorities conducting a review of the Company`s annual RRM filing, the Company shall reimburse the regulatory authorities on a monthly basis for their reasonable expenses incurred upon submission of invoices for such review. Any reimbursement contemplated hereunder shall be deemed a reasonable and necessary operating expense of the Company in the year in which the reimbursement is made. A regulatory authority seeking reimbursement under this provision shall submit its request for reimbursement to the Company no later than December 1 of the year in which the RRM filing is made and the Company shall reimburse regulatory authorities in accordance with this provision on or before December 31 of the year the RRM filing is made.

To the extent possible, the provisions of the Final Order shall be applied by the regulatory authority in determining whether to approve or disapprove of Company`s proposed rate adjustment.

This Rider RRM does not limit the legal rights and duties of a regulatory authority. Nothing herein shall abrogate the jurisdiction of the regulatory authority to initiate a rate proceeding at any time to review whether rates charged are just and reasonable. Similarly, the Company retains its right to utilize the provisions of Texas Utilities Code, Chapter 104, Subchapter C to request a change in rates. The provisions of this Rider RRM are implemented in harmony with the Gas Utility Regulatory Act (Texas Utilities Code, Chapters 101-105).

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | The annual rate adjustment process set forth in this tariff shall remain in effect during the pendency of any Statement of Intent rate filing.<br><br>VII. Reconsideration, Appeal and Unresolved Items<br><br>Orders issued pursuant to this mechanism are ratemaking orders and shall be subject to appeal under Sections 102.001(b) and 103.021, et seq., of the Texas Utilities Code (Vernon 2007).<br><br>VIII. Notice<br><br>Notice of each annual RRM filing shall be provided by including the notice, in conspicuous form, in the bill of each directly affected customer no later than forty-five (45) days after the Company makes its annual filing pursuant to this tariff. The notice to customers shall include the following information:<br><br>a) a description of the proposed revision of rates and schedules;<br><br>b) the effect the proposed revision of rates is expected to have on the rates applicable to each customer class and on an average bill for each affected customer;<br>c) the service area or areas in which the proposed rates would apply;<br>d) the date the annual RRM filing was made with the regulatory authority; and<br>e) the Company`s address, telephone number and website where information concerning the proposed rate adjustment can be obtained. |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061.<br><br>A. ABBREVIATIONS AND DEFINITIONS<br><br>1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.<br><br>2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization |

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Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

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| | 12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.<br><br>13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.<br><br>14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.<br><br>15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.<br><br>16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.<br>b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and |

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Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS
For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is

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calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

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| | H. CRR CHARGE TRUE-UP PROCEDURE<br>Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).<br><br>If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (15) days following the making of the CRR Charge True-Up Adjustment filing.<br><br>I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **Rider FF 11** | This rider is for the franchise fee for each city which is based on the franchise agreement of each city. As of 10/01/2023, there were no franchise fee rate changes since 10/01/2022.<br><br>RIDER: FF - FRANCHISE FEE ADJUSTMENT<br>APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers.<br><br>Monthly Adjustment<br>Company will adjust Customer`s bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality`s franchise ordinance. Each municipality`s franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer`s bill to account for any over- or under-recovery of municipal franchise fees by Company.<br><br>City Franchise fee<br><br>Abernathy 5%<br>Amarillo 5%<br>Amherst 5%<br>Anton 5%<br>Big Spring 3.50%<br>Bovina 5%<br>Brownfield 5%<br>Buffalo Springs Lake 5%<br>Canyon 5%<br>Channing 5%<br>Coahoma 3%<br>Crosbyton 5% |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Dalhart 3% |
| | Dimmitt 5% |
| | Earth 5% |
| | Edmonson 2% |
| | Floydada 3% |
| | Forsan 3% |
| | Friona 5% |
| | Fritch 5% |
| | Hale Center 5% |
| | Happy 3% |
| | Hart 5% |
| | Hereford 3% |
| | Idalou 4% |
| | Kress 3% |
| | Lake Tanglewood 5% |
| | Lamesa 4% |
| | Levelland 5% |
| | Littlefield 5% |
| | Lockney 3% |
| | Lorenzo 5% |
| | Los Ybanez 0% |
| | Lubbock 5% |
| | Meadow 5% |
| | Midland 5% |
| | Muleshoe 5% |
| | Nazareth 3% |
| | New Deal 5% |
| | New Home 3% |
| | Odessa 5% |
| | O`Donnell 3% |
| | Olton 3% |
| | Opdyke West 3% |
| | Palisades 5% |
| | Pampa 5% |
| | Panhandle 5% |
| | Petersburg 3% |
| | Plainview 5% |
| | Post 5% |
| | Quitaque 5% |
| | Ralls 4% |
| | Ransom Canyon 3% |
| | Ropesville 5% |
| | Sanford 5% |
| | Seagraves 5% |
| | Seminole 4% |
| | Shallowater 5% |
| | Silverton 5% |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Slaton 5%<br>Smyer 3%<br>Springlake 3%<br>Stanton 5%<br>Sudan 5%<br>Tahoka 5%<br>Timbercreek Canyon 5%<br>Tulia 5%<br>Turkey 3%<br>Vega 3%<br>Wellman 5%<br>Wilson 3%<br>Wolfforth 4% |
| **Rider Tax 2020** | |
| | Rider Tax updated to reflect the rate changes due to the 2020 Census results.<br><br>RIDER TAX - TAX ADJUSTMENT<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 04/01/2023<br><br>Application<br>Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only. Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code. Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.<br><br>GROSS RECEIPTS TAX: This rider is for the State Gross Receipts Tax which is based on the population of each city. The basis for the population is the U.S. Census which is conducted every 10 years. Therefore these rates change each 10 years as the census numbers become final. The tax rates shown are the values shown in the Texas Tax Code.<br><br>POPULATION KEY<br>TAX RATE LESS THAN 1000<br>0.00000 1000 TO 2499 |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | 0.005810 2499 TO 9999<br>0.0107 10000 AND ABOVE<br>0.01997<br><br>CITY TAX RATE<br>Abernathy 0.01070<br>Amarillo 0.01997<br>Amherst 0.00000<br>Anton 0.00000<br>Big Spring 0.01997<br>Bovina 0.00581<br>Brownfield 0.01070<br>Buffalo Springs Lake 0.00000<br>Canyon 0.01997<br>Channing 0.00000<br>Coahoma 0.00000<br>Crosbyton 0.00581<br>Dalhart 0.01070<br>Dimmitt 0.01070<br>Earth 0.00000<br>Edmonson 0.00000<br>Floydada 0.01070<br>Forsan 0.00000<br>Friona 0.01070<br>Fritch 0.00581<br>Hale Center 0.00581<br>Happy 0.00000<br>Hart 0.00000<br>Hereford 0.01997<br>Idalou 0.00581<br>Kress 0.00000<br>Lake Tanglewood 0.00000<br>Lamesa 0.01070<br>Levelland 0.01997<br>Littlefield 0.01070<br>Lockney 0.00581<br>Lorenzo 0.00000<br>Los Ybanez 0.00000<br>Lubbock 0.01997<br>Meadow 0.00000<br>Midland 0.01997<br>Muleshoe 0.01070<br>Nazareth 0.00000<br>New Deal 0.00000<br>New Home 0.00000<br>Odessa 0.01997<br>O'donnell 0.00000 |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Olton 0.00581
Opydke West 0.00000
Palisades 0.00000
Pampa 0.01997
Panhandle 0.00581
Petersburg 0.00581
Plainview 0.01997
Post 0.01070
Quitaque 0.00000
Ralls 0.00581
Ranson Canyon 0.00581
Ropesville 0.00000
Sanford 0.00000
Seagraves 0.00581
Seminole 0.01070
Shallowater 0.01070
Silverton 0.00000
Slaton 0.01070
Smyer 0.00000
Springlake 0.00000
Stanton 0.01070
Sudan 0.00000
Tahoka 0.00581
Timbercreek Canyon 0.00000
Tulia 0.01070
Turkey 0.00000
Vega 0.00000
Wellman 0.00000
Wilson 0.00000
Wolfforth 0.01070

**WTC COM INC RRM 2022**

Implementing Rate Pursuant to Settlement Agreement Effective 10/01/2023 for the West Texas Cities Service Area.

RATE SCHEDULE: COMMERCIAL GAS SERVICE
APPLICABLE TO: WEST TEXAS CITIES SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Availability
This schedule is applicable to Commercial customers, including hospitals and churches, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

| Monthly Rate Charge | Amount |
|---|---|
| Customer Charge | $ 63.83 |
| Consumption Charge | $ 0.22465 per Ccf (1) |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | The West Texas Division Gas Cost Adjustment Rider applies to this schedule.<br>The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.<br>The West Texas Division Rider TAX applies to this schedule.<br>The West Texas Division Rider FF applies to this schedule.<br>The West Texas Division Rider RRM applies to this schedule.<br><br>Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s). Presumption of Plant Protection Level For service under this Rate Schedule, plant protection volumes are presumed to be 10% of normal, regular, historical usage as reasonably calculated by the Company in its sole discretion. If a customer believes it needs to be modeled at an alternative plant protection volume, it should contact the company at wtx-div-plantprotection@atmosenergy.com.<br><br>(1) The consumption charge includes the base rate amount of $0.20622 per Ccf and Securitization Regulatory Asset amounts related to financing costs in the amount of $0.01843 per Ccf until recovered. |
| **WTX CTY LST 2022 RRM** | Implementing Rate Pursuant to Settlement Agreement Effective 10/01/2023 for the West Texas Cities Service Area.<br><br>APPLICABLE TO: Incorporated cities within the West Texas Service Area<br>CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA FOR RATES EFFECTIVE 10/01/2023 |

| City | Ordinance No. | Approved date |
|---|---|---|
| Abernathy | 091123 | 9/11/2023 |
| Amherst | U-08-2023-A | 8/7/2023 |
| Anton | 2023 | 9/11/2023 |
| Big Spring | 013-2023 | 9/12/2023 |
| Bovina | 8242023 | 8/24/2023 |
| Brownfield | 08172023 | 8/17/2023 |
| Buffalo Springs | BLANK | 9/26/2023 |
| Canyon | 31-20223 | 8/14/2023 |
| Coahoma | 164 | 9/19/2023 |
| Crosbyton | 08-2023 | 8/15/2023 |
| Dimmitt | 82123 | 8/21/2023 |
| Earth | 09142023 | 9/14/2023 |
| Edmonson | 08.31.2023 | 8/31/2023 |
| Floydada | 23-5 | 9/19/2023 |
| Forsan | 09282023 | 9/28/2023 |
| Friona | 23.08.14 | 8/14/2023 |
| Fritch | 2023-12 | 8/15/2023 |
| Hale Center | 08152023A | 8/15/2023 |
| Happy | 08222023 | 8/22/2023 |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| Hart | 238 8/14/2023 |
| Hereford | 09.18.23 9/18/2023 |
| Idalou | 23-08-01 8/14/2023 |
| Kress | 2023096B 9/26/2023 |
| Lamesa | R-18-23 8/15/2023 |
| Levelland | 1073 8/21/2023 |
| Littlefield | 2023-0822-2 8/22/2023 |
| Lockney | 08152023-01 8/15/2023 |
| Lorenzo | 081423 8/21/2023 |
| Los Ybanez | 1052 7/31/2023 |
| Meadow | 2023.08.17 8/17/2023 |
| Midland | 2023-111 8/22/2023 |
| Muleshoe | R-797-0823 8/14/2023 |
| Nazareth | 090523 9/5/2023 |
| New Deal | BLANK 8/28/2023 |
| New Home | 2023-1001 8/15/2023 |
| Odessa | 2023R-72 8/22/2023 |
| O`Donnell | 323 [O]; R2023-006 [R] 8/9/2023 |
| Olton | O-09-2023 9/11/2023 |
| Opdyke West | 9-19-23 9/19/2023 |
| Palisades | 20230912b 9/12/2023 |
| Pampa | 1791 9/5/2023 |
| Panhandle | 2023-04 8/8/2023 |
| Petersburg | 09122023A 9/12/2023 |
| Plainview | 23-3752 9/12/2023 |
| Post | 439 9/12/2023 |
| Quitaque | 23-071 8/14/2023 |
| Ralls | 2023-08-15-1 8/15/2023 |
| Ransom Canyon | 0912-23 9/12/2023 |
| Ropesville | 20239-05 9/5/2023 |
| Sanford | 2023-3 8/14/2023 |
| Seagraves | 23-08-14-A 8/14/2023 |
| Seminole | 610 8/28/2023 |
| Shallowater | 20230815 8/15/2023 |
| Silverton | 451 8/14/2023 |
| Slaton | 081423C 8/14/2023 |
| Smyer | 144 9/25/2023 |
| Springlake | BLANK 9/14/2023 |
| Stanton | 1505B 8/14/2023 |
| Sudan | BLANK 8/10/2023 |
| Tahoka | 23-010R [R]; 23-010 [O] 8/23/2023 |
| Tanglewood | 2023-6 9/27/2023 |
| Timbercreek | 2023-10 9/14/2023 |
| Tulia | 2023-08 8/15/2023 |
| Turkey | 0902-23 9/5/2023 |
| Vega | 1 - 08/15/2023 8/15/2023 |
| Wellman | 187 [O]; 194 [R] 8/17/2023 |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26747

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|

Wilson 236 8/14/2023
Wolfforth 2023-013 9/18/2023

**WTX GCA 10486_1023**

Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER
APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Application
Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.

Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:
GCA= ( G/S + CF + CRR) Where:
1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)
a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.
c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26747

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | 4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |
| **WTX WNA 10174** | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER<br><br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>Provisions for Adjustment<br>The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.<br><br>Computation of Weather Normalization Adjustment<br>The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:<br><br>WNAFi = Ri x ((HSFi (NDD-ADD)) / (BLi + (HSF i x ADD)))<br>Where<br>i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification<br><br>WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf<br><br>Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized<br><br>HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class<br><br>NDDi = billing cycle normal heating degree days |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | ADDi = billing cycle actual heating degree days<br><br>BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class<br><br>The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:<br><br>WNAi WNAFi x qii<br><br>Where qii is the relevant sales quantity for the jth Customer in ith rate schedule |

**RATE ADJUSTMENT PROVISIONS**

None

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26747

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24078 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Abernathy WT Incorporated | | | |
| 24082 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amherst WT Incorporated | | | |
| 24084 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Anton WT Incorporated | | | |
| 24086 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Big Spring WT Incorporated | | | |
| 24088 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Bovina WT Incorporated | | | |
| 24090 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Brownfield WT Incorporated | | | |
| 24092 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Buffalo Springs Lake WT Incorporated | | | |
| 24094 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Canyon WT Incorporated | | | |
| 24098 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Coahoma WT Incorporated | | | |
| 24100 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Crosbyton WT Incorporated | | | |
| 24104 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dimmitt WT Incorporated | | | |
| 24106 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Earth WT Incorporated | | | |
| 24108 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Edmonson WT Incorporated | | | |
| 24110 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Floydada WT Incorporated | | | |
| 24112 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Forsan WT Incorporated | | | |
| 24114 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Friona WT Incorporated | | | |
| 24116 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Fritch Incorporated | | | |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26747

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24119 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hale Center WT Incorporated | | | |
| 24121 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Happy WT Incorporated | | | |
| 24123 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hart WT Incorporated | | | |
| 24126 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hereford WT Incorporated | | | |
| 24128 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Idalou WT Incorporated | | | |
| 24130 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Kress WT Incorporated | | | |
| 24132 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lake Tanglewood WT Incorporated | | | |
| 24134 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lamesa WT Incorporated | | | |
| 24136 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Levelland WT Incorporated | | | |
| 24138 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Littlefield WT Incorporated | | | |
| 24198 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Slaton WT Incorporated | | | |
| 24200 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Smyer WT Incorporated | | | |
| 24203 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Springlake WT Incorporated | | | |
| 24205 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Stanton WT Incorporated | | | |
| 24207 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sudan WT Incorporated | | | |
| 24209 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tahoka WT Incorporated | | | |
| 24211 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Timbercreek Canyon WT Incorporated | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24213 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tulia WT Incorporated | | | |
| 24215 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Turkey WT Incorporated | | | |
| 24217 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Vega WT Incorporated | | | |
| 24220 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wellman WT Incorporated | | | |
| 24223 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wilson WT Incorporated | | | |
| 24225 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wolfforth WT Incorporated | | | |
| 24140 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lockney WT Incorporated | | | |
| 24142 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lorenzo WT Incorporated | | | |
| 24144 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Los Ybanez WT Incorporated | | | |
| 24148 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Meadow WT Incorporated | | | |
| 24150 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Midland WT Incorporated | | | |
| 24152 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Muleshoe WT Incorporated | | | |
| 24154 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Nazareth WT Incorporated | | | |
| 24156 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Deal WT Incorporated | | | |
| 24158 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Home WT Incorporated | | | |
| 24160 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | O'Donnell WT Incorporated | | | |
| 24162 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Odessa WT Incorporated | | | |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24164 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Olton WT Incorporated | | | |
| 24166 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Opdyke West WT Incorporated | | | |
| 24168 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Palisades WT Incorporated | | | |
| 24170 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Pampa WT Incorporated | | | |
| 24172 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Panhandle WT Incorporated | | | |
| 24174 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Petersburg WT Incorporated | | | |
| 24176 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Plainview WT Incorporated | | | |
| 24178 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Post WT Incorporated | | | |
| 24180 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Quitaque WT Incorporated | | | |
| 24182 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ralls WT Incorporated | | | |
| 24184 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ransom Canyon WT Incorporated | | | |
| 24186 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ropesville WT Incorporated | | | |
| 24188 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sanford Incorporated | | | |
| 24190 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seagraves WT Incorporated | | | |
| 24192 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seminole WT Incorporated | | | |
| 24194 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Shallowater WT Incorporated | | | |
| 24196 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Silverton WT Incorporated | | | |

**REASONS FOR FILING**

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26747

**NEW?:** N

**RRC DOCKET NO:** GUD 10174,10486

**CITY ORDINANCE NO:** See West Texas City List (WTX CTY LST 2022 RRM)

**AMENDMENT(EXPLAIN):** Implementing 2022 RRM rates. Updating Rider CRR and GCA.

**OTHER(EXPLAIN):** No annual franchise fee update

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| B | Commercial Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26747

**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|
| 1221 | ATMOS ENERGY CORPORATION, WEST TEXAS DIVISION UNINCORPORATED AREAS LINE EXTENSION POLICY<br><br>Atmos Energy may require, on a consistent and nondiscriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. |

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**QUALITY OF SERVICE**

| QUAL_SERVICE ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

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(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.
5. Applicant Deposit
(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:
(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.
(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or
(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.
(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.
(C) Amount of deposit and interest for residential service, and exemption from deposit.
(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.
(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.
(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.
(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.
(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.
(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314385 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 45.00<br>Turn On Service (shut-In test required) $ 37.00<br>Turn On Service (meter read only required) $ 21.00<br>Miscellaneous Service Charge Calls $ 10.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00<br>Return Check Fee $ 25.00<br>Tampering Fee $ 150.00<br><br>AFTER BUSINESS HOURS:<br>These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 67.50<br>Turn On Service (shut-In test required) $ 55.50<br>Turn On Service (meter read only required) $ 31.50<br>Miscellaneous Service Charge Calls $ 15.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 70.50<br>Tampering Fee |

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$ 150.00

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 04/01/2014 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** N **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** Y **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| PSF 2022 | |

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only
Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;<br><br>(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;<br><br>(D) shall not exceed $1.00 per service or service line; and<br><br>(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.<br><br>(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y<br><br>(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.<br><br>(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.<br><br>(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.<br><br>(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **RRM WTC INC 2017** | Rider RRM as approved by City Ordinances in the West Texas Cities Service Area<br>RATE SCHEDULE: RRM - Rate Review Mechanism<br>APPLICABLE TO: ALL INCORPORATED CUSTOMERS IN THE WEST TEXAS DIVISION EXCEPT CUSTOMERS IN THE CITIES OF AMARILLO, LUBBOCK, DALHART AND CHANNING.<br>EFFECTIVE DATE: Bills Rendered on and after October 1, 2018<br><br>I. Applicability<br><br>Applicable to Residential, Commercial, Industrial, Public Authority, and |

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Transportation tariff incorporated areas customers in the West Texas Division of Atmos Energy Corporation (Company) with the exception of those customers within the Cities of Amarillo, Lubbock, Dalhart, and Channing. This Rate Review Mechanism (RRM) provides for an annual adjustment to the Company`s Residential, Commercial, Industrial, Public Authority, and Transportation Rate Schedules (Applicable Rate Schedules). Rate calculations and adjustments required by this tariff shall be determined on a System-Wide cost basis.

II. Definitions

Test Period is defined as the twelve months ending December 31st of each preceding calendar year. The Effective Date is the date that adjustments required by this tariff are applied to customer bills. The annual Effective Date is October 1. Unless otherwise noted in this tariff, the term Final Order refers to the final order issued by the Railroad Commission of Texas in GUD No.10174 and elements of GUD No. 10580 as specified in Section III below. The term System-Wide means all incorporated and unincorporated areas served by the Company within the West Texas Division. Review Period is defined as the period from the Filing Date until the Effective Date. The Filing Date is as early as practicable, but no later than April 1 of each year.

III. Calculation

The RRM shall calculate an annual, System-Wide cost of service (COS) that will be used to adjust applicable rate schedules prospectively as of the Effective Date. The Company may request recovery of its total cost of service but will include schedules showing the computation of any adjustments. The annual cost of service will be calculated according to the following formula:

$$COS = OM + DEP + RI + TAX + CD$$

Where:

OM = all reasonable and necessary operation and maintenance expenses from the Test Period adjusted for known and measurable items and prepared consistent with the rate making treatments approved in the Final Order. Incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) related to Atmos` Shared Services Unit will be applied consistent with treatment approved in GUD 10580. Additionally, O&M adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Known and measurable adjustments shall be limited to those changes that have occurred prior to the Filing Date. OM may be adjusted for atypical and non-recurring items. Shared Services allocation factors shall be recalculated each year based on the latest component factors used during the Test Period, but the methodology used will be that approved in the Final Order in GUD 10580.

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DEP = depreciation expense calculated at depreciation rates approved by the Final Order. Additionally, if depreciation rates are approved in a subsequent final order, not subject to appeal, issued by the Railroad Commission of Texas for the West Texas division those rates would be applicable for subsequent RRM filings.

RI = return on prudently incurred investment calculated as the Company`s pretax return multiplied by rate base at Test Period end. Rate base is prepared consistent with the rate making treatments approved in the Final Order, and as in GUD 10580 as specifically related to capitalized incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) for Atmos` Shared Services Unit. However, no post Test Period adjustments will be permitted. Additionally, adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Pretax return is the Company`s weighted average cost of capital before income taxes. The Company`s weighted average cost of capital is calculated using the methodology from the Final Order including the Company`s actual capital structure and long term cost of debt as of the Test Period end (adjusted for any known and measurable changes that have occurred prior to the filing date) and the return on equity of 9.8%. However, in no event will the percentage of equity exceed 58%. Regulatory adjustments due to prior regulatory rate base adjustment disallowances will be maintained. Cash working capital will be calculated using the lead/lag days approved in the Final Order. With respect to pension and other postemployment benefits, the Company will record a regulatory asset or liability for these costs until the amounts are included in the next annual rate adjustment implemented under this tariff. Each year, the Company`s filing under this Rider RRM will clearly state the level of pension and other postemployment benefits recovered in rates.

TAX = income tax and taxes other than income tax from the Test Period adjusted for known and measurable changes occurring after the Test Period and before the Filing Date, and prepared consistent with the rate making treatments approved in the Final Order. Atmos Energy shall comprehensively account for, including establishing a regulatory liability to account for, any statutory change in tax expense that is applicable to months during the Test Period calculation to ensure recovery of tax expense under new and old income tax rates.

CD = interest on customer deposits.

IV. Annual Rate Adjustment

The Company shall provide schedules and work papers supporting the Filing`s revenue deficiency/sufficiency calculations using the methodology accepted in the Final Order. The result shall be reflected in the proposed new rates to be established for the effective period. The Revenue Requirement will be apportioned to customer classes consistent with class revenue distribution resulting from the settlement of the statement of intent filed October 18, 2013. For the Residential Class, 50% of the increase may be recovered in the customer charge. However, the increase to the

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Residential customer charge shall not exceed $0.60 per month in the initial filing and $0.70 per month in any subsequent year. The remainder of the Residential Class increase not collected in the customer charge will be recovered in the usage charge. For all other classes, the change in rates will be apportioned between the customer charge and the usage charge, consistent with the Final Order. Test Period billing determinants shall be adjusted and normalized according to the methodology utilized in the Final Order.

V. Filing

The Company shall file schedules annually with the regulatory authority having original jurisdiction over the Company`s rates on or before the Filing Date that support the proposed rate adjustments. The schedules shall be in the same general format as the cost of service model and relied-upon files upon which the Final Order was based. A proof of rates and a copy of current and proposed tariffs shall also be included with the filing. The filing shall be made in electronic form where practical. The Company`s filing shall conform to Minimum Filing Requirements (to be agreed upon by the parties), which will contain a minimum amount of information that will assist the regulatory authority in its review and analysis of the filing. The Company and regulatory authority will endeavor to hold a technical conference regarding the filing within twenty (20) calendar days after the Filing Date. A sworn statement shall be filed by an Officer of the Company affirming that the filed schedules are in compliance with the provisions of this Rate Review Mechanism and are true and correct to the best of his/her knowledge, information, and belief. No testimony shall be filed, but a brief narrative explanation shall be provided of any changes to corporate structure, accounting methodologies, allocation of common costs, or atypical or non- recurring items included in the filing.

VI. Evaluation Procedures The regulatory authority having original jurisdiction over the Company`s rates shall review and render a decision on the Company`s proposed rate adjustment prior to the Effective Date. The Company shall provide all supplemental information requested to ensure an opportunity for adequate review by the relevant regulatory authority. The Company shall not unilaterally impose any limits upon the provision of supplemental information and such information shall be provided within seven (7) working days of the original request. The regulatory authority may propose any adjustments it determines to be required to bring the proposed rate adjustment into compliance with the provisions of this tariff.

The regulatory authority may disallow any net plant investment that is not shown to be prudently incurred. Approval by the regulatory authority of net plant investment pursuant to the provisions of this tariff shall constitute a finding that such net plant investment was prudently incurred. Such finding of prudence shall not be subject to further review in a subsequent RRM or Statement of Intent filing.

During the Review Period, the Company and the regulatory authority will work collaboratively and seek agreement on the level of rate adjustments. If, at the end of the Review Period, the Company and the regulatory authority have not reached

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agreement, the regulatory authority shall take action to modify or deny the proposed rate adjustments. The Company shall have the right to appeal the regulatory authority`s action to the Railroad Commission of Texas. Upon the filing of an appeal of the regulatory authority`s order relating to an annual RRM filing with the Railroad Commission of Texas, the regulatory authority having original jurisdiction over the Company`s rates shall not oppose the implementation of the Company`s proposed rates subject to refund, nor will the regulatory authority advocate for the imposition of a third party surety bond by the Company. Any refund shall be limited to and determined based on the resolution of the disputed adjustment(s) in a final, non-appealable order issued in the appeal filed by the Company at the Railroad Commission of Texas.

In the event that the regulatory authority and Company agree to a rate adjustment(s) that is different from the adjustment(s) requested in the Company`s filing, the Company shall file compliance tariffs consistent with the agreement. No action on the part of the regulatory authority shall be required to allow the rate adjustment(s) to become effective on October 1. To the extent that the regulatory authority does not take action on the Company`s RRM filing by September 30, the rates proposed in the Company`s filing shall be deemed approved effective October 1. Notwithstanding the preceding sentence, a regulatory authority may choose to take affirmative action to approve a rate adjustment under this tariff. In those instances where such approval cannot reasonably occur by September 30, the rates finally approved by the regulatory authority shall be deemed effective as of October 1.

To defray the cost, if any, of regulatory authorities conducting a review of the Company`s annual RRM filing, the Company shall reimburse the regulatory authorities on a monthly basis for their reasonable expenses incurred upon submission of invoices for such review. Any reimbursement contemplated hereunder shall be deemed a reasonable and necessary operating expense of the Company in the year in which the reimbursement is made. A regulatory authority seeking reimbursement under this provision shall submit its request for reimbursement to the Company no later than December 1 of the year in which the RRM filing is made and the Company shall reimburse regulatory authorities in accordance with this provision on or before December 31 of the year the RRM filing is made.

To the extent possible, the provisions of the Final Order shall be applied by the regulatory authority in determining whether to approve or disapprove of Company`s proposed rate adjustment.

This Rider RRM does not limit the legal rights and duties of a regulatory authority. Nothing herein shall abrogate the jurisdiction of the regulatory authority to initiate a rate proceeding at any time to review whether rates charged are just and reasonable. Similarly, the Company retains its right to utilize the provisions of Texas Utilities Code, Chapter 104, Subchapter C to request a change in rates. The provisions of this Rider RRM are implemented in harmony with the Gas Utility Regulatory Act (Texas Utilities Code, Chapters 101-105).

