

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 31538

DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 11/19/2024 ORIGINAL CONTRACT DATE: RECEIVED DATE: 12/16/2024
 GAS CONSUMED: N AMENDMENT DATE: 11/19/2024 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
MagInc Pipeline Safe	<p>PIPELINE SAFETY AND REGULATORY PROGRAM RATE SCHEDULE Pipeline Safety and Regulatory Program Tariff</p> <p>Applicability. All customers in the EPCOR Gas service territory.</p> <p>Fee. Once annually, EPCOR Gas Texas Inc. (EPCOR) shall remit to the Commission the fee required in 16 TEX. ADMIN. CODE Section 8.201.</p> <p>Surcharge. During the next billing cycle following EPCOR remittance to the Commission of the fee, EPCOR shall include on its customers bills a Pipeline Safety and Regulatory Program Surcharge, to the extent authorized in 16 TEX. ADMIN. CODE Section 8.201.</p> <p>Formula. The Rule 8.201 surcharge is calculated in accordance with the following formula:</p> <p>Rule 8.201(b) fee assessed by the Commission on EPCOR Divided by Number of meters billed Equals Rule 8.201(b)(3) surcharge, applied per customer meter, once annually In this formula, the number of meters billed refers to the number of meters billed during the billing month that precedes the month the Rule 8.201(b)(3) surcharge is included on customer bills. The pipeline safety fee for 2024 was a one-time fee of \$0.90 per bill for each bill issued in April 2024. The pipeline safety fee for 2023 was a one-time fee of \$0.88 per bill for each bill issued in April 2023. The pipeline safety fee for 2022 was a one-time fee of \$0.89 per bill for each bill issued in April 2022. The pipeline safety fee for 2021 was a one-time fee of \$0.87 per bill for each bill issued in April 2021.</p> <p>Compliance Report. The Company shall file an annual pipeline safety fee (PSF) report no later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers. The Company shall file the report with the Railroad Commission of Texas addressed to the Director of Oversight and Safety Division, Gas Services Department, referencing Gas Utilities Docket No.10988, and titling the report Pipeline Safety Fee Recovery Report.</p> <p>The report shall include the following: a) the pipeline safety fee-amount paid to the Commission;</p>

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- b) the unit rate and total amount of the surcharge billed to each customer;
- c) the date or dates the surcharge was billed to customers; and
- d) the total amount collected from customers from the surcharge.

Reports for the Commission should be filed electronically at
 GUD_Compliance@rrc.texas.gov or at the following address:

Compliance Filing
 Director of Oversight and Safety Division
 Gas Services Dept.
 Railroad Commission of Texas
 P.O. Box 12967
 Austin, TX 78711-2967

MagInc Rate Case Exp

RATE CASE EXPENSE SURCHARGE

RATE SCHEDULE

Rate Case Expense Surcharge.

Applicability. All customers within the City of Magnolia.

The Rate Case Expense (RCE) Surcharge shall be in effect beginning on or after the implementation of new rates resulting from EPCOR Gas July 1, 2020 Statement of Intent filing with the City of Magnolia and will continue for approximately five years until all of the rate case expense recovery approved by the City of Magnolia is fully recovered.

The surcharge rate shall be \$0.0301 per Ccf.

This surcharge is in addition to other rates and surcharges set forth in this tariff.

Compliance Report. At the time the Company files its annual rate case expense reconciliation report with the Railroad Commission of Texas, a copy of the filing shall also be concurrently filed with the City. The Compliance Report shall be addressed to the City Manager.

MagInc Tax

TAX ADJUSTMENT

RATE SCHEDULE

APPLICABILITY

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Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the City of Magnolia. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula.

The tax adjustment is calculated in accordance with the following formula:

Tax Amount
 Divided by
 Volume (Ccf) billed that month
 Equals
 Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the City of Magnolia a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

MagInc WNA

WEATHER NORMALIZATION ADJUSTMENT CLAUSE

RATE SCHEDULE

The Weather Normalization Factor (WNF) is a factor that adjusts the Volumetric Fee for each 100 cubic feet (Ccf) of natural gas sold. The WNF is designed to refund over-collections and to surcharge for under-collections of revenue due to colder than normal or warmer than normal weather. In order to reflect weather variances in a timely and accurate manner, the WNF is calculated monthly and is based on monthly weather information for the three-month period beginning with December and ending with February. The Normalization Factor shall apply only to residential and commercial customers.

Formula. The WNF is calculated, as follows:

[Adjusted Heating Load plus Base Non-Heating Load] divided by Total Volumes Sold

Where: Adjusted Heating Load (Ccf) = Heating Load divided by HDD Factor

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AvgHDD = Average heating degree-days for a calendar month as measured by the National Oceanic and Atmospheric Administration (NOAA) for the period 2009 through 2019 at their weather station in Conroe, Texas. The AvgHDD values used to calculate the WNF are December 387, January 486, February 317.

Base Non-Heating Load (Ccf) = Base load factor x the number of bills issued for each class where base load factors are as follows:

Residential: 10
 Commercial: 211

Bills = Number of bills issued to customers for gas sold that month

HDD = A heating degree day is a measurement of demand for energy to heat houses and businesses. The WNF is based upon actual heating degree-days for a calendar month as measured by the NOAA at their weather station located in Conroe, Texas.

HDD Factor (Heating Degree-Day Factor) = HDD divided by AvgHDD

Heating Load (Ccf) = Total Volumes Sold minus Base Non-Heating Load

Weather Normalization months = December, January, February

Report. Within 45 days from the last day in each Weather Normalization month, the company shall provide to the City of Magnolia, in spreadsheet format, one WNF Compliance Report per month to demonstrate how the company calculated the WNF, using the following format:

FORMAT FOR WNF COMPLIANCE REPORT

- Line 1 AvgHDD
- Lines 2-3 blank
- Line 4 HDDs (for Conroe weather station)
- Lines 5-6 blank
- Line 7 Bills
- Line 8 blank
- Line 9 Base Non-heating load (Ccf), which is Line 7 times applicable Base Non-Heating load factor by customer class
- Line 10 blank
- Line 11 Total Volumes Sold
- Line 12 blank
- Line 13 Heating Load (Ccf), which is Line 11 minus Line 9
- Lines 14-15 blank
- Line 16 HDD Factor, which is Line 4 divided by Line 1
- Line 17 blank
- Line 18 Adjusted Heating Load (Ccf), which is Line 13 divided by Line 16
- Line 19 blank
- Line 20 WNF, which is [(Line 18 plus Line 9) divided by Line 11]
- Line 21-22 blank

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Line 23 Volumetric Fee (\$ per Ccf)
 Line 24 blank
 Line 25 Adjusted Volumetric Fee (Line 23 times Line 20)
 Line 26-27 blank
 Line 28 Effect on revenue, which is [(Line 25 minus Line 23) x Line 11].

Each report shall have a column of data for each of the three Weather Normalization months, with fields populated for the latest and prior months in a winter season.

MagInc CRR

Customer Rate Relief
 Rate Schedule

Applicable to all Sales Customers for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (the Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Docket No. OS-21-00007061.

A. ABBREVIATIONS AND DEFINITIONS

- 1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.
- 2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.
- 3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.
- 4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).
- 5) Commission - The Railroad Commission of Texas, including its staff or delegate.
- 6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).
- 7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.
- 8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date of the Bonds so as to reflect the terms of the Servicing Agreement.
- 9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code 104.362(7).
- 10) Financing Order - The order adopted under Tex. Util. Code 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including

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extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility ` EPCOR Gas Texas Inc. and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells natural gas to the public and that is subject to the Commissions jurisdiction under Tex. Util. Code 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Govt Code 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divestiture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effect beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes ` a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges. b) For other participating Gas Utilities: All natural gas volumes

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billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchase Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchase Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY

This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected by EPCOR Gas Texas Inc. as a Participating Gas Utility for the Incorporated service area of EPCOR Gas Texas Inc. within the City of Magnolia under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM

This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

For the purposes of billing the CRR Charges, all Sales Customers of the Participating Gas Utility's Incorporated service area within the City of Magnolia shall be assessed the uniform volumetric charge identified below.

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E. CRR CHARGE

The CRR Charge will be a monthly volumetric rate of \$0.118 per Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true-up adjustment procedure. The CRR Charge shall be included in the Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE

The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes (A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf) (B) Assumed % of uncollectible sales For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge (D) Total CRR Charge Rate Revenue Requirement for Applicable Period (E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C) Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP

Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE EPCOR

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Gas Texas Inc. shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If EPCOR Gas Texas Inc. is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment). If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. EPCOR Gas Texas Inc. shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.

I. TAXABILITY

The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is

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excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Footnote: Bills rendered on or after 10/01/2023

MagInc General R1

RESIDENTIAL INCORPORATED
SERVICE RATE

APPLICABILITY

Applicable to a residential customer or builder in a single dwelling, or in a dwelling unit of a multiple dwelling or residential apartment, for domestic purposes. A residential consumer includes an individually-metered residential unit or dwelling that is operated by a public housing agency acting as an administrator of public housing programs under the direction of the U.S. Department of Housing and Urban Development and builders prior to sale or re-sale of a property for domestic purposes. This rate is only available to full requirements customers of EPCOR Gas Texas Inc. (EPCOR).

TERRITORY

Applies only to areas served by EPCOR in the incorporated City of Magnolia.

COST OF SERVICE RATE

During each monthly billing period:

For Residential Primary Meters 250 Meters (capacity up to 250 cubic feet per hour):
 Monthly Customer Charge applies, per meter, per month \$24.45, plus
 2024 Interim Rate Adjustment, applies per meter, per month \$ 2.34, plus
 Total Customer Charge \$26.79

Volumetric Fee \$1.1415 per Ccf

For Residential Primary Meters >250 Meters (capacity greater than 250 cubic feet per hour):
 Monthly Customer Charge, applies per meter, per month \$29.50 plus
 2024 Interim Rate Adjustment, applies per meter, per month \$ 2.34, plus
 Total Customer Charge \$31.84

Volumetric Fee \$1.1415 per Ccf

CUSTOMER BILLS

EPCORs bills are rendered monthly to customers.

Each bill shall include the following:

- Monthly Customer Charge,
- Volumetric Fee, as adjusted by the Weather Normalization Factor, if applicable,
- Cost of Gas, - Tax Adjustment, if applicable,
- City Franchise Tax, if applicable,
- Rate Case Expense Surcharge, if applicable,

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- Miscellaneous Service fees, if applicable, - Deposit fees or credits, if applicable,
- Line Extension charges, if applicable,
- Pipeline Safety and Regulatory Program Surcharge, once annually.

The Monthly Customer Charge is the minimum amount included on a customer bill. EPCOR bills the Volumetric Fee in hundreds of cubic feet (Ccf). The due date for remittance of a payment to EPCOR shall be not less than 15 days after the date the bill is issued, in accordance with 16 TEX. ADMIN. CODE Section 7.45(4)(A).

EPCOR late payment fee applicable to bill payments received after the due date is zero (\$0.00).

Tax Adjustment. Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the Commission. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula. The tax adjustment is calculated in accordance with the following formula:
 Tax Amount
 Divided by
 Volume (Ccf) billed that month
 Equals Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the Commission a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

City Franchise Fee. The City Franchise Tax consists of a 5% surcharge applied to the Cost of Gas and the Volumetric Fee of each bill. In accordance with the Franchise Agreement between EPCOR (formerly Hughes) and the City of Magnolia, all City Franchise taxes collected over the course of a calendar year shall be paid to the City of Magnolia no later than the following April 1st.

Formula. The Franchise Tax Fee is calculated in accordance with the following formula:

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Cost of Gas plus the Volumetric Fee
 Multiplied by 5%
 Equals
 City Franchise Fee.

Reconciliation. EPCOR (formerly Hughes) shall provide a reconciliation detailing the fees collected during the previous year along with the payment of fees collected no later than April 1st of each calendar year.

OTHER ADJUSTMENTS

Cost of Gas Component: The basic rates for cost of service set forth above shall be increased by the amount of the Cost of Gas Component for the billing month computed in accordance with the provisions of Rate Schedule GAS.

Weather Normalization Adjustment: The billing shall reflect adjustments in accordance with the provisions of the Weather Normalization Adjustment Clause, Rate Schedule WNA.

Pipeline Safety and Regulatory Program Rider: The billing shall reflect adjustments in accordance with provisions of the Pipeline Safety and Regulatory Program Rider, Rate Schedule PSR.

Rate Case Expense Rider: Adjustments in accordance with provisions of the Rate Case Expense Surcharge Rider, Rate Schedule RCE.

Taxes: Plus applicable taxes and fees in accordance with the provisions of the Rate Schedule Tax.

CONDITIONS

Subject to all applicable laws and orders, and the Companys rules and regulations on file with the regulatory authority.

MagInc Cost of Gas

COST OF GAS COMPONENT RATE SCHEDULE

EPCOR Gas Texas Inc.

(EPCOR) shall include on each customer bill the reasonable and necessary cost of gas purchased by EPCOR.

The following definitions apply to this Cost of Gas Tariff:

Cost of Gas. The total calculation, under this Cost of Gas Tariff, consisting of the commodity cost, purchase/sales ratio, a reconciliation component, related fees and taxes, and the Customer Rate Relief Charge. Cost of Purchased Gas. The weighted average cost of gas purchased by EPCOR from all sources, calculated by summing the cost of gas purchased and applicable third party charges, then, dividing that sum by total volumes purchased.

Customer Rate Relief Charge. A nonbypassable charge as defined in Texas Utilities Code 104.362(7) and the Incorporated areas Customer Rate Relief Rate Schedule. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Purchases / Sales Ratio. A ratio determined by dividing the total volumes purchased for customers during the twelve month period ending June 30 by the sum of

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volumes sold to customers. For the purpose of this computation, all volumes shall be stated at 14.65 pound-force per square inch absolute (psia). Such ratio shall in no event exceed 1.0526 i.e. 1/(1- 0.05) unless expressly authorized by the applicable regulatory authority.

Reconciliation Account. The account maintained by EPCOR to ensure that, over time, EPCOR will neither over-collect nor under-collect revenues as a result of the operation of this Cost of Gas Tariff.

Entries shall be made monthly to reflect:

- the total amounts paid to EPCORs suppliers for natural gas applicable to general service customers, as recorded in the companys books and records,
- revenues produced by the operation of this Cost of Gas Tariff,
- refunds, payments, or charges provided for herein or as approved by the regulatory authority, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Audit. An annual review by EPCOR of its books and records for each twelve month period ending with the June accounting month to determine the amount of over-collection or under-collection occurring during that twelve month period.

The reconciliation audit conducted by EPCOR shall determine:

- the total amount paid for gas purchased by EPCOR to provide service to its general service customers during the period,
- the revenues received from operation of the provision of this Cost of Gas Tariff, reduced by the amount of revenue-associated fees and taxes paid on those revenues,
- the total amount of refunds made to customers during the period and any other revenues or credits received by EPCOR as a result of relevant gas purchases or operation of this Cost of Gas Tariff,
- an adjustment, if necessary, for lost and unaccounted for gas during the period in excess of five (5) percent of purchases, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Component. The amount to be returned to or recovered from customers each month on customer bills covering usage for September through May, as a result of EPCORs reconciliation audit. Determination and application of the reconciliation component. If the reconciliation audit reflects either an over-recovery or an under-recovery of revenues, such amount shall be divided by the general service customer sales volumes, for the period beginning with the preceding October billing cycle through the June billing cycle. The reconciliation component, so determined to collect any revenue shortfall or to return any excess revenue, shall be applied for a nine (9) month period beginning with the next October billing cycle and continuing through the next June billing cycle at which time it will terminate until a new reconciliation component is determined.

Surcharge or Refund Procedures. In the event that the rates and charges of EPCORs suppliers are retroactively reduced, and a refund of any previous payment is made to EPCOR, EPCOR shall make a similar refund to its general service customers. Similarly, EPCOR may surcharge its general service customers for retroactive payments made for gas previously delivered into the system. If the payment or

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refund related to gas purchased by EPCOR is for a period of twelve consecutive months or longer, the total amount recovered or refunded shall be divided by the general services sales made to general service customers during this applicable period.

With regard to amounts received or paid that are applicable to periods less than twelve consecutive months, EPCOR shall refund or collect such amounts using one of the following three methods:

- over the same period of time as the over-charge or under-charge occurred,
- over the same number of units sold during the period of the over-charge or undercharge, or
- include the entire amount in the reconciliation account.

Refunds or charges shall be entered into the reconciliation account as they are collected from or returned to customers. For the purpose of Report below, the entry shall be made on the same basis used to determine the refund or charge component of the cost of gas and shall be subject to the calculation set forth in the Surcharge or Refund Procedures, above.

Report. By August 31 of each year, EPCOR shall file with the City of Magnolia, an annual Cost of Gas Reconciliation Report.

The annual reconciliation report shall include, but not necessarily be limited to:

- a tabulation of volumes of gas purchased and costs incurred listed by account or type of gas, supplier and source, by month, for the twelve months ending June 30;
- a tabulation of gas volumes sold to general service customers and the related Cost of Gas Tariff revenues;
- a summary of all other costs and refunds made during the year and the status of the reconciliation account, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

RATE ADJUSTMENT PROVISIONS

None

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
39615	N	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	Magnolia Incorporated			
39615	N	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	Magnolia Incorporated			
39615	N	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	Magnolia Incorporated			
39615	N	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	Magnolia Incorporated			

REASONS FOR FILING

NEW?: Y

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RRC DOCKET NO: 00017754, 00014506, GUD No. 10988, 00017797

CITY ORDINANCE NO:

AMENDMENT(EXPLAIN): Implementing rates from Case 00017797

OTHER(EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
A	Residential Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 1072 ACTIVE FLAG: Y INACTIVE DATE:
FIRST NAME: Sandra MIDDLE: L LAST NAME: Skoubis
TITLE: Manager Regulatory Compliance
ADDRESS LINE 1: EPCOR Gas Texas Inc.
ADDRESS LINE 2: 4003 Pinehurst Meadow
CITY: MAGNOLIA STATE: TX ZIP: 77355 ZIP4:
AREA CODE: 623 PHONE NO: 445-2490 EXTENSION:

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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
7455	<p data-bbox="282 405 493 430">CURTAILMENT PLAN</p> <p data-bbox="282 436 633 462">7.455 Curtailment Standards</p> <p data-bbox="282 495 1424 552">(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.</p> <p data-bbox="282 585 1487 699">(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.</p> <p data-bbox="282 705 909 730">(2) Commission--The Railroad Commission of Texas.</p> <p data-bbox="282 737 1487 934">(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.</p> <p data-bbox="282 940 1398 1026">(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.</p> <p data-bbox="282 1033 1385 1089">(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.</p> <p data-bbox="282 1096 1487 1173">(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commissions jurisdiction as defined in Texas Utilities Code, Title 3.</p> <p data-bbox="282 1180 1463 1293">(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.</p> <p data-bbox="282 1299 1463 1356">(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.</p> <p data-bbox="282 1390 1487 1682">(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility's transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that is not a gas utility. The term deliveries in this section includes sales and/or transportation service.</p> <p data-bbox="282 1715 477 1740">(c) Priorities.</p> <p data-bbox="282 1774 1463 1860">(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:</p>

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(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer's end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers.

(3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

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(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.,

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
326	<p>Line Extension Policy.</p> <p>All pipes, 100 feet or less. EPCOR Gas Texas Inc. (EPCOR) charge for installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter and not more than 100 feet in length is \$0.00.</p> <p>All pipes, more than 100 feet. For installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter, after the first 100 feet, EPCOR charges the actual cost.</p> <p>Reporting requirement.</p> <p>EPCOR shall provide a copy of its most current line extension policy to the Commission, addressed to the Director of the Oversight and Safety Division, Gas Services Department. No contribution in aid of construction will be required of any customer except as provided for in EPCORs line extension policy filed with the Commission, as set forth in 16 TEX. ADMIN. CODE Section 7.45(8)(B).</p>

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QUALITY OF SERVICE

QUAL_SERVICE_ID DESCRIPTION0326a QUALITY OF SERVICE RULES RATE SCHEDULE RULE 7.45
Quality of Service

For gas utility service to residential and small commercial customers, the following minimum service standards shall be applicable in unincorporated areas. In addition, each gas distribution utility is ordered to amend its service rules to include said minimum service standards within the utility service rules applicable to residential and small commercial customers within incorporated areas, but only to the extent that said minimum service standards do not conflict with standards lawfully established within a particular municipality for a gas distribution utility. Said gas distribution utility shall file service rules incorporating said minimum service standards with the Railroad Commission and with the municipalities in the manner prescribed by law.

(1) Continuity of service.

(A) Service interruptions.

(i) Every gas utility shall make all reasonable efforts to prevent interruptions of service. When interruptions occur, the utility shall reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest number of customers are affected.

(ii) Each utility shall make reasonable provisions to meet emergencies resulting from failure of service, and each utility shall issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.

(iii) In the event of national emergency or local disaster resulting in disruption of normal service, the utility may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.

(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, each utility shall keep a complete record of all interruptions, both emergency and scheduled. This record shall show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.

(C) Report to commission. The commission shall be notified in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof lasting more than four hours. The notice shall also state the cause of such interruptions. If any service interruption is reported to the commission otherwise (for example, as a curtailment report or safety report), such other report is sufficient to comply with the terms of this paragraph.

(2) Customer relations.

(A) Information to customers. Each utility shall:

(i) maintain a current set of maps showing the physical locations of its facilities. All

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distribution facilities shall be labeled to indicate the size or any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, shall be kept by the utility in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center shall have available up-to-date maps, plans, or records of its immediate area, with such other information as may be necessary to enable the utility to advise applicants and others entitled to the information as to the facilities available for serving that locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of the utility where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the commission are available for inspection;

(v) upon request inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information. This information shall be provided in English and Spanish as necessary to adequately inform the customers; provided, however, the regulatory authority upon application and a showing of good cause may exempt the utility from the requirement that the information be provided in Spanish:

(I) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(II) the customer's right to have his or her meter checked without charge under paragraph (7) of this section, if applicable;

(III) the time allowed to pay outstanding bills;

(IV) grounds for termination of service;

(V) the steps the utility must take before terminating service;

(VI) how the customer can resolve billing disputes with the utility and how disputes and health emergencies may affect termination of service;

(VII) information on alternative payment plans offered by the utility;

(VIII) the steps necessary to have service reconnected after involuntary termination;

(IX) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(X) the hours, addresses, and telephone numbers of utility offices where bills may be paid and

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information may be obtained; and

(XI) the customer`s right to be instructed by the utility how to read his or her meter;

(vii) at least once each calendar year, notify customers that information is available upon request, at no charge to the customer, concerning the items listed in clause (vi)(I) - (XI) of this subparagraph. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to the utility by residential or small commercial customers either at its office, by letter, or by telephone, the utility shall promptly make a suitable investigation and advise the complainant of the results thereof. It shall keep a record of all complaints which shall show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, the utility shall make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response must be made by the next working day. The utility must make a final and complete response within 15 days from the date of the complaint, unless additional time is granted within the 15-day period. The commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. The utility is encouraged to offer a deferred payment plan for delinquent residential accounts. If such a plan is offered, it shall conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer`s inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer`s ability to pay; customer`s payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by a utility shall state, immediately preceding the space provided for the customer`s signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility`s failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan may include a one-time 5.0% penalty for late payment on the original amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility`s error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan shall

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not include a finance charge. (v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, the utility shall have the right to disconnect pursuant to disconnection rules herein and, under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons.

(i) Applicability. This subparagraph applies only to:

(I) a utility that assesses late payment charges on residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(II) utility bills issued on or after August 30, 1993; and

(III) an elderly person, as defined in clause

(ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(I) Elderly person--A person who is 60 years of age or older.

(II) Utility--A gas utility or municipally owned utility, as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) The utility may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(3) Refusal of service.

(A) Compliance by applicant. Any utility may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with the state and municipal regulations and approved rules and regulations of the utility on file with

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the commission governing the service applied for or for the following reasons.

(i) Applicant`s facilities inadequate. If the applicant`s installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) applicant`s recourse. In the event that the utility shall refuse to serve an applicant under the provisions of these rules, the utility must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

(i) delinquency in payment for service by a previous occupant of the premises to be served;

(ii) failure to pay for merchandise or charges for nonutility service purchased from the utility;

(iii) failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application;

(iv) violation of the utility`s rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules;

(v) failure to pay a bill of another customer as guarantor thereof unless the guarantee was made in writing to the utility as a condition precedent to service; and (vi) failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

(4) Discontinuance of service.

(A) The due date of the bill for utility service shall not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) A utility may offer an inducement for prompt payment of bills by allowing a discount in the amount of 5.0% for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer`s utility service may be disconnected if the bill has not been paid or a

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deferred payment plan pursuant to paragraph (2)(D) of this section has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice shall be provided in English and Spanish as necessary to adequately inform the customer, and shall include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, the utility may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account;

(ii) violation of the utility's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation;

(iii) failure to comply with deposit or guarantee arrangements where required by paragraph (5) of this section;

(iv) without notice where a known dangerous condition exists for as long as the condition exists;

(v) tampering with the utility company's meter or equipment or bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

(i) delinquency in payment for service by a previous occupant of the premises;

(ii) failure to pay for merchandise or charges for nonutility service by the utility;

(iii) failure to pay for a different type or class of utility service unless fee for such service is included on the same bill;

(iv) failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service;

(v) failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billings;

(vi) failure to pay charges arising from an underbilling due to any faulty metering, unless the meter has been tampered with or unless such underbilling charges are due;

(vii) failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the utility is unable to read the meter due to circumstances beyond its control.

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(F) Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the utility are not available to the public for the purpose of making collections and reconnecting service.

(G) No utility may abandon a customer without written approval from the regulatory authority.

(H) No utility may discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer establishes that discontinuance of service will result in some person residing at that residence becoming seriously ill or more seriously ill if the service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by the utility not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section shall last 20 days from the date of receipt by the utility of the request and statement or such lesser period as may be agreed upon by the utility and the customer. The customer who makes such request shall sign an installment agreement which provides for payment of such service along with timely payments for subsequent monthly billings.

0326b

(5) Applicant deposit.

(A) Establishment of credit for residential applicants. Each utility may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant shall not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment;

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including, but not limited to, the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by the utility, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of the utility and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all his amounts due the utility or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this paragraph.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) Each gas utility shall waive any deposit requirement for residential service for an

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applicant who has been determined to be a victim of family violence as defined in Texas Family Code, 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site.

(ii) The required deposit shall not exceed an amount equivalent to one-sixth of the estimated annual billings. If actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, the utility may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.

(iii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the utility or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iv) Each utility which requires deposits to be made by its customers shall pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(I) Payment of interest to the customer shall be annually or at the time the deposit is returned or credited to the customer's account.

(II) The deposit shall cease to draw interest on the date it is returned or credited to the customer's account.

(D) Deposits for temporary or seasonal service and for weekend or seasonal residences. The utility may require a deposit sufficient to reasonably protect it against the assumed risk, provided such a policy is applied in a uniform and nondiscriminatory manner.

(E) Records of deposits.

(i) The utility shall keep records to show:

(I) the name and address of each depositor;

(II) the amount and date of the deposit; and

(III) each transaction concerning the deposit.

(ii) The utility shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit must be maintained for at least four years, during

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which time the utility shall make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, the utility shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within the service area of the utility shall not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for service for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills, the utility shall promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or unit who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Each utility shall direct its personnel engaged in initial contact with an applicant or customer for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority thereon. (6) Billing.

(A) Bills for gas service shall be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills shall be rendered as promptly as possible following the reading of meters.

(B) The customer's bill must show all the following information. The information must be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule must be mailed to the customer on request of the customer. A utility may exhaust its present stock of nonconforming bill forms before compliance is required by this section:

(i) if the meter is read by the utility, the date and reading of the meter at the beginning and end of the period for which rendered;

(ii) the number and kind of units billed;

(iii) the applicable rate schedule title or code;

(iv) the total base bill;

(v) the total of any adjustments to the base bill and the amount of adjustments per billing unit;

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(vi) the date by which the customer must pay the bill to get prompt payment discount;

(vii) the total amount due before and after any discount for prompt payment within a designated period;

(viii) a distinct marking to identify an estimated bill.

(C) Where there is good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, the utility must provide the customer with a postcard and request that the customer read the meter and return the card to the utility if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by the utility in time for billing, the utility may estimate the meter reading and render the bill accordingly.

(D) Disputed bills.

(i) In the event of a dispute between the customer and the utility regarding the bill, the utility must forthwith make such investigation as is required by the particular case and report the results thereof to the customer. If the customer wishes to obtain the benefits of clause (ii) of this subparagraph, notification of the dispute must be given to the utility prior to the date the bill becomes delinquent. In the event the dispute is not resolved, the utility shall inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer shall not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: resolution of the dispute or the expiration of the 60-day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

(7) Meters.

(A) Meter requirements.

(i) Use of meter. All gas sold by a utility must be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, each utility must provide and install and will continue to own and maintain all meters necessary for measurement of gas delivered to its customers.

(iii) Standard type. No utility may furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided,

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however, special meters not INCORPORATED QUALITY OF SERVICE RULES RATE SCHEDULE (continued) necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(B) Meter records. Each utility must keep the following records:

(i) Meter equipment records. Each utility must keep a record of all its meters, showing the customer's address and date of the last test.

(ii) Records of meter tests. All meter tests must be properly referenced to the meter record provided for therein. The record of each test made on request of a customer must show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter readings--meter unit location. In general, each meter must indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Each utility must, upon request of a customer, make a test of the accuracy of the meter serving that customer. The utility must inform the customer of the time and place of the test and permit the customer or his authorized representative to be present if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, the utility is entitled to charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer must be properly informed of the result of any test on a meter that serves him.

(II) Notwithstanding subclause (I) of this clause, if the meter is found to be more than nominally defective, to either the customer's or the utility's disadvantage, any fee charged for a meter test must be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration.

(v) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, the utility must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(-a-) the last six months; or

(-b-) the last test of the meter, whichever is shorter. Any resulting underbillings or overbillings are to be corrected in subsequent bills, unless service is terminated, in which event a monetary adjustment is to be made. This requirement for a correction may be foregone by the utility if the error is to the utility's disadvantage.

(II) If a meter is found not to register for any period of time, the utility may make a charge

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for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

(8) New construction.

(A) Standards of construction. Each utility is to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law, and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charges. Every utility must file its extension policy. The policy must be consistent, nondiscriminatory, and is subject to the approval of the regulatory authority. No contribution in aid of construction may be required of any customer except as provided for in extension policy.

(C) Response to request for service. Every gas utility must serve each qualified applicant for service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of the utility result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report must be made to the regulatory authority listing the name of the applicant, location, and cause for delay. Unless such delays are due to causes which are reasonably beyond the control of the utility, a delay in excess of 90 days may be found to constitute a refusal to serve.

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SERVICE CHARGES

<u>RRC CHARGE NO.</u>	<u>CHARGE ID</u>	<u>CHARGE AMOUNT</u>	<u>SERVICE PROVIDED</u>
321627	Inc Mis a1		<p>INCORPORATED MISCELLANEOUS SERVICE CHARGES</p> <p>Initiation and Restoration of Service Initiation of service, \$45.00 per trip Restoration of service, after termination for non-payment or for a leak on a customer-owned facility, \$45.00 per trip Restoration of service, after service turn-off at request of customer or customer`s agent, \$45.00 per trip Restoration of service, following a system disruption due to a natural disaster or area emergency, \$0.00 per trip</p> <p>Turn-Off Service Turn-off service, after termination for non-payment or for a leak on a customer-owned facility, \$45.00 per turn-off Turn-off service, at request of customer or customers` agent, \$45.00 per turn-off Turn-off service, following a system disruption due to a natural disaster or an area emergency, \$0.00 per turn-off</p> <p>Meter Testing Remove existing meter for testing as requested by customer (including setting a suitable replacement at existing tap), when no such test has been performed on the meter in four (4) or more years or when meter is found to be more than nominally defective per 16 TAC Section7.45(7)(B)(iv)(II) \$0.00</p>
321628	Inc Mis a2		<p>Customer Service Agent charge associated with meter testing requested by the customer, only if the meter has been tested within the past four (4) years and, upon retesting, meter is found to correctly record usage, Actual cost, up to \$26.23 per hour Field Service Technician charge and vehicle operations costs associated with meter testing requested by the customer only if the meter has been tested within the past four (4) years and,upon retesting, meter is found to correctly record usage ` Actual cost, up to \$30.84 per hour, maximum of \$89.95 per trip</p> <p>Change customer meter, \$75.00 per trip, plus materials</p> <p>Change residential meter location, \$350.00 first meter, plus materials Additional meters in manifold, \$55.00 per meter</p> <p>Meter Re-Read</p>

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When requested by customer, if the meter has not been tested in more than four years or when the meter is found to be more than nominally defective, \$0.00
When requested by customer, if the meter has been tested within four years and the prior meter read is found to be correct, \$35.00 per trip.

Return check charge, \$30.00 per return

Collection call, \$35.00 per trip.

Deposit Tariff Application.

EPCOR Gas Texas Inc. (EPCOR) may require a customer deposit from a customer that does not have acceptable credit bureau or other utility report of good standing. Formula. If a customer is required to make a deposit, the amount of the deposit shall not exceed an amount equivalent to one-sixth of the customer's estimated annual billings. If there is no billing history on the customer's account, then the one-sixth rule will be applied to the customer's account based on similarly-situated customers located in the geographic area. Exemptions. EPCOR shall not require a person who is exempt from deposit requirements to make a deposit, as outlined in 16 TEX. ADMIN. CODE Section 7.45(5)(C).

Deposit refunds.

EPCOR shall automatically refund each deposit, with interest, to customers who meet the requirements in 16 TEX. ADMIN. CODE Section 7.45(5)(F).

Deposit practices.

EPCOR has adopted the deposit practices in the Commissions Quality of Service Rule at 16 TEX. ADMIN. CODE Section 7.45(5).

321629 Inc Misc b

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DESCRIPTION: Distribution Sales STATUS: A
EFFECTIVE DATE: 11/19/2024 ORIGINAL CONTRACT DATE: RECEIVED DATE: 12/16/2024
GAS CONSUMED: N AMENDMENT DATE: 11/19/2024 OPERATOR NO: 253420
BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION
ENV Tax

TAX ADJUSTMENT
RATE SCHEDULE

APPLICABILITY
Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the Commission. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula.
The tax adjustment is calculated in accordance with the following formula:
Tax Amount
Divided by Volume (Ccf) billed that month
Equals Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the Commission a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

ENV WNA

WEATHER NORMALIZATION ADJUSTMENT CLAUSE
RATE SCHEDULE

The Weather Normalization Factor (WNF) is a factor that adjusts the Volumetric Fee for each 100 cubic feet (Ccf) of natural gas sold. The WNF is designed to refund over-collections and to surcharge for under-collections of revenue due to colder than normal or warmer than normal weather. In order to reflect weather variances in a timely and accurate manner, the WNF is calculated monthly and is based on monthly weather information for the three-month period beginning with December and ending with February. The Weather Normalization Factor shall apply only to residential,

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

residential secondary, commercial, and public authority customers.

Formula. The WNF is calculated, as follows:

[Adjusted Heating Load plus Base Non-Heating Load] divided by Total Volumes Sold

Where: Adjusted Heating Load (Ccf) = Heating Load divided by HDD Factor

AvgHDD = Average heating degree-days for a calendar month as measured by the National Oceanic and Atmospheric Administration (NOAA) for the period 2009 through 2019 at their weather station in Conroe, Texas. The AvgHDD values used to calculate the WNF are: December 387, January 486, February 317.

Base Non-Heating Load (Ccf) = Base load factor x the number of bills issued for each class where base load factors are as follows:

Residential: 17

Residential Secondary: 7

Commercial: 318

Public Authority: 29

Bills = Number of bills issued to customers for gas sold that month

HDD = A heating degree day is a measurement of demand for energy to heat houses and businesses. The WNF is based upon actual heating degree-days for a calendar month as measured by the NOAA at their weather station located in Conroe, Texas.

HDD Factor (Heating Degree-Day Factor) = HDD divided by AvgHDD

Heating Load (Ccf) = Total Volumes Sold minus Base Non-Heating Load

Weather Normalization months = December, January, February

Report. Within 45 days from the last day in each Weather Normalization month, the company shall provide to the Commission, in spreadsheet format, one WNF Compliance Report per month to demonstrate how the company calculated the WNF, using the following format:

FORMAT FOR WNF COMPLIANCE REPORT

Line 1 AvgHDD

Lines 2-3 blank

Line 4 HDDs (for Conroe weather station)

Lines 5-6 blank

Line 7 Bills

Line 8 blank

Line 9 Base Non-Heating Load (Ccf), which is Line 7 times applicable Base Non-Heating load factor by customer class

Line 10 blank

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Line 11 Total Volumes Sold
 Line 12 blank
 Line 13 Heating Load (Ccf), which is Line 11 minus Line 9 Lines 14-15 blank
 Line 16 HDD Factor, which is Line 4 divided by Line 1
 Line 17 blank
 Line 18 Adjusted Heating Load (Ccf), which is Line 13 divided by Line 16
 Line 19 blank
 Line 20 WNF, which is [(Line 18 plus Line 9) divided by Line 11]
 Line 21-22 blank
 Line 23 Volumetric Fee (\$ per Ccf)
 Line 24 blank
 Line 25 Adjusted Volumetric Fee (Line 23 times Line 20)
 Line 26-27 blank
 Line 28 Effect on revenue, which is [(Line 25 minus Line 23) x Line 11].

Each report shall have a column of data for each of the three Weather Normalization months, with fields populated for the latest and prior months in a winter season.

ENV General R1

RESIDENTIAL ENVIRONS
SERVICE RATE

APPLICABILITY

Applicable to a residential customer or builder in a single dwelling, or in a dwelling unit of a multiple dwelling or residential apartment, for domestic purposes. A residential consumer includes an individually-metered residential unit or dwelling that is operated by a public housing agency acting as an administrator of public housing programs under the direction of the U.S. Department of Housing and Urban Development and builders prior to sale or re-sale of a property for domestic purposes. This rate is only available to full requirements customers of EPCOR Gas Texas Inc. (EPCOR).

TERRITORY

Environs of the EPCORs Service Area, includes the unincorporated areas of Alleyton environs, Bellville environs, Chappell Hill environs, Columbus environs, Eagle Lake environs, Hempstead environs, Hockley environs, Magnolia environs, Montgomery environs, Navasota environs, Pinehurst environs, Prairie View environs, Sealy environs, Tomball environs, and Waller environs.

COST OF SERVICE RATE

During each monthly billing period:

For Residential Primary Meters

250 Meters (capacity up to 250 cubic feet per hour):

Monthly Customer Charge, applies per meter, per month \$24.45 plus

2024 Interim Rate Adjustment, applies per meter, per month \$ 2.34, plus

Total Customer Charge

\$26.79

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Volumetric Fee \$1.1415 per Ccf

For Residential Primary Meters

>250 Meters (capacity greater than 250 cubic feet per hour):

Monthly Customer Charge, applies per meter, per month	\$29.50 plus
2024 Interim Rate Adjustment, applies per meter, per month	\$ 2.34, plus
Total Customer Charge	
\$31.84	

Volumetric Fee \$1.1415 per Ccf

CUSTOMER BILLS

EPCORs bills are rendered monthly to customers.

Each bill shall include the following:

- Monthly Customer Charge,
- Volumetric Fee, as adjusted by the Weather Normalization Factor, if applicable,
- Cost of Gas,
- Tax Adjustment, if applicable,
- Rate Case Expense Surcharge, if applicable
- Miscellaneous Service fees, if applicable,
- Deposit fees or credits, if applicable,
- Line Extension charges, if applicable,
- Pipeline Safety and Regulatory Program Surcharge, once annually.

The Monthly Customer Charge is the minimum amount included on a customer bill.

EPCOR bills the Volumetric Fee in hundreds of cubic feet (Ccf). The due date for remittance of a payment to EPCOR shall be not less than 15 days after the date the bill is issued, in accordance with 16 TEX. ADMIN. CODE Section 7.45(4)(A).

EPCOR late payment fee applicable to bill payments received after the due date is zero (\$0.00).

Tax Adjustment. Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the Commission. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula. The tax adjustment is calculated in accordance with the following formula:

Tax Amount
 Divided by
 Volume (Ccf) billed that month

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Equals Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the Commission a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

OTHER ADJUSTMENTS

Cost of Gas Component: The basic rates for cost of service set forth above shall be increased by the amount of the Cost of Gas Component for the billing month computed in accordance with the provisions of Rate Schedule GAS.

Weather Normalization Adjustment: The billing shall reflect adjustments in accordance with the provisions of the Weather Normalization Adjustment Clause, Rate Schedule WNA.

Pipeline Safety and Regulatory Program Rider: The billing shall reflect adjustments in accordance with provisions of the Pipeline Safety and Regulatory Program Rider, Rate Schedule PSR.

Rate Case Expense Rider: Adjustments in accordance with provisions of the Rate Case Expense Surcharge Rider, Rate Schedule RCE.

Taxes: Plus applicable taxes and fees in accordance with the provisions of the Rate Schedule Tax.

CONDITIONS

Subject to all applicable laws and orders, and the Companys rules and regulations on file with the regulatory authority.

ENV CRR

Customer Rate Relief
 Rate Schedule

Applicable to all Sales Customers for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (the Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Docket No. OS-21-00007061.

A. ABBREVIATIONS AND DEFINITIONS

- 1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.
- 2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as

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determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date of the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - EPCOR Gas Texas Inc. and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells natural gas to the public and that is subject to the Commission's jurisdiction under Tex. Util. Code 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Govt Code 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and

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any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divestiture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effect beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes ` a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges. b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY

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This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected by EPCOR Gas Texas Inc. as a Participating Gas Utility for the Unincorporated area of EPCOR Gas Texas Inc. under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM

This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

For the purposes of billing the CRR Charges, all Sales Customers of the Participating Gas Utility's Unincorporated/Environ's service area shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE

The CRR Charge will be a monthly volumetric rate of \$0.118 per Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true-up adjustment procedure. The CRR Charge shall be included in the Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE

The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

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Step 1: Determination of Normalized Sales Volumes (A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf) (B) Assumed % of uncollectible sales For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge (D) Total CRR Charge Rate Revenue Requirement for Applicable Period (E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C) Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP

Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE EPCOR

Gas Texas Inc. shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If EPCOR Gas Texas Inc. is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical

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factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commissions review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment). If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. EPCOR Gas Texas Inc. shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.

I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Footnote: Bills rendered on or after 10/01/2023

ENV Cost of Gas

COST OF GAS COMPONENT RATE SCHEDULE EPCOR Gas Texas Inc. (EPCOR) shall include on each customer bill the reasonable and necessary cost of gas purchased by EPCOR. The following definitions apply to this Cost of Gas Tariff:

Cost of Gas. The total calculation, under this Cost of Gas Tariff, consisting of the commodity cost, purchase/sales ratio, a reconciliation component, related fees and taxes, and the Customer Rate Relief Charge.

Cost of Purchased Gas. The weighted average cost of gas purchased by EPCOR from all sources, calculated by summing the cost of gas purchased and applicable third party charges, then, dividing that sum by total volumes purchased.

Customer Rate Relief Charge. A nonbypassable charge as defined in Texas Utilities Code 104.362(7) and the Environ areas Customer Rate Relief Rate Schedule. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

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Purchases / Sales Ratio. A ratio determined by dividing the total volumes purchased for customers during the twelve month period ending June 30 by the sum of volumes sold to customers. For the purpose of this computation, all volumes shall be stated at 14.65 pound-force per square inch absolute (psia). Such ratio shall in no event exceed 1.0526 i.e. 1/(1- 0.05) unless expressly authorized by the applicable regulatory authority.

Reconciliation Account. The account maintained by EPCOR to ensure that, over time, EPCOR will neither over-collect nor under-collect revenues as a result of the operation of this Cost of Gas Tariff. Entries shall be made monthly to reflect:

- the total amounts paid to EPCORs suppliers for natural gas applicable to general service customers, as recorded in the companys books and records,
- revenues produced by the operation of this Cost of Gas Tariff,
- refunds, payments, or charges provided for herein or as approved by the regulatory authority, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Audit. An annual review by EPCOR of its books and records for each twelve-month period ending with the June accounting month to determine the amount of over-collection or under-collection occurring during that twelve month period. The reconciliation audit conducted by EPCOR shall determine:

- the total amount paid for gas purchased by EPCOR to provide service to its general service customers during the period,
- the revenues received from operation of the provision of this Cost of Gas Tariff, reduced by the amount of revenue-associated fees and taxes paid on those revenues,
- the total amount of refunds made to customers during the period and any other revenues or credits received by EPCOR as a result of relevant gas purchases or operation of this Cost of Gas Tariff,
- an adjustment, if necessary, for lost and unaccounted for gas during the period in excess of five (5) percent of purchases, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Component. The amount to be returned to or recovered from customers each month on customer bills covering usage for September through May, as a result of EPCORs reconciliation audit. Determination and application of the reconciliation component. If the reconciliation audit reflects either an over-recovery or an under-recovery of revenues, such amount shall be divided by the general service customer sales volumes, for the period beginning with the preceding October billing cycle through the June billing cycle. The reconciliation component, so determined to collect any revenue shortfall or to return any excess revenue, shall be applied for a nine (9) month period beginning with the next October billing cycle and continuing through the next June billing cycle at which time it will terminate until a new reconciliation component is determined.

Surcharge or Refund Procedures. In the event that the rates and charges of EPCORs suppliers are retroactively reduced, and a refund of any previous payment is made

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to EPCOR, EPCOR shall make a similar refund to its general service customers. Similarly, EPCOR may surcharge its general service customers for retroactive payments made for gas previously delivered into the system. If the payment or refund related to gas purchased by EPCOR is for a period of twelve consecutive months or longer, the total amount recovered or refunded shall be divided by the general services sales made to general service customers during this applicable period. With regard to amounts received or paid that are applicable to periods less than twelve consecutive months, EPCOR shall refund or collect such amounts using one of the following three methods:

- over the same period of time as the over-charge or under-charge occurred, -over the same number of units sold during the period of the over-charge or undercharge, or

- include the entire amount in the reconciliation account.

Refunds or charges shall be entered into the reconciliation account as they are collected from or returned to customers. For the purpose of the Report discussed in the section below, the entry shall be made on the same basis used to determine the refund or charge component of the cost of gas and shall be subject to the calculation set forth in the section on Surcharge or Refund Procedures, above.

Report. By August 31 of each year, EPCOR shall file with the Commission, an annual Cost of Gas Reconciliation Report. The annual reconciliation report shall include, but not necessarily be limited to:

- a tabulation of volumes of gas purchased and costs incurred listed by account or type of gas, supplier and source, by month, for the twelve months ending June 30;
- a tabulation of gas volumes sold to general service customers and the related Cost of Gas Tariff revenues;
- a summary of all other costs and refunds made during the year and the status of the reconciliation account, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

ENV Pipeline Safe

PIPELINE SAFETY AND REGULATORY PROGRAM RATE SCHEDULE

Pipeline Safety and Regulatory Program Tariff Applicability.

All customers in the EPCOR Gas service territory.

Fee. Once annually, EPCOR Gas Texas Inc. (EPCOR) shall remit to the Commission the fee required in 16 TEX. ADMIN. CODE Section 8.201.

Surcharge. During the next billing cycle following EPCOR remittance to the Commission of the fee, EPCOR shall include on its customers bills a Pipeline Safety and Regulatory Program Surcharge, to the extent authorized in 16 TEX. ADMIN. CODE Section 8.201.

Formula. The Rule 8.201 surcharge is calculated in accordance with the following formula: Rule 8.201(b) fee assessed by the Commission on EPCOR Divided by Number of meters billed Equals Rule 8.201(b)(3) surcharge, applied per customer meter, once annually In this formula, the number of meters billed refers to the number of meters billed during the billing month that precedes the month the Rule 8.201(b)(3)

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surcharge is included on customer bills.
The pipeline safety fee for 2024 was a one-time fee of \$0.90 per bill for each bill issued in April 2024.
The pipeline safety fee for 2023 was a one-time fee of \$0.88 per bill for each bill issued in April 2023.
The pipeline safety fee for 2022 was a one-time fee of \$0.89 per bill for each bill issued in April 2022.
The pipeline safety fee for 2021 was a one-time fee of \$0.87 per bill for each bill issued in April 2021.

Compliance Report. The Company shall file an annual pipeline safety fee (PSF) report no later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers. The Company shall file the report with the Railroad Commission of Texas addressed to the Director of Oversight and Safety Division, Gas Services Department, referencing Gas Utilities Docket No.10988, and titling the report Pipeline Safety Fee Recovery Report. The report shall include the following:

- a) the pipeline safety fee-amount paid to the Commission;
- b) the unit rate and total amount of the surcharge billed to each customer;
- c) the date or dates the surcharge was billed to customers; and d) the total amount collected from customers from the surcharge.

Reports for the Commission should be filed electronically at GUD_Compliance@rrc.texas.gov or at the following address:

Compliance Filing
Director of Oversight and Safety Division
Gas Services Dept.
Railroad Commission of Texas
P.O. Box 12967
Austin, TX 78711-2967

ENV Rate Case Exp

RATE CASE EXPENSE SURCHARGE

RATE SCHEDULE

Rate Case Expense Surcharge.

Applicability. All customers in the EPCOR Gas service territory.