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|---|---|
| | The annual rate adjustment process set forth in this tariff shall remain in effect during the pendency of any Statement of Intent rate filing.<br><br>VII. Reconsideration, Appeal and Unresolved Items<br><br>Orders issued pursuant to this mechanism are ratemaking orders and shall be subject to appeal under Sections 102.001(b) and 103.021, et seq., of the Texas Utilities Code (Vernon 2007).<br><br>VIII. Notice<br><br>Notice of each annual RRM filing shall be provided by including the notice, in conspicuous form, in the bill of each directly affected customer no later than forty-five (45) days after the Company makes its annual filing pursuant to this tariff. The notice to customers shall include the following information:<br><br>a) a description of the proposed revision of rates and schedules;<br><br>b) the effect the proposed revision of rates is expected to have on the rates applicable to each customer class and on an average bill for each affected customer;<br>c) the service area or areas in which the proposed rates would apply;<br>d) the date the annual RRM filing was made with the regulatory authority; and<br>e) the Company`s address, telephone number and website where information concerning the proposed rate adjustment can be obtained. |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061.<br><br>A. ABBREVIATIONS AND DEFINITIONS<br><br>1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.<br><br>2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization |

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Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

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12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.
b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and

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Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS
For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is

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calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

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|---|---|
| | H. CRR CHARGE TRUE-UP PROCEDURE<br>Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).<br><br>If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen |

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|---|---|
| | (15) days following the making of the CRR Charge True-Up Adjustment filing.<br><br>I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **Rider FF 11** | This rider is for the franchise fee for each city which is based on the franchise agreement of each city. As of 10/01/2023, there were no franchise fee rate changes since 10/01/2022.<br><br>RIDER: FF - FRANCHISE FEE ADJUSTMENT<br>APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers.<br><br>Monthly Adjustment<br>Company will adjust Customer`s bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality`s franchise ordinance. Each municipality`s franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer`s bill to account for any over- or under-recovery of municipal franchise fees by Company.<br><br>City Franchise fee<br><br>Abernathy 5%<br>Amarillo 5%<br>Amherst 5%<br>Anton 5%<br>Big Spring 3.50%<br>Bovina 5%<br>Brownfield 5%<br>Buffalo Springs Lake 5%<br>Canyon 5%<br>Channing 5%<br>Coahoma 3%<br>Crosbyton 5% |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Dalhart 3% |
| | Dimmitt 5% |
| | Earth 5% |
| | Edmonson 2% |
| | Floydada 3% |
| | Forsan 3% |
| | Friona 5% |
| | Fritch 5% |
| | Hale Center 5% |
| | Happy 3% |
| | Hart 5% |
| | Hereford 3% |
| | Idalou 4% |
| | Kress 3% |
| | Lake Tanglewood 5% |
| | Lamesa 4% |
| | Levelland 5% |
| | Littlefield 5% |
| | Lockney 3% |
| | Lorenzo 5% |
| | Los Ybanez 0% |
| | Lubbock 5% |
| | Meadow 5% |
| | Midland 5% |
| | Muleshoe 5% |
| | Nazareth 3% |
| | New Deal 5% |
| | New Home 3% |
| | Odessa 5% |
| | O`Donnell 3% |
| | Olton 3% |
| | Opdyke West 3% |
| | Palisades 5% |
| | Pampa 5% |
| | Panhandle 5% |
| | Petersburg 3% |
| | Plainview 5% |
| | Post 5% |
| | Quitaque 5% |
| | Ralls 4% |
| | Ransom Canyon 3% |
| | Ropesville 5% |
| | Sanford 5% |
| | Seagraves 5% |
| | Seminole 4% |
| | Shallowater 5% |
| | Silverton 5% |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Slaton 5%<br>Smyer 3%<br>Springlake 3%<br>Stanton 5%<br>Sudan 5%<br>Tahoka 5%<br>Timbercreek Canyon 5%<br>Tulia 5%<br>Turkey 3%<br>Vega 3%<br>Wellman 5%<br>Wilson 3%<br>Wolfforth 4% |
| **Rider Tax 2020** | |
| | Rider Tax updated to reflect the rate changes due to the 2020 Census results.<br><br>RIDER TAX - TAX ADJUSTMENT<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 04/01/2023<br><br>Application<br>Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only. Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code. Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.<br><br>GROSS RECEIPTS TAX: This rider is for the State Gross Receipts Tax which is based on the population of each city. The basis for the population is the U.S. Census which is conducted every 10 years. Therefore these rates change each 10 years as the census numbers become final. The tax rates shown are the values shown in the Texas Tax Code.<br><br>POPULATION KEY<br>TAX RATE LESS THAN 1000<br>0.00000 1000 TO 2499 |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | 0.005810 2499 TO 9999<br>0.0107 10000 AND ABOVE<br>0.01997<br><br>CITY TAX RATE<br>Abernathy 0.01070<br>Amarillo 0.01997<br>Amherst 0.00000<br>Anton 0.00000<br>Big Spring 0.01997<br>Bovina 0.00581<br>Brownfield 0.01070<br>Buffalo Springs Lake 0.00000<br>Canyon 0.01997<br>Channing 0.00000<br>Coahoma 0.00000<br>Crosbyton 0.00581<br>Dalhart 0.01070<br>Dimmitt 0.01070<br>Earth 0.00000<br>Edmonson 0.00000<br>Floydada 0.01070<br>Forsan 0.00000<br>Friona 0.01070<br>Fritch 0.00581<br>Hale Center 0.00581<br>Happy 0.00000<br>Hart 0.00000<br>Hereford 0.01997<br>Idalou 0.00581<br>Kress 0.00000<br>Lake Tanglewood 0.00000<br>Lamesa 0.01070<br>Levelland 0.01997<br>Littlefield 0.01070<br>Lockney 0.00581<br>Lorenzo 0.00000<br>Los Ybanez 0.00000<br>Lubbock 0.01997<br>Meadow 0.00000<br>Midland 0.01997<br>Muleshoe 0.01070<br>Nazareth 0.00000<br>New Deal 0.00000<br>New Home 0.00000<br>Odessa 0.01997<br>O'donnell 0.00000 |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Olton 0.00581<br>Opydke West 0.00000<br>Palisades 0.00000<br>Pampa 0.01997<br>Panhandle 0.00581<br>Petersburg 0.00581<br>Plainview 0.01997<br>Post 0.01070<br>Quitaque 0.00000<br>Ralls 0.00581<br>Ranson Canyon 0.00581<br>Ropesville 0.00000<br>Sanford 0.00000<br>Seagraves 0.00581<br>Seminole 0.01070<br>Shallowater 0.01070<br>Silverton 0.00000<br>Slaton 0.01070<br>Smyer 0.00000<br>Springlake 0.00000<br>Stanton 0.01070<br>Sudan 0.00000<br>Tahoka 0.00581<br>Timbercreek Canyon 0.00000<br>Tulia 0.01070<br>Turkey 0.00000<br>Vega 0.00000<br>Wellman 0.00000<br>Wilson 0.00000<br>Wolfforth 0.01070 |
| **WTC IND INC RRM 2022** | |

Implementing Rate Pursuant to Settlement Agreement Effective 10/01/2023 for the West Texas Cities Service Area.

RATE SCHEDULE: INDUSTRIAL GAS SERVICE
APPLICABLE TO: WEST TEXAS CITIES SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Availability
This schedule is applicable to the sales to any industrial or commercial customer whose predominant use of natural gas is other than space heating, cooking, water heating or other similar type uses. Service under this schedule is available to eligible customers following execution of a contract specifying the maximum hourly load. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate Charge Amount

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Customer Charge $ 720.80<br>Consumption Charge $ 0.13550 per Ccf (1)<br><br>The West Texas Division Gas Cost Adjustment Rider applies to this schedule.<br>The West Texas Division Rider TAX applies to this schedule.<br>The West Texas Division Rider FF applies to this schedule.<br>The West Texas Division Rider RRM applies to this schedule.<br><br>Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).<br><br>Presumption of Plant Protection Level<br>For service under this Rate Schedule, plant protection volumes are presumed to be 10% of normal, regular, historical usage as reasonably calculated by the Company in its sole discretion. If a customer believes it needs to be modeled at an alternative plant protection volume, it should contact the company at wtx-div-plantprotection@atmosenergy.com.<br><br>(1) The consumption charge includes the base rate amount of $0.11707 per Ccf and Securitization Regulatory Asset amounts related to financing costs in the amount of $0.01843 per Ccf until recovered. |
| **WTX CTY LST 2022 RRM** | Implementing Rate Pursuant to Settlement Agreement Effective 10/01/2023 for the West Texas Cities Service Area.<br><br>APPLICABLE TO: Incorporated cities within the West Texas Service Area<br>CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA FOR RATES EFFECTIVE 10/01/2023 |

| City | Ordinance No. | Approved date |
|---|---|---|
| Abernathy | 091123 | 9/11/2023 |
| Amherst | U-08-2023-A | 8/7/2023 |
| Anton | 2023 | 9/11/2023 |
| Big Spring | 013-2023 | 9/12/2023 |
| Bovina | 8242023 | 8/24/2023 |
| Brownfield | 08172023 | 8/17/2023 |
| Buffalo Springs | BLANK | 9/26/2023 |
| Canyon | 31-20223 | 8/14/2023 |
| Coahoma | 164 | 9/19/2023 |
| Crosbyton | 08-2023 | 8/15/2023 |
| Dimmitt | 82123 | 8/21/2023 |
| Earth | 09142023 | 9/14/2023 |
| Edmonson | 08.31.2023 | 8/31/2023 |
| Floydada | 23-5 | 9/19/2023 |
| Forsan | 09282023 | 9/28/2023 |
| Friona | 23.08.14 | 8/14/2023 |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Fritch 2023-12 8/15/2023 |
| | Hale Center 08152023A 8/15/2023 |
| | Happy 08222023 8/22/2023 |
| | Hart 238 8/14/2023 |
| | Hereford 09.18.23 9/18/2023 |
| | Idalou 23-08-01 8/14/2023 |
| | Kress 2023096B 9/26/2023 |
| | Lamesa R-18-23 8/15/2023 |
| | Levelland 1073 8/21/2023 |
| | Littlefield 2023-0822-2 8/22/2023 |
| | Lockney 08152023-01 8/15/2023 |
| | Lorenzo 081423 8/21/2023 |
| | Los Ybanez 1052 7/31/2023 |
| | Meadow 2023.08.17 8/17/2023 |
| | Midland 2023-111 8/22/2023 |
| | Muleshoe R-797-0823 8/14/2023 |
| | Nazareth 090523 9/5/2023 |
| | New Deal BLANK 8/28/2023 |
| | New Home 2023-1001 8/15/2023 |
| | Odessa 2023R-72 8/22/2023 |
| | O`Donnell 323 [O]; R2023-006 [R] 8/9/2023 |
| | Olton O-09-2023 9/11/2023 |
| | Opdyke West 9-19-23 9/19/2023 |
| | Palisades 20230912b 9/12/2023 |
| | Pampa 1791 9/5/2023 |
| | Panhandle 2023-04 8/8/2023 |
| | Petersburg 09122023A 9/12/2023 |
| | Plainview 23-3752 9/12/2023 |
| | Post 439 9/12/2023 |
| | Quitaque 23-071 8/14/2023 |
| | Ralls 2023-08-15-1 8/15/2023 |
| | Ransom Canyon 0912-23 9/12/2023 |
| | Ropesville 20239-05 9/5/2023 |
| | Sanford 2023-3 8/14/2023 |
| | Seagraves 23-08-14-A 8/14/2023 |
| | Seminole 610 8/28/2023 |
| | Shallowater 20230815 8/15/2023 |
| | Silverton 451 8/14/2023 |
| | Slaton 081423C 8/14/2023 |
| | Smyer 144 9/25/2023 |
| | Springlake BLANK 9/14/2023 |
| | Stanton 1505B 8/14/2023 |
| | Sudan BLANK 8/10/2023 |
| | Tahoka 23-010R [R]; 23-010 [O] 8/23/2023 |
| | Tanglewood 2023-6 9/27/2023 |
| | Timbercreek 2023-10 9/14/2023 |
| | Tulia 2023-08 8/15/2023 |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Turkey 0902-23 9/5/2023<br>Vega 1 - 08/15/2023 8/15/2023<br>Wellman 187 [O]; 194 [R] 8/17/2023<br>Wilson 236 8/14/2023<br>Wolfforth 2023-013 9/18/2023 |
| **WTX GCA 10486_1023** | |

Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER
APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Application
Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.

Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:
GCA= ( G/S + CF + CRR) Where:
1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)
a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.
c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)<br><br>4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |

**RATE ADJUSTMENT PROVISIONS**

None

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24078 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Abernathy WT Incorporated | | | |
| 24082 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amherst WT Incorporated | | | |
| 24084 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Anton WT Incorporated | | | |
| 24086 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Big Spring WT Incorporated | | | |
| 24088 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Bovina WT Incorporated | | | |
| 24090 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Brownfield WT Incorporated | | | |
| 24092 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Buffalo Springs Lake WT Incorporated | | | |
| 24094 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Canyon WT Incorporated | | | |
| 24098 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Coahoma WT Incorporated | | | |
| 24104 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dimmitt WT Incorporated | | | |
| 24106 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Earth WT Incorporated | | | |
| 24108 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Edmonson WT Incorporated | | | |
| 24110 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Floydada WT Incorporated | | | |
| 24116 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Fritch Incorporated | | | |
| 24119 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hale Center WT Incorporated | | | |
| 24121 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Happy WT Incorporated | | | |
| 24123 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hart WT Incorporated | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24126 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hereford WT Incorporated | | | |
| 24128 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Idalou WT Incorporated | | | |
| 24130 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Kress WT Incorporated | | | |
| 24132 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lake Tanglewood WT Incorporated | | | |
| 24134 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lamesa WT Incorporated | | | |
| 24136 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Levelland WT Incorporated | | | |
| 24138 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Littlefield WT Incorporated | | | |
| 24112 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Forsan WT Incorporated | | | |
| 24114 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Friona WT Incorporated | | | |
| 24140 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lockney WT Incorporated | | | |
| 24142 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lorenzo WT Incorporated | | | |
| 24144 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Los Ybanez WT Incorporated | | | |
| 24148 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Meadow WT Incorporated | | | |
| 24150 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Midland WT Incorporated | | | |
| 24152 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Muleshoe WT Incorporated | | | |
| 24154 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Nazareth WT Incorporated | | | |
| 24156 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Deal WT Incorporated | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24158 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Home WT Incorporated | | | |
| 24160 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | O'Donnell WT Incorporated | | | |
| 24162 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Odessa WT Incorporated | | | |
| 24164 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Olton WT Incorporated | | | |
| 24166 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Opdyke West WT Incorporated | | | |
| 24168 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Palisades WT Incorporated | | | |
| 24170 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Pampa WT Incorporated | | | |
| 24172 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Panhandle WT Incorporated | | | |
| 24174 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Petersburg WT Incorporated | | | |
| 24176 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Plainview WT Incorporated | | | |
| 24178 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Post WT Incorporated | | | |
| 24180 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Quitaque WT Incorporated | | | |
| 24182 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ralls WT Incorporated | | | |
| 24184 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ransom Canyon WT Incorporated | | | |
| 24186 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ropesville WT Incorporated | | | |
| 24188 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sanford Incorporated | | | |
| 24190 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seagraves WT Incorporated | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24192 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seminole WT Incorporated | | | |
| 24194 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Shallowater WT Incorporated | | | |
| 24196 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Silverton WT Incorporated | | | |
| 24198 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Slaton WT Incorporated | | | |
| 24200 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Smyer WT Incorporated | | | |
| 24203 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Springlake WT Incorporated | | | |
| 24205 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Stanton WT Incorporated | | | |
| 24207 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sudan WT Incorporated | | | |
| 24209 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tahoka WT Incorporated | | | |
| 24211 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Timbercreek Canyon WT Incorporated | | | |
| 24213 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tulia WT Incorporated | | | |
| 24215 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Turkey WT Incorporated | | | |
| 24217 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Vega WT Incorporated | | | |
| 24220 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wellman WT Incorporated | | | |
| 24223 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wilson WT Incorporated | | | |
| 24225 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wolfforth WT Incorporated | | | |
| 24100 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Crosbyton WT Incorporated | | | |