The Rate Case Expense (RCE) Surcharge shall be in effect beginning on or after the date of the Railroad Commission of Texass (Commission) Final Order in Gas Utilities Docket No. 10988 and will continue for approximately five years until all of the rate case expense recovery approved in the Final Order is fully recovered.

The surcharge rate shall be \$0.0301 per Ccf.

This surcharge is in addition to other rates and surcharges set forth in this

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tariff.

Compliance Report. The Company shall file an annual rate case expense reconciliation report within 90 days after each calendar year end until and including the calendar year end in which the rate case expenses are fully recovered. The Company shall file the report with the Railroad Commission of Texas addressed to the Director of Oversight and Safety Division, Gas Services Department and referencing Gas Utilities Docket No. 10988. Rate Case Expense Recovery Report. The report shall detail the monthly collections for RCE surcharge by customer class and show the outstanding balance. Reports for the Commission should be filed electronically at D_Compliance@rrc.texas.gov or at the following address:

Compliance Filing
 Director of Oversight and Safety Division
 Gas Services Dept.
 Railroad Commission of Texas
 P.O. Box 12967
 Austin, TX 78711-2967

RATE ADJUSTMENT PROVISIONS

None

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
39616	N	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	Magnolia Environs			
44727	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44729	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44732	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
39616	N	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	Magnolia Environs			
44727	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
44728	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44729	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44732	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
39616	N	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	Magnolia Environs			
44729	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
44732	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44727	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
39616	N	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	Magnolia Environs			
44727	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44729	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

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RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 36785

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
44732	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

REASONS FOR FILING

NEW?: N

RRC DOCKET NO: 00017754, 00014506, GUD No. 10988, 00017797

CITY ORDINANCE NO:

AMENDMENT (EXPLAIN): Implementing rates from Case 00017797

OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
A	Residential Sales
<u>OTHER TYPE DESCRIPTION</u>	

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04/22/2025

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.**TARIFF CODE: DS RRC TARIFF NO: 36785****PREPARER - PERSON FILING****RRC NO:** 1072**ACTIVE FLAG:** Y**INACTIVE DATE:****FIRST NAME:** Sandra**MIDDLE:** L**LAST NAME:** Skoubis**TITLE:** Manager Regulatory Compliance**ADDRESS LINE 1:** EPCOR Gas Texas Inc.**ADDRESS LINE 2:** 4003 Pinehurst Meadow**CITY:** MAGNOLIA**STATE:** TX**ZIP:** 77355 **ZIP4:****AREA CODE:** 623**PHONE NO:** 445-2490**EXTENSION:**

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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
7455	<p data-bbox="284 405 487 426">CURTAILMENT PLAN</p> <p data-bbox="284 436 633 457">7.455 Curtailment Standards</p> <p data-bbox="284 495 1424 548">(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.</p> <p data-bbox="284 585 1487 695">(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.</p> <p data-bbox="284 703 909 724">(2) Commission--The Railroad Commission of Texas.</p> <p data-bbox="284 735 1487 930">(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.</p> <p data-bbox="284 940 1396 1024">(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.</p> <p data-bbox="284 1035 1385 1087">(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.</p> <p data-bbox="284 1098 1487 1171">(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commissions jurisdiction as defined in Texas Utilities Code, Title 3.</p> <p data-bbox="284 1182 1461 1291">(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.</p> <p data-bbox="284 1302 1461 1354">(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.</p> <p data-bbox="284 1392 1487 1686">(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility's transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that is not a gas utility. The term deliveries in this section includes sales and/or transportation service.</p> <p data-bbox="284 1717 475 1738">(c) Priorities.</p> <p data-bbox="284 1776 1461 1860">(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:</p>

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(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer's end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers.

(3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

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(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.,

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
326	<p>Line Extension Policy.</p> <p>All pipes, 100 feet or less. EPCOR Gas Texas Inc. (EPCOR) charge for installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter and not more than 100 feet in length is \$0.00.</p> <p>All pipes, more than 100 feet. For installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter, after the first 100 feet, EPCOR charges the actual cost.</p> <p>Reporting requirement.</p> <p>EPCOR shall provide a copy of its most current line extension policy to the Commission, addressed to the Director of the Oversight and Safety Division, Gas Services Department. No contribution in aid of construction will be required of any customer except as provided for in EPCORs line extension policy filed with the Commission, as set forth in 16 TEX. ADMIN. CODE Section 7.45(8)(B).</p>

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QUALITY OF SERVICE

QUAL_SERVICE ID DESCRIPTION0326a QUALITY OF SERVICE RULES RATE SCHEDULE RULE 7.45
Quality of Service

For gas utility service to residential and small commercial customers, the following minimum service standards shall be applicable in unincorporated areas. In addition, each gas distribution utility is ordered to amend its service rules to include said minimum service standards within the utility service rules applicable to residential and small commercial customers within incorporated areas, but only to the extent that said minimum service standards do not conflict with standards lawfully established within a particular municipality for a gas distribution utility. Said gas distribution utility shall file service rules incorporating said minimum service standards with the Railroad Commission and with the municipalities in the manner prescribed by law.

(1) Continuity of service.

(A) Service interruptions.

(i) Every gas utility shall make all reasonable efforts to prevent interruptions of service. When interruptions occur, the utility shall reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest number of customers are affected.

(ii) Each utility shall make reasonable provisions to meet emergencies resulting from failure of service, and each utility shall issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.

(iii) In the event of national emergency or local disaster resulting in disruption of normal service, the utility may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.

(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, each utility shall keep a complete record of all interruptions, both emergency and scheduled. This record shall show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.

(C) Report to commission. The commission shall be notified in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof lasting more than four hours. The notice shall also state the cause of such interruptions. If any service interruption is reported to the commission otherwise (for example, as a curtailment report or safety report), such other report is sufficient to comply with the terms of this paragraph.

(2) Customer relations.

(A) Information to customers. Each utility shall:

(i) maintain a current set of maps showing the physical locations of its facilities. All

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distribution facilities shall be labeled to indicate the size or any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, shall be kept by the utility in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center shall have available up-to-date maps, plans, or records of its immediate area, with such other information as may be necessary to enable the utility to advise applicants and others entitled to the information as to the facilities available for serving that locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of the utility where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the commission are available for inspection;

(v) upon request inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information. This information shall be provided in English and Spanish as necessary to adequately inform the customers; provided, however, the regulatory authority upon application and a showing of good cause may exempt the utility from the requirement that the information be provided in Spanish:

(I) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(II) the customer's right to have his or her meter checked without charge under paragraph (7) of this section, if applicable;

(III) the time allowed to pay outstanding bills;

(IV) grounds for termination of service;

(V) the steps the utility must take before terminating service;

(VI) how the customer can resolve billing disputes with the utility and how disputes and health emergencies may affect termination of service;

(VII) information on alternative payment plans offered by the utility;

(VIII) the steps necessary to have service reconnected after involuntary termination;

(IX) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(X) the hours, addresses, and telephone numbers of utility offices where bills may be paid and

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information may be obtained; and

(XI) the customer`s right to be instructed by the utility how to read his or her meter;

(vii) at least once each calendar year, notify customers that information is available upon request, at no charge to the customer, concerning the items listed in clause (vi)(I) - (XI) of this subparagraph. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to the utility by residential or small commercial customers either at its office, by letter, or by telephone, the utility shall promptly make a suitable investigation and advise the complainant of the results thereof. It shall keep a record of all complaints which shall show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, the utility shall make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response must be made by the next working day. The utility must make a final and complete response within 15 days from the date of the complaint, unless additional time is granted within the 15-day period. The commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. The utility is encouraged to offer a deferred payment plan for delinquent residential accounts. If such a plan is offered, it shall conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer`s inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer`s ability to pay; customer`s payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by a utility shall state, immediately preceding the space provided for the customer`s signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility`s failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan may include a one-time 5.0% penalty for late payment on the original amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility`s error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan shall

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not include a finance charge. (v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, the utility shall have the right to disconnect pursuant to disconnection rules herein and, under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons.

(i) Applicability. This subparagraph applies only to:

(I) a utility that assesses late payment charges on residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(II) utility bills issued on or after August 30, 1993; and

(III) an elderly person, as defined in clause

(ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(I) Elderly person--A person who is 60 years of age or older.

(II) Utility--A gas utility or municipally owned utility, as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) The utility may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(3) Refusal of service.

(A) Compliance by applicant. Any utility may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with the state and municipal regulations and approved rules and regulations of the utility on file with

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the commission governing the service applied for or for the following reasons.

(i) Applicant`s facilities inadequate. If the applicant`s installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) applicant`s recourse. In the event that the utility shall refuse to serve an applicant under the provisions of these rules, the utility must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

(i) delinquency in payment for service by a previous occupant of the premises to be served;

(ii) failure to pay for merchandise or charges for nonutility service purchased from the utility;

(iii) failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application;

(iv) violation of the utility`s rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules;

(v) failure to pay a bill of another customer as guarantor thereof unless the guarantee was made in writing to the utility as a condition precedent to service; and (vi) failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

(4) Discontinuance of service.

(A) The due date of the bill for utility service shall not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) A utility may offer an inducement for prompt payment of bills by allowing a discount in the amount of 5.0% for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer`s utility service may be disconnected if the bill has not been paid or a

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deferred payment plan pursuant to paragraph (2)(D) of this section has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice shall be provided in English and Spanish as necessary to adequately inform the customer, and shall include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, the utility may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account;

(ii) violation of the utility's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation;

(iii) failure to comply with deposit or guarantee arrangements where required by paragraph (5) of this section;

(iv) without notice where a known dangerous condition exists for as long as the condition exists;

(v) tampering with the utility company's meter or equipment or bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

(i) delinquency in payment for service by a previous occupant of the premises;

(ii) failure to pay for merchandise or charges for nonutility service by the utility;

(iii) failure to pay for a different type or class of utility service unless fee for such service is included on the same bill;

(iv) failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service;

(v) failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billings;

(vi) failure to pay charges arising from an underbilling due to any faulty metering, unless the meter has been tampered with or unless such underbilling charges are due;

(vii) failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the utility is unable to read the meter due to circumstances beyond its control.

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(F) Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the utility are not available to the public for the purpose of making collections and reconnecting service.

(G) No utility may abandon a customer without written approval from the regulatory authority.

(H) No utility may discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer establishes that discontinuance of service will result in some person residing at that residence becoming seriously ill or more seriously ill if the service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by the utility not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section shall last 20 days from the date of receipt by the utility of the request and statement or such lesser period as may be agreed upon by the utility and the customer. The customer who makes such request shall sign an installment agreement which provides for payment of such service along with timely payments for subsequent monthly billings.

0326b

(5) Applicant deposit.

(A) Establishment of credit for residential applicants. Each utility may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant shall not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment;

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including, but not limited to, the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by the utility, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of the utility and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all his amounts due the utility or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this paragraph.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) Each gas utility shall waive any deposit requirement for residential service for an

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applicant who has been determined to be a victim of family violence as defined in Texas Family Code, 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site.

(ii) The required deposit shall not exceed an amount equivalent to one-sixth of the estimated annual billings. If actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, the utility may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.

(iii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the utility or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iv) Each utility which requires deposits to be made by its customers shall pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(I) Payment of interest to the customer shall be annually or at the time the deposit is returned or credited to the customer's account.

(II) The deposit shall cease to draw interest on the date it is returned or credited to the customer's account.

(D) Deposits for temporary or seasonal service and for weekend or seasonal residences. The utility may require a deposit sufficient to reasonably protect it against the assumed risk, provided such a policy is applied in a uniform and nondiscriminatory manner.

(E) Records of deposits.

(i) The utility shall keep records to show:

(I) the name and address of each depositor;

(II) the amount and date of the deposit; and

(III) each transaction concerning the deposit.

(ii) The utility shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit must be maintained for at least four years, during

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which time the utility shall make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, the utility shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within the service area of the utility shall not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for service for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills, the utility shall promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or unit who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Each utility shall direct its personnel engaged in initial contact with an applicant or customer for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority thereon. (6) Billing.

(A) Bills for gas service shall be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills shall be rendered as promptly as possible following the reading of meters.

(B) The customer's bill must show all the following information. The information must be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule must be mailed to the customer on request of the customer. A utility may exhaust its present stock of nonconforming bill forms before compliance is required by this section:

(i) if the meter is read by the utility, the date and reading of the meter at the beginning and end of the period for which rendered;

(ii) the number and kind of units billed;

(iii) the applicable rate schedule title or code;

(iv) the total base bill;

(v) the total of any adjustments to the base bill and the amount of adjustments per billing unit;

RAILROAD COMMISSION OF TEXAS
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(vi) the date by which the customer must pay the bill to get prompt payment discount;

(vii) the total amount due before and after any discount for prompt payment within a designated period;

(viii) a distinct marking to identify an estimated bill.

(C) Where there is good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, the utility must provide the customer with a postcard and request that the customer read the meter and return the card to the utility if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by the utility in time for billing, the utility may estimate the meter reading and render the bill accordingly.

(D) Disputed bills.

(i) In the event of a dispute between the customer and the utility regarding the bill, the utility must forthwith make such investigation as is required by the particular case and report the results thereof to the customer. If the customer wishes to obtain the benefits of clause (ii) of this subparagraph, notification of the dispute must be given to the utility prior to the date the bill becomes delinquent. In the event the dispute is not resolved, the utility shall inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer shall not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: resolution of the dispute or the expiration of the 60-day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

(7) Meters.

(A) Meter requirements.

(i) Use of meter. All gas sold by a utility must be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, each utility must provide and install and will continue to own and maintain all meters necessary for measurement of gas delivered to its customers.

(iii) Standard type. No utility may furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided,

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however, special meters not INCORPORATED QUALITY OF SERVICE RULES RATE SCHEDULE (continued) necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(B) Meter records. Each utility must keep the following records:

(i) Meter equipment records. Each utility must keep a record of all its meters, showing the customer's address and date of the last test.

(ii) Records of meter tests. All meter tests must be properly referenced to the meter record provided for therein. The record of each test made on request of a customer must show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter readings--meter unit location. In general, each meter must indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Each utility must, upon request of a customer, make a test of the accuracy of the meter serving that customer. The utility must inform the customer of the time and place of the test and permit the customer or his authorized representative to be present if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, the utility is entitled to charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer must be properly informed of the result of any test on a meter that serves him.

(II) Notwithstanding subclause (I) of this clause, if the meter is found to be more than nominally defective, to either the customer's or the utility's disadvantage, any fee charged for a meter test must be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration.

(v) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, the utility must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(-a-) the last six months; or

(-b-) the last test of the meter, whichever is shorter. Any resulting underbillings or overbillings are to be corrected in subsequent bills, unless service is terminated, in which event a monetary adjustment is to be made. This requirement for a correction may be foregone by the utility if the error is to the utility's disadvantage.

(II) If a meter is found not to register for any period of time, the utility may make a charge

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for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

(8) New construction.

(A) Standards of construction. Each utility is to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law, and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charges. Every utility must file its extension policy. The policy must be consistent, nondiscriminatory, and is subject to the approval of the regulatory authority. No contribution in aid of construction may be required of any customer except as provided for in extension policy.

(C) Response to request for service. Every gas utility must serve each qualified applicant for service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of the utility result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report must be made to the regulatory authority listing the name of the applicant, location, and cause for delay. Unless such delays are due to causes which are reasonably beyond the control of the utility, a delay in excess of 90 days may be found to constitute a refusal to serve.

SERVICE CHARGES

<u>RRC CHARGE NO.</u>	<u>CHARGE ID</u>	<u>CHARGE AMOUNT</u>	<u>SERVICE PROVIDED</u>
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DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 11/19/2024 ORIGINAL CONTRACT DATE: RECEIVED DATE: 12/16/2024
 GAS CONSUMED: N AMENDMENT DATE: 11/19/2024 OPERATOR NO: 253420
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION

ENV Tax

TAX ADJUSTMENT

RATE SCHEDULE

APPLICABILITY

Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the Commission. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula.

The tax adjustment is calculated in accordance with the following formula:
 Tax Amount
 Divided by Volume (Ccf) billed that month
 Equals Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the Commission a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

ENV WNA

WEATHER NORMALIZATION ADJUSTMENT CLAUSE

RATE SCHEDULE

The Weather Normalization Factor (WNF) is a factor that adjusts the Volumetric Fee for each 100 cubic feet (Ccf) of natural gas sold. The WNF is designed to refund over-collections and to surcharge for under-collections of revenue due to colder than normal or warmer than normal weather. In order to reflect weather variances in a timely and accurate manner, the WNF is calculated monthly and is based on monthly weather information for the three-month period beginning with December and ending with February. The Weather Normalization Factor shall apply only to residential,

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DESCRIPTION

residential secondary, commercial, and public authority customers.

Formula. The WNF is calculated, as follows:

[Adjusted Heating Load plus Base Non-Heating Load] divided by Total Volumes Sold

Where: Adjusted Heating Load (Ccf) = Heating Load divided by HDD Factor

AvgHDD = Average heating degree-days for a calendar month as measured by the National Oceanic and Atmospheric Administration (NOAA) for the period 2009 through 2019 at their weather station in Conroe, Texas. The AvgHDD values used to calculate the WNF are: December 387, January 486, February 317.

Base Non-Heating Load (Ccf) = Base load factor x the number of bills issued for each class where base load factors are as follows:

Residential: 17

Residential Secondary: 7

Commercial: 318

Public Authority: 29

Bills = Number of bills issued to customers for gas sold that month

HDD = A heating degree day is a measurement of demand for energy to heat houses and businesses. The WNF is based upon actual heating degree-days for a calendar month as measured by the NOAA at their weather station located in Conroe, Texas.

HDD Factor (Heating Degree-Day Factor) = HDD divided by AvgHDD

Heating Load (Ccf) = Total Volumes Sold minus Base Non-Heating Load

Weather Normalization months = December, January, February

Report. Within 45 days from the last day in each Weather Normalization month, the company shall provide to the Commission, in spreadsheet format, one WNF Compliance Report per month to demonstrate how the company calculated the WNF, using the following format:

FORMAT FOR WNF COMPLIANCE REPORT

Line 1 AvgHDD

Lines 2-3 blank

Line 4 HDDs (for Conroe weather station)

Lines 5-6 blank

Line 7 Bills

Line 8 blank

Line 9 Base Non-Heating Load (Ccf), which is Line 7 times applicable Base Non-Heating load factor by customer class

Line 10 blank

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Line 11 Total Volumes Sold
 Line 12 blank
 Line 13 Heating Load (Ccf), which is Line 11 minus Line 9 Lines 14-15 blank
 Line 16 HDD Factor, which is Line 4 divided by Line 1
 Line 17 blank
 Line 18 Adjusted Heating Load (Ccf), which is Line 13 divided by Line 16
 Line 19 blank
 Line 20 WNF, which is [(Line 18 plus Line 9) divided by Line 11]
 Line 21-22 blank
 Line 23 Volumetric Fee (\$ per Ccf)
 Line 24 blank
 Line 25 Adjusted Volumetric Fee (Line 23 times Line 20)
 Line 26-27 blank
 Line 28 Effect on revenue, which is [(Line 25 minus Line 23) x Line 11].

Each report shall have a column of data for each of the three Weather Normalization months, with fields populated for the latest and prior months in a winter season.

ENV General R2

RESIDENTIAL SECONDARY ENVIRONS
 SERVICE RATE

APPLICABILITY

Applicable to a residential customer that has a separate meter installed to handle the purchase of gas for purposes other than standard uses. These include, but are not limited to, hot tubs, pool heaters, emergency generators, and fire pits. The second meter is needed due to the peak consumption rate of these additional items in some instances. This rate is only available to full requirements customers of EPCOR Gas Texas Inc. (EPCOR).

TERRITORY

Environs of the EPCORs Service Area, includes the unincorporated areas of Alleyton environs, Bellville environs, Chappell Hill environs, Columbus environs, Eagle Lake environs, Hempstead environs, Hockley environs, Magnolia environs, Montgomery environs, Navasota environs, Pinehurst environs, Prairie View environs, Sealy environs, Tomball environs, and Waller environs.

COST OF SERVICE RATE

During each monthly billing period:

For Residential Secondary Meters 250 Meters (capacity up to 250 cubic feet per hour):

Monthly Customer Charge applies, per meter, per month	\$12.23, plus 2024
Interim Rate Adjustment, applies per meter, per month	\$ 0.48, plus
Total Customer Charge	\$12.71

Volumetric Fee \$1.1415 per Ccf

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CUSTOMER BILLS

EPCORs bills are rendered monthly to customers.

Each bill shall include the following:

- Monthly Customer Charge,
- Volumetric Fee, as adjusted by the Weather Normalization Factor, if applicable,
- Cost of Gas,
- Tax Adjustment, if applicable,
- Rate Case Expense Surcharge, if applicable
- Miscellaneous Service fees, if applicable,
- Deposit fees or credits, if applicable,
- Line Extension charges, if applicable,
- Pipeline Safety and Regulatory Program Surcharge, once annually.

The Monthly Customer Charge is the minimum amount included on a customer bill.

EPCOR bills the Volumetric Fee in hundreds of cubic feet (Ccf). The due date for remittance of a payment to EPCOR shall be not less than 15 days after the date the bill is issued, in accordance with 16 TEX. ADMIN. CODE Section 7.45(4)(A).

EPCOR late payment fee applicable to bill payments received after the due date is zero (\$0.00).

Tax Adjustment. Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the Commission. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula. The tax adjustment is calculated in accordance with the following formula:

$$\begin{aligned} &\text{Tax Amount} \\ &\text{Divided by} \\ &\text{Volume (Ccf) billed that month} \\ &= \text{Tax adjustment, applied per Ccf.} \end{aligned}$$

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the Commission a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the

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next application of the tax adjustment

OTHER ADJUSTMENTS

Cost of Gas Component: The basic rates for cost of service set forth above shall be increased by the amount of the Cost of Gas Component for the billing month computed in accordance with the provisions of Rate Schedule GAS.

Weather Normalization Adjustment: The billing shall reflect adjustments in accordance with the provisions of the Weather Normalization Adjustment Clause, Rate Schedule WNA.

Pipeline Safety and Regulatory Program Rider: The billing shall reflect adjustments in accordance with provisions of the Pipeline Safety and Regulatory Program Rider, Rate Schedule PSR.

Rate Case Expense Rider: Adjustments in accordance with provisions of the Rate Case Expense Surcharge Rider, Rate Schedule RCE.

Taxes: Plus applicable taxes and fees in accordance with the provisions of the Rate Schedule Tax.

CONDITIONS

Subject to all applicable laws and orders, and the Companys rules and regulations on file with the regulatory authority.

ENV CRR

Customer Rate Relief
 Rate Schedule

Applicable to all Sales Customers for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (the Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Docket No. OS-21-00007061.

A. ABBREVIATIONS AND DEFINITIONS

1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

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- 6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).
- 7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.
- 8) CRR Scheduled Adjustment Date ` January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date of the Bonds so as to reflect the terms of the Servicing Agreement.
- 9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code 104.362(7).
- 10) Financing Order - The order adopted under Tex. Util. Code 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.
- 11) Gas Utility ` EPCOR Gas Texas Inc. and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells natural gas to the public and that is subject to the Commissions jurisdiction under Tex. Util. Code 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.
- 12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.
- 13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Govt Code 1232.1072.
- 14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divestiture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide

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written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effect beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes ` a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges. b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY

This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected by EPCOR Gas Texas Inc. as a Participating Gas Utility for the Unincorporated area of EPCOR Gas Texas Inc. under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

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C. TERM

This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

For the purposes of billing the CRR Charges, all Sales Customers of the Participating Gas Utility's Unincorporated/Environ's service area shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE

The CRR Charge will be a monthly volumetric rate of \$0.118 per Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true-up adjustment procedure. The CRR Charge shall be included in the Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE

The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes (A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf) (B) Assumed % of uncollectible sales For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge (D) Total CRR Charge Rate Revenue Requirement for Applicable Period (E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C) Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP

Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the

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Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE EPCOR

Gas Texas Inc. shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If EPCOR Gas Texas Inc. is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over-collection or under-collection of CRR Charges and the amount of an adjustment). If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming

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DESCRIPTION

period, in accordance with the Servicing Agreement. EPCOR Gas Texas Inc. shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.

I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Footnote: Bills rendered on or after 10/01/2023

ENV Cost of Gas

COST OF GAS COMPONENT RATE SCHEDULE EPCOR Gas Texas Inc. (EPCOR) shall include on each customer bill the reasonable and necessary cost of gas purchased by EPCOR. The following definitions apply to this Cost of Gas Tariff:

Cost of Gas. The total calculation, under this Cost of Gas Tariff, consisting of the commodity cost, purchase/sales ratio, a reconciliation component, related fees and taxes, and the Customer Rate Relief Charge.

Cost of Purchased Gas. The weighted average cost of gas purchased by EPCOR from all sources, calculated by summing the cost of gas purchased and applicable third party charges, then, dividing that sum by total volumes purchased.