**REASONS FOR FILING**

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26748

**NEW?:** N

**RRC DOCKET NO:** GUD 10174,10486

**CITY ORDINANCE NO:** See West Texas City List (WTX CTY LST 2022 RRM)

**AMENDMENT(EXPLAIN):** Implementing 2022 RRM rates. Updating Rider CRR and GCA.

**OTHER(EXPLAIN):** No annual franchise fee update

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| C | Industrial Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

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**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|

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**QUALITY OF SERVICE**

| QUAL_SERVICE_ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

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(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314387 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge<br>Amount<br>Turn On New Service With Meter Set<br>$ 45.00<br>Turn On Service (shut-In test required)<br>$ 37.00<br>Turn On Service (meter read only required)<br>$ 21.00<br>Miscellaneous Service Charge Calls<br>$ 10.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00<br>Return Check Fee<br>$ 25.00<br>Tampering Fee<br>$ 150.00<br><br>AFTER BUSINESS HOURS:<br>These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.<br>Charge<br>Amount<br>Turn On New Service With Meter Set<br>$ 67.50<br>Turn On Service (shut-In test required)<br>$ 55.50<br>Turn On Service (meter read only required)<br>$ 31.50<br>Miscellaneous Service Charge Calls<br>$ 15.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 70.50<br>Tampering Fee |

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$ 150.00

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 04/01/2014 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** N **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** Y **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| PSF 2022 | |

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only
Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

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| | (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;<br><br>(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;<br><br>(D) shall not exceed $1.00 per service or service line; and<br><br>(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.<br><br>(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y<br><br>(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.<br><br>(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.<br><br>(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The |

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| SCHEDULE ID | DESCRIPTION |
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| | failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.<br><br>(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **RRM WTC INC 2017** | Rider RRM as approved by City Ordinances in the West Texas Cities Service Area<br>RATE SCHEDULE: RRM - Rate Review Mechanism<br>APPLICABLE TO: ALL INCORPORATED CUSTOMERS IN THE WEST TEXAS DIVISION EXCEPT CUSTOMERS IN THE CITIES OF AMARILLO, LUBBOCK, DALHART AND CHANNING.<br>EFFECTIVE DATE: Bills Rendered on and after October 1, 2018<br><br>I. Applicability<br><br>Applicable to Residential, Commercial, Industrial, Public Authority, and |

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Transportation tariff incorporated areas customers in the West Texas Division of Atmos Energy Corporation (Company) with the exception of those customers within the Cities of Amarillo, Lubbock, Dalhart, and Channing. This Rate Review Mechanism (RRM) provides for an annual adjustment to the Company`s Residential, Commercial, Industrial, Public Authority, and Transportation Rate Schedules (Applicable Rate Schedules). Rate calculations and adjustments required by this tariff shall be determined on a System-Wide cost basis.

II. Definitions

Test Period is defined as the twelve months ending December 31st of each preceding calendar year. The Effective Date is the date that adjustments required by this tariff are applied to customer bills. The annual Effective Date is October 1. Unless otherwise noted in this tariff, the term Final Order refers to the final order issued by the Railroad Commission of Texas in GUD No.10174 and elements of GUD No. 10580 as specified in Section III below. The term System-Wide means all incorporated and unincorporated areas served by the Company within the West Texas Division. Review Period is defined as the period from the Filing Date until the Effective Date. The Filing Date is as early as practicable, but no later than April 1 of each year.

III. Calculation

The RRM shall calculate an annual, System-Wide cost of service (COS) that will be used to adjust applicable rate schedules prospectively as of the Effective Date. The Company may request recovery of its total cost of service but will include schedules showing the computation of any adjustments. The annual cost of service will be calculated according to the following formula:

$$COS = OM + DEP + RI + TAX + CD$$

Where:

OM = all reasonable and necessary operation and maintenance expenses from the Test Period adjusted for known and measurable items and prepared consistent with the rate making treatments approved in the Final Order. Incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) related to Atmos` Shared Services Unit will be applied consistent with treatment approved in GUD 10580. Additionally, O&M adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Known and measurable adjustments shall be limited to those changes that have occurred prior to the Filing Date. OM may be adjusted for atypical and non-recurring items. Shared Services allocation factors shall be recalculated each year based on the latest component factors used during the Test Period, but the methodology used will be that approved in the Final Order in GUD 10580.

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DEP = depreciation expense calculated at depreciation rates approved by the Final Order. Additionally, if depreciation rates are approved in a subsequent final order, not subject to appeal, issued by the Railroad Commission of Texas for the West Texas division those rates would be applicable for subsequent RRM filings.

RI = return on prudently incurred investment calculated as the Company`s pretax return multiplied by rate base at Test Period end. Rate base is prepared consistent with the rate making treatments approved in the Final Order, and as in GUD 10580 as specifically related to capitalized incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) for Atmos` Shared Services Unit. However, no post Test Period adjustments will be permitted. Additionally, adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Pretax return is the Company`s weighted average cost of capital before income taxes. The Company`s weighted average cost of capital is calculated using the methodology from the Final Order including the Company`s actual capital structure and long term cost of debt as of the Test Period end (adjusted for any known and measurable changes that have occurred prior to the filing date) and the return on equity of 9.8%. However, in no event will the percentage of equity exceed 58%. Regulatory adjustments due to prior regulatory rate base adjustment disallowances will be maintained. Cash working capital will be calculated using the lead/lag days approved in the Final Order. With respect to pension and other postemployment benefits, the Company will record a regulatory asset or liability for these costs until the amounts are included in the next annual rate adjustment implemented under this tariff. Each year, the Company`s filing under this Rider RRM will clearly state the level of pension and other postemployment benefits recovered in rates.

TAX = income tax and taxes other than income tax from the Test Period adjusted for known and measurable changes occurring after the Test Period and before the Filing Date, and prepared consistent with the rate making treatments approved in the Final Order. Atmos Energy shall comprehensively account for, including establishing a regulatory liability to account for, any statutory change in tax expense that is applicable to months during the Test Period calculation to ensure recovery of tax expense under new and old income tax rates.

CD = interest on customer deposits.

IV. Annual Rate Adjustment

The Company shall provide schedules and work papers supporting the Filing`s revenue deficiency/sufficiency calculations using the methodology accepted in the Final Order. The result shall be reflected in the proposed new rates to be established for the effective period. The Revenue Requirement will be apportioned to customer classes consistent with class revenue distribution resulting from the settlement of the statement of intent filed October 18, 2013. For the Residential Class, 50% of the increase may be recovered in the customer charge. However, the increase to the

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Residential customer charge shall not exceed $0.60 per month in the initial filing and $0.70 per month in any subsequent year. The remainder of the Residential Class increase not collected in the customer charge will be recovered in the usage charge. For all other classes, the change in rates will be apportioned between the customer charge and the usage charge, consistent with the Final Order. Test Period billing determinants shall be adjusted and normalized according to the methodology utilized in the Final Order.

V. Filing

The Company shall file schedules annually with the regulatory authority having original jurisdiction over the Company`s rates on or before the Filing Date that support the proposed rate adjustments. The schedules shall be in the same general format as the cost of service model and relied-upon files upon which the Final Order was based. A proof of rates and a copy of current and proposed tariffs shall also be included with the filing. The filing shall be made in electronic form where practical. The Company`s filing shall conform to Minimum Filing Requirements (to be agreed upon by the parties), which will contain a minimum amount of information that will assist the regulatory authority in its review and analysis of the filing. The Company and regulatory authority will endeavor to hold a technical conference regarding the filing within twenty (20) calendar days after the Filing Date. A sworn statement shall be filed by an Officer of the Company affirming that the filed schedules are in compliance with the provisions of this Rate Review Mechanism and are true and correct to the best of his/her knowledge, information, and belief. No testimony shall be filed, but a brief narrative explanation shall be provided of any changes to corporate structure, accounting methodologies, allocation of common costs, or atypical or non- recurring items included in the filing.

VI. Evaluation Procedures The regulatory authority having original jurisdiction over the Company`s rates shall review and render a decision on the Company`s proposed rate adjustment prior to the Effective Date. The Company shall provide all supplemental information requested to ensure an opportunity for adequate review by the relevant regulatory authority. The Company shall not unilaterally impose any limits upon the provision of supplemental information and such information shall be provided within seven (7) working days of the original request. The regulatory authority may propose any adjustments it determines to be required to bring the proposed rate adjustment into compliance with the provisions of this tariff.

The regulatory authority may disallow any net plant investment that is not shown to be prudently incurred. Approval by the regulatory authority of net plant investment pursuant to the provisions of this tariff shall constitute a finding that such net plant investment was prudently incurred. Such finding of prudence shall not be subject to further review in a subsequent RRM or Statement of Intent filing.

During the Review Period, the Company and the regulatory authority will work collaboratively and seek agreement on the level of rate adjustments. If, at the end of the Review Period, the Company and the regulatory authority have not reached

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agreement, the regulatory authority shall take action to modify or deny the proposed rate adjustments. The Company shall have the right to appeal the regulatory authority`s action to the Railroad Commission of Texas. Upon the filing of an appeal of the regulatory authority`s order relating to an annual RRM filing with the Railroad Commission of Texas, the regulatory authority having original jurisdiction over the Company`s rates shall not oppose the implementation of the Company`s proposed rates subject to refund, nor will the regulatory authority advocate for the imposition of a third party surety bond by the Company. Any refund shall be limited to and determined based on the resolution of the disputed adjustment(s) in a final, non-appealable order issued in the appeal filed by the Company at the Railroad Commission of Texas.

In the event that the regulatory authority and Company agree to a rate adjustment(s) that is different from the adjustment(s) requested in the Company`s filing, the Company shall file compliance tariffs consistent with the agreement. No action on the part of the regulatory authority shall be required to allow the rate adjustment(s) to become effective on October 1. To the extent that the regulatory authority does not take action on the Company`s RRM filing by September 30, the rates proposed in the Company`s filing shall be deemed approved effective October 1. Notwithstanding the preceding sentence, a regulatory authority may choose to take affirmative action to approve a rate adjustment under this tariff. In those instances where such approval cannot reasonably occur by September 30, the rates finally approved by the regulatory authority shall be deemed effective as of October 1.

To defray the cost, if any, of regulatory authorities conducting a review of the Company`s annual RRM filing, the Company shall reimburse the regulatory authorities on a monthly basis for their reasonable expenses incurred upon submission of invoices for such review. Any reimbursement contemplated hereunder shall be deemed a reasonable and necessary operating expense of the Company in the year in which the reimbursement is made. A regulatory authority seeking reimbursement under this provision shall submit its request for reimbursement to the Company no later than December 1 of the year in which the RRM filing is made and the Company shall reimburse regulatory authorities in accordance with this provision on or before December 31 of the year the RRM filing is made.

To the extent possible, the provisions of the Final Order shall be applied by the regulatory authority in determining whether to approve or disapprove of Company`s proposed rate adjustment.

This Rider RRM does not limit the legal rights and duties of a regulatory authority. Nothing herein shall abrogate the jurisdiction of the regulatory authority to initiate a rate proceeding at any time to review whether rates charged are just and reasonable. Similarly, the Company retains its right to utilize the provisions of Texas Utilities Code, Chapter 104, Subchapter C to request a change in rates. The provisions of this Rider RRM are implemented in harmony with the Gas Utility Regulatory Act (Texas Utilities Code, Chapters 101-105).

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| | The annual rate adjustment process set forth in this tariff shall remain in effect during the pendency of any Statement of Intent rate filing.<br><br>VII. Reconsideration, Appeal and Unresolved Items<br><br>Orders issued pursuant to this mechanism are ratemaking orders and shall be subject to appeal under Sections 102.001(b) and 103.021, et seq., of the Texas Utilities Code (Vernon 2007).<br><br>VIII. Notice<br><br>Notice of each annual RRM filing shall be provided by including the notice, in conspicuous form, in the bill of each directly affected customer no later than forty-five (45) days after the Company makes its annual filing pursuant to this tariff. The notice to customers shall include the following information:<br><br>a) a description of the proposed revision of rates and schedules;<br><br>b) the effect the proposed revision of rates is expected to have on the rates applicable to each customer class and on an average bill for each affected customer;<br>c) the service area or areas in which the proposed rates would apply;<br>d) the date the annual RRM filing was made with the regulatory authority; and<br>e) the Company`s address, telephone number and website where information concerning the proposed rate adjustment can be obtained. |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061.<br><br>A. ABBREVIATIONS AND DEFINITIONS<br><br>1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.<br><br>2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization |

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Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

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12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.
b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and

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Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS
For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is