Customer Rate Relief Charge. A nonbypassable charge as defined in Texas Utilities Code 104.362(7) and the Environ areas Customer Rate Relief Rate Schedule. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Purchases / Sales Ratio. A ratio determined by dividing the total volumes purchased for customers during the twelve month period ending June 30 by the sum of volumes sold to customers. For the purpose of this computation, all volumes shall be stated at 14.65 pound-force per square inch absolute (psia). Such ratio shall in no event exceed 1.0526 i.e. 1/(1- 0.05) unless expressly authorized by the applicable regulatory authority.

Reconciliation Account. The account maintained by EPCOR to ensure that, over time, EPCOR will neither over-collect nor under-collect revenues as a result of the operation of this Cost of Gas Tariff. Entries shall be made monthly to reflect:

- the total amounts paid to EPCORs suppliers for natural gas applicable to general service customers, as recorded in the companys books and records,

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- revenues produced by the operation of this Cost of Gas Tariff,
- refunds, payments, or charges provided for herein or as approved by the regulatory authority, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Audit. An annual review by EPCOR of its books and records for each twelve-month period ending with the June accounting month to determine the amount of over-collection or under-collection occurring during that twelve month period. The reconciliation audit conducted by EPCOR shall determine:

- the total amount paid for gas purchased by EPCOR to provide service to its general service customers during the period,
- the revenues received from operation of the provision of this Cost of Gas Tariff, reduced by the amount of revenue-associated fees and taxes paid on those revenues,
- the total amount of refunds made to customers during the period and any other revenues or credits received by EPCOR as a result of relevant gas purchases or operation of this Cost of Gas Tariff,
- an adjustment, if necessary, for lost and unaccounted for gas during the period in excess of five (5) percent of purchases, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Component. The amount to be returned to or recovered from customers each month on customer bills covering usage for September through May, as a result of EPCORs reconciliation audit. Determination and application of the reconciliation component. If the reconciliation audit reflects either an over-recovery or an under-recovery of revenues, such amount shall be divided by the general service customer sales volumes, for the period beginning with the preceding October billing cycle through the June billing cycle. The reconciliation component, so determined to collect any revenue shortfall or to return any excess revenue, shall be applied for a nine (9) month period beginning with the next October billing cycle and continuing through the next June billing cycle at which time it will terminate until a new reconciliation component is determined.

Surcharge or Refund Procedures. In the event that the rates and charges of EPCORs suppliers are retroactively reduced, and a refund of any previous payment is made to EPCOR, EPCOR shall make a similar refund to its general service customers. Similarly, EPCOR may surcharge its general service customers for retroactive payments made for gas previously delivered into the system. If the payment or refund related to gas purchased by EPCOR is for a period of twelve consecutive months or longer, the total amount recovered or refunded shall be divided by the general services sales made to general service customers during this applicable period. With regard to amounts received or paid that are applicable to periods less than twelve consecutive months, EPCOR shall refund or collect such amounts using one of the following three methods:

- over the same period of time as the over-charge or under-charge occurred,
- over the same number of units sold during the period of the over-charge or undercharge,
- or

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-include the entire amount in the reconciliation account.
 Refunds or charges shall be entered into the reconciliation account as they are collected from or returned to customers. For the purpose of the Report discussed in the section below, the entry shall be made on the same basis used to determine the refund or charge component of the cost of gas and shall be subject to the calculation set forth in the section on Surcharge or Refund Procedures, above.

Report. By August 31 of each year, EPCOR shall file with the Commission, an annual Cost of Gas Reconciliation Report. The annual reconciliation report shall include, but not necessarily be limited to:

- a tabulation of volumes of gas purchased and costs incurred listed by account or type of gas, supplier and source, by month, for the twelve months ending June 30;
- a tabulation of gas volumes sold to general service customers and the related Cost of Gas Tariff revenues;
- a summary of all other costs and refunds made during the year and the status of the reconciliation account, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

ENV Rate Case Exp

RATE CASE EXPENSE SURCHARGE

RATE SCHEDULE

Rate Case Expense Surcharge.

Applicability. All customers in the EPCOR Gas service territory.

The Rate Case Expense (RCE) Surcharge shall be in effect beginning on or after the date of the Railroad Commission of Texas (Commission) Final Order in Gas Utilities Docket No. 10988 and will continue for approximately five years until all of the rate case expense recovery approved in the Final Order is fully recovered.

The surcharge rate shall be \$0.0301 per Ccf.

This surcharge is in addition to other rates and surcharges set forth in this tariff.

Compliance Report. The Company shall file an annual rate case expense reconciliation report within 90 days after each calendar year end until and including the calendar year end in which the rate case expenses are fully recovered. The Company shall file the report with the Railroad Commission of Texas addressed to the Director of Oversight and Safety Division, Gas Services Department and referencing Gas Utilities Docket No. 10988. Rate Case Expense Recovery Report. The report shall detail the monthly collections for RCE surcharge by customer class and show the outstanding balance. Reports for the Commission should be filed electronically at D_Compliance@rrc.texas.gov or at the following address:

Compliance Filing

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Director of Oversight and Safety Division
 Gas Services Dept.
 Railroad Commission of Texas
 P.O. Box 12967
 Austin, TX 78711-2967

ENV Pipeline Safe

PIPELINE SAFETY AND REGULATORY PROGRAM RATE SCHEDULE
 Pipeline Safety and Regulatory Program Tariff Applicability.
 All customers in the EPCOR Gas service territory.

Fee. Once annually, EPCOR Gas Texas Inc. (EPCOR) shall remit to the Commission the fee required in 16 TEX. ADMIN. CODE Section 8.201.

Surcharge. During the next billing cycle following EPCOR remittance to the Commission of the fee, EPCOR shall include on its customers bills a Pipeline Safety and Regulatory Program Surcharge, to the extent authorized in 16 TEX. ADMIN. CODE Section 8.201.

Formula. The Rule 8.201 surcharge is calculated in accordance with the following formula: Rule 8.201(b) fee assessed by the Commission on EPCOR Divided by Number of meters billed Equals Rule 8.201(b)(3) surcharge, applied per customer meter, once annually In this formula, the number of meters billed refers to the number of meters billed during the billing month that precedes the month the Rule 8.201(b)(3) surcharge is included on customer bills.

The pipeline safety fee for 2024 was a one-time fee of \$0.90 per bill for each bill issued in April 2024.

The pipeline safety fee for 2023 was a one-time fee of \$0.88 per bill for each bill issued in April 2023.

The pipeline safety fee for 2022 was a one-time fee of \$0.89 per bill for each bill issued in April 2022.

The pipeline safety fee for 2021 was a one-time fee of \$0.87 per bill for each bill issued in April 2021.

Compliance Report. The Company shall file an annual pipeline safety fee (PSF) report no later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers. The Company shall file the report with the Railroad Commission of Texas addressed to the Director of Oversight and Safety Division, Gas Services Department, referencing Gas Utilities Docket No.10988, and titling the report Pipeline Safety Fee Recovery Report. The report shall include the following:

- a) the pipeline safety fee-amount paid to the Commission;
- b) the unit rate and total amount of the surcharge billed to each customer;
- c) the date or dates the surcharge was billed to customers; and d) the total amount collected from customers from the surcharge.

Reports for the Commission should be filed electronically at GUD_Compliance@rrc.texas.gov or at the following address:

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RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Compliance Filing Director of Oversight and Safety Division Gas Services Dept. Railroad Commission of Texas P.O. Box 12967 Austin, TX 78711-2967

RATE ADJUSTMENT PROVISIONS

None

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
39616	N	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	Magnolia Environs			
44727	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44729	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44732	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
39616	N	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	Magnolia Environs			
44727	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
44728	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44729	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44732	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
39616	N	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	Magnolia Environs			
39616	N	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	Magnolia Environs			
44727	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
44729	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44732	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44729	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44732	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

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CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
44734	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44727	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

REASONS FOR FILING

NEW?: Y

RRC DOCKET NO: 00017754, 00014506, GUD No. 10988, 00017797

CITY ORDINANCE NO:

AMENDMENT (EXPLAIN): Implementing rates from Case 00017797

OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
A	Residential Sales
<u>OTHER TYPE DESCRIPTION</u>	

RAILROAD COMMISSION OF TEXAS
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PREPARER - PERSON FILING

RRC NO: 1072 ACTIVE FLAG: Y INACTIVE DATE:
FIRST NAME: Sandra MIDDLE: L LAST NAME: Skoubis
TITLE: Manager Regulatory Compliance
ADDRESS LINE 1: EPCOR Gas Texas Inc.
ADDRESS LINE 2: 4003 Pinehurst Meadow
CITY: MAGNOLIA STATE: TX ZIP: 77355 ZIP4:
AREA CODE: 623 PHONE NO: 445-2490 EXTENSION:

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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
7455	<p>CURTAILMENT PLAN</p> <p>7.455 Curtailment Standards</p> <p>(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.</p> <p>(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.</p> <p>(2) Commission--The Railroad Commission of Texas.</p> <p>(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.</p> <p>(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.</p> <p>(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.</p> <p>(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commissions jurisdiction as defined in Texas Utilities Code, Title 3.</p> <p>(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.</p> <p>(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.</p> <p>(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility's transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that is not a gas utility. The term deliveries in this section includes sales and/or transportation service.</p> <p>(c) Priorities.</p> <p>(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:</p>

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(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer's end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers.

(3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

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(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.,

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
326	<p>Line Extension Policy.</p> <p>All pipes, 100 feet or less. EPCOR Gas Texas Inc. (EPCOR) charge for installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter and not more than 100 feet in length is \$0.00.</p> <p>All pipes, more than 100 feet. For installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter, after the first 100 feet, EPCOR charges the actual cost.</p> <p>Reporting requirement.</p> <p>EPCOR shall provide a copy of its most current line extension policy to the Commission, addressed to the Director of the Oversight and Safety Division, Gas Services Department. No contribution in aid of construction will be required of any customer except as provided for in EPCORs line extension policy filed with the Commission, as set forth in 16 TEX. ADMIN. CODE Section 7.45(8)(B).</p>

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QUALITY OF SERVICE

QUAL_SERVICE ID	DESCRIPTION
0326a	<p data-bbox="308 415 933 466">QUALITY OF SERVICE RULES RATE SCHEDULE RULE 7.45 Quality of Service</p> <p data-bbox="308 504 1510 766">For gas utility service to residential and small commercial customers, the following minimum service standards shall be applicable in unincorporated areas. In addition, each gas distribution utility is ordered to amend its service rules to include said minimum service standards within the utility service rules applicable to residential and small commercial customers within incorporated areas, but only to the extent that said minimum service standards do not conflict with standards lawfully established within a particular municipality for a gas distribution utility. Said gas distribution utility shall file service rules incorporating said minimum service standards with the Railroad Commission and with the municipalities in the manner prescribed by law.</p> <p data-bbox="308 802 641 823">(1) Continuity of service.</p> <p data-bbox="308 861 641 882">(A) Service interruptions.</p> <p data-bbox="308 919 1510 1029">(i) Every gas utility shall make all reasonable efforts to prevent interruptions of service. When interruptions occur, the utility shall reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest number of customers are affected.</p> <p data-bbox="308 1066 1510 1176">(ii) Each utility shall make reasonable provisions to meet emergencies resulting from failure of service, and each utility shall issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.</p> <p data-bbox="308 1213 1510 1323">(iii) In the event of national emergency or local disaster resulting in disruption of normal service, the utility may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.</p> <p data-bbox="308 1360 1510 1501">(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, each utility shall keep a complete record of all interruptions, both emergency and scheduled. This record shall show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.</p> <p data-bbox="308 1539 1510 1711">(C) Report to commission. The commission shall be notified in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof lasting more than four hours. The notice shall also state the cause of such interruptions. If any service interruption is reported to the commission otherwise (for example, as a curtailment report or safety report), such other report is sufficient to comply with the terms of this paragraph.</p> <p data-bbox="308 1749 600 1770">(2) Customer relations.</p> <p data-bbox="308 1808 933 1829">(A) Information to customers. Each utility shall:</p> <p data-bbox="308 1866 1429 1887">(i) maintain a current set of maps showing the physical locations of its facilities. All</p>

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distribution facilities shall be labeled to indicate the size or any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, shall be kept by the utility in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center shall have available up-to-date maps, plans, or records of its immediate area, with such other information as may be necessary to enable the utility to advise applicants and others entitled to the information as to the facilities available for serving that locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of the utility where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the commission are available for inspection;

(v) upon request inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information. This information shall be provided in English and Spanish as necessary to adequately inform the customers; provided, however, the regulatory authority upon application and a showing of good cause may exempt the utility from the requirement that the information be provided in Spanish:

(I) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(II) the customer's right to have his or her meter checked without charge under paragraph (7) of this section, if applicable;

(III) the time allowed to pay outstanding bills;

(IV) grounds for termination of service;

(V) the steps the utility must take before terminating service;

(VI) how the customer can resolve billing disputes with the utility and how disputes and health emergencies may affect termination of service;

(VII) information on alternative payment plans offered by the utility;

(VIII) the steps necessary to have service reconnected after involuntary termination;

(IX) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(X) the hours, addresses, and telephone numbers of utility offices where bills may be paid and

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information may be obtained; and

(XI) the customer`s right to be instructed by the utility how to read his or her meter;

(vii) at least once each calendar year, notify customers that information is available upon request, at no charge to the customer, concerning the items listed in clause (vi)(I) - (XI) of this subparagraph. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to the utility by residential or small commercial customers either at its office, by letter, or by telephone, the utility shall promptly make a suitable investigation and advise the complainant of the results thereof. It shall keep a record of all complaints which shall show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, the utility shall make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response must be made by the next working day. The utility must make a final and complete response within 15 days from the date of the complaint, unless additional time is granted within the 15-day period. The commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. The utility is encouraged to offer a deferred payment plan for delinquent residential accounts. If such a plan is offered, it shall conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer`s inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer`s ability to pay; customer`s payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by a utility shall state, immediately preceding the space provided for the customer`s signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility`s failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan may include a one-time 5.0% penalty for late payment on the original amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility`s error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan shall

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not include a finance charge. (v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, the utility shall have the right to disconnect pursuant to disconnection rules herein and, under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons.

(i) Applicability. This subparagraph applies only to:

(I) a utility that assesses late payment charges on residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(II) utility bills issued on or after August 30, 1993; and

(III) an elderly person, as defined in clause

(ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(I) Elderly person--A person who is 60 years of age or older.

(II) Utility--A gas utility or municipally owned utility, as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) The utility may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(3) Refusal of service.

(A) Compliance by applicant. Any utility may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with the state and municipal regulations and approved rules and regulations of the utility on file with

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the commission governing the service applied for or for the following reasons.

(i) Applicant`s facilities inadequate. If the applicant`s installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) applicant`s recourse. In the event that the utility shall refuse to serve an applicant under the provisions of these rules, the utility must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

(i) delinquency in payment for service by a previous occupant of the premises to be served;

(ii) failure to pay for merchandise or charges for nonutility service purchased from the utility;

(iii) failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application;

(iv) violation of the utility`s rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules;

(v) failure to pay a bill of another customer as guarantor thereof unless the guarantee was made in writing to the utility as a condition precedent to service; and (vi) failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

(4) Discontinuance of service.

(A) The due date of the bill for utility service shall not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) A utility may offer an inducement for prompt payment of bills by allowing a discount in the amount of 5.0% for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer`s utility service may be disconnected if the bill has not been paid or a

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deferred payment plan pursuant to paragraph (2)(D) of this section has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice shall be provided in English and Spanish as necessary to adequately inform the customer, and shall include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, the utility may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account;

(ii) violation of the utility's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation;

(iii) failure to comply with deposit or guarantee arrangements where required by paragraph (5) of this section;

(iv) without notice where a known dangerous condition exists for as long as the condition exists;

(v) tampering with the utility company's meter or equipment or bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

(i) delinquency in payment for service by a previous occupant of the premises;

(ii) failure to pay for merchandise or charges for nonutility service by the utility;

(iii) failure to pay for a different type or class of utility service unless fee for such service is included on the same bill;

(iv) failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service;

(v) failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billings;

(vi) failure to pay charges arising from an underbilling due to any faulty metering, unless the meter has been tampered with or unless such underbilling charges are due;

(vii) failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the utility is unable to read the meter due to circumstances beyond its control.

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(F) Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the utility are not available to the public for the purpose of making collections and reconnecting service.

(G) No utility may abandon a customer without written approval from the regulatory authority.

(H) No utility may discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer establishes that discontinuance of service will result in some person residing at that residence becoming seriously ill or more seriously ill if the service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by the utility not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section shall last 20 days from the date of receipt by the utility of the request and statement or such lesser period as may be agreed upon by the utility and the customer. The customer who makes such request shall sign an installment agreement which provides for payment of such service along with timely payments for subsequent monthly billings.

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(5) Applicant deposit.

(A) Establishment of credit for residential applicants. Each utility may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant shall not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment;

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including, but not limited to, the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by the utility, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of the utility and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all his amounts due the utility or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this paragraph.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) Each gas utility shall waive any deposit requirement for residential service for an

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applicant who has been determined to be a victim of family violence as defined in Texas Family Code, 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site.

(ii) The required deposit shall not exceed an amount equivalent to one-sixth of the estimated annual billings. If actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, the utility may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.

(iii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the utility or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iv) Each utility which requires deposits to be made by its customers shall pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(I) Payment of interest to the customer shall be annually or at the time the deposit is returned or credited to the customer's account.

(II) The deposit shall cease to draw interest on the date it is returned or credited to the customer's account.

(D) Deposits for temporary or seasonal service and for weekend or seasonal residences. The utility may require a deposit sufficient to reasonably protect it against the assumed risk, provided such a policy is applied in a uniform and nondiscriminatory manner.

(E) Records of deposits.

(i) The utility shall keep records to show:

(I) the name and address of each depositor;

(II) the amount and date of the deposit; and

(III) each transaction concerning the deposit.

(ii) The utility shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit must be maintained for at least four years, during

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which time the utility shall make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, the utility shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within the service area of the utility shall not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for service for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills, the utility shall promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or unit who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Each utility shall direct its personnel engaged in initial contact with an applicant or customer for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority thereon. (6) Billing.

(A) Bills for gas service shall be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills shall be rendered as promptly as possible following the reading of meters.

(B) The customer's bill must show all the following information. The information must be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule must be mailed to the customer on request of the customer. A utility may exhaust its present stock of nonconforming bill forms before compliance is required by this section:

(i) if the meter is read by the utility, the date and reading of the meter at the beginning and end of the period for which rendered;

(ii) the number and kind of units billed;

(iii) the applicable rate schedule title or code;

(iv) the total base bill;

(v) the total of any adjustments to the base bill and the amount of adjustments per billing unit;

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(vi) the date by which the customer must pay the bill to get prompt payment discount;

(vii) the total amount due before and after any discount for prompt payment within a designated period;

(viii) a distinct marking to identify an estimated bill.

(C) Where there is good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, the utility must provide the customer with a postcard and request that the customer read the meter and return the card to the utility if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by the utility in time for billing, the utility may estimate the meter reading and render the bill accordingly.

(D) Disputed bills.

(i) In the event of a dispute between the customer and the utility regarding the bill, the utility must forthwith make such investigation as is required by the particular case and report the results thereof to the customer. If the customer wishes to obtain the benefits of clause (ii) of this subparagraph, notification of the dispute must be given to the utility prior to the date the bill becomes delinquent. In the event the dispute is not resolved, the utility shall inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer shall not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: resolution of the dispute or the expiration of the 60-day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

(7) Meters.

(A) Meter requirements.

(i) Use of meter. All gas sold by a utility must be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, each utility must provide and install and will continue to own and maintain all meters necessary for measurement of gas delivered to its customers.

(iii) Standard type. No utility may furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided,

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however, special meters not INCORPORATED QUALITY OF SERVICE RULES RATE SCHEDULE (continued) necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(B) Meter records. Each utility must keep the following records:

(i) Meter equipment records. Each utility must keep a record of all its meters, showing the customer's address and date of the last test.

(ii) Records of meter tests. All meter tests must be properly referenced to the meter record provided for therein. The record of each test made on request of a customer must show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter readings--meter unit location. In general, each meter must indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Each utility must, upon request of a customer, make a test of the accuracy of the meter serving that customer. The utility must inform the customer of the time and place of the test and permit the customer or his authorized representative to be present if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, the utility is entitled to charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer must be properly informed of the result of any test on a meter that serves him.

(II) Notwithstanding subclause (I) of this clause, if the meter is found to be more than nominally defective, to either the customer's or the utility's disadvantage, any fee charged for a meter test must be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration.

(v) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, the utility must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(-a-) the last six months; or

(-b-) the last test of the meter, whichever is shorter. Any resulting underbillings or overbillings are to be corrected in subsequent bills, unless service is terminated, in which event a monetary adjustment is to be made. This requirement for a correction may be foregone by the utility if the error is to the utility's disadvantage.

(II) If a meter is found not to register for any period of time, the utility may make a charge

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for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

(8) New construction.

(A) Standards of construction. Each utility is to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law, and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charges. Every utility must file its extension policy. The policy must be consistent, nondiscriminatory, and is subject to the approval of the regulatory authority. No contribution in aid of construction may be required of any customer except as provided for in extension policy.

(C) Response to request for service. Every gas utility must serve each qualified applicant for service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of the utility result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report must be made to the regulatory authority listing the name of the applicant, location, and cause for delay. Unless such delays are due to causes which are reasonably beyond the control of the utility, a delay in excess of 90 days may be found to constitute a refusal to serve.

SERVICE CHARGES

<u>RRC CHARGE NO.</u>	<u>CHARGE ID</u>	<u>CHARGE AMOUNT</u>	<u>SERVICE PROVIDED</u>
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DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 11/19/2024 ORIGINAL CONTRACT DATE: RECEIVED DATE: 12/16/2024
 GAS CONSUMED: N AMENDMENT DATE: 11/19/2024 OPERATOR NO: 253420
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
ENV Rate Case Exp	<p style="text-align: center;">RATE CASE EXPENSE SURCHARGE</p> <p style="text-align: center;">RATE SCHEDULE</p> <p>Rate Case Expense Surcharge.</p> <p>Applicability. All customers in the EPCOR Gas service territory.</p> <p>The Rate Case Expense (RCE) Surcharge shall be in effect beginning on or after the date of the Railroad Commission of Texas (Commission) Final Order in Gas Utilities Docket No. 10988 and will continue for approximately five years until all of the rate case expense recovery approved in the Final Order is fully recovered.</p> <p>The surcharge rate shall be \$0.0301 per Ccf.</p> <p>This surcharge is in addition to other rates and surcharges set forth in this tariff.</p> <p>Compliance Report. The Company shall file an annual rate case expense reconciliation report within 90 days after each calendar year end until and including the calendar year end in which the rate case expenses are fully recovered. The Company shall file the report with the Railroad Commission of Texas addressed to the Director of Oversight and Safety Division, Gas Services Department and referencing Gas Utilities Docket No. 10988. Rate Case Expense Recovery Report. The report shall detail the monthly collections for RCE surcharge by customer class and show the outstanding balance. Reports for the Commission should be filed electronically at D_Compliance@rrc.texas.gov or at the following address:</p> <p>Compliance Filing Director of Oversight and Safety Division Gas Services Dept. Railroad Commission of Texas P.O. Box 12967 Austin, TX 78711-2967</p>
ENV Tax	<p style="text-align: center;">TAX ADJUSTMENT</p> <p style="text-align: center;">RATE SCHEDULE</p> <p>APPLICABILITY Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting</p>

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the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the Commission. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula.

The tax adjustment is calculated in accordance with the following formula:

Tax Amount

Divided by Volume (Ccf) billed that month

Equals Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the Commission a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

ENV WNA

WEATHER NORMALIZATION ADJUSTMENT CLAUSE

RATE SCHEDULE

The Weather Normalization Factor (WNF) is a factor that adjusts the Volumetric Fee for each 100 cubic feet (Ccf) of natural gas sold. The WNF is designed to refund over-collections and to surcharge for under-collections of revenue due to colder than normal or warmer than normal weather. In order to reflect weather variances in a timely and accurate manner, the WNF is calculated monthly and is based on monthly weather information for the three-month period beginning with December and ending with February. The Weather Normalization Factor shall apply only to residential, residential secondary, commercial, and public authority customers.

Formula. The WNF is calculated, as follows:

[Adjusted Heating Load plus Base Non-Heating Load] divided by Total Volumes Sold

Where: Adjusted Heating Load (Ccf) = Heating Load divided by HDD Factor

AvgHDD = Average heating degree-days for a calendar month as measured by the National Oceanic and Atmospheric Administration (NOAA) for the period 2009 through 2019 at their weather station in Conroe, Texas. The AvgHDD values used to calculate the WNF are: December 387, January 486, February 317.