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calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | H. CRR CHARGE TRUE-UP PROCEDURE<br>Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).<br><br>If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (15) days following the making of the CRR Charge True-Up Adjustment filing.<br><br>I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **Rider FF 11** | This rider is for the franchise fee for each city which is based on the franchise agreement of each city. As of 10/01/2023, there were no franchise fee rate changes since 10/01/2022.<br><br>RIDER: FF - FRANCHISE FEE ADJUSTMENT<br>APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers.<br><br>Monthly Adjustment<br>Company will adjust Customer`s bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality`s franchise ordinance. Each municipality`s franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer`s bill to account for any over- or under-recovery of municipal franchise fees by Company.<br><br>City Franchise fee<br><br>Abernathy 5%<br>Amarillo 5%<br>Amherst 5%<br>Anton 5%<br>Big Spring 3.50%<br>Bovina 5%<br>Brownfield 5%<br>Buffalo Springs Lake 5%<br>Canyon 5%<br>Channing 5%<br>Coahoma 3%<br>Crosbyton 5% |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Dalhart 3% |
| | Dimmitt 5% |
| | Earth 5% |
| | Edmonson 2% |
| | Floydada 3% |
| | Forsan 3% |
| | Friona 5% |
| | Fritch 5% |
| | Hale Center 5% |
| | Happy 3% |
| | Hart 5% |
| | Hereford 3% |
| | Idalou 4% |
| | Kress 3% |
| | Lake Tanglewood 5% |
| | Lamesa 4% |
| | Levelland 5% |
| | Littlefield 5% |
| | Lockney 3% |
| | Lorenzo 5% |
| | Los Ybanez 0% |
| | Lubbock 5% |
| | Meadow 5% |
| | Midland 5% |
| | Muleshoe 5% |
| | Nazareth 3% |
| | New Deal 5% |
| | New Home 3% |
| | Odessa 5% |
| | O`Donnell 3% |
| | Olton 3% |
| | Opdyke West 3% |
| | Palisades 5% |
| | Pampa 5% |
| | Panhandle 5% |
| | Petersburg 3% |
| | Plainview 5% |
| | Post 5% |
| | Quitaque 5% |
| | Ralls 4% |
| | Ransom Canyon 3% |
| | Ropesville 5% |
| | Sanford 5% |
| | Seagraves 5% |
| | Seminole 4% |
| | Shallowater 5% |
| | Silverton 5% |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Slaton 5%<br>Smyer 3%<br>Springlake 3%<br>Stanton 5%<br>Sudan 5%<br>Tahoka 5%<br>Timbercreek Canyon 5%<br>Tulia 5%<br>Turkey 3%<br>Vega 3%<br>Wellman 5%<br>Wilson 3%<br>Wolfforth 4% |
| **Rider Tax 2020** | |
| | Rider Tax updated to reflect the rate changes due to the 2020 Census results.<br><br>RIDER TAX - TAX ADJUSTMENT<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 04/01/2023<br><br>Application<br>Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only. Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code. Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.<br><br>GROSS RECEIPTS TAX: This rider is for the State Gross Receipts Tax which is based on the population of each city. The basis for the population is the U.S. Census which is conducted every 10 years. Therefore these rates change each 10 years as the census numbers become final. The tax rates shown are the values shown in the Texas Tax Code.<br><br>POPULATION KEY<br>TAX RATE LESS THAN 1000<br>0.00000 1000 TO 2499 |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | 0.005810 2499 TO 9999<br>0.0107 10000 AND ABOVE<br>0.01997<br><br>CITY TAX RATE<br>Abernathy 0.01070<br>Amarillo 0.01997<br>Amherst 0.00000<br>Anton 0.00000<br>Big Spring 0.01997<br>Bovina 0.00581<br>Brownfield 0.01070<br>Buffalo Springs Lake 0.00000<br>Canyon 0.01997<br>Channing 0.00000<br>Coahoma 0.00000<br>Crosbyton 0.00581<br>Dalhart 0.01070<br>Dimmitt 0.01070<br>Earth 0.00000<br>Edmonson 0.00000<br>Floydada 0.01070<br>Forsan 0.00000<br>Friona 0.01070<br>Fritch 0.00581<br>Hale Center 0.00581<br>Happy 0.00000<br>Hart 0.00000<br>Hereford 0.01997<br>Idalou 0.00581<br>Kress 0.00000<br>Lake Tanglewood 0.00000<br>Lamesa 0.01070<br>Levelland 0.01997<br>Littlefield 0.01070<br>Lockney 0.00581<br>Lorenzo 0.00000<br>Los Ybanez 0.00000<br>Lubbock 0.01997<br>Meadow 0.00000<br>Midland 0.01997<br>Muleshoe 0.01070<br>Nazareth 0.00000<br>New Deal 0.00000<br>New Home 0.00000<br>Odessa 0.01997<br>O'donnell 0.00000 |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Olton 0.00581
Opydke West 0.00000
Palisades 0.00000
Pampa 0.01997
Panhandle 0.00581
Petersburg 0.00581
Plainview 0.01997
Post 0.01070
Quitaque 0.00000
Ralls 0.00581
Ranson Canyon 0.00581
Ropesville 0.00000
Sanford 0.00000
Seagraves 0.00581
Seminole 0.01070
Shallowater 0.01070
Silverton 0.00000
Slaton 0.01070
Smyer 0.00000
Springlake 0.00000
Stanton 0.01070
Sudan 0.00000
Tahoka 0.00581
Timbercreek Canyon 0.00000
Tulia 0.01070
Turkey 0.00000
Vega 0.00000
Wellman 0.00000
Wilson 0.00000
Wolfforth 0.01070

**WTC PAG INC RRM 2022**

Implementing Rate Pursuant to Settlement Agreement Effective 10/01/2023 for the West Texas Cities Service Area.

RATE SCHEDULE: PUBLIC AUTHORITY GAS SERVICE
APPLICABLE TO: WEST TEXAS CITIES SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Availability
This schedule is applicable to general use by Public Authority type customers, including public schools, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

| Monthly Rate | Charge | Amount |
|---|---|---|
| Customer Charge | $ 177.26 | |
| Consumption Charge | $ 0.19805 per Ccf (1) | |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.
The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.
The West Texas Division Rider TAX applies to this schedule.
The West Texas Division Rider FF applies to this schedule.
The West Texas Division Rider RRM applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

(1) The consumption charge includes the base rate amount of $0.17962 per Ccf and Securitization Regulatory Asset amounts related to financing costs in the amount of $0.01843 per Ccf until recovered.

**WTX CTY LST 2022 RRM**

Implementing Rate Pursuant to Settlement Agreement Effective 10/01/2023 for the West Texas Cities Service Area.

APPLICABLE TO: Incorporated cities within the West Texas Service Area
CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA FOR RATES EFFECTIVE 10/01/2023

| City | Ordinance No. | Approved date |
|---|---|---|
| Abernathy | 091123 | 9/11/2023 |
| Amherst | U-08-2023-A | 8/7/2023 |
| Anton | 2023 | 9/11/2023 |
| Big Spring | 013-2023 | 9/12/2023 |
| Bovina | 8242023 | 8/24/2023 |
| Brownfield | 08172023 | 8/17/2023 |
| Buffalo Springs | BLANK | 9/26/2023 |
| Canyon | 31-20223 | 8/14/2023 |
| Coahoma | 164 | 9/19/2023 |
| Crosbyton | 08-2023 | 8/15/2023 |
| Dimmitt | 82123 | 8/21/2023 |
| Earth | 09142023 | 9/14/2023 |
| Edmonson | 08.31.2023 | 8/31/2023 |
| Floydada | 23-5 | 9/19/2023 |
| Forsan | 09282023 | 9/28/2023 |
| Friona | 23.08.14 | 8/14/2023 |
| Fritch | 2023-12 | 8/15/2023 |
| Hale Center | 08152023A | 8/15/2023 |
| Happy | 08222023 | 8/22/2023 |
| Hart | 238 | 8/14/2023 |
| Hereford | 09.18.23 | 9/18/2023 |
| Idalou | 23-08-01 | 8/14/2023 |
| Kress | 2023096B | 9/26/2023 |
| Lamesa | R-18-23 | 8/15/2023 |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Levelland 1073 8/21/2023 |
| | Littlefield 2023-0822-2 8/22/2023 |
| | Lockney 08152023-01 8/15/2023 |
| | Lorenzo 081423 8/21/2023 |
| | Los Ybanez 1052 7/31/2023 |
| | Meadow 2023.08.17 8/17/2023 |
| | Midland 2023-111 8/22/2023 |
| | Muleshoe R-797-0823 8/14/2023 |
| | Nazareth 090523 9/5/2023 |
| | New Deal BLANK 8/28/2023 |
| | New Home 2023-1001 8/15/2023 |
| | Odessa 2023R-72 8/22/2023 |
| | O`Donnell 323 [O]; R2023-006 [R] 8/9/2023 |
| | Olton O-09-2023 9/11/2023 |
| | Opdyke West 9-19-23 9/19/2023 |
| | Palisades 20230912b 9/12/2023 |
| | Pampa 1791 9/5/2023 |
| | Panhandle 2023-04 8/8/2023 |
| | Petersburg 09122023A 9/12/2023 |
| | Plainview 23-3752 9/12/2023 |
| | Post 439 9/12/2023 |
| | Quitaque 23-071 8/14/2023 |
| | Ralls 2023-08-15-1 8/15/2023 |
| | Ransom Canyon 0912-23 9/12/2023 |
| | Ropesville 20239-05 9/5/2023 |
| | Sanford 2023-3 8/14/2023 |
| | Seagraves 23-08-14-A 8/14/2023 |
| | Seminole 610 8/28/2023 |
| | Shallowater 20230815 8/15/2023 |
| | Silverton 451 8/14/2023 |
| | Slaton 081423C 8/14/2023 |
| | Smyer 144 9/25/2023 |
| | Springlake BLANK 9/14/2023 |
| | Stanton 1505B 8/14/2023 |
| | Sudan BLANK 8/10/2023 |
| | Tahoka 23-010R [R]; 23-010 [O] 8/23/2023 |
| | Tanglewood 2023-6 9/27/2023 |
| | Timbercreek 2023-10 9/14/2023 |
| | Tulia 2023-08 8/15/2023 |
| | Turkey 0902-23 9/5/2023 |
| | Vega 1 - 08/15/2023 8/15/2023 |
| | Wellman 187 [O]; 194 [R] 8/17/2023 |
| | Wilson 236 8/14/2023 |
| | Wolfforth 2023-013 9/18/2023 |

**WTX GCA 10486_1023**

Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104,

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER
APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 10/01/2023

Application
Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.

Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:
GCA= ( G/S + CF + CRR) Where:
1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)
a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.
c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |
| **WTX WNA 10174** | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER<br><br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>Provisions for Adjustment<br>The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.<br><br>Computation of Weather Normalization Adjustment<br>The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:<br><br>WNAFi = Ri x ((HSFi (NDD-ADD)) / (BLi + (HSF i x ADD)))<br>Where<br>i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification<br><br>WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf<br><br>Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized<br><br>HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class<br><br>NDDi = billing cycle normal heating degree days<br><br>ADDi = billing cycle actual heating degree days<br><br>BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:<br><br>WNAi WNAFi x qii<br><br>Where qii is the relevant sales quantity for the jth Customer in ith rate schedule |

**RATE ADJUSTMENT PROVISIONS**

None

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24078 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Abernathy WT Incorporated | | | |
| 24082 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amherst WT Incorporated | | | |
| 24084 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Anton WT Incorporated | | | |
| 24086 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Big Spring WT Incorporated | | | |
| 24088 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Bovina WT Incorporated | | | |
| 24090 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Brownfield WT Incorporated | | | |
| 24092 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Buffalo Springs Lake WT Incorporated | | | |
| 24094 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Canyon WT Incorporated | | | |
| 24098 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Coahoma WT Incorporated | | | |
| 24100 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Crosbyton WT Incorporated | | | |
| 24104 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dimmitt WT Incorporated | | | |
| 24106 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Earth WT Incorporated | | | |
| 24108 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Edmonson WT Incorporated | | | |
| 24110 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Floydada WT Incorporated | | | |
| 24112 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Forsan WT Incorporated | | | |
| 24114 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Friona WT Incorporated | | | |
| 24116 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Fritch Incorporated | | | |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24119 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hale Center WT Incorporated | | | |
| 24121 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Happy WT Incorporated | | | |
| 24123 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hart WT Incorporated | | | |
| 24126 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hereford WT Incorporated | | | |
| 24128 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Idalou WT Incorporated | | | |
| 24130 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Kress WT Incorporated | | | |
| 24132 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lake Tanglewood WT Incorporated | | | |
| 24134 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lamesa WT Incorporated | | | |
| 24136 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Levelland WT Incorporated | | | |
| 24138 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Littlefield WT Incorporated | | | |
| 24140 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lockney WT Incorporated | | | |
| 24142 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lorenzo WT Incorporated | | | |
| 24144 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Los Ybanez WT Incorporated | | | |
| 24148 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Meadow WT Incorporated | | | |
| 24150 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Midland WT Incorporated | | | |
| 24152 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Muleshoe WT Incorporated | | | |
| 24154 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Nazareth WT Incorporated | | | |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24156 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Deal WT Incorporated | | | |
| 24158 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Home WT Incorporated | | | |
| 24160 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | O'Donnell WT Incorporated | | | |
| 24162 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Odessa WT Incorporated | | | |
| 24164 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Olton WT Incorporated | | | |
| 24166 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Opdyke West WT Incorporated | | | |
| 24168 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Palisades WT Incorporated | | | |
| 24170 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Pampa WT Incorporated | | | |
| 24172 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Panhandle WT Incorporated | | | |
| 24174 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Petersburg WT Incorporated | | | |
| 24176 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Plainview WT Incorporated | | | |
| 24178 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Post WT Incorporated | | | |
| 24180 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Quitaque WT Incorporated | | | |
| 24182 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ralls WT Incorporated | | | |
| 24184 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ransom Canyon WT Incorporated | | | |
| 24186 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ropesville WT Incorporated | | | |
| 24188 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sanford Incorporated | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24190 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seagraves WT Incorporated | | | |
| 24192 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seminole WT Incorporated | | | |
| 24194 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Shallowater WT Incorporated | | | |
| 24196 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Silverton WT Incorporated | | | |
| 24198 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Slaton WT Incorporated | | | |
| 24200 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Smyer WT Incorporated | | | |
| 24203 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Springlake WT Incorporated | | | |
| 24205 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Stanton WT Incorporated | | | |
| 24207 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sudan WT Incorporated | | | |
| 24209 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tahoka WT Incorporated | | | |
| 24211 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Timbercreek Canyon WT Incorporated | | | |
| 24213 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tulia WT Incorporated | | | |
| 24215 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Turkey WT Incorporated | | | |
| 24217 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Vega WT Incorporated | | | |
| 24220 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wellman WT Incorporated | | | |
| 24223 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wilson WT Incorporated | | | |
| 24225 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wolfforth WT Incorporated | | | |

**REASONS FOR FILING**

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**NEW?:** N

**RRC DOCKET NO:** GUD 10174,10486

**CITY ORDINANCE NO:** See West Texas City List (WTX CTY LST 2022 RRM)

**AMENDMENT(EXPLAIN):** Implementing 2022 RRM rates. Updating Rider CRR and GCA.

**OTHER(EXPLAIN):** No annual franchise fee update

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| D | Public Authority Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

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**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|

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**TARIFF CODE:** DS **RRC TARIFF NO:** 26749

**QUALITY OF SERVICE**

| QUAL_SERVICE ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

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(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

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Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314389 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge<br>Amount<br>Turn On New Service With Meter Set<br>$ 45.00<br>Turn On Service (shut-In test required)<br>$ 37.00<br>Turn On Service (meter read only required)<br>$ 21.00<br>Miscellaneous Service Charge Calls<br>$ 10.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00<br>Return Check Fee<br>$ 25.00<br>Tampering Fee<br>$ 150.00<br><br>AFTER BUSINESS HOURS:<br>These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.<br>Charge<br>Amount<br>Turn On New Service With Meter Set<br>$ 67.50<br>Turn On Service (shut-In test required)<br>$ 55.50<br>Turn On Service (meter read only required)<br>$ 31.50<br>Miscellaneous Service Charge Calls<br>$ 15.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 70.50<br>Tampering Fee |

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$ 150.00

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 06/08/2021 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** N **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** Y **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| ENV SUR EDIT | |

Implementing Environs Excess Deferred Income Tax Amortization (EDIT) surcharge resulting from the 2018 Tax Cut and Jobs Act (TCJA). This surcharge will be refunded to each customer in ALL Unincorporated Areas in the West Texas Division by reducing each customer's monthly bill for a 36-month period.