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Base Non-Heating Load (Ccf) = Base load factor x the number of bills issued for each class where base load factors are as follows:

- Residential: 17
- Residential Secondary: 7
- Commercial: 318
- Public Authority: 29

Bills = Number of bills issued to customers for gas sold that month

HDD = A heating degree day is a measurement of demand for energy to heat houses and businesses. The WNF is based upon actual heating degree-days for a calendar month as measured by the NOAA at their weather station located in Conroe, Texas.

HDD Factor (Heating Degree-Day Factor) = HDD divided by AvgHDD

Heating Load (Ccf) = Total Volumes Sold minus Base Non-Heating Load

Weather Normalization months = December, January, February

Report. Within 45 days from the last day in each Weather Normalization month, the company shall provide to the Commission, in spreadsheet format, one WNF Compliance Report per month to demonstrate how the company calculated the WNF, using the following format:

FORMAT FOR WNF COMPLIANCE REPORT

- Line 1 AvgHDD
- Lines 2-3 blank
- Line 4 HDDs (for Conroe weather station)
- Lines 5-6 blank
- Line 7 Bills
- Line 8 blank
- Line 9 Base Non-Heating Load (Ccf), which is Line 7 times applicable Base Non-Heating load factor by customer class
- Line 10 blank
- Line 11 Total Volumes Sold
- Line 12 blank
- Line 13 Heating Load (Ccf), which is Line 11 minus Line 9 Lines 14-15 blank
- Line 16 HDD Factor, which is Line 4 divided by Line 1
- Line 17 blank
- Line 18 Adjusted Heating Load (Ccf), which is Line 13 divided by Line 16
- Line 19 blank
- Line 20 WNF, which is [(Line 18 plus Line 9) divided by Line 11]
- Line 21-22 blank
- Line 23 Volumetric Fee (\$ per Ccf)
- Line 24 blank
- Line 25 Adjusted Volumetric Fee (Line 23 times Line 20)
- Line 26-27 blank

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Line 28 Effect on revenue, which is [(Line 25 minus Line 23) x Line 11)].

Each report shall have a column of data for each of the three Weather Normalization months, with fields populated for the latest and prior months in a winter season.

ENV General PA

PUBLIC AUTHORITY ENVIRONS
 SERVICE RATE

APPLICABILITY

Applicable to any qualifying public authority, public and parochial schools and colleges, and to all facilities operated by Governmental agencies not specifically provided for in other rate schedules or special contracts. This rate is only available to full requirements customers of EPCOR Gas Texas Inc. (EPCOR).

TERRITORY

Environs of the EPCORs Service Area, includes the unincorporated areas of Alleyton environs, Bellville environs, Chappell Hill environs, Columbus environs, Eagle Lake environs, Hempstead environs, Hockley environs, Magnolia environs, Montgomery environs, Navasota environs, Pinehurst environs, Prairie View environs, Sealy environs, Tomball environs, and Waller environs.

COST OF SERVICE RATE

During each monthly billing period:

For Public Authority Meters

250 Meters (capacity up to 250 cubic feet per hour):

Monthly Customer Charge, applies per meter, per month \$40.00 plus

2024 Interim Rate Adjustment, applies per meter, per month \$ 3.77, plus

Total Customer Charge \$43.77

Volumetric Fee

\$1.1415 per Ccf

For Public Authority Meters

>250 Meters (capacity greater than 250 cubic feet per hour):

Monthly Customer Charge applies, per meter, per month \$55.00 plus

2024 Interim Rate Adjustment, applies per meter, per month \$ 3.77, plus

Total Customer Charge \$58.77

Volumetric Fee \$1.1415 per Ccf

CUSTOMER BILLS

EPCORs bills are rendered monthly to customers.

Each bill shall include the following:

- Monthly Customer Charge,
- Volumetric Fee, as adjusted by the Weather Normalization Factor, if applicable,

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- Cost of Gas,
- Tax Adjustment, if applicable,
- Rate Case Expense Surcharge, if applicable,
- Miscellaneous Service fees, if applicable,
- Deposit fees or credits, if applicable,
- Line Extension charges, if applicable,
- Pipeline Safety and Regulatory Program Surcharge, once annually.

The Monthly Customer Charge is the minimum amount included on a customer bill.

EPCOR bills the Volumetric Fee in hundreds of cubic feet (Ccf). The due date for remittance of a payment to EPCOR shall be not less than 15 days after the date the bill is issued, in accordance with 16 TEX. ADMIN. CODE Section 7.45(4)(A). EPCOR late payment fee applicable to bill payments received after the due date is zero (\$0.00).

Tax Adjustment. Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the Commission. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula. The tax adjustment is calculated in accordance with the following formula:

Tax Amount
 Divided by
 Volume (Ccf) billed that month
 Equals Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the Commission a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

OTHER ADJUSTMENTS

Cost of Gas Component: The basic rates for cost of service set forth above shall be increased by the amount of the Cost of Gas Component for the billing month computed in accordance with the provisions of Rate Schedule GAS.

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Weather Normalization Adjustment: The billing shall reflect adjustments in accordance with the provisions of the Weather Normalization Adjustment Clause, Rate Schedule WNA.

Pipeline Safety and Regulatory Program Rider: The billing shall reflect adjustments in accordance with provisions of the Pipeline Safety and Regulatory Program Rider, Rate Schedule PSR.

Rate Case Expense Rider: Adjustments in accordance with provisions of the Rate Case Expense Surcharge Rider, Rate Schedule RCE.

Taxes: Plus, applicable taxes and fees in accordance with the provisions of the Rate Schedule Tax.

CONDITIONS

Subject to all applicable laws and orders, and the Companys rules and regulations on file with the regulatory authority.

ENV CRR

Customer Rate Relief

Rate Schedule

Applicable to all Sales Customers for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (the Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Docket No. OS-21-00007061.

A. ABBREVIATIONS AND DEFINITIONS

1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date ` January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target

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dates related thereto, shall be subject to modification prior to the date of the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility ` EPCOR Gas Texas Inc. and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells natural gas to the public and that is subject to the Commissions jurisdiction under Tex. Util. Code 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Govt Code 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effect beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

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16) Normalized Sales Volumes ` a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges. b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY

This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected by EPCOR Gas Texas Inc. as a Participating Gas Utility for the Unincorporated area of EPCOR Gas Texas Inc. under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM

This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as

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provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

For the purposes of billing the CRR Charges, all Sales Customers of the Participating Gas Utility's Unincorporated/Environ's service area shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE

The CRR Charge will be a monthly volumetric rate of \$0.118 per Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true-up adjustment procedure. The CRR Charge shall be included in the Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE

The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes (A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf) (B) Assumed % of uncollectible sales For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge (D) Total CRR Charge Rate Revenue Requirement for Applicable Period (E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C) Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP

Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of

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CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE EPCOR

Gas Texas Inc. shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If EPCOR Gas Texas Inc. is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment). If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. EPCOR Gas Texas Inc. shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable

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laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.

I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Footnote: Bills rendered on or after 10/01/2023

ENV Cost of Gas

COST OF GAS COMPONENT RATE SCHEDULE EPCOR Gas Texas Inc. (EPCOR) shall include on each customer bill the reasonable and necessary cost of gas purchased by EPCOR. The following definitions apply to this Cost of Gas Tariff:

Cost of Gas. The total calculation, under this Cost of Gas Tariff, consisting of the commodity cost, purchase/sales ratio, a reconciliation component, related fees and taxes, and the Customer Rate Relief Charge.

Cost of Purchased Gas. The weighted average cost of gas purchased by EPCOR from all sources, calculated by summing the cost of gas purchased and applicable third party charges, then, dividing that sum by total volumes purchased.

Customer Rate Relief Charge. A nonbypassable charge as defined in Texas Utilities Code 104.362(7) and the Environ areas Customer Rate Relief Rate Schedule. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Purchases / Sales Ratio. A ratio determined by dividing the total volumes purchased for customers during the twelve month period ending June 30 by the sum of volumes sold to customers. For the purpose of this computation, all volumes shall be stated at 14.65 pound-force per square inch absolute (psia). Such ratio shall in no event exceed 1.0526 i.e. 1/(1- 0.05) unless expressly authorized by the applicable regulatory authority.

Reconciliation Account. The account maintained by EPCOR to ensure that, over time, EPCOR will neither over-collect nor under-collect revenues as a result of the operation of this Cost of Gas Tariff. Entries shall be made monthly to reflect:

- the total amounts paid to EPCORs suppliers for natural gas applicable to general service customers, as recorded in the companys books and records,
- revenues produced by the operation of this Cost of Gas Tariff,
- refunds, payments, or charges provided for herein or as approved by the regulatory authority, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 38622

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Reconciliation Audit. An annual review by EPCOR of its books and records for each twelve-month period ending with the June accounting month to determine the amount of over-collection or under-collection occurring during that twelve month period. The reconciliation audit conducted by EPCOR shall determine:

- the total amount paid for gas purchased by EPCOR to provide service to its general service customers during the period,
- the revenues received from operation of the provision of this Cost of Gas Tariff, reduced by the amount of revenue-associated fees and taxes paid on those revenues,
- the total amount of refunds made to customers during the period and any other revenues or credits received by EPCOR as a result of relevant gas purchases or operation of this Cost of Gas Tariff,
- an adjustment, if necessary, for lost and unaccounted for gas during the period in excess of five (5) percent of purchases, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Component. The amount to be returned to or recovered from customers each month on customer bills covering usage for September through May, as a result of EPCORs reconciliation audit. Determination and application of the reconciliation component. If the reconciliation audit reflects either an over-recovery or an under-recovery of revenues, such amount shall be divided by the general service customer sales volumes, for the period beginning with the preceding October billing cycle through the June billing cycle. The reconciliation component, so determined to collect any revenue shortfall or to return any excess revenue, shall be applied for a nine (9) month period beginning with the next October billing cycle and continuing through the next June billing cycle at which time it will terminate until a new reconciliation component is determined.

Surcharge or Refund Procedures. In the event that the rates and charges of EPCORs suppliers are retroactively reduced, and a refund of any previous payment is made to EPCOR, EPCOR shall make a similar refund to its general service customers. Similarly, EPCOR may surcharge its general service customers for retroactive payments made for gas previously delivered into the system. If the payment or refund related to gas purchased by EPCOR is for a period of twelve consecutive months or longer, the total amount recovered or refunded shall be divided by the general services sales made to general service customers during this applicable period. With regard to amounts received or paid that are applicable to periods less than twelve consecutive months, EPCOR shall refund or collect such amounts using one of the following three methods:

- over the same period of time as the over-charge or under-charge occurred, -over the same number of units sold during the period of the over-charge or undercharge, or
- include the entire amount in the reconciliation account.

Refunds or charges shall be entered into the reconciliation account as they are collected from or returned to customers. For the purpose of the Report discussed in the section below, the entry shall be made on the same basis used to determine the refund or charge component of the cost of gas and shall be subject to the

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TARIFF CODE: DS RRC TARIFF NO: 38622

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

calculation set forth in the section on Surcharge or Refund Procedures, above.

Report. By August 31 of each year, EPCOR shall file with the Commission, an annual Cost of Gas Reconciliation Report. The annual reconciliation report shall include, but not necessarily be limited to:

- a tabulation of volumes of gas purchased and costs incurred listed by account or type of gas, supplier and source, by month, for the twelve months ending June 30;
- a tabulation of gas volumes sold to general service customers and the related Cost of Gas Tariff revenues;
- a summary of all other costs and refunds made during the year and the status of the reconciliation account, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

ENV Pipeline Safe

PIPELINE SAFETY AND REGULATORY PROGRAM RATE SCHEDULE
 Pipeline Safety and Regulatory Program Tariff Applicability.
 All customers in the EPCOR Gas service territory.

Fee. Once annually, EPCOR Gas Texas Inc. (EPCOR) shall remit to the Commission the fee required in 16 TEX. ADMIN. CODE Section 8.201.

Surcharge. During the next billing cycle following EPCOR remittance to the Commission of the fee, EPCOR shall include on its customers bills a Pipeline Safety and Regulatory Program Surcharge, to the extent authorized in 16 TEX. ADMIN. CODE Section 8.201.

Formula. The Rule 8.201 surcharge is calculated in accordance with the following formula: Rule 8.201(b) fee assessed by the Commission on EPCOR Divided by Number of meters billed Equals Rule 8.201(b)(3) surcharge, applied per customer meter, once annually In this formula, the number of meters billed refers to the number of meters billed during the billing month that precedes the month the Rule 8.201(b)(3) surcharge is included on customer bills.

The pipeline safety fee for 2024 was a one-time fee of \$0.90 per bill for each bill issued in April 2024.

The pipeline safety fee for 2023 was a one-time fee of \$0.88 per bill for each bill issued in April 2023.

The pipeline safety fee for 2022 was a one-time fee of \$0.89 per bill for each bill issued in April 2022.

The pipeline safety fee for 2021 was a one-time fee of \$0.87 per bill for each bill issued in April 2021.

Compliance Report. The Company shall file an annual pipeline safety fee (PSF) report no later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers. The Company shall file the report with the Railroad Commission of Texas addressed to the Director of Oversight and Safety Division, Gas Services Department, referencing Gas Utilities Docket No.10988, and titling the report Pipeline Safety Fee Recovery Report. The report shall include the following:

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DESCRIPTION

a) the pipeline safety fee-amount paid to the Commission;
 b) the unit rate and total amount of the surcharge billed to each customer;
 c) the date or dates the surcharge was billed to customers; and d) the total amount collected from customers from the surcharge.

Reports for the Commission should be filed electronically at
 GUD_Compliance@rrc.texas.gov or at the following address:

Compliance Filing
 Director of Oversight and Safety Division
 Gas Services Dept.
 Railroad Commission of Texas
 P.O. Box 12967
 Austin, TX 78711-2967

RATE ADJUSTMENT PROVISIONS

None

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
39616	N	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	Magnolia Environs			
44727	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44729	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44732	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
39616	N	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	Magnolia Environs			
39616	N	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	Magnolia Environs			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
44727	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44729	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44732	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
39616	N	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	Magnolia Environs			
44727	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
44729	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44732	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44727	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44729	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

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CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
44732	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

REASONS FOR FILING

NEW?: Y

RRC DOCKET NO: 00017754, 00014506, GUD No. 10988, 00017797

CITY ORDINANCE NO:

AMENDMENT (EXPLAIN): implementing rates from Case 00017797

OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
D	Public Authority Sales
<u>OTHER TYPE DESCRIPTION</u>	

RAILROAD COMMISSION OF TEXAS
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GSD - 1 TARIFF REPORT**RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.****TARIFF CODE: DS RRC TARIFF NO: 38622****PREPARER - PERSON FILING****RRC NO: 1072****ACTIVE FLAG: Y****INACTIVE DATE:****FIRST NAME: Sandra****MIDDLE: L****LAST NAME: Skoubis****TITLE: Manager Regulatory Compliance****ADDRESS LINE 1: EPCOR Gas Texas Inc.****ADDRESS LINE 2: 4003 Pinehurst Meadow****CITY: MAGNOLIA****STATE: TX****ZIP: 77355 ZIP4:****AREA CODE: 623****PHONE NO: 445-2490****EXTENSION:**

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RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
7455	CURTAILMENT PLAN 7.455 Curtailment Standards

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commissions jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility's transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

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(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer's end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers.

(3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

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(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.,

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
326	<p>Line Extension Policy.</p> <p>All pipes, 100 feet or less. EPCOR Gas Texas Inc. (EPCOR) charge for installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter and not more than 100 feet in length is \$0.00.</p> <p>All pipes, more than 100 feet. For installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter, after the first 100 feet, EPCOR charges the actual cost.</p> <p>Reporting requirement.</p> <p>EPCOR shall provide a copy of its most current line extension policy to the Commission, addressed to the Director of the Oversight and Safety Division, Gas Services Department. No contribution in aid of construction will be required of any customer except as provided for in EPCORs line extension policy filed with the Commission, as set forth in 16 TEX. ADMIN. CODE Section 7.45(8)(B).</p>

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QUALITY OF SERVICE

QUAL_SERVICE ID	DESCRIPTION
0326a	<p data-bbox="305 415 933 466">QUALITY OF SERVICE RULES RATE SCHEDULE RULE 7.45 Quality of Service</p> <p data-bbox="305 504 1510 766">For gas utility service to residential and small commercial customers, the following minimum service standards shall be applicable in unincorporated areas. In addition, each gas distribution utility is ordered to amend its service rules to include said minimum service standards within the utility service rules applicable to residential and small commercial customers within incorporated areas, but only to the extent that said minimum service standards do not conflict with standards lawfully established within a particular municipality for a gas distribution utility. Said gas distribution utility shall file service rules incorporating said minimum service standards with the Railroad Commission and with the municipalities in the manner prescribed by law.</p> <p data-bbox="305 802 641 823">(1) Continuity of service.</p> <p data-bbox="305 861 641 882">(A) Service interruptions.</p> <p data-bbox="305 919 1510 1029">(i) Every gas utility shall make all reasonable efforts to prevent interruptions of service. When interruptions occur, the utility shall reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest number of customers are affected.</p> <p data-bbox="305 1066 1510 1176">(ii) Each utility shall make reasonable provisions to meet emergencies resulting from failure of service, and each utility shall issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.</p> <p data-bbox="305 1213 1510 1323">(iii) In the event of national emergency or local disaster resulting in disruption of normal service, the utility may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.</p> <p data-bbox="305 1360 1510 1507">(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, each utility shall keep a complete record of all interruptions, both emergency and scheduled. This record shall show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.</p> <p data-bbox="305 1545 1510 1717">(C) Report to commission. The commission shall be notified in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof lasting more than four hours. The notice shall also state the cause of such interruptions. If any service interruption is reported to the commission otherwise (for example, as a curtailment report or safety report), such other report is sufficient to comply with the terms of this paragraph.</p> <p data-bbox="305 1755 600 1776">(2) Customer relations.</p> <p data-bbox="305 1814 933 1835">(A) Information to customers. Each utility shall:</p> <p data-bbox="305 1873 1429 1894">(i) maintain a current set of maps showing the physical locations of its facilities. All</p>

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distribution facilities shall be labeled to indicate the size or any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, shall be kept by the utility in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center shall have available up-to-date maps, plans, or records of its immediate area, with such other information as may be necessary to enable the utility to advise applicants and others entitled to the information as to the facilities available for serving that locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of the utility where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the commission are available for inspection;

(v) upon request inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information. This information shall be provided in English and Spanish as necessary to adequately inform the customers; provided, however, the regulatory authority upon application and a showing of good cause may exempt the utility from the requirement that the information be provided in Spanish:

(I) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(II) the customer's right to have his or her meter checked without charge under paragraph (7) of this section, if applicable;

(III) the time allowed to pay outstanding bills;

(IV) grounds for termination of service;

(V) the steps the utility must take before terminating service;

(VI) how the customer can resolve billing disputes with the utility and how disputes and health emergencies may affect termination of service;

(VII) information on alternative payment plans offered by the utility;

(VIII) the steps necessary to have service reconnected after involuntary termination;

(IX) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(X) the hours, addresses, and telephone numbers of utility offices where bills may be paid and

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information may be obtained; and

(XI) the customer`s right to be instructed by the utility how to read his or her meter;

(vii) at least once each calendar year, notify customers that information is available upon request, at no charge to the customer, concerning the items listed in clause (vi)(I) - (XI) of this subparagraph. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to the utility by residential or small commercial customers either at its office, by letter, or by telephone, the utility shall promptly make a suitable investigation and advise the complainant of the results thereof. It shall keep a record of all complaints which shall show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, the utility shall make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response must be made by the next working day. The utility must make a final and complete response within 15 days from the date of the complaint, unless additional time is granted within the 15-day period. The commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. The utility is encouraged to offer a deferred payment plan for delinquent residential accounts. If such a plan is offered, it shall conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer`s inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer`s ability to pay; customer`s payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by a utility shall state, immediately preceding the space provided for the customer`s signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility`s failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan may include a one-time 5.0% penalty for late payment on the original amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility`s error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan shall

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not include a finance charge. (v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, the utility shall have the right to disconnect pursuant to disconnection rules herein and, under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons.

(i) Applicability. This subparagraph applies only to:

(I) a utility that assesses late payment charges on residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(II) utility bills issued on or after August 30, 1993; and

(III) an elderly person, as defined in clause

(ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(I) Elderly person--A person who is 60 years of age or older.

(II) Utility--A gas utility or municipally owned utility, as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) The utility may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(3) Refusal of service.

(A) Compliance by applicant. Any utility may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with the state and municipal regulations and approved rules and regulations of the utility on file with

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the commission governing the service applied for or for the following reasons.

(i) Applicant`s facilities inadequate. If the applicant`s installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) applicant`s recourse. In the event that the utility shall refuse to serve an applicant under the provisions of these rules, the utility must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

(i) delinquency in payment for service by a previous occupant of the premises to be served;

(ii) failure to pay for merchandise or charges for nonutility service purchased from the utility;

(iii) failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application;

(iv) violation of the utility`s rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules;

(v) failure to pay a bill of another customer as guarantor thereof unless the guarantee was made in writing to the utility as a condition precedent to service; and (vi) failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

(4) Discontinuance of service.

(A) The due date of the bill for utility service shall not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) A utility may offer an inducement for prompt payment of bills by allowing a discount in the amount of 5.0% for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer`s utility service may be disconnected if the bill has not been paid or a

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deferred payment plan pursuant to paragraph (2)(D) of this section has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice shall be provided in English and Spanish as necessary to adequately inform the customer, and shall include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, the utility may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account;

(ii) violation of the utility's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation;

(iii) failure to comply with deposit or guarantee arrangements where required by paragraph (5) of this section;

(iv) without notice where a known dangerous condition exists for as long as the condition exists;

(v) tampering with the utility company's meter or equipment or bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

(i) delinquency in payment for service by a previous occupant of the premises;

(ii) failure to pay for merchandise or charges for nonutility service by the utility;

(iii) failure to pay for a different type or class of utility service unless fee for such service is included on the same bill;

(iv) failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service;

(v) failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billings;

(vi) failure to pay charges arising from an underbilling due to any faulty metering, unless the meter has been tampered with or unless such underbilling charges are due;

(vii) failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the utility is unable to read the meter due to circumstances beyond its control.

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(F) Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the utility are not available to the public for the purpose of making collections and reconnecting service.

(G) No utility may abandon a customer without written approval from the regulatory authority.

(H) No utility may discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer establishes that discontinuance of service will result in some person residing at that residence becoming seriously ill or more seriously ill if the service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by the utility not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section shall last 20 days from the date of receipt by the utility of the request and statement or such lesser period as may be agreed upon by the utility and the customer. The customer who makes such request shall sign an installment agreement which provides for payment of such service along with timely payments for subsequent monthly billings.

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(5) Applicant deposit.

(A) Establishment of credit for residential applicants. Each utility may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant shall not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment;

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including, but not limited to, the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by the utility, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of the utility and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all his amounts due the utility or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this paragraph.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) Each gas utility shall waive any deposit requirement for residential service for an

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applicant who has been determined to be a victim of family violence as defined in Texas Family Code, 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site.

(ii) The required deposit shall not exceed an amount equivalent to one-sixth of the estimated annual billings. If actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, the utility may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.

(iii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the utility or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iv) Each utility which requires deposits to be made by its customers shall pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(I) Payment of interest to the customer shall be annually or at the time the deposit is returned or credited to the customer's account.

(II) The deposit shall cease to draw interest on the date it is returned or credited to the customer's account.

(D) Deposits for temporary or seasonal service and for weekend or seasonal residences. The utility may require a deposit sufficient to reasonably protect it against the assumed risk, provided such a policy is applied in a uniform and nondiscriminatory manner.

(E) Records of deposits.

(i) The utility shall keep records to show:

(I) the name and address of each depositor;

(II) the amount and date of the deposit; and

(III) each transaction concerning the deposit.

(ii) The utility shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit must be maintained for at least four years, during

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which time the utility shall make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, the utility shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within the service area of the utility shall not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for service for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills, the utility shall promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or unit who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Each utility shall direct its personnel engaged in initial contact with an applicant or customer for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority thereon. (6) Billing.

(A) Bills for gas service shall be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills shall be rendered as promptly as possible following the reading of meters.

(B) The customer's bill must show all the following information. The information must be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule must be mailed to the customer on request of the customer. A utility may exhaust its present stock of nonconforming bill forms before compliance is required by this section:

(i) if the meter is read by the utility, the date and reading of the meter at the beginning and end of the period for which rendered;

(ii) the number and kind of units billed;

(iii) the applicable rate schedule title or code;

(iv) the total base bill;

(v) the total of any adjustments to the base bill and the amount of adjustments per billing unit;

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(vi) the date by which the customer must pay the bill to get prompt payment discount;

(vii) the total amount due before and after any discount for prompt payment within a designated period;

(viii) a distinct marking to identify an estimated bill.

(C) Where there is good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, the utility must provide the customer with a postcard and request that the customer read the meter and return the card to the utility if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by the utility in time for billing, the utility may estimate the meter reading and render the bill accordingly.

(D) Disputed bills.

(i) In the event of a dispute between the customer and the utility regarding the bill, the utility must forthwith make such investigation as is required by the particular case and report the results thereof to the customer. If the customer wishes to obtain the benefits of clause (ii) of this subparagraph, notification of the dispute must be given to the utility prior to the date the bill becomes delinquent. In the event the dispute is not resolved, the utility shall inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer shall not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: resolution of the dispute or the expiration of the 60-day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

(7) Meters.

(A) Meter requirements.

(i) Use of meter. All gas sold by a utility must be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, each utility must provide and install and will continue to own and maintain all meters necessary for measurement of gas delivered to its customers.

(iii) Standard type. No utility may furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided,

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however, special meters not INCORPORATED QUALITY OF SERVICE RULES RATE SCHEDULE (continued) necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(B) Meter records. Each utility must keep the following records:

(i) Meter equipment records. Each utility must keep a record of all its meters, showing the customer's address and date of the last test.

(ii) Records of meter tests. All meter tests must be properly referenced to the meter record provided for therein. The record of each test made on request of a customer must show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter readings--meter unit location. In general, each meter must indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Each utility must, upon request of a customer, make a test of the accuracy of the meter serving that customer. The utility must inform the customer of the time and place of the test and permit the customer or his authorized representative to be present if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, the utility is entitled to charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer must be properly informed of the result of any test on a meter that serves him.

(II) Notwithstanding subclause (I) of this clause, if the meter is found to be more than nominally defective, to either the customer's or the utility's disadvantage, any fee charged for a meter test must be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration.

(v) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, the utility must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(-a-) the last six months; or

(-b-) the last test of the meter, whichever is shorter. Any resulting underbillings or overbillings are to be corrected in subsequent bills, unless service is terminated, in which event a monetary adjustment is to be made. This requirement for a correction may be foregone by the utility if the error is to the utility's disadvantage.

(II) If a meter is found not to register for any period of time, the utility may make a charge

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for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

(8) New construction.

(A) Standards of construction. Each utility is to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law, and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charges. Every utility must file its extension policy. The policy must be consistent, nondiscriminatory, and is subject to the approval of the regulatory authority. No contribution in aid of construction may be required of any customer except as provided for in extension policy.

(C) Response to request for service. Every gas utility must serve each qualified applicant for service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of the utility result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report must be made to the regulatory authority listing the name of the applicant, location, and cause for delay. Unless such delays are due to causes which are reasonably beyond the control of the utility, a delay in excess of 90 days may be found to constitute a refusal to serve.

SERVICE CHARGES

<u>RRC CHARGE NO.</u>	<u>CHARGE ID</u>	<u>CHARGE AMOUNT</u>	<u>SERVICE PROVIDED</u>
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DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 11/19/2024 ORIGINAL CONTRACT DATE: RECEIVED DATE: 12/16/2024
 GAS CONSUMED: N AMENDMENT DATE: 11/19/2024 OPERATOR NO: 253420
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
ENV Rate Case Exp	<p style="text-align: center;">RATE CASE EXPENSE SURCHARGE</p> <p style="text-align: center;">RATE SCHEDULE</p> <p>Rate Case Expense Surcharge.</p> <p>Applicability. All customers in the EPCOR Gas service territory.</p> <p>The Rate Case Expense (RCE) Surcharge shall be in effect beginning on or after the date of the Railroad Commission of Texas (Commission) Final Order in Gas Utilities Docket No. 10988 and will continue for approximately five years until all of the rate case expense recovery approved in the Final Order is fully recovered.</p> <p>The surcharge rate shall be \$0.0301 per Ccf.</p> <p>This surcharge is in addition to other rates and surcharges set forth in this tariff.</p> <p>Compliance Report. The Company shall file an annual rate case expense reconciliation report within 90 days after each calendar year end until and including the calendar year end in which the rate case expenses are fully recovered. The Company shall file the report with the Railroad Commission of Texas addressed to the Director of Oversight and Safety Division, Gas Services Department and referencing Gas Utilities Docket No. 10988. Rate Case Expense Recovery Report. The report shall detail the monthly collections for RCE surcharge by customer class and show the outstanding balance. Reports for the Commission should be filed electronically at D_Compliance@rrc.texas.gov or at the following address:</p> <p>Compliance Filing Director of Oversight and Safety Division Gas Services Dept. Railroad Commission of Texas P.O. Box 12967 Austin, TX 78711-2967</p>
ENV Tax	<p style="text-align: center;">TAX ADJUSTMENT</p> <p style="text-align: center;">RATE SCHEDULE</p> <p>APPLICABILITY Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting</p>

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the Commission. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula.

The tax adjustment is calculated in accordance with the following formula:

Tax Amount

Divided by Volume (Ccf) billed that month

Equals Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the Commission a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

ENV WNA

WEATHER NORMALIZATION ADJUSTMENT CLAUSE

RATE SCHEDULE

The Weather Normalization Factor (WNF) is a factor that adjusts the Volumetric Fee for each 100 cubic feet (Ccf) of natural gas sold. The WNF is designed to refund over-collections and to surcharge for under-collections of revenue due to colder than normal or warmer than normal weather. In order to reflect weather variances in a timely and accurate manner, the WNF is calculated monthly and is based on monthly weather information for the three-month period beginning with December and ending with February. The Weather Normalization Factor shall apply only to residential, residential secondary, commercial, and public authority customers.

Formula. The WNF is calculated, as follows:

[Adjusted Heating Load plus Base Non-Heating Load] divided by Total Volumes Sold

Where: Adjusted Heating Load (Ccf) = Heating Load divided by HDD Factor

AvgHDD = Average heating degree-days for a calendar month as measured by the National Oceanic and Atmospheric Administration (NOAA) for the period 2009 through 2019 at their weather station in Conroe, Texas. The AvgHDD values used to calculate the WNF are: December 387, January 486, February 317.

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Base Non-Heating Load (Ccf) = Base load factor x the number of bills issued for each class where base load factors are as follows:

- Residential: 17
- Residential Secondary: 7
- Commercial: 318
- Public Authority: 29

Bills = Number of bills issued to customers for gas sold that month

HDD = A heating degree day is a measurement of demand for energy to heat houses and businesses. The WNF is based upon actual heating degree-days for a calendar month as measured by the NOAA at their weather station located in Conroe, Texas.

HDD Factor (Heating Degree-Day Factor) = HDD divided by AvgHDD

Heating Load (Ccf) = Total Volumes Sold minus Base Non-Heating Load

Weather Normalization months = December, January, February

Report. Within 45 days from the last day in each Weather Normalization month, the company shall provide to the Commission, in spreadsheet format, one WNF Compliance Report per month to demonstrate how the company calculated the WNF, using the following format:

FORMAT FOR WNF COMPLIANCE REPORT

- Line 1 AvgHDD
- Lines 2-3 blank
- Line 4 HDDs (for Conroe weather station)
- Lines 5-6 blank
- Line 7 Bills
- Line 8 blank
- Line 9 Base Non-Heating Load (Ccf), which is Line 7 times applicable Base Non-Heating load factor by customer class
- Line 10 blank
- Line 11 Total Volumes Sold
- Line 12 blank
- Line 13 Heating Load (Ccf), which is Line 11 minus Line 9 Lines 14-15 blank
- Line 16 HDD Factor, which is Line 4 divided by Line 1
- Line 17 blank
- Line 18 Adjusted Heating Load (Ccf), which is Line 13 divided by Line 16
- Line 19 blank
- Line 20 WNF, which is [(Line 18 plus Line 9) divided by Line 11]
- Line 21-22 blank
- Line 23 Volumetric Fee (\$ per Ccf)
- Line 24 blank
- Line 25 Adjusted Volumetric Fee (Line 23 times Line 20)
- Line 26-27 blank

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 38623

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Line 28 Effect on revenue, which is [(Line 25 minus Line 23) x Line 11)].

Each report shall have a column of data for each of the three Weather Normalization months, with fields populated for the latest and prior months in a winter season.

ENV General C

COMMERCIAL ENVIRONS
SERVICE RATE

APPLICABILITY

Applicable to all commercial customers and to customers not otherwise specifically provided for under any other rate schedule. This rate is only available to full requirements customers of EPCOR Gas Texas Inc. (EPCOR).

TERRITORY

Environs of the EPCORs Service Area, includes the unincorporated areas of Alleyton environs, Bellville environs, Chappell Hill environs, Columbus environs, Eagle Lake environs, Hempstead environs, Hockley environs, Magnolia environs, Montgomery environs, Navasota environs, Pinehurst environs, Prairie View environs, Sealy environs, Tomball environs, and Waller environs.

COST OF SERVICE RATE

During each monthly billing period:

For Commercial Meters

250 Meters (capacity up to 250 cubic feet per hour):

Monthly Customer Charge, applies per meter, per month	\$40.00 plus	
2024 Interim Rate Adjustment, applies per meter, per month	\$14.47, plus	
Total Customer Charge		\$54.47

Volumetric Fee \$1.1415 per Ccf

For Commercial Meters

>250 Meters (capacity greater than 250 cubic feet per hour):

Monthly Customer Charge applies, per meter, per month	\$55.00, plus	
2024 Interim Rate Adjustment, applies per meter, per month	\$14.47, plus	
Total Customer Charge		\$69.47

Volumetric Fee \$1.1415 per Ccf

CUSTOMER BILLS

EPCORs bills are rendered monthly to customers. Each bill shall include the following:

- Monthly Customer Charge,
- Volumetric Fee, as adjusted by the Weather Normalization Factor, if applicable,
- Cost of Gas,

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- Tax Adjustment, if applicable,
- Rate Case Expense Surcharge, if applicable- Miscellaneous Service fees, if applicable,
- Deposit fees or credits, if applicable,
- Line Extension charges, if applicable,
- Pipeline Safety and Regulatory Program Surcharge, once annually.

The Monthly Customer Charge is the minimum amount included on a customer bill. EPCOR bills the Volumetric Fee in hundreds of cubic feet (Ccf). The due date for remittance of a payment to EPCOR shall be not less than 15 days after the date the bill is issued, in accordance with 16 TEX. ADMIN. CODE Section 7.45(4)(A). EPCOR late payment fee applicable to bill payments received after the due date is zero (\$0.00).

Tax Adjustment. Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the Commission. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula. The tax adjustment is calculated in accordance with the following formula:

Tax Amount
 Divided by
 Volume (Ccf) billed that month
 Equals
 Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the Commission a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment

OTHER ADJUSTMENTS

Cost of Gas Component: The basic rates for cost of service set forth above shall be increased by the amount of the Cost of Gas Component for the billing month computed in accordance with the provisions of Rate Schedule GAS.

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Weather Normalization Adjustment: The billing shall reflect adjustments in accordance with the provisions of the Weather Normalization Adjustment Clause, Rate Schedule WNA. Pipeline Safety and Regulatory Program Rider: The billing shall reflect adjustments in accordance with provisions of the Pipeline Safety and Regulatory Program Rider, Rate Schedule PSR. Rate Case Expense Rider: Adjustments in accordance with provisions of the Rate Case Expense Surcharge Rider, Rate Schedule RCE. Taxes: Plus applicable taxes and fees in accordance with the provisions of the Rate Schedule Tax.

CONDITIONS

Subject to all applicable laws and orders, and the Companys rules and regulations on file with the regulatory authority.

ENV CRR

Customer Rate Relief

Rate Schedule

Applicable to all Sales Customers for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (the Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Docket No. OS-21-00007061.

A. ABBREVIATIONS AND DEFINITIONS

- 1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.
- 2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.
- 3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.
- 4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).
- 5) Commission - The Railroad Commission of Texas, including its staff or delegate.
- 6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).
- 7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.
- 8) CRR Scheduled Adjustment Date ` January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target

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dates related thereto, shall be subject to modification prior to the date of the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility ` EPCOR Gas Texas Inc. and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells natural gas to the public and that is subject to the Commissions jurisdiction under Tex. Util. Code 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Govt Code 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divestiture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effect beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

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16) Normalized Sales Volumes ` a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges. b) For other Participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY

This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected by EPCOR Gas Texas Inc. as a Participating Gas Utility for the Unincorporated area of EPCOR Gas Texas Inc. under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM

This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as

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provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

For the purposes of billing the CRR Charges, all Sales Customers of the Participating Gas Utility's Unincorporated/Environ's service area shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE

The CRR Charge will be a monthly volumetric rate of \$0.118 per Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true-up adjustment procedure. The CRR Charge shall be included in the Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE

The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes (A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf) (B) Assumed % of uncollectible sales For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge (D) Total CRR Charge Rate Revenue Requirement for Applicable Period (E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C) Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP

Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of

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CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE EPCOR

Gas Texas Inc. shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If EPCOR Gas Texas Inc. is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment). If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. EPCOR Gas Texas Inc. shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable

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laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.

I. TAXABILITY The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Footnote: Bills rendered on or after 10/01/2023

ENV Cost of Gas

COST OF GAS COMPONENT RATE SCHEDULE EPCOR Gas Texas Inc. (EPCOR) shall include on each customer bill the reasonable and necessary cost of gas purchased by EPCOR. The following definitions apply to this Cost of Gas Tariff:

Cost of Gas. The total calculation, under this Cost of Gas Tariff, consisting of the commodity cost, purchase/sales ratio, a reconciliation component, related fees and taxes, and the Customer Rate Relief Charge.

Cost of Purchased Gas. The weighted average cost of gas purchased by EPCOR from all sources, calculated by summing the cost of gas purchased and applicable third party charges, then, dividing that sum by total volumes purchased.

Customer Rate Relief Charge. A nonbypassable charge as defined in Texas Utilities Code 104.362(7) and the Environ areas Customer Rate Relief Rate Schedule. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Purchases / Sales Ratio. A ratio determined by dividing the total volumes purchased for customers during the twelve month period ending June 30 by the sum of volumes sold to customers. For the purpose of this computation, all volumes shall be stated at 14.65 pound-force per square inch absolute (psia). Such ratio shall in no event exceed 1.0526 i.e. 1/(1- 0.05) unless expressly authorized by the applicable regulatory authority.

Reconciliation Account. The account maintained by EPCOR to ensure that, over time, EPCOR will neither over-collect nor under-collect revenues as a result of the operation of this Cost of Gas Tariff. Entries shall be made monthly to reflect:

- the total amounts paid to EPCORs suppliers for natural gas applicable to general service customers, as recorded in the companys books and records,
- revenues produced by the operation of this Cost of Gas Tariff,
- refunds, payments, or charges provided for herein or as approved by the regulatory authority, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

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Reconciliation Audit. An annual review by EPCOR of its books and records for each twelve-month period ending with the June accounting month to determine the amount of over-collection or under-collection occurring during that twelve month period. The reconciliation audit conducted by EPCOR shall determine:

- the total amount paid for gas purchased by EPCOR to provide service to its general service customers during the period,
- the revenues received from operation of the provision of this Cost of Gas Tariff, reduced by the amount of revenue-associated fees and taxes paid on those revenues,
- the total amount of refunds made to customers during the period and any other revenues or credits received by EPCOR as a result of relevant gas purchases or operation of this Cost of Gas Tariff,
- an adjustment, if necessary, for lost and unaccounted for gas during the period in excess of five (5) percent of purchases, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Component. The amount to be returned to or recovered from customers each month on customer bills covering usage for September through May, as a result of EPCORs reconciliation audit. Determination and application of the reconciliation component. If the reconciliation audit reflects either an over-recovery or an under-recovery of revenues, such amount shall be divided by the general service customer sales volumes, for the period beginning with the preceding October billing cycle through the June billing cycle. The reconciliation component, so determined to collect any revenue shortfall or to return any excess revenue, shall be applied for a nine (9) month period beginning with the next October billing cycle and continuing through the next June billing cycle at which time it will terminate until a new reconciliation component is determined.

Surcharge or Refund Procedures. In the event that the rates and charges of EPCORs suppliers are retroactively reduced, and a refund of any previous payment is made to EPCOR, EPCOR shall make a similar refund to its general service customers. Similarly, EPCOR may surcharge its general service customers for retroactive payments made for gas previously delivered into the system. If the payment or refund related to gas purchased by EPCOR is for a period of twelve consecutive months or longer, the total amount recovered or refunded shall be divided by the general services sales made to general service customers during this applicable period. With regard to amounts received or paid that are applicable to periods less than twelve consecutive months, EPCOR shall refund or collect such amounts using one of the following three methods:

- over the same period of time as the over-charge or under-charge occurred, -over the same number of units sold during the period of the over-charge or undercharge, or
- include the entire amount in the reconciliation account.

Refunds or charges shall be entered into the reconciliation account as they are collected from or returned to customers. For the purpose of the Report discussed in the section below, the entry shall be made on the same basis used to determine the refund or charge component of the cost of gas and shall be subject to the

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calculation set forth in the section on Surcharge or Refund Procedures, above.

Report. By August 31 of each year, EPCOR shall file with the Commission, an annual Cost of Gas Reconciliation Report. The annual reconciliation report shall include, but not necessarily be limited to:

- a tabulation of volumes of gas purchased and costs incurred listed by account or type of gas, supplier and source, by month, for the twelve months ending June 30;
- a tabulation of gas volumes sold to general service customers and the related Cost of Gas Tariff revenues;
- a summary of all other costs and refunds made during the year and the status of the reconciliation account, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

ENV Pipeline Safe

PIPELINE SAFETY AND REGULATORY PROGRAM RATE SCHEDULE
 Pipeline Safety and Regulatory Program Tariff Applicability.
 All customers in the EPCOR Gas service territory.

Fee. Once annually, EPCOR Gas Texas Inc. (EPCOR) shall remit to the Commission the fee required in 16 TEX. ADMIN. CODE Section 8.201.

Surcharge. During the next billing cycle following EPCOR remittance to the Commission of the fee, EPCOR shall include on its customers bills a Pipeline Safety and Regulatory Program Surcharge, to the extent authorized in 16 TEX. ADMIN. CODE Section 8.201.

Formula. The Rule 8.201 surcharge is calculated in accordance with the following formula: Rule 8.201(b) fee assessed by the Commission on EPCOR Divided by Number of meters billed Equals Rule 8.201(b)(3) surcharge, applied per customer meter, once annually In this formula, the number of meters billed refers to the number of meters billed during the billing month that precedes the month the Rule 8.201(b)(3) surcharge is included on customer bills.

The pipeline safety fee for 2024 was a one-time fee of \$0.90 per bill for each bill issued in April 2024.

The pipeline safety fee for 2023 was a one-time fee of \$0.88 per bill for each bill issued in April 2023.

The pipeline safety fee for 2022 was a one-time fee of \$0.89 per bill for each bill issued in April 2022.

The pipeline safety fee for 2021 was a one-time fee of \$0.87 per bill for each bill issued in April 2021.

Compliance Report. The Company shall file an annual pipeline safety fee (PSF) report no later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers. The Company shall file the report with the Railroad Commission of Texas addressed to the Director of Oversight and Safety Division, Gas Services Department, referencing Gas Utilities Docket No.10988, and titling the report Pipeline Safety Fee Recovery Report. The report shall include the following:

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a) the pipeline safety fee-amount paid to the Commission;
 b) the unit rate and total amount of the surcharge billed to each customer;
 c) the date or dates the surcharge was billed to customers; and d) the total amount collected from customers from the surcharge.

Reports for the Commission should be filed electronically at GUD_Compliance@rrc.texas.gov or at the following address:

Compliance Filing
 Director of Oversight and Safety Division
 Gas Services Dept.
 Railroad Commission of Texas
 P.O. Box 12967
 Austin, TX 78711-2967

RATE ADJUSTMENT PROVISIONS

None

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
39616	N	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	Magnolia Environs			
44727	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44729	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44732	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
39616	N	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	Magnolia Environs			
44730	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

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RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 38623

CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
44731	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44732	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
39616	N	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	Magnolia Environs			
44727	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44729	Y	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
39616	N	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	Magnolia Environs			
44727	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
44729	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44732	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44727	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44728	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44729	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44730	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44731	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

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CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
44732	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44733	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44734	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44735	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44736	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44737	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44738	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44739	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			
44740	Y	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	**CONFIDENTIAL**			

REASONS FOR FILING

NEW?: Y

RRC DOCKET NO: 00017754, 00014506, GUD No. 10988, 00017797

CITY ORDINANCE NO:

AMENDMENT (EXPLAIN): Implementing rates from Case 00017797

OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
B	Commercial Sales
<u>OTHER TYPE DESCRIPTION</u>	

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PREPARER - PERSON FILING

RRC NO: 1072 ACTIVE FLAG: Y INACTIVE DATE:
FIRST NAME: Sandra MIDDLE: L LAST NAME: Skoubis
TITLE: Manager Regulatory Compliance
ADDRESS LINE 1: EPCOR Gas Texas Inc.
ADDRESS LINE 2: 4003 Pinehurst Meadow
CITY: MAGNOLIA STATE: TX ZIP: 77355 ZIP4:
AREA CODE: 623 PHONE NO: 445-2490 EXTENSION:

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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
7455	<p>CURTAILMENT PLAN</p> <p>7.455 Curtailment Standards</p> <p>(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.</p> <p>(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.</p> <p>(2) Commission--The Railroad Commission of Texas.</p> <p>(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.</p> <p>(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.</p> <p>(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.</p> <p>(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commissions jurisdiction as defined in Texas Utilities Code, Title 3.</p> <p>(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.</p> <p>(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.</p> <p>(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility's transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that is not a gas utility. The term deliveries in this section includes sales and/or transportation service.</p> <p>(c) Priorities.</p> <p>(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:</p>

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(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer's end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers.

(3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

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(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.,

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
326	<p>Line Extension Policy.</p> <p>All pipes, 100 feet or less. EPCOR Gas Texas Inc. (EPCOR) charge for installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter and not more than 100 feet in length is \$0.00.</p> <p>All pipes, more than 100 feet. For installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter, after the first 100 feet, EPCOR charges the actual cost.</p> <p>Reporting requirement.</p> <p>EPCOR shall provide a copy of its most current line extension policy to the Commission, addressed to the Director of the Oversight and Safety Division, Gas Services Department. No contribution in aid of construction will be required of any customer except as provided for in EPCORs line extension policy filed with the Commission, as set forth in 16 TEX. ADMIN. CODE Section 7.45(8)(B).</p>

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QUALITY OF SERVICE

QUAL_SERVICE_ID DESCRIPTION0326a QUALITY OF SERVICE RULES RATE SCHEDULE RULE 7.45
Quality of Service

For gas utility service to residential and small commercial customers, the following minimum service standards shall be applicable in unincorporated areas. In addition, each gas distribution utility is ordered to amend its service rules to include said minimum service standards within the utility service rules applicable to residential and small commercial customers within incorporated areas, but only to the extent that said minimum service standards do not conflict with standards lawfully established within a particular municipality for a gas distribution utility. Said gas distribution utility shall file service rules incorporating said minimum service standards with the Railroad Commission and with the municipalities in the manner prescribed by law.

(1) Continuity of service.

(A) Service interruptions.

(i) Every gas utility shall make all reasonable efforts to prevent interruptions of service. When interruptions occur, the utility shall reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest number of customers are affected.

(ii) Each utility shall make reasonable provisions to meet emergencies resulting from failure of service, and each utility shall issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.

(iii) In the event of national emergency or local disaster resulting in disruption of normal service, the utility may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.

(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, each utility shall keep a complete record of all interruptions, both emergency and scheduled. This record shall show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.

(C) Report to commission. The commission shall be notified in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof lasting more than four hours. The notice shall also state the cause of such interruptions. If any service interruption is reported to the commission otherwise (for example, as a curtailment report or safety report), such other report is sufficient to comply with the terms of this paragraph.

(2) Customer relations.