RATE SCHEDULE: ENV SUR EDIT
APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 09/01/2021

Applicability
This Rider is applicable to customer classes as authorized by the state or any governmental entity or regulatory authority pursuant to any statute, order, rule, contract, or agreement. This monthly rate reduction shall apply to the Residential, Commercial, Industrial, Transport, and Public Authority rate schedules of Atmos Energy Corporation's West Texas Division in the Unincorporated Areas. The rate will be in effect for approximately 36 months until all approved Excess Deferred Income Tax Amortization (EDIT) amounts are refunded to the applicable customer classes or the next Statement of Intent Filing with the Unincorporated Areas. This Rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be refunded to each customer class in the Unincorporated Areas by reducing each customer's monthly bill by the amount shown below by customer Rate Schedule for each month for a 36-month period or until the next Statement of Intent Filing with the Unincorporated Areas.

| Rate Schedule | Monthly Customer Rate Adjustment |
|---|---|
| Residential Gas Service | $ (2.76) |
| Commercial Gas Service | $ (7.69) |
| Industrial Gas Service | $ (124.45) |
| Transportation Service | $ (124.45) |
| Public Authority Gas Service | $ (21.38) |

OTHER ADJUSTMENTS
The above rate schedules shall be adjusted for all applicable taxes related to the above.

**PSF 2022**

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Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only
Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date

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on which the operator paid the Commission;

(D) shall not exceed $1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y

(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

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| | (3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. |

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A. ABBREVIATIONS AND DEFINITIONS

1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that

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is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.

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b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

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For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of

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CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE
Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).

If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division

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and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.

I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.

(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022.

**WTX ENV PAG 12760**

Implementing 2022 GRIP rates pursuant to the Final Order in Case No. 12760 dated May 17, 2023 for all customers in the unincorporated areas of the West Texas Division. The billing of the new rates will be effective June 1, 2023.

RATE SCHEDULE: PUBLIC AUTHORITY GAS SERVICE
APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 06/01/2023

Availability
This schedule is applicable to general use by Public Authority type customers, including public schools and state institutions, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

| Monthly Rate Charge | Amount |
|---|---|
| Customer Charge (Note1) | $ 122.25 |
| Interim Rate Adjustment (IRA) (Note 2) | $ 134.43 |
| Total Customer Charge | $ 256.68 |
| Consumption Charge per Ccf (Note 1) | $ 0.09518 |

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (1) Per GUD No. 10743<br>(2) 2018 IRA - $33.31, 2019 IRA - $22.05, 2020 IRA - $25.74, 2021 IRA - $25.06, 2022 IRA - $28.27. |
| **WTX GCA 10486_1023** | Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:<br><br>Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:<br>GCA= ( G/S + CF + CRR) Where:<br>1. G, in dollars, is the expected cost of gas for the expected sales billing units.<br>2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.<br>3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.<br><br>More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)<br>a = over (under) collection dollar amount for the 12 month period ending September.<br><br>b = expected estimated sales volumes for the future 12 month period ending November.<br>c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September) |

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|---|---|
| | 4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |
| **WTX WNA 10174** | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER<br><br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>Provisions for Adjustment<br>The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.<br><br>Computation of Weather Normalization Adjustment<br>The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:<br><br>WNAFi = Ri x ((HSFi (NDD-ADD)) / (BLi + (HSF i x ADD)))<br>Where<br>i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification<br><br>WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf<br><br>Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized<br><br>HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class<br><br>NDDi = billing cycle normal heating degree days |

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ADDi = billing cycle actual heating degree days

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

WNAi WNAFi x qii

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

**RATE ADJUSTMENT PROVISIONS**

None

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24099 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Crosbyton WT Environs | | | |
| 24101 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dalhart Environs | | | |
| 24103 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dimmitt WT Environs | | | |
| 24105 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Earth WT Environs | | | |
| 24107 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Edmonson WT Environs | | | |
| 24109 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Floydada WT Environs | | | |
| 24111 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Forsan WT Environs | | | |
| 24113 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Friona WT Environs | | | |
| 24115 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Fritch Environs | | | |
| 24118 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hale Center WT Environs | | | |
| 24120 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Happy WT Environs | | | |
| 24122 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hart WT Environs | | | |
| 24125 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hereford WT Environs | | | |
| 24127 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Idalou WT Environs | | | |
| 24129 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Kress WT Environs | | | |
| 24131 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lake Tanglewood WT Environs | | | |
| 24133 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lamesa WT Environs | | | |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 35229

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24135 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Levelland WT Environs | | | |
| 24137 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Littlefield WT Environs | | | |
| 24139 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lockney WT Environs | | | |
| 24141 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lorenzo WT Environs | | | |
| 24143 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Los Ybanez WT Environs | | | |
| 24145 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lubbock Environs | | | |
| 24147 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Meadow WT Environs | | | |
| 24149 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Midland WT Environs | | | |
| 24151 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Muleshoe WT Environs | | | |
| 24153 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Nazareth WT Environs | | | |
| 24155 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Deal WT Environs | | | |
| 24157 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Home WT Environs | | | |
| 24159 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | O'Donnell WT Environs | | | |
| 24161 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Odessa WT Environs | | | |
| 24163 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Olton WT Environs | | | |
| 24165 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Opdyke West WT Environs | | | |
| 24167 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Palisades WT Environs | | | |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 35229

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24169 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Pampa WT Environs | | | |
| 24171 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Panhandle WT Environs | | | |
| 24173 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Petersburg WT Environs | | | |
| 24175 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Plainview WT Environs | | | |
| 24177 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Post WT Environs | | | |
| 24179 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Quitaque WT Environs | | | |
| 24181 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ralls WT Environs | | | |
| 24183 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ransom Canyon WT Environs | | | |
| 24185 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ropesville WT Environs | | | |
| 24187 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sanford Environs | | | |
| 24189 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seagraves WT Environs | | | |
| 24191 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seminole WT Environs | | | |
| 24193 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Shallowater WT Environs | | | |
| 24195 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Silverton WT Environs | | | |
| 24197 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Slaton WT Environs | | | |
| 24199 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Smyer WT Environs | | | |
| 24202 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Springlake WT Environs | | | |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 35229

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24204 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Stanton WT Environs | | | |
| 24206 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sudan WT Environs | | | |
| 24208 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tahoka WT Environs | | | |
| 24210 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Timbercreek Canyon WT Environs | | | |
| 24212 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tulia WT Environs | | | |
| 24214 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Turkey WT Environs | | | |
| 24216 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Vega WT Environs | | | |
| 24219 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wellman WT Environs | | | |
| 24222 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wilson WT Environs | | | |
| 24224 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wolfforth WT Environs | | | |
| 24077 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Abernathy WT Environs | | | |
| 24079 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amarillo Environs | | | |
| 24081 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amherst WT Environs | | | |
| 24083 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Anton WT Environs | | | |
| 24085 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Big Spring WT Environs | | | |
| 24087 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Bovina WT Environs | | | |
| 24089 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Brownfield WT Environs | | | |

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## CUSTOMERS

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24091 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Buffalo Springs Lake WT Environs | | | |
| 24093 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Canyon WT Environs | | | |
| 24095 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Channing Environs | | | |
| 24097 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Coahoma WT Environs | | | |

## REASONS FOR FILING

**NEW?:** N

**RRC DOCKET NO:** 10945,5922,8885,12760

**CITY ORDINANCE NO:**

**AMENDMENT(EXPLAIN):** Updating Rider CRR and GCA

**OTHER(EXPLAIN):**

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| D | Public Authority Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

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**TARIFF CODE:** DS **RRC TARIFF NO:** 35229

**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|

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**TARIFF CODE:** DS **RRC TARIFF NO:** 35229

**QUALITY OF SERVICE**

| QUAL_SERVICE ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

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(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.
5. Applicant Deposit
(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:
(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.
(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or
(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.
(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.
(C) Amount of deposit and interest for residential service, and exemption from deposit.
(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.
(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.
(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.
(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.
(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.
(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314398 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge<br>Amount<br>Turn On New Service With Meter Set<br>$ 45.00<br>Turn On Service (shut-In test required)<br>$ 37.00<br>Turn On Service (meter read only required)<br>$ 21.00<br>Miscellaneous Service Charge Calls<br>$ 10.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00<br>Return Check Fee<br>$ 25.00<br>Tampering Fee<br>$ 150.00<br><br>AFTER BUSINESS HOURS:<br>These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.<br>Charge<br>Amount<br>Turn On New Service With Meter Set<br>$ 67.50<br>Turn On Service (shut-In test required)<br>$ 55.50<br>Turn On Service (meter read only required)<br>$ 31.50<br>Miscellaneous Service Charge Calls<br>$ 15.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 70.50<br>Tampering Fee |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 35229

$ 150.00

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**TARIFF CODE:** DS **RRC TARIFF NO:** 35230

**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 06/08/2021 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** N **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** Y **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| ENV SUR EDIT | |

Implementing Environs Excess Deferred Income Tax Amortization (EDIT) surcharge resulting from the 2018 Tax Cut and Jobs Act (TCJA). This surcharge will be refunded to each customer in ALL Unincorporated Areas in the West Texas Division by reducing each customer's monthly bill for a 36-month period.

RATE SCHEDULE: ENV SUR EDIT
APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 09/01/2021

Applicability
This Rider is applicable to customer classes as authorized by the state or any governmental entity or regulatory authority pursuant to any statute, order, rule, contract, or agreement. This monthly rate reduction shall apply to the Residential, Commercial, Industrial, Transport, and Public Authority rate schedules of Atmos Energy Corporation's West Texas Division in the Unincorporated Areas. The rate will be in effect for approximately 36 months until all approved Excess Deferred Income Tax Amortization (EDIT) amounts are refunded to the applicable customer classes or the next Statement of Intent Filing with the Unincorporated Areas. This Rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be refunded to each customer class in the Unincorporated Areas by reducing each customer's monthly bill by the amount shown below by customer Rate Schedule for each month for a 36-month period or until the next Statement of Intent Filing with the Unincorporated Areas.

| Rate Schedule | Monthly Customer Rate Adjustment |
|---|---|
| Residential Gas Service | $ (2.76) |
| Commercial Gas Service | $ (7.69) |
| Industrial Gas Service | $ (124.45) |
| Transportation Service | $ (124.45) |
| Public Authority Gas Service | $ (21.38) |

OTHER ADJUSTMENTS
The above rate schedules shall be adjusted for all applicable taxes related to the above.

**PSF 2022**

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Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only
Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date

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on which the operator paid the Commission;

(D) shall not exceed $1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y

(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

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| | (3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. |

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A. ABBREVIATIONS AND DEFINITIONS

1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that

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is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.

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b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

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| | For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.<br><br>E. CRR CHARGE<br>The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.<br><br>F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE<br>The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.<br><br>Step 1: Determination of Normalized Sales Volumes<br>(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)<br>(B) Assumed % of uncollectible sales<br>(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))<br>For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.<br><br>Step 2: Determination of CRR Charge<br>(D) Total CRR Charge Rate Revenue Requirement for Applicable Period<br>(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)<br>Thereof: CRR Charge for Sales Customers<br><br>G. CRR CHARGE TRUE-UP<br>Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of |

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| | CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).<br><br>H. CRR CHARGE TRUE-UP PROCEDURE<br>Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).<br><br>If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division |

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| | and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.<br><br>I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022. |
| **WTX ENV IND 12760** | Implementing 2022 GRIP rates pursuant to the Final Order in Case No. 12760 dated May 17, 2023 for all customers in the unincorporated areas of the West Texas Division. The billing of the new rates will be effective June 1, 2023.<br><br>RATE SCHEDULE: INDUSTRIAL GAS SERVICE<br>APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 06/01/2023<br><br>Availability<br>This schedule is applicable to the sales to any industrial or commercial customer whose predominant use of natural gas is other than space heating, cooking, water heating or other similar type uses. Service under this schedule is available to eligible customers following execution of a contract specifying the maximum hourly load. This schedule is not available for service to premises with an alternative supply of natural gas.<br><br>Monthly Rate<br>Charge Amount<br>Customer Charge (Note1) $ 409.00<br>Interim Rate Adjustment (IRA) (Note 2) $ 662.33<br>Total Customer Charge $ 1,071.33<br>Consumption Charge per Ccf (Note 1) $ 0.06895<br><br>The West Texas Division Gas Cost Adjustment Rider applies to this schedule.<br><br>Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).<br><br>Presumption of Plant Protection Level<br>For service under this Rate Schedule, plant protection volumes are presumed to be |

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| | 10% of normal, regular, historical usage as reasonably calculated by the Company in its sole discretion. If a customer believes it needs to be modeled at an alternative plant protection volume, it should contact the company at wtx-div-plantprotection@atmosenergy.com.<br><br>Notes:<br>(1) Per GUD No. 10743<br>(2) 2018 IRA - $108.33, 2019 IRA - $115.73, 2020 IRA - $149.82, 2021 IRA - $139.13, 2022 IRA - $149.32. |
| **WTX GCA 10486_1023** | Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:<br><br>Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:<br>GCA= ( G/S + CF + CRR) Where:<br>1. G, in dollars, is the expected cost of gas for the expected sales billing units.<br>2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.<br>3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.<br><br>More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)<br>a = over (under) collection dollar amount for the 12 month period ending September. |

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | b = expected estimated sales volumes for the future 12 month period ending November.<br>c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)<br><br>4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |

**RATE ADJUSTMENT PROVISIONS**

None

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 35230

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24077 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Abernathy WT Environs | | | |
| 24079 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amarillo Environs | | | |
| 24081 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amherst WT Environs | | | |
| 24083 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Anton WT Environs | | | |
| 24085 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Big Spring WT Environs | | | |
| 24087 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Bovina WT Environs | | | |
| 24089 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Brownfield WT Environs | | | |
| 24091 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Buffalo Springs Lake WT Environs | | | |
| 24093 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Canyon WT Environs | | | |
| 24095 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Channing Environs | | | |
| 24097 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Coahoma WT Environs | | | |
| 24099 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Crosbyton WT Environs | | | |
| 24101 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dalhart Environs | | | |
| 24103 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dimmitt WT Environs | | | |
| 24105 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Earth WT Environs | | | |
| 24107 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Edmonson WT Environs | | | |
| 24109 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Floydada WT Environs | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24111 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Forsan WT Environs | | | |
| 24113 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Friona WT Environs | | | |
| 24115 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Fritch Environs | | | |
| 24118 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hale Center WT Environs | | | |
| 24120 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Happy WT Environs | | | |
| 24122 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hart WT Environs | | | |
| 24125 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hereford WT Environs | | | |
| 24127 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Idalou WT Environs | | | |
| 24129 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Kress WT Environs | | | |
| 24131 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lake Tanglewood WT Environs | | | |
| 24133 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lamesa WT Environs | | | |
| 24135 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Levelland WT Environs | | | |
| 24139 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lockney WT Environs | | | |
| 24141 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lorenzo WT Environs | | | |
| 24143 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Los Ybanez WT Environs | | | |
| 24145 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lubbock Environs | | | |
| 24147 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Meadow WT Environs | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24149 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Midland WT Environs | | | |
| 24151 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Muleshoe WT Environs | | | |
| 24153 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Nazareth WT Environs | | | |
| 24155 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Deal WT Environs | | | |
| 24157 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Home WT Environs | | | |
| 24159 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | O'Donnell WT Environs | | | |
| 24161 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Odessa WT Environs | | | |
| 24163 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Olton WT Environs | | | |
| 24165 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Opdyke West WT Environs | | | |
| 24167 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Palisades WT Environs | | | |
| 24169 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Pampa WT Environs | | | |
| 24171 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Panhandle WT Environs | | | |
| 24173 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Petersburg WT Environs | | | |
| 24175 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Plainview WT Environs | | | |
| 24177 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Post WT Environs | | | |
| 24179 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Quitaque WT Environs | | | |
| 24181 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ralls WT Environs | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24183 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ransom Canyon WT Environs | | | |
| 24185 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ropesville WT Environs | | | |
| 24187 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sanford Environs | | | |
| 24189 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seagraves WT Environs | | | |
| 24191 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seminole WT Environs | | | |
| 24193 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Shallowater WT Environs | | | |
| 24195 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Silverton WT Environs | | | |
| 24197 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Slaton WT Environs | | | |
| 24199 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Smyer WT Environs | | | |
| 24202 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Springlake WT Environs | | | |
| 24204 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Stanton WT Environs | | | |
| 24206 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sudan WT Environs | | | |
| 24208 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tahoka WT Environs | | | |
| 24210 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Timbercreek Canyon WT Environs | | | |
| 24212 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tulia WT Environs | | | |
| 24214 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Turkey WT Environs | | | |
| 24216 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Vega WT Environs | | | |