(A) Information to customers. Each utility shall:

(i) maintain a current set of maps showing the physical locations of its facilities. All

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distribution facilities shall be labeled to indicate the size or any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, shall be kept by the utility in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center shall have available up-to-date maps, plans, or records of its immediate area, with such other information as may be necessary to enable the utility to advise applicants and others entitled to the information as to the facilities available for serving that locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of the utility where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the commission are available for inspection;

(v) upon request inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information. This information shall be provided in English and Spanish as necessary to adequately inform the customers; provided, however, the regulatory authority upon application and a showing of good cause may exempt the utility from the requirement that the information be provided in Spanish:

(I) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(II) the customer's right to have his or her meter checked without charge under paragraph (7) of this section, if applicable;

(III) the time allowed to pay outstanding bills;

(IV) grounds for termination of service;

(V) the steps the utility must take before terminating service;

(VI) how the customer can resolve billing disputes with the utility and how disputes and health emergencies may affect termination of service;

(VII) information on alternative payment plans offered by the utility;

(VIII) the steps necessary to have service reconnected after involuntary termination;

(IX) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(X) the hours, addresses, and telephone numbers of utility offices where bills may be paid and

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information may be obtained; and

(XI) the customer`s right to be instructed by the utility how to read his or her meter;

(vii) at least once each calendar year, notify customers that information is available upon request, at no charge to the customer, concerning the items listed in clause (vi)(I) - (XI) of this subparagraph. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to the utility by residential or small commercial customers either at its office, by letter, or by telephone, the utility shall promptly make a suitable investigation and advise the complainant of the results thereof. It shall keep a record of all complaints which shall show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, the utility shall make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response must be made by the next working day. The utility must make a final and complete response within 15 days from the date of the complaint, unless additional time is granted within the 15-day period. The commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. The utility is encouraged to offer a deferred payment plan for delinquent residential accounts. If such a plan is offered, it shall conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer`s inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer`s ability to pay; customer`s payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by a utility shall state, immediately preceding the space provided for the customer`s signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility`s failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan may include a one-time 5.0% penalty for late payment on the original amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility`s error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan shall

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not include a finance charge. (v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, the utility shall have the right to disconnect pursuant to disconnection rules herein and, under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons.

(i) Applicability. This subparagraph applies only to:

(I) a utility that assesses late payment charges on residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(II) utility bills issued on or after August 30, 1993; and

(III) an elderly person, as defined in clause

(ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(I) Elderly person--A person who is 60 years of age or older.

(II) Utility--A gas utility or municipally owned utility, as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) The utility may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(3) Refusal of service.

(A) Compliance by applicant. Any utility may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with the state and municipal regulations and approved rules and regulations of the utility on file with

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the commission governing the service applied for or for the following reasons.

(i) Applicant`s facilities inadequate. If the applicant`s installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) applicant`s recourse. In the event that the utility shall refuse to serve an applicant under the provisions of these rules, the utility must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

(i) delinquency in payment for service by a previous occupant of the premises to be served;

(ii) failure to pay for merchandise or charges for nonutility service purchased from the utility;

(iii) failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application;

(iv) violation of the utility`s rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules;

(v) failure to pay a bill of another customer as guarantor thereof unless the guarantee was made in writing to the utility as a condition precedent to service; and (vi) failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

(4) Discontinuance of service.

(A) The due date of the bill for utility service shall not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) A utility may offer an inducement for prompt payment of bills by allowing a discount in the amount of 5.0% for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer`s utility service may be disconnected if the bill has not been paid or a

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deferred payment plan pursuant to paragraph (2)(D) of this section has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice shall be provided in English and Spanish as necessary to adequately inform the customer, and shall include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, the utility may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account;

(ii) violation of the utility's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation;

(iii) failure to comply with deposit or guarantee arrangements where required by paragraph (5) of this section;

(iv) without notice where a known dangerous condition exists for as long as the condition exists;

(v) tampering with the utility company's meter or equipment or bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

(i) delinquency in payment for service by a previous occupant of the premises;

(ii) failure to pay for merchandise or charges for nonutility service by the utility;

(iii) failure to pay for a different type or class of utility service unless fee for such service is included on the same bill;

(iv) failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service;

(v) failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billings;

(vi) failure to pay charges arising from an underbilling due to any faulty metering, unless the meter has been tampered with or unless such underbilling charges are due;

(vii) failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the utility is unable to read the meter due to circumstances beyond its control.

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(F) Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the utility are not available to the public for the purpose of making collections and reconnecting service.

(G) No utility may abandon a customer without written approval from the regulatory authority.

(H) No utility may discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer establishes that discontinuance of service will result in some person residing at that residence becoming seriously ill or more seriously ill if the service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by the utility not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section shall last 20 days from the date of receipt by the utility of the request and statement or such lesser period as may be agreed upon by the utility and the customer. The customer who makes such request shall sign an installment agreement which provides for payment of such service along with timely payments for subsequent monthly billings.

0326b

(5) Applicant deposit.

(A) Establishment of credit for residential applicants. Each utility may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant shall not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment;

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including, but not limited to, the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by the utility, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of the utility and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all his amounts due the utility or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this paragraph.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) Each gas utility shall waive any deposit requirement for residential service for an

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applicant who has been determined to be a victim of family violence as defined in Texas Family Code, 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site.

(ii) The required deposit shall not exceed an amount equivalent to one-sixth of the estimated annual billings. If actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, the utility may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.

(iii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the utility or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iv) Each utility which requires deposits to be made by its customers shall pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(I) Payment of interest to the customer shall be annually or at the time the deposit is returned or credited to the customer's account.

(II) The deposit shall cease to draw interest on the date it is returned or credited to the customer's account.

(D) Deposits for temporary or seasonal service and for weekend or seasonal residences. The utility may require a deposit sufficient to reasonably protect it against the assumed risk, provided such a policy is applied in a uniform and nondiscriminatory manner.

(E) Records of deposits.

(i) The utility shall keep records to show:

(I) the name and address of each depositor;

(II) the amount and date of the deposit; and

(III) each transaction concerning the deposit.

(ii) The utility shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit must be maintained for at least four years, during

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which time the utility shall make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, the utility shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within the service area of the utility shall not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for service for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills, the utility shall promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or unit who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Each utility shall direct its personnel engaged in initial contact with an applicant or customer for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority thereon. (6) Billing.

(A) Bills for gas service shall be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills shall be rendered as promptly as possible following the reading of meters.

(B) The customer's bill must show all the following information. The information must be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule must be mailed to the customer on request of the customer. A utility may exhaust its present stock of nonconforming bill forms before compliance is required by this section:

(i) if the meter is read by the utility, the date and reading of the meter at the beginning and end of the period for which rendered;

(ii) the number and kind of units billed;

(iii) the applicable rate schedule title or code;

(iv) the total base bill;

(v) the total of any adjustments to the base bill and the amount of adjustments per billing unit;

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(vi) the date by which the customer must pay the bill to get prompt payment discount;

(vii) the total amount due before and after any discount for prompt payment within a designated period;

(viii) a distinct marking to identify an estimated bill.

(C) Where there is good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, the utility must provide the customer with a postcard and request that the customer read the meter and return the card to the utility if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by the utility in time for billing, the utility may estimate the meter reading and render the bill accordingly.

(D) Disputed bills.

(i) In the event of a dispute between the customer and the utility regarding the bill, the utility must forthwith make such investigation as is required by the particular case and report the results thereof to the customer. If the customer wishes to obtain the benefits of clause (ii) of this subparagraph, notification of the dispute must be given to the utility prior to the date the bill becomes delinquent. In the event the dispute is not resolved, the utility shall inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer shall not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: resolution of the dispute or the expiration of the 60-day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

(7) Meters.

(A) Meter requirements.

(i) Use of meter. All gas sold by a utility must be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, each utility must provide and install and will continue to own and maintain all meters necessary for measurement of gas delivered to its customers.

(iii) Standard type. No utility may furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided,

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however, special meters not INCORPORATED QUALITY OF SERVICE RULES RATE SCHEDULE (continued) necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(B) Meter records. Each utility must keep the following records:

(i) Meter equipment records. Each utility must keep a record of all its meters, showing the customer's address and date of the last test.

(ii) Records of meter tests. All meter tests must be properly referenced to the meter record provided for therein. The record of each test made on request of a customer must show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter readings--meter unit location. In general, each meter must indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Each utility must, upon request of a customer, make a test of the accuracy of the meter serving that customer. The utility must inform the customer of the time and place of the test and permit the customer or his authorized representative to be present if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, the utility is entitled to charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer must be properly informed of the result of any test on a meter that serves him.

(II) Notwithstanding subclause (I) of this clause, if the meter is found to be more than nominally defective, to either the customer's or the utility's disadvantage, any fee charged for a meter test must be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration.

(v) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, the utility must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(-a-) the last six months; or

(-b-) the last test of the meter, whichever is shorter. Any resulting underbillings or overbillings are to be corrected in subsequent bills, unless service is terminated, in which event a monetary adjustment is to be made. This requirement for a correction may be foregone by the utility if the error is to the utility's disadvantage.

(II) If a meter is found not to register for any period of time, the utility may make a charge

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for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

(8) New construction.

(A) Standards of construction. Each utility is to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law, and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charges. Every utility must file its extension policy. The policy must be consistent, nondiscriminatory, and is subject to the approval of the regulatory authority. No contribution in aid of construction may be required of any customer except as provided for in extension policy.

(C) Response to request for service. Every gas utility must serve each qualified applicant for service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of the utility result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report must be made to the regulatory authority listing the name of the applicant, location, and cause for delay. Unless such delays are due to causes which are reasonably beyond the control of the utility, a delay in excess of 90 days may be found to constitute a refusal to serve.

SERVICE CHARGES

<u>RRC CHARGE NO.</u>	<u>CHARGE ID</u>	<u>CHARGE AMOUNT</u>	<u>SERVICE PROVIDED</u>
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TARIFF CODE: DS RRC TARIFF NO: 38657

DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 11/19/2024 ORIGINAL CONTRACT DATE: RECEIVED DATE: 12/16/2024
 GAS CONSUMED: N AMENDMENT DATE: 11/19/2024 OPERATOR NO: 253420
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID	DESCRIPTION
MagInc WNA	<p style="text-align: center;">WEATHER NORMALIZATION ADJUSTMENT CLAUSE</p> <p style="text-align: center;">RATE SCHEDULE</p> <p>The Weather Normalization Factor (WNF) is a factor that adjusts the Volumetric Fee for each 100 cubic feet (Ccf) of natural gas sold. The WNF is designed to refund over-collections and to surcharge for under-collections of revenue due to colder than normal or warmer than normal weather. In order to reflect weather variances in a timely and accurate manner, the WNF is calculated monthly and is based on monthly weather information for the three-month period beginning with December and ending with February. The Normalization Factor shall apply only to residential and commercial customers.</p> <p>Formula. The WNF is calculated, as follows:</p> <p>[Adjusted Heating Load plus Base Non-Heating Load] divided by Total Volumes Sold</p> <p>Where: Adjusted Heating Load (Ccf) = Heating Load divided by HDD Factor</p> <p>AvgHDD = Average heating degree-days for a calendar month as measured by the National Oceanic and Atmospheric Administration (NOAA) for the period 2009 through 2019 at their weather station in Conroe, Texas. The AvgHDD values used to calculate the WNF are December 387, January 486, February 317.</p> <p>Base Non-Heating Load (Ccf) = Base load factor x the number of bills issued for each class where base load factors are as follows: Residential: 10 Commercial: 211</p> <p>Bills = Number of bills issued to customers for gas sold that month</p> <p>HDD = A heating degree day is a measurement of demand for energy to heat houses and businesses. The WNF is based upon actual heating degree-days for a calendar month as measured by the NOAA at their weather station located in Conroe, Texas.</p> <p>HDD Factor (Heating Degree-Day Factor) = HDD divided by AvgHDD</p> <p>Heating Load (Ccf) = Total Volumes Sold minus Base Non-Heating Load</p> <p>Weather Normalization months = December, January, February</p>

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Report. Within 45 days from the last day in each Weather Normalization month, the company shall provide to the City of Magnolia, in spreadsheet format, one WNF Compliance Report per month to demonstrate how the company calculated the WNF, using the following format:

FORMAT FOR WNF COMPLIANCE REPORT

- Line 1 AvgHDD
- Lines 2-3 blank
- Line 4 HDDs (for Conroe weather station)
- Lines 5-6 blank
- Line 7 Bills
- Line 8 blank
- Line 9 Base Non-heating load (Ccf), which is Line 7 times applicable Base Non-Heating load factor by customer class
- Line 10 blank
- Line 11 Total Volumes Sold
- Line 12 blank
- Line 13 Heating Load (Ccf), which is Line 11 minus Line 9
- Lines 14-15 blank
- Line 16 HDD Factor, which is Line 4 divided by Line 1
- Line 17 blank
- Line 18 Adjusted Heating Load (Ccf), which is Line 13 divided by Line 16
- Line 19 blank
- Line 20 WNF, which is [(Line 18 plus Line 9) divided by Line 11]
- Line 21-22 blank
- Line 23 Volumetric Fee (\$ per Ccf)
- Line 24 blank
- Line 25 Adjusted Volumetric Fee (Line 23 times Line 20)
- Line 26-27 blank
- Line 28 Effect on revenue, which is [(Line 25 minus Line 23) x Line 11].

Each report shall have a column of data for each of the three Weather Normalization months, with fields populated for the latest and prior months in a winter season.

MagInc Tax

TAX ADJUSTMENT

RATE SCHEDULE

APPLICABILITY

Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the City of Magnolia. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

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Formula.

The tax adjustment is calculated in accordance with the following formula:

Tax Amount
 Divided by
 Volume (Ccf) billed that month
 Equals
 Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the City of Magnolia a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

MagInc Rate Case Exp

RATE CASE EXPENSE SURCHARGE

RATE SCHEDULE

Rate Case Expense Surcharge.

Applicability. All customers within the City of Magnolia.

The Rate Case Expense (RCE) Surcharge shall be in effect beginning on or after the implementation of new rates resulting from EPCOR Gas July 1, 2020 Statement of Intent filing with the City of Magnolia and will continue for approximately five years until all of the rate case expense recovery approved by the City of Magnolia is fully recovered.

The surcharge rate shall be \$0.0301 per Ccf.

This surcharge is in addition to other rates and surcharges set forth in this tariff.

Compliance Report. At the time the Company files its annual rate case expense reconciliation report with the Railroad Commission of Texas, a copy of the filing shall also be concurrently filed with the City. The Compliance Report shall be addressed to the City Manager.

MagInc Pipeline Safe

PIPELINE SAFETY AND REGULATORY PROGRAM RATE SCHEDULE

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 38657

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Pipeline Safety and Regulatory Program Tariff

Applicability.

All customers in the EPCOR Gas service territory.

Fee.

Once annually, EPCOR Gas Texas Inc. (EPCOR) shall remit to the Commission the fee required in 16 TEX. ADMIN. CODE Section 8.201.

Surcharge.

During the next billing cycle following EPCOR remittance to the Commission of the fee, EPCOR shall include on its customers bills a Pipeline Safety and Regulatory Program Surcharge, to the extent authorized in 16 TEX. ADMIN. CODE Section 8.201.

Formula.

The Rule 8.201 surcharge is calculated in accordance with the following formula:

Rule 8.201(b) fee assessed by the Commission on EPCOR Divided by Number of meters billed Equals Rule 8.201(b)(3) surcharge, applied per customer meter, once annually In this formula, the number of meters billed refers to the number of meters billed during the billing month that precedes the month the Rule 8.201(b)(3) surcharge is included on customer bills.

The pipeline safety fee for 2024 was a one-time fee of \$0.90 per bill for each bill issued in April 2024.

The pipeline safety fee for 2023 was a one-time fee of \$0.88 per bill for each bill issued in April 2023.

The pipeline safety fee for 2022 was a one-time fee of \$0.89 per bill for each bill issued in April 2022.

The pipeline safety fee for 2021 was a one-time fee of \$0.87 per bill for each bill issued in April 2021.

Compliance Report.

The Company shall file an annual pipeline safety fee (PSF) report no later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers. The Company shall file the report with the Railroad Commission of Texas addressed to the Director of Oversight and Safety Division, Gas Services Department, referencing Gas Utilities Docket No.10988, and titling the report Pipeline Safety Fee Recovery Report.

The report shall include the following:

- a) the pipeline safety fee-amount paid to the Commission;
- b) the unit rate and total amount of the surcharge billed to each customer;
- c) the date or dates the surcharge was billed to customers; and
- d) the total amount collected from customers from the surcharge.

Reports for the Commission should be filed electronically at GUD_Compliance@rrc.texas.gov or at the following address:

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Compliance Filing
 Director of Oversight and Safety Division
 Gas Services Dept.
 Railroad Commission of Texas
 P.O. Box 12967
 Austin, TX 78711-2967

MagInc Cost of Gas

COST OF GAS COMPONENT RATE SCHEDULE

EPCOR Gas Texas Inc.

(EPCOR) shall include on each customer bill the reasonable and necessary cost of gas purchased by EPCOR.

The following definitions apply to this Cost of Gas Tariff:

Cost of Gas. The total calculation, under this Cost of Gas Tariff, consisting of the commodity cost, purchase/sales ratio, a reconciliation component, related fees and taxes, and the Customer Rate Relief Charge. Cost of Purchased Gas. The weighted average cost of gas purchased by EPCOR from all sources, calculated by summing the cost of gas purchased and applicable third party charges, then, dividing that sum by total volumes purchased.

Customer Rate Relief Charge. A nonbypassable charge as defined in Texas Utilities Code 104.362(7) and the Incorporated areas Customer Rate Relief Rate Schedule. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Purchases / Sales Ratio. A ratio determined by dividing the total volumes purchased for customers during the twelve month period ending June 30 by the sum of volumes sold to customers. For the purpose of this computation, all volumes shall be stated at 14.65 pound-force per square inch absolute (psia). Such ratio shall in no event exceed 1.0526 i.e. 1/(1- 0.05) unless expressly authorized by the applicable regulatory authority.

Reconciliation Account. The account maintained by EPCOR to ensure that, over time, EPCOR will neither over-collect nor under-collect revenues as a result of the operation of this Cost of Gas Tariff.

Entries shall be made monthly to reflect:

- the total amounts paid to EPCORs suppliers for natural gas applicable to general service customers, as recorded in the companys books and records,
- revenues produced by the operation of this Cost of Gas Tariff,
- refunds, payments, or charges provided for herein or as approved by the regulatory authority, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Audit. An annual review by EPCOR of its books and records for each twelve month period ending with the June accounting month to determine the amount of over-collection or under-collection occurring during that twelve month period.

The reconciliation audit conducted by EPCOR shall determine:

- the total amount paid for gas purchased by EPCOR to provide service to its general service customers during the period,

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DESCRIPTION

- the revenues received from operation of the provision of this Cost of Gas Tariff, reduced by the amount of revenue-associated fees and taxes paid on those revenues,
- the total amount of refunds made to customers during the period and any other revenues or credits received by EPCOR as a result of relevant gas purchases or operation of this Cost of Gas Tariff,
- an adjustment, if necessary, for lost and unaccounted for gas during the period in excess of five (5) percent of purchases, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Component. The amount to be returned to or recovered from customers each month on customer bills covering usage for September through May, as a result of EPCORs reconciliation audit. Determination and application of the reconciliation component. If the reconciliation audit reflects either an over-recovery or an under-recovery of revenues, such amount shall be divided by the general service customer sales volumes, for the period beginning with the preceding October billing cycle through the June billing cycle. The reconciliation component, so determined to collect any revenue shortfall or to return any excess revenue, shall be applied for a nine (9) month period beginning with the next October billing cycle and continuing through the next June billing cycle at which time it will terminate until a new reconciliation component is determined.

Surcharge or Refund Procedures. In the event that the rates and charges of EPCORs suppliers are retroactively reduced, and a refund of any previous payment is made to EPCOR, EPCOR shall make a similar refund to its general service customers. Similarly, EPCOR may surcharge its general service customers for retroactive payments made for gas previously delivered into the system. If the payment or refund related to gas purchased by EPCOR is for a period of twelve consecutive months or longer, the total amount recovered or refunded shall be divided by the general services sales made to general service customers during this applicable period.

With regard to amounts received or paid that are applicable to periods less than twelve consecutive months, EPCOR shall refund or collect such amounts using one of the following three methods:

- over the same period of time as the over-charge or under-charge occurred,
- over the same number of units sold during the period of the over-charge or undercharge, or
- include the entire amount in the reconciliation account.

Refunds or charges shall be entered into the reconciliation account as they are collected from or returned to customers. For the purpose of Report below, the entry shall be made on the same basis used to determine the refund or charge component of the cost of gas and shall be subject to the calculation set forth in the Surcharge or Refund Procedures, above.

Report. By August 31 of each year, EPCOR shall file with the City of Magnolia, an annual Cost of Gas Reconciliation Report.

The annual reconciliation report shall include, but not necessarily be limited to:
 -a tabulation of volumes of gas purchased and costs incurred listed by account or

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

type of gas, supplier and source, by month, for the twelve months ending June 30;
 -a tabulation of gas volumes sold to general service customers and the related Cost of Gas Tariff revenues;
 -a summary of all other costs and refunds made during the year and the status of the reconciliation account, and
 -the amount of gas cost attributable to the Customer Rate Relief Charge.

MagInc General PA

PUBLIC AUTHORITY INCORPORATED
 SERVICE RATE

APPLICABILITY

Applicable to any qualifying public authority, public and parochial schools and colleges, and to all facilities operated by Governmental agencies not specifically provided for in other rate schedules or special contracts. This rate is only available to full requirements customers of EPCOR Gas Texas Inc. (EPCOR). TERRITORY Applies only to areas served by EPCOR in the incorporated City of Magnolia.

COST OF SERVICE RATE

During each monthly billing period:

For Public Authority Meters 250 Meters (capacity up to 250 cubic feet per hour):

Monthly Customer Charge, applies per meter, per month	\$40.00 plus
2024 Interim Rate Adjustment, applies per meter, per month	\$ 3.77, plus
Total Customer Charge	\$43.77

Volumetric Fee
 \$1.1415 per Ccf

For Public Authority Meters >250 Meters (capacity greater than 250 cubic feet per hour):

Monthly Customer Charge applies, per meter, per month	\$55.00 plus
2024 Interim Rate Adjustment, applies per meter, per month	\$ 3.77, plus
Total Customer Charge	\$58.77

Volumetric Fee
 \$1.1415 per Ccf

CUSTOMER BILLS

EPCORs bills are rendered monthly to customers.

Each bill shall include the following:

- Monthly Customer Charge,
- Volumetric Fee, as adjusted by the Weather Normalization Factor, if applicable,
- Cost of Gas,
- Tax Adjustment, if applicable,
- City Franchise Tax, if applicable,
- Rate Case Expense Surcharge, if applicable,
- Miscellaneous Service fees, if applicable,

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- Deposit fees or credits, if applicable,
- Line Extension charges, if applicable,
- Pipeline Safety and Regulatory Program Surcharge, once annually.

The Monthly Customer Charge is the minimum amount included on a customer bill.

EPCOR bills the Volumetric Fee in hundreds of cubic feet (Ccf). The due date for remittance of a payment to EPCOR shall be not less than 15 days after the date the bill is issued, in accordance with 16 TEX. ADMIN. CODE Section 7.45(4)(A).

EPCOR late payment fee applicable to bill payments received after the due date is zero (\$0.00).

Tax Adjustment. Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the Commission. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula. The tax adjustment is calculated in accordance with the following formula:

Tax Amount
 Divided by
 Volume (Ccf) billed that month
 Equals Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the Commission a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

City Franchise Fee. The City Franchise Tax consists of a 5% surcharge applied to the Cost of Gas and the Volumetric Fee of each bill. In accordance with the Franchise Agreement between EPCOR (formerly Hughes) and the City of Magnolia, all City Franchise taxes collected over the course of a calendar year shall be paid to the City of Magnolia no later than the following April 1st.

Formula. The Franchise Tax Fee is calculated in accordance with the following

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formula:
 Cost of Gas plus the Volumetric Fee
 Multiplied by 5%
 Equals
 City Franchise Fee.

Reconciliation. EPCOR (formerly Hughes) shall provide a reconciliation detailing the fees collected during the previous year along with the payment of fees collected no later than April 1st of each calendar year.

OTHER ADJUSTMENTS

Cost of Gas Component: The basic rates for cost of service set forth above shall be increased by the amount of the Cost of Gas Component for the billing month computed in accordance with the provisions of Rate Schedule GAS.

Weather Normalization Adjustment: The billing shall reflect adjustments in accordance with the provisions of the Weather Normalization Adjustment Clause, Rate Schedule WNA.

Pipeline Safety and Regulatory Program Rider: The billing shall reflect adjustments in accordance with provisions of the Pipeline Safety and Regulatory Program Rider, Rate Schedule PSR.

Rate Case Expense Rider: Adjustments in accordance with provisions of the Rate Case Expense Surcharge Rider, Rate Schedule RCE.

Taxes: Plus, applicable taxes and fees in accordance with the provisions of the Rate Schedule Tax.

CONDITIONS

Subject to all applicable laws and orders, and the Companys rules and regulations on file with the regulatory authority.

MagInc CRR

Customer Rate Relief
 Rate Schedule

Applicable to all Sales Customers for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (the Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Docket No. OS-21-00007061.