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## CUSTOMERS

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24219 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wellman WT Environs | | | |
| 24222 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wilson WT Environs | | | |
| 24224 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wolfforth WT Environs | | | |
| 24137 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Littlefield WT Environs | | | |

## REASONS FOR FILING

**NEW?:** N

**RRC DOCKET NO:** 10945,5922,8885,12760

**CITY ORDINANCE NO:**

**AMENDMENT(EXPLAIN):** Updating Rider CRR and GCA

**OTHER(EXPLAIN):**

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| C | Industrial Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

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**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|

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**TARIFF CODE:** DS **RRC TARIFF NO:** 35230

**QUALITY OF SERVICE**

| QUAL_SERVICE_ID | **DESCRIPTION** |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.
5. Applicant Deposit
(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:
(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.
(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or
(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.
(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.
(C) Amount of deposit and interest for residential service, and exemption from deposit.
(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.
(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.
(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.
(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.
(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.
(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

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Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314396 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge<br>Amount<br>Turn On New Service With Meter Set<br>$ 45.00<br>Turn On Service (shut-In test required)<br>$ 37.00<br>Turn On Service (meter read only required)<br>$ 21.00<br>Miscellaneous Service Charge Calls<br>$ 10.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00<br>Return Check Fee<br>$ 25.00<br>Tampering Fee<br>$ 150.00<br><br>AFTER BUSINESS HOURS:<br>These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.<br>Charge<br>Amount<br>Turn On New Service With Meter Set<br>$ 67.50<br>Turn On Service (shut-In test required)<br>$ 55.50<br>Turn On Service (meter read only required)<br>$ 31.50<br>Miscellaneous Service Charge Calls<br>$ 15.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 70.50<br>Tampering Fee |

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$ 150.00

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 06/08/2021 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** N **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** Y **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| ENV SUR EDIT | |

Implementing Environs Excess Deferred Income Tax Amortization (EDIT) surcharge resulting from the 2018 Tax Cut and Jobs Act (TCJA). This surcharge will be refunded to each customer in ALL Unincorporated Areas in the West Texas Division by reducing each customer's monthly bill for a 36-month period.

RATE SCHEDULE: ENV SUR EDIT
APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 09/01/2021

Applicability
This Rider is applicable to customer classes as authorized by the state or any governmental entity or regulatory authority pursuant to any statute, order, rule, contract, or agreement. This monthly rate reduction shall apply to the Residential, Commercial, Industrial, Transport, and Public Authority rate schedules of Atmos Energy Corporation's West Texas Division in the Unincorporated Areas. The rate will be in effect for approximately 36 months until all approved Excess Deferred Income Tax Amortization (EDIT) amounts are refunded to the applicable customer classes or the next Statement of Intent Filing with the Unincorporated Areas. This Rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be refunded to each customer class in the Unincorporated Areas by reducing each customer's monthly bill by the amount shown below by customer Rate Schedule for each month for a 36-month period or until the next Statement of Intent Filing with the Unincorporated Areas.

| Rate Schedule | Monthly Customer Rate Adjustment |
|---|---|
| Residential Gas Service | $ (2.76) |
| Commercial Gas Service | $ (7.69) |
| Industrial Gas Service | $ (124.45) |
| Transportation Service | $ (124.45) |
| Public Authority Gas Service | $ (21.38) |

OTHER ADJUSTMENTS
The above rate schedules shall be adjusted for all applicable taxes related to the above.

**PSF 2022**

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only
Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date

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on which the operator paid the Commission;

(D) shall not exceed $1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y

(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. |

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A. ABBREVIATIONS AND DEFINITIONS

1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that

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is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.

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b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

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For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of

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CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE
Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).

If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division

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and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.

I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.

(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022.

**WTX ENV COM 12760**

Implementing 2022 GRIP rates pursuant to the Final Order in Case No. 12760 dated May 17, 2023 for all customers in the unincorporated areas of the West Texas Division. The billing of the new rates will be effective June 1, 2023.

RATE SCHEDULE: COMMERCIAL GAS SERVICE
APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 06/01/2023

Availability
This schedule is applicable to Commercial customers, including hospitals and churches, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

| Monthly Rate Charge | | Amount |
|---|---|---|
| Customer Charge (Note 1) | | $ 43.25 |
| Interim Rate Adjustment (IRA) (Note 2) | $ 43.02 | |
| Total Customer Charge | | $ 86.27 |
| Consumption Charge per Ccf (Note1) | $ 0.11722 | |

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Presumption of Plant Protection Level<br>For service under this Rate Schedule, plant protection volumes are presumed to be 10% of normal, regular, historical usage as reasonably calculated by the Company in its sole discretion. If a customer believes it needs to be modeled at an alternative plant protection volume, it should contact the company at wtx-div-plantprotection@atmosenergy.com.<br><br>Notes:<br>(1) Per GUD No. 10743<br>(2) 2018 IRA - $7.36, 2019 IRA - $7.44, 2020 IRA - $9.26, 2021 IRA - $8.95, 2022 IRA - $10.01. |
| **WTX GCA 10486_1023** | Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:<br><br>Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:<br>GCA= ( G/S + CF + CRR) Where:<br>1. G, in dollars, is the expected cost of gas for the expected sales billing units.<br>2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.<br>3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible. |

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 35231

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)<br>a = over (under) collection dollar amount for the 12 month period ending September.<br><br>b = expected estimated sales volumes for the future 12 month period ending November.<br>c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)<br><br>4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |
| **WTX WNA 10174** | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER<br><br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>Provisions for Adjustment<br>The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.<br><br>Computation of Weather Normalization Adjustment<br>The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:<br><br>WNAFi = Ri x ((HSFi (NDD-ADD)) / (BLi + (HSF i x ADD)))<br>Where<br>i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification<br><br>WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized<br><br>HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class<br><br>NDDi = billing cycle normal heating degree days<br><br>ADDi = billing cycle actual heating degree days<br><br>BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class<br><br>The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:<br><br>WNAi WNAFi x qii<br><br>Where qii is the relevant sales quantity for the jth Customer in ith rate schedule |

**RATE ADJUSTMENT PROVISIONS**

None

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24077 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Abernathy WT Environs | | | |
| 24079 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amarillo Environs | | | |
| 24081 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amherst WT Environs | | | |
| 24083 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Anton WT Environs | | | |
| 24085 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Big Spring WT Environs | | | |
| 24087 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Bovina WT Environs | | | |
| 24089 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Brownfield WT Environs | | | |
| 24091 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Buffalo Springs Lake WT Environs | | | |
| 24093 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Canyon WT Environs | | | |
| 24095 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Channing Environs | | | |
| 24097 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Coahoma WT Environs | | | |
| 24099 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Crosbyton WT Environs | | | |
| 24101 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dalhart Environs | | | |
| 24103 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dimmitt WT Environs | | | |
| 24105 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Earth WT Environs | | | |
| 24107 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Edmonson WT Environs | | | |
| 24109 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Floydada WT Environs | | | |

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**TARIFF CODE:** DS **RRC TARIFF NO:** 35231

**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24111 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Forsan WT Environs | | | |
| 24113 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Friona WT Environs | | | |
| 24115 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Fritch Environs | | | |
| 24118 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hale Center WT Environs | | | |
| 24120 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Happy WT Environs | | | |
| 24122 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hart WT Environs | | | |
| 24125 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hereford WT Environs | | | |
| 24127 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Idalou WT Environs | | | |
| 24129 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Kress WT Environs | | | |
| 24131 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lake Tanglewood WT Environs | | | |
| 24133 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lamesa WT Environs | | | |
| 24135 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Levelland WT Environs | | | |
| 24137 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Littlefield WT Environs | | | |
| 24139 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lockney WT Environs | | | |
| 24141 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lorenzo WT Environs | | | |
| 24143 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Los Ybanez WT Environs | | | |
| 24145 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lubbock Environs | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24147 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Meadow WT Environs | | | |
| 24149 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Midland WT Environs | | | |
| 24151 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Muleshoe WT Environs | | | |
| 24153 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Nazareth WT Environs | | | |
| 24155 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Deal WT Environs | | | |
| 24157 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Home WT Environs | | | |
| 24159 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | O'Donnell WT Environs | | | |
| 24161 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Odessa WT Environs | | | |
| 24163 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Olton WT Environs | | | |
| 24165 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Opdyke West WT Environs | | | |
| 24167 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Palisades WT Environs | | | |
| 24169 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Pampa WT Environs | | | |
| 24171 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Panhandle WT Environs | | | |
| 24173 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Petersburg WT Environs | | | |
| 24175 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Plainview WT Environs | | | |
| 24177 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Post WT Environs | | | |
| 24179 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Quitaque WT Environs | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24181 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ralls WT Environs | | | |
| 24183 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ransom Canyon WT Environs | | | |
| 24185 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ropesville WT Environs | | | |
| 24187 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sanford Environs | | | |
| 24189 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seagraves WT Environs | | | |
| 24191 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seminole WT Environs | | | |
| 24193 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Shallowater WT Environs | | | |
| 24195 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Silverton WT Environs | | | |
| 24197 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Slaton WT Environs | | | |
| 24199 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Smyer WT Environs | | | |
| 24202 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Springlake WT Environs | | | |
| 24204 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Stanton WT Environs | | | |
| 24206 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sudan WT Environs | | | |
| 24208 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tahoka WT Environs | | | |
| 24210 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Timbercreek Canyon WT Environs | | | |
| 24212 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tulia WT Environs | | | |
| 24214 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Turkey WT Environs | | | |

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## CUSTOMERS

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24216 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Vega WT Environs | | | |
| 24219 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wellman WT Environs | | | |
| 24222 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wilson WT Environs | | | |
| 24224 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wolfforth WT Environs | | | |

## REASONS FOR FILING

**NEW?:** N

**RRC DOCKET NO:** 10945,5922,8885,12760

**CITY ORDINANCE NO:**

**AMENDMENT(EXPLAIN):** Updating Rider CRR and GCA

**OTHER(EXPLAIN):**

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| B | Commercial Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 35231

**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|

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**TARIFF CODE:** DS **RRC TARIFF NO:** 35231

**QUALITY OF SERVICE**

| QUAL_SERVICE ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

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(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314394 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 45.00<br>Turn On Service (shut-In test required) $ 37.00<br>Turn On Service (meter read only required) $ 21.00<br>Miscellaneous Service Charge Calls $ 10.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00<br>Return Check Fee $ 25.00<br>Tampering Fee $ 150.00<br><br>AFTER BUSINESS HOURS:<br>These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 67.50<br>Turn On Service (shut-In test required) $ 55.50<br>Turn On Service (meter read only required) $ 31.50<br>Miscellaneous Service Charge Calls $ 15.00<br>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 70.50<br>Tampering Fee |

# RAILROAD COMMISSION OF TEXAS
## GAS SERVICES DIVISION
## GSD - 1 TARIFF REPORT



**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

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$ 150.00

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**DESCRIPTION:** Distribution Sales **STATUS:** A

**EFFECTIVE DATE:** 06/08/2021 **ORIGINAL CONTRACT DATE:** **RECEIVED DATE:** 10/20/2023

**GAS CONSUMED:** N **AMENDMENT DATE:** 10/01/2023 **OPERATOR NO:**

**BILLS RENDERED:** Y **INACTIVE DATE:**

**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| ENV SUR EDIT | |

Implementing Environs Excess Deferred Income Tax Amortization (EDIT) surcharge resulting from the 2018 Tax Cut and Jobs Act (TCJA). This surcharge will be refunded to each customer in ALL Unincorporated Areas in the West Texas Division by reducing each customer's monthly bill for a 36-month period.

RATE SCHEDULE: ENV SUR EDIT
APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 09/01/2021

Applicability
This Rider is applicable to customer classes as authorized by the state or any governmental entity or regulatory authority pursuant to any statute, order, rule, contract, or agreement. This monthly rate reduction shall apply to the Residential, Commercial, Industrial, Transport, and Public Authority rate schedules of Atmos Energy Corporation's West Texas Division in the Unincorporated Areas. The rate will be in effect for approximately 36 months until all approved Excess Deferred Income Tax Amortization (EDIT) amounts are refunded to the applicable customer classes or the next Statement of Intent Filing with the Unincorporated Areas. This Rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation
Surcharges will be refunded to each customer class in the Unincorporated Areas by reducing each customer's monthly bill by the amount shown below by customer Rate Schedule for each month for a 36-month period or until the next Statement of Intent Filing with the Unincorporated Areas.

| Rate Schedule | Monthly Customer Rate Adjustment |
|---|---|
| Residential Gas Service | $ (2.76) |
| Commercial Gas Service | $ (7.69) |
| Industrial Gas Service | $ (124.45) |
| Transportation Service | $ (124.45) |
| Public Authority Gas Service | $ (21.38) |

OTHER ADJUSTMENTS
The above rate schedules shall be adjusted for all applicable taxes related to the above.

**PSF 2022**

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**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

Customer bills issued during April 2023 will be adjusted $1.10 per bill for the Pipeline Safety Fee.

PIPELINE SAFETY PROGRAM FEES - 2022
Title 16 Economic Regulation
Part 1 Railroad Commission Of Texas
Chapter 8 Pipeline Safety Regulations
Subchapter C Requirements For Natural Gas Pipelines Only
Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees. Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of $1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the $1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection. The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date

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**SCHEDULE ID** **DESCRIPTION**

on which the operator paid the Commission;

(D) shall not exceed $1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code. y

(c) Natural gas master meter systems. The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of $100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of $100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

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| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.<br><br>(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:<br><br>(A) the pipeline safety and regulatory program fee amount paid to the Commission;<br><br>(B) the unit rate and total amount of the surcharge billed to each customer;<br><br>(C) the date or dates on which the surcharge was billed to customers; and<br><br>(D) the total amount collected from customers from the surcharge.<br><br>(d) Late payment penalty. If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.<br><br>Source Note: The provisions of this Section8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013 38 TexReg 7947 |
| **Rider CRR 10 23** | Updating CRR rate per the closing notice of initial charge in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. Rate to be effective October 1, 2023.<br><br>WEST TEXAS DIVISION ATMOS ENERGY CORPORATION<br>RATE SCHEDULE: CRR - CUSTOMER RATE RELIEF RATE<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: 10/01/2023<br><br>Applicable to all Sales Customers of Atmos Energy Corporation's West Texas Division for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. |

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**SCHEDULE ID** **DESCRIPTION**

A. ABBREVIATIONS AND DEFINITIONS

1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code Section 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code Section 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells naturals gas to the public and that

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**SCHEDULE ID** **DESCRIPTION**

is subject to the Commission's jurisdiction under Tex. Util. Code Section 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code Section 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Gov't Code Section 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effective beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges.