A. ABBREVIATIONS AND DEFINITIONS

1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per

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square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order). 7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order. 8) CRR Scheduled Adjustment Date - January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date of the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility - EPCOR Gas Texas Inc. and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells natural gas to the public and that is subject to the Commission's jurisdiction under Tex. Util. Code 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Govt Code 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be

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performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effect beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes - a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges. b) For other participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchase Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchase Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY

This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected by EPCOR Gas Texas Inc. as a Participating Gas Utility for the Incorporated service area of EPCOR Gas Texas Inc. within the City of Magnolia under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms

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of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM

This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

For the purposes of billing the CRR Charges, all Sales Customers of the Participating Gas Utility's Incorporated service area within the City of Magnolia shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE

The CRR Charge will be a monthly volumetric rate of \$0.118 per Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true-up adjustment procedure. The CRR Charge shall be included in the Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE

The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes (A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf) (B) Assumed % of uncollectible sales For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all

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Step 2: Determination of CRR Charge (D) Total CRR Charge Rate Revenue Requirement for Applicable Period (E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C) Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP

Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE EPCOR

Gas Texas Inc. shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If EPCOR Gas Texas Inc. is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commission's review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating

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to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment). If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. EPCOR Gas Texas Inc. shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.

I. TAXABILITY

The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Footnote: Bills rendered on or after 10/01/2023

RATE ADJUSTMENT PROVISIONS

None

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
39615	N	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	Magnolia Incorporated			
39615	N	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	Magnolia Incorporated			
39615	N	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	Magnolia Incorporated			
39615	N	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	Magnolia Incorporated			

REASONS FOR FILING

NEW?: Y

RRC DOCKET NO: 00017754, 00014506, GUD No. 10988, 00017797

CITY ORDINANCE NO:

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AMENDMENT (EXPLAIN): implementing rates from Case 00017797

OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
D	Public Authority Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 1072 **ACTIVE FLAG:** Y **INACTIVE DATE:**
FIRST NAME: Sandra **MIDDLE:** L **LAST NAME:** Skoubis
TITLE: Manager Regulatory Compliance
ADDRESS LINE 1: EPCOR Gas Texas Inc.
ADDRESS LINE 2: 4003 Pinehurst Meadow
CITY: MAGNOLIA **STATE:** TX **ZIP:** 77355 **ZIP4:**
AREA CODE: 623 **PHONE NO:** 445-2490 **EXTENSION:**

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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
7455	<p>CURTAILMENT PLAN</p> <p>7.455 Curtailment Standards</p> <p>(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.</p> <p>(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.</p> <p>(2) Commission--The Railroad Commission of Texas.</p> <p>(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.</p> <p>(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.</p> <p>(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.</p> <p>(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commissions jurisdiction as defined in Texas Utilities Code, Title 3.</p> <p>(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.</p> <p>(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.</p> <p>(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility's transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that is not a gas utility. The term deliveries in this section includes sales and/or transportation service.</p> <p>(c) Priorities.</p> <p>(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:</p>

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(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer's end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers.

(3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

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(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.,

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
326	<p>Line Extension Policy.</p> <p>All pipes, 100 feet or less. EPCOR Gas Texas Inc. (EPCOR) charge for installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter and not more than 100 feet in length is \$0.00.</p> <p>All pipes, more than 100 feet. For installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter, after the first 100 feet, EPCOR charges the actual cost.</p> <p>Reporting requirement.</p> <p>EPCOR shall provide a copy of its most current line extension policy to the Commission, addressed to the Director of the Oversight and Safety Division, Gas Services Department. No contribution in aid of construction will be required of any customer except as provided for in EPCORs line extension policy filed with the Commission, as set forth in 16 TEX. ADMIN. CODE Section 7.45(8)(B).</p>

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QUALITY OF SERVICE

QUAL_SERVICE ID DESCRIPTION0326a QUALITY OF SERVICE RULES RATE SCHEDULE RULE 7.45
Quality of Service

For gas utility service to residential and small commercial customers, the following minimum service standards shall be applicable in unincorporated areas. In addition, each gas distribution utility is ordered to amend its service rules to include said minimum service standards within the utility service rules applicable to residential and small commercial customers within incorporated areas, but only to the extent that said minimum service standards do not conflict with standards lawfully established within a particular municipality for a gas distribution utility. Said gas distribution utility shall file service rules incorporating said minimum service standards with the Railroad Commission and with the municipalities in the manner prescribed by law.

(1) Continuity of service.

(A) Service interruptions.

(i) Every gas utility shall make all reasonable efforts to prevent interruptions of service. When interruptions occur, the utility shall reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest number of customers are affected.

(ii) Each utility shall make reasonable provisions to meet emergencies resulting from failure of service, and each utility shall issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.

(iii) In the event of national emergency or local disaster resulting in disruption of normal service, the utility may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.

(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, each utility shall keep a complete record of all interruptions, both emergency and scheduled. This record shall show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.

(C) Report to commission. The commission shall be notified in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof lasting more than four hours. The notice shall also state the cause of such interruptions. If any service interruption is reported to the commission otherwise (for example, as a curtailment report or safety report), such other report is sufficient to comply with the terms of this paragraph.

(2) Customer relations.

(A) Information to customers. Each utility shall:

(i) maintain a current set of maps showing the physical locations of its facilities. All

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distribution facilities shall be labeled to indicate the size or any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, shall be kept by the utility in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center shall have available up-to-date maps, plans, or records of its immediate area, with such other information as may be necessary to enable the utility to advise applicants and others entitled to the information as to the facilities available for serving that locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of the utility where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the commission are available for inspection;

(v) upon request inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information. This information shall be provided in English and Spanish as necessary to adequately inform the customers; provided, however, the regulatory authority upon application and a showing of good cause may exempt the utility from the requirement that the information be provided in Spanish:

(I) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(II) the customer's right to have his or her meter checked without charge under paragraph (7) of this section, if applicable;

(III) the time allowed to pay outstanding bills;

(IV) grounds for termination of service;

(V) the steps the utility must take before terminating service;

(VI) how the customer can resolve billing disputes with the utility and how disputes and health emergencies may affect termination of service;

(VII) information on alternative payment plans offered by the utility;

(VIII) the steps necessary to have service reconnected after involuntary termination;

(IX) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(X) the hours, addresses, and telephone numbers of utility offices where bills may be paid and

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information may be obtained; and

(XI) the customer`s right to be instructed by the utility how to read his or her meter;

(vii) at least once each calendar year, notify customers that information is available upon request, at no charge to the customer, concerning the items listed in clause (vi)(I) - (XI) of this subparagraph. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to the utility by residential or small commercial customers either at its office, by letter, or by telephone, the utility shall promptly make a suitable investigation and advise the complainant of the results thereof. It shall keep a record of all complaints which shall show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, the utility shall make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response must be made by the next working day. The utility must make a final and complete response within 15 days from the date of the complaint, unless additional time is granted within the 15-day period. The commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. The utility is encouraged to offer a deferred payment plan for delinquent residential accounts. If such a plan is offered, it shall conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer`s inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer`s ability to pay; customer`s payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by a utility shall state, immediately preceding the space provided for the customer`s signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility`s failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan may include a one-time 5.0% penalty for late payment on the original amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility`s error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan shall

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not include a finance charge. (v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, the utility shall have the right to disconnect pursuant to disconnection rules herein and, under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons.

(i) Applicability. This subparagraph applies only to:

(I) a utility that assesses late payment charges on residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(II) utility bills issued on or after August 30, 1993; and

(III) an elderly person, as defined in clause

(ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(I) Elderly person--A person who is 60 years of age or older.

(II) Utility--A gas utility or municipally owned utility, as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) The utility may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(3) Refusal of service.

(A) Compliance by applicant. Any utility may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with the state and municipal regulations and approved rules and regulations of the utility on file with

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the commission governing the service applied for or for the following reasons.

(i) Applicant`s facilities inadequate. If the applicant`s installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) applicant`s recourse. In the event that the utility shall refuse to serve an applicant under the provisions of these rules, the utility must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

(i) delinquency in payment for service by a previous occupant of the premises to be served;

(ii) failure to pay for merchandise or charges for nonutility service purchased from the utility;

(iii) failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application;

(iv) violation of the utility`s rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules;

(v) failure to pay a bill of another customer as guarantor thereof unless the guarantee was made in writing to the utility as a condition precedent to service; and (vi) failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

(4) Discontinuance of service.

(A) The due date of the bill for utility service shall not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) A utility may offer an inducement for prompt payment of bills by allowing a discount in the amount of 5.0% for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer`s utility service may be disconnected if the bill has not been paid or a

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deferred payment plan pursuant to paragraph (2)(D) of this section has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice shall be provided in English and Spanish as necessary to adequately inform the customer, and shall include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, the utility may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account;

(ii) violation of the utility's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation;

(iii) failure to comply with deposit or guarantee arrangements where required by paragraph (5) of this section;

(iv) without notice where a known dangerous condition exists for as long as the condition exists;

(v) tampering with the utility company's meter or equipment or bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

(i) delinquency in payment for service by a previous occupant of the premises;

(ii) failure to pay for merchandise or charges for nonutility service by the utility;

(iii) failure to pay for a different type or class of utility service unless fee for such service is included on the same bill;

(iv) failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service;

(v) failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billings;

(vi) failure to pay charges arising from an underbilling due to any faulty metering, unless the meter has been tampered with or unless such underbilling charges are due;

(vii) failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the utility is unable to read the meter due to circumstances beyond its control.

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(F) Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the utility are not available to the public for the purpose of making collections and reconnecting service.

(G) No utility may abandon a customer without written approval from the regulatory authority.

(H) No utility may discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer establishes that discontinuance of service will result in some person residing at that residence becoming seriously ill or more seriously ill if the service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by the utility not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section shall last 20 days from the date of receipt by the utility of the request and statement or such lesser period as may be agreed upon by the utility and the customer. The customer who makes such request shall sign an installment agreement which provides for payment of such service along with timely payments for subsequent monthly billings.

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(5) Applicant deposit.

(A) Establishment of credit for residential applicants. Each utility may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant shall not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment;

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including, but not limited to, the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by the utility, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of the utility and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all his amounts due the utility or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this paragraph.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) Each gas utility shall waive any deposit requirement for residential service for an

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applicant who has been determined to be a victim of family violence as defined in Texas Family Code, 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site.

(ii) The required deposit shall not exceed an amount equivalent to one-sixth of the estimated annual billings. If actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, the utility may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.

(iii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the utility or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iv) Each utility which requires deposits to be made by its customers shall pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(I) Payment of interest to the customer shall be annually or at the time the deposit is returned or credited to the customer's account.

(II) The deposit shall cease to draw interest on the date it is returned or credited to the customer's account.

(D) Deposits for temporary or seasonal service and for weekend or seasonal residences. The utility may require a deposit sufficient to reasonably protect it against the assumed risk, provided such a policy is applied in a uniform and nondiscriminatory manner.

(E) Records of deposits.

(i) The utility shall keep records to show:

(I) the name and address of each depositor;

(II) the amount and date of the deposit; and

(III) each transaction concerning the deposit.

(ii) The utility shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit must be maintained for at least four years, during

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which time the utility shall make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, the utility shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within the service area of the utility shall not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for service for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills, the utility shall promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or unit who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Each utility shall direct its personnel engaged in initial contact with an applicant or customer for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority thereon. (6) Billing.

(A) Bills for gas service shall be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills shall be rendered as promptly as possible following the reading of meters.

(B) The customer's bill must show all the following information. The information must be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule must be mailed to the customer on request of the customer. A utility may exhaust its present stock of nonconforming bill forms before compliance is required by this section:

(i) if the meter is read by the utility, the date and reading of the meter at the beginning and end of the period for which rendered;

(ii) the number and kind of units billed;

(iii) the applicable rate schedule title or code;

(iv) the total base bill;

(v) the total of any adjustments to the base bill and the amount of adjustments per billing unit;

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(vi) the date by which the customer must pay the bill to get prompt payment discount;

(vii) the total amount due before and after any discount for prompt payment within a designated period;

(viii) a distinct marking to identify an estimated bill.

(C) Where there is good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, the utility must provide the customer with a postcard and request that the customer read the meter and return the card to the utility if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by the utility in time for billing, the utility may estimate the meter reading and render the bill accordingly.

(D) Disputed bills.

(i) In the event of a dispute between the customer and the utility regarding the bill, the utility must forthwith make such investigation as is required by the particular case and report the results thereof to the customer. If the customer wishes to obtain the benefits of clause (ii) of this subparagraph, notification of the dispute must be given to the utility prior to the date the bill becomes delinquent. In the event the dispute is not resolved, the utility shall inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer shall not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: resolution of the dispute or the expiration of the 60-day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

(7) Meters.

(A) Meter requirements.

(i) Use of meter. All gas sold by a utility must be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, each utility must provide and install and will continue to own and maintain all meters necessary for measurement of gas delivered to its customers.

(iii) Standard type. No utility may furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided,

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however, special meters not INCORPORATED QUALITY OF SERVICE RULES RATE SCHEDULE (continued) necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(B) Meter records. Each utility must keep the following records:

(i) Meter equipment records. Each utility must keep a record of all its meters, showing the customer's address and date of the last test.

(ii) Records of meter tests. All meter tests must be properly referenced to the meter record provided for therein. The record of each test made on request of a customer must show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter readings--meter unit location. In general, each meter must indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Each utility must, upon request of a customer, make a test of the accuracy of the meter serving that customer. The utility must inform the customer of the time and place of the test and permit the customer or his authorized representative to be present if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, the utility is entitled to charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer must be properly informed of the result of any test on a meter that serves him.

(II) Notwithstanding subclause (I) of this clause, if the meter is found to be more than nominally defective, to either the customer's or the utility's disadvantage, any fee charged for a meter test must be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration.

(v) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, the utility must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(-a-) the last six months; or

(-b-) the last test of the meter, whichever is shorter. Any resulting underbillings or overbillings are to be corrected in subsequent bills, unless service is terminated, in which event a monetary adjustment is to be made. This requirement for a correction may be foregone by the utility if the error is to the utility's disadvantage.

(II) If a meter is found not to register for any period of time, the utility may make a charge

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for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

(8) New construction.

(A) Standards of construction. Each utility is to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law, and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charges. Every utility must file its extension policy. The policy must be consistent, nondiscriminatory, and is subject to the approval of the regulatory authority. No contribution in aid of construction may be required of any customer except as provided for in extension policy.

(C) Response to request for service. Every gas utility must serve each qualified applicant for service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of the utility result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report must be made to the regulatory authority listing the name of the applicant, location, and cause for delay. Unless such delays are due to causes which are reasonably beyond the control of the utility, a delay in excess of 90 days may be found to constitute a refusal to serve.

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SERVICE CHARGES

<u>RRC CHARGE NO.</u>	<u>CHARGE ID</u>	<u>CHARGE AMOUNT</u>	<u>SERVICE PROVIDED</u>
321639	Inc Mis a1		<p>INCORPORATED MISCELLANEOUS SERVICE CHARGES</p> <p>Initiation and Restoration of Service Initiation of service, \$45.00 per trip Restoration of service, after termination for non-payment or for a leak on a customer-owned facility, \$45.00 per trip Restoration of service, after service turn-off at request of customer or customer`s agent, \$45.00 per trip Restoration of service, following a system disruption due to a natural disaster or area emergency, \$0.00 per trip</p> <p>Turn-Off Service Turn-off service, after termination for non-payment or for a leak on a customer-owned facility, \$45.00 per turn-off Turn-off service, at request of customer or customers` agent, \$45.00 per turn-off Turn-off service, following a system disruption due to a natural disaster or an area emergency, \$0.00 per turn-off</p> <p>Meter Testing Remove existing meter for testing as requested by customer (including setting a suitable replacement at existing tap), when no such test has been performed on the meter in four (4) or more years or when meter is found to be more than nominally defective per 16 TAC Section7.45(7)(B)(iv)(II) \$0.00</p>
321640	Inc Mis a2		<p>Customer Service Agent charge associated with meter testing requested by the customer, only if the meter has been tested within the past four (4) years and, upon retesting, meter is found to correctly record usage, Actual cost, up to \$26.23 per hour Field Service Technician charge and vehicle operations costs associated with meter testing requested by the customer only if the meter has been tested within the past four (4) years and,upon retesting, meter is found to correctly record usage ` Actual cost, up to \$30.84 per hour, maximum of \$89.95 per trip</p> <p>Change customer meter, \$75.00 per trip, plus materials</p> <p>Change residential meter location, \$350.00 first meter, plus materials Additional meters in manifold, \$55.00 per meter</p> <p>Meter Re-Read</p>

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321641	Inc Misc b	<p>When requested by customer, if the meter has not been tested in more than four years or when the meter is found to be more than nominally defective, \$0.00 When requested by customer, if the meter has been tested within four years and the prior meter read is found to be correct, \$35.00 per trip.</p>
		<p>Return check charge, \$30.00 per return</p>
		<p>Collection call, \$35.00 per trip.</p>
		<p>Deposit Tariff Application. EPCOR Gas Texas Inc. (EPCOR) may require a customer deposit from a customer that does not have acceptable credit bureau or other utility report of good standing. Formula. If a customer is required to make a deposit, the amount of the deposit shall not exceed an amount equivalent to one-sixth of the customer's estimated annual billings. If there is no billing history on the customer's account, then the one-sixth rule will be applied to the customer's account based on similarly-situated customers located in the geographic area. Exemptions. EPCOR shall not require a person who is exempt from deposit requirements to make a deposit, as outlined in 16 TEX. ADMIN. CODE Section 7.45(5)(C).</p>
		<p>Deposit refunds. EPCOR shall automatically refund each deposit, with interest, to customers who meet the requirements in 16 TEX. ADMIN. CODE Section 7.45(5)(F).</p>
		<p>Deposit practices. EPCOR has adopted the deposit practices in the Commissions Quality of Service Rule at 16 TEX. ADMIN. CODE Section 7.45(5).</p>

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 38658

DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 11/19/2024 ORIGINAL CONTRACT DATE: RECEIVED DATE: 12/16/2024
 GAS CONSUMED: N AMENDMENT DATE: 11/19/2024 OPERATOR NO: 253420
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID	DESCRIPTION
MagInc WNA	<p style="text-align: center;">WEATHER NORMALIZATION ADJUSTMENT CLAUSE</p> <p style="text-align: center;">RATE SCHEDULE</p> <p>The Weather Normalization Factor (WNF) is a factor that adjusts the Volumetric Fee for each 100 cubic feet (Ccf) of natural gas sold. The WNF is designed to refund over-collections and to surcharge for under-collections of revenue due to colder than normal or warmer than normal weather. In order to reflect weather variances in a timely and accurate manner, the WNF is calculated monthly and is based on monthly weather information for the three-month period beginning with December and ending with February. The Normalization Factor shall apply only to residential and commercial customers.</p> <p>Formula. The WNF is calculated, as follows:</p> <p>[Adjusted Heating Load plus Base Non-Heating Load] divided by Total Volumes Sold</p> <p>Where: Adjusted Heating Load (Ccf) = Heating Load divided by HDD Factor</p> <p>AvgHDD = Average heating degree-days for a calendar month as measured by the National Oceanic and Atmospheric Administration (NOAA) for the period 2009 through 2019 at their weather station in Conroe, Texas. The AvgHDD values used to calculate the WNF are December 387, January 486, February 317.</p> <p>Base Non-Heating Load (Ccf) = Base load factor x the number of bills issued for each class where base load factors are as follows: Residential: 10 Commercial: 211</p> <p>Bills = Number of bills issued to customers for gas sold that month</p> <p>HDD = A heating degree day is a measurement of demand for energy to heat houses and businesses. The WNF is based upon actual heating degree-days for a calendar month as measured by the NOAA at their weather station located in Conroe, Texas.</p> <p>HDD Factor (Heating Degree-Day Factor) = HDD divided by AvgHDD</p> <p>Heating Load (Ccf) = Total Volumes Sold minus Base Non-Heating Load</p> <p>Weather Normalization months = December, January, February</p>

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 38658

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Report. Within 45 days from the last day in each Weather Normalization month, the company shall provide to the City of Magnolia, in spreadsheet format, one WNF Compliance Report per month to demonstrate how the company calculated the WNF, using the following format:

FORMAT FOR WNF COMPLIANCE REPORT

- Line 1 AvgHDD
- Lines 2-3 blank
- Line 4 HDDs (for Conroe weather station)
- Lines 5-6 blank
- Line 7 Bills
- Line 8 blank
- Line 9 Base Non-heating load (Ccf), which is Line 7 times applicable Base Non-Heating load factor by customer class
- Line 10 blank
- Line 11 Total Volumes Sold
- Line 12 blank
- Line 13 Heating Load (Ccf), which is Line 11 minus Line 9
- Lines 14-15 blank
- Line 16 HDD Factor, which is Line 4 divided by Line 1
- Line 17 blank
- Line 18 Adjusted Heating Load (Ccf), which is Line 13 divided by Line 16
- Line 19 blank
- Line 20 WNF, which is [(Line 18 plus Line 9) divided by Line 11]
- Line 21-22 blank
- Line 23 Volumetric Fee (\$ per Ccf)
- Line 24 blank
- Line 25 Adjusted Volumetric Fee (Line 23 times Line 20)
- Line 26-27 blank
- Line 28 Effect on revenue, which is [(Line 25 minus Line 23) x Line 11].

Each report shall have a column of data for each of the three Weather Normalization months, with fields populated for the latest and prior months in a winter season.

MagInc Tax

TAX ADJUSTMENT

RATE SCHEDULE

APPLICABILITY

Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the City of Magnolia. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 38658

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
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Formula.

The tax adjustment is calculated in accordance with the following formula:

Tax Amount
 Divided by
 Volume (Ccf) billed that month
 Equals
 Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the City of Magnolia a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

MagInc Rate Case Exp

RATE CASE EXPENSE SURCHARGE

RATE SCHEDULE

Rate Case Expense Surcharge.

Applicability. All customers within the City of Magnolia.

The Rate Case Expense (RCE) Surcharge shall be in effect beginning on or after the implementation of new rates resulting from EPCOR Gas July 1, 2020 Statement of Intent filing with the City of Magnolia and will continue for approximately five years until all of the rate case expense recovery approved by the City of Magnolia is fully recovered.

The surcharge rate shall be \$0.0301 per Ccf.

This surcharge is in addition to other rates and surcharges set forth in this tariff.

Compliance Report. At the time the Company files its annual rate case expense reconciliation report with the Railroad Commission of Texas, a copy of the filing shall also be concurrently filed with the City. The Compliance Report shall be addressed to the City Manager.

MagInc Pipeline Safe

PIPELINE SAFETY AND REGULATORY PROGRAM RATE SCHEDULE

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 38658

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Pipeline Safety and Regulatory Program Tariff

Applicability.

All customers in the EPCOR Gas service territory.

Fee.

Once annually, EPCOR Gas Texas Inc. (EPCOR) shall remit to the Commission the fee required in 16 TEX. ADMIN. CODE Section 8.201.

Surcharge.

During the next billing cycle following EPCOR remittance to the Commission of the fee, EPCOR shall include on its customers bills a Pipeline Safety and Regulatory Program Surcharge, to the extent authorized in 16 TEX. ADMIN. CODE Section 8.201.

Formula.

The Rule 8.201 surcharge is calculated in accordance with the following formula:

Rule 8.201(b) fee assessed by the Commission on EPCOR Divided by Number of meters billed Equals Rule 8.201(b)(3) surcharge, applied per customer meter, once annually In this formula, the number of meters billed refers to the number of meters billed during the billing month that precedes the month the Rule 8.201(b)(3) surcharge is included on customer bills.

The pipeline safety fee for 2024 was a one-time fee of \$0.90 per bill for each bill issued in April 2024.

The pipeline safety fee for 2023 was a one-time fee of \$0.88 per bill for each bill issued in April 2023.

The pipeline safety fee for 2022 was a one-time fee of \$0.89 per bill for each bill issued in April 2022.

The pipeline safety fee for 2021 was a one-time fee of \$0.87 per bill for each bill issued in April 2021.

Compliance Report.

The Company shall file an annual pipeline safety fee (PSF) report no later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers. The Company shall file the report with the Railroad Commission of Texas addressed to the Director of Oversight and Safety Division, Gas Services Department, referencing Gas Utilities Docket No.10988, and titling the report Pipeline Safety Fee Recovery Report.

The report shall include the following:

- a) the pipeline safety fee-amount paid to the Commission;
- b) the unit rate and total amount of the surcharge billed to each customer;
- c) the date or dates the surcharge was billed to customers; and
- d) the total amount collected from customers from the surcharge.

Reports for the Commission should be filed electronically at GUD_Compliance@rrc.texas.gov or at the following address:

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 38658

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Compliance Filing
 Director of Oversight and Safety Division
 Gas Services Dept.
 Railroad Commission of Texas
 P.O. Box 12967
 Austin, TX 78711-2967

MagInc Cost of Gas

COST OF GAS COMPONENT RATE SCHEDULE

EPCOR Gas Texas Inc.

(EPCOR) shall include on each customer bill the reasonable and necessary cost of gas purchased by EPCOR.

The following definitions apply to this Cost of Gas Tariff:

Cost of Gas. The total calculation, under this Cost of Gas Tariff, consisting of the commodity cost, purchase/sales ratio, a reconciliation component, related fees and taxes, and