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b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin' M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. (1) ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY
This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected from all Sales Customers served by Atmos Energy Corporation's West Texas Division under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM
This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

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For the purposes of billing the CRR Charges, all Atmos Energy Corporation, West Texas Division Sales Customers shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE
The CRR Charge will be a monthly volumetric rate of $ 0.1100/Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true- up adjustment procedure. The CRR Charge shall be included in all Participating Gas Utilities' Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities' applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE
The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes
(A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf)
(B) Assumed % of uncollectible sales
(C) Total Normalized Sales Volumes Billed and Collected: (A * (1 - B ))
For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge
(D) Total CRR Charge Rate Revenue Requirement for Applicable Period
(E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C)
Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP
Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of

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CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE
Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment).

If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. Atmos Energy Corporation on behalf of its Mid-Tex Division

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

**TARIFF CODE:** DS **RRC TARIFF NO:** 35232

**RATE SCHEDULE**

**SCHEDULE ID** **DESCRIPTION**

and West Texas Division shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.

I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.

(1) Summit Utilities Arkansas, Inc. is the Successor Utility of CenterPoint Energy Arkla as of January 10, 2022.

**WTX ENV RES 12760**

Implementing 2022 GRIP rates pursuant to the Final Order in Case No. 12760 dated May 17, 2023 for all customers in the unincorporated areas of the West Texas Division. The billing of the new rates will be effective June 1, 2023.

RATE SCHEDULE: RESIDENTIAL GAS SERVICE
APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 06/01/2023

Availability
This schedule is applicable to general use by Residential customers for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

| Monthly Rate Charge | Amount |
|---|---|
| Customer Charge (Note 1) | $ 16.10 |
| Interim Rate Adjustment (IRA) (Note 2) | $ 15.39 |
| Total Customer Charge | $ 31.49 |
| Consumption Charge per Ccf (Note1) | $ 0.21224 |

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:
(1) Per GUD No. 10743

**RRC COID: 6931 COMPANY NAME: ATMOS ENERGY,WEST TEXAS DIVISION**

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | (2) 2018 IRA - $2.63, 2019 IRA - $2.73, 2020 IRA - $3.33, 2021 IRA - $3.20, 2022 IRA - $3.50. |
| **WTX GCA 10486_1023** | Updating the Rider GCR for all customers in the West Texas Division to include the Customer Rate Relief (CRR) in the Rider GCA. This is accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Case No. OS-21-00007061. This is effective 10/1/2023.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER<br>APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2023<br><br>Application<br>Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes, and the amount of gas cost attributable to the Customer Rate Relief Charge. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code Section 171.1011.<br><br>Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:<br><br>Gas Cost Adjustment (GCA) The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest $0.01:<br>GCA= ( G/S + CF + CRR) Where:<br>1. G, in dollars, is the expected cost of gas for the expected sales billing units.<br>2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.<br>3. CF, in $/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.<br><br>More specifically, CF shall be calculated as follows: CF = (a/b) + (c/b)<br>a = over (under) collection dollar amount for the 12 month period ending September.<br><br>b = expected estimated sales volumes for the future 12 month period ending November.<br>c = net uncollectible gas cost, that is: (uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September) |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | 4. Customer Rate Relief Charge (CRR) = A non-by-passable charge as defined in Texas Utilities Code Section 104.362(7) and the West Texas Division Customer Rate Relief Rate Schedule. Once a year, on a 12 months ended September basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess. |
| **WTX WNA 10174** | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.<br><br>RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER<br><br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>Provisions for Adjustment<br>The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.<br><br>Computation of Weather Normalization Adjustment<br>The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:<br><br>WNAFi = Ri x ((HSFi (NDD-ADD)) / (BLi + (HSF i x ADD)))<br>Where<br>i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification<br><br>WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf<br><br>Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized<br><br>HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class<br><br>NDDi = billing cycle normal heating degree days |

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**RATE SCHEDULE**

| SCHEDULE ID | DESCRIPTION |
|---|---|
| | ADDi = billing cycle actual heating degree days<br><br>BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class<br><br>The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:<br><br>WNAi WNAFi x qii<br><br>Where qii is the relevant sales quantity for the jth Customer in ith rate schedule |

**RATE ADJUSTMENT PROVISIONS**

None

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24077 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Abernathy WT Environs | | | |
| 24079 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amarillo Environs | | | |
| 24081 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Amherst WT Environs | | | |
| 24083 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Anton WT Environs | | | |
| 24085 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Big Spring WT Environs | | | |
| 24087 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Bovina WT Environs | | | |
| 24089 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Brownfield WT Environs | | | |
| 24091 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Buffalo Springs Lake WT Environs | | | |
| 24093 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Canyon WT Environs | | | |
| 24095 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Channing Environs | | | |
| 24097 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Coahoma WT Environs | | | |
| 24099 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Crosbyton WT Environs | | | |
| 24101 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dalhart Environs | | | |
| 24103 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Dimmitt WT Environs | | | |
| 24105 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Earth WT Environs | | | |
| 24107 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Edmonson WT Environs | | | |
| 24109 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Floydada WT Environs | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24111 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Forsan WT Environs | | | |
| 24113 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Friona WT Environs | | | |
| 24115 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Fritch Environs | | | |
| 24118 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hale Center WT Environs | | | |
| 24120 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Happy WT Environs | | | |
| 24122 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hart WT Environs | | | |
| 24127 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Idalou WT Environs | | | |
| 24129 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Kress WT Environs | | | |
| 24131 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lake Tanglewood WT Environs | | | |
| 24133 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lamesa WT Environs | | | |
| 24135 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Levelland WT Environs | | | |
| 24137 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Littlefield WT Environs | | | |
| 24139 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lockney WT Environs | | | |
| 24141 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lorenzo WT Environs | | | |
| 24143 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Los Ybanez WT Environs | | | |
| 24145 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Lubbock Environs | | | |
| 24147 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Meadow WT Environs | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24149 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Midland WT Environs | | | |
| 24151 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Muleshoe WT Environs | | | |
| 24153 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Nazareth WT Environs | | | |
| 24155 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Deal WT Environs | | | |
| 24157 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | New Home WT Environs | | | |
| 24159 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | O'Donnell WT Environs | | | |
| 24161 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Odessa WT Environs | | | |
| 24163 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Olton WT Environs | | | |
| 24165 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Opdyke West WT Environs | | | |
| 24167 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Palisades WT Environs | | | |
| 24169 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Pampa WT Environs | | | |
| 24171 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Panhandle WT Environs | | | |
| 24177 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Post WT Environs | | | |
| 24179 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Quitaque WT Environs | | | |
| 24181 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ralls WT Environs | | | |
| 24183 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ransom Canyon WT Environs | | | |
| 24185 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Ropesville WT Environs | | | |

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**CUSTOMERS**

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24187 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sanford Environs | | | |
| 24189 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seagraves WT Environs | | | |
| 24191 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Seminole WT Environs | | | |
| 24193 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Shallowater WT Environs | | | |
| 24195 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Silverton WT Environs | | | |
| 24197 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Slaton WT Environs | | | |
| 24199 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Smyer WT Environs | | | |
| 24202 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Springlake WT Environs | | | |
| 24204 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Stanton WT Environs | | | |
| 24206 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Sudan WT Environs | | | |
| 24208 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tahoka WT Environs | | | |
| 24210 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Timbercreek Canyon WT Environs | | | |
| 24212 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Tulia WT Environs | | | |
| 24214 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Turkey WT Environs | | | |
| 24216 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Vega WT Environs | | | |
| 24219 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wellman WT Environs | | | |
| 24222 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wilson WT Environs | | | |

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## CUSTOMERS

| RRC CUSTOMER NO | CONFIDENTIAL? | BILLING UNIT | PGA CURRENT CHARGE | PGA EFFECTIVE DATE |
|---|---|---|---|---|
| 24224 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Wolfforth WT Environs | | | |
| 24173 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Petersburg WT Environs | | | |
| 24175 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Plainview WT Environs | | | |
| 24125 | N | Mcf | $4.4300 | 11/01/2023 |
| CUSTOMER NAME | Hereford WT Environs | | | |

## REASONS FOR FILING

**NEW?:** N

**RRC DOCKET NO:** 10945,5922,8885,12760

**CITY ORDINANCE NO:**

**AMENDMENT(EXPLAIN):** Updating Rider CRR and GCA

**OTHER(EXPLAIN):**

## SERVICES

| TYPE OF SERVICE | SERVICE DESCRIPTION |
|---|---|
| A | Residential Sales |

**OTHER TYPE DESCRIPTION**

## PREPARER - PERSON FILING

**RRC NO:** 959 **ACTIVE FLAG:** Y **INACTIVE DATE:**

**FIRST NAME:** Philip **MIDDLE:** **LAST NAME:** Littlejohn

**TITLE:** VP Rates & Reg Affairs

**ADDRESS LINE 1:** 6606 66th Street

**ADDRESS LINE 2:**

**CITY:** Lubbock **STATE:** TX **ZIP:** 79424 **ZIP4:**

**AREA CODE:** 806 **PHONE NO:** 798-4449 **EXTENSION:**

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**TARIFF CODE:** DS **RRC TARIFF NO:** 35232

**CURTAILMENT PLAN**

| PLAN ID | DESCRIPTION |
|---|---|
| 7455 | RRC Curtailment Rules effective 9/01/2022 |

Section7.455. Curtailment Standards.

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commission`s jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility`s transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that

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is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer`s end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers. (3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers` deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall

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provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

**LINE EXTENSION POLICY**

| POLICY ID | DESCRIPTION |
|---|---|

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**TARIFF CODE:** DS **RRC TARIFF NO:** 35232

**QUALITY OF SERVICE**

| QUAL_SERVICE ID | DESCRIPTION |
|---|---|
| QS1-d | Atmos Energy Corporation, West Texas Division Quality of Service Rules updated to reference new Commission curtailment rules effective 9/1/2022.<br><br>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division`s (Atmos Energy, West Texas Division) service territory.<br><br>These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.<br><br>1. Continuity of Service<br><br>(A) Service Interruptions.<br><br>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.<br><br>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.<br><br>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.<br><br>(iv) Curtailment of gas service will be done in accordance with Texas Administrative Code Title 16, Part 1, Chapter 7, Subchapter D, Rule Section7.455 Curtailment Standards. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility`s authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.<br><br>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.<br><br>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the |

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cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS2-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
2. Customer Relations
(A) Information to customers. Atmos Energy, West Texas Division will:
(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
(ii) assist the customer or applicant in selecting the most economical rate schedule;
(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
(v) upon request, inform its customers as to the method of reading meters;
(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
(3) the time allowed to pay outstanding bills;
4) grounds for termination of service;
(5) the steps Atmos Energy, West Texas Division must take before terminating service;
(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
(8) the steps necessary to have service reconnected after involuntary termination;
(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

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(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.
(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.
(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.
(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.
(vi) Any utility which institutes a deferred payment plan shall not refuse a customer

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participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.
(E) Delayed payment of bills by elderly persons to residential customers.
(i) Applicability. This subparagraph applies only to:
(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
(2) utility bills issued on or after August 30, 1993; and
(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.
(ii) Definitions.
(1) Elderly person - A person who is 60 years of age or older
(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
3. Refusal of Service
(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

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(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
(i) Delinquency in payment for service by a previous occupant of the premises to be served.
(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
4. Discontinuance of Service
(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
(D) Utility service may be disconnected for any of the following reasons:

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(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
(iv) Without notice where a known dangerous condition exists, for as longs as the condition exists.
(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.
(E) Utility service may not be disconnected for any of the following reasons:
(i) Delinquency in payment for service by a previous occupant of the premises.
(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.
(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.
(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.
(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.
(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency
(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to

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a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a

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particular municipality for Atmos Energy, West Texas Division.
5. Applicant Deposit
(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:
(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.
(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or
(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.
(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.
(C) Amount of deposit and interest for residential service, and exemption from deposit.
(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is $90.00.
(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.
(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.
(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.
(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.
(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination

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shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

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(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.
(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.
(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.
(ii) The number and kind of units billed.
(iii) The applicable rate schedule title or code.
(iv) The total base bill.
(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
(vi) The date by which the customer must pay the bill to get prompt payment discount.
(vii) The total amount due before and after any discount for prompt payment within a designated period.
(viii) A distinct marking to identify an estimated bill.
(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
(1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy

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Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed $15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test

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on a meter that serves him or her.
(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.
(V) Bill adjustments due to meter error.
(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:
(a) the last six months; or
(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.
(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
8. New Construction
(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.
(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits

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or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.
(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.
The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.
9. Non-Liability
(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.
(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.
(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.
(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions;

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breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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**SERVICE CHARGES**

| RRC CHARGE NO. | CHARGE ID | CHARGE AMOUNT | SERVICE PROVIDED |
|---|---|---|---|
| 314391 | Cust Deposit - R | | 5. APPLICANT DEPOSIT<br><br>APPLICABLE TO: ENTIRE DIVISION<br><br>EFFECTIVE DATE: Bills Rendered on and after 12/01/2011<br><br>(C) Amount of deposit and interest for residential service.<br><br>(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.<br><br>In the absence of a billing history the default deposit amount is $50. |
| 314392 | SVC CHARGE 10174 | | Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012<br><br>RATE SCHEDULE: OTHER SERVICE CHARGES<br>APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION<br>EFFECTIVE DATE: Bills Rendered on and after 10/01/2012<br><br>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.<br><br>DURING BUSINESS HOURS:<br>These charges apply to services initiated between 8am and 5pm, Monday through Friday.<br>Charge Amount<br>Turn On New Service With Meter Set $ 45.00<br>Turn On Service (shut-In test required) $ 37.00<br>Turn On Service (meter read only required) $ 21.00<br>Miscellaneous Service Charge Calls $ 10.00 |

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Reconnect Delinquent Service or Service Temporarily Off at Customer's Request $ 47.00
Return Check Fee
$ 25.00
Tampering Fee
$ 150.00

AFTER BUSINESS HOURS:
These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.

| Charge | Amount |
|---|---|
| Turn On New Service With Meter Set | $ 67.50 |
| Turn On Service (shut-In test required) | $ 55.50 |
| Turn On Service (meter read only required) | $ 31.50 |
| Miscellaneous Service Charge Calls | $ 15.00 |
| Reconnect Delinquent Service or Service Temporarily Off at Customer's Request | $ 70.50 |
| Tampering Fee | $ 150.00 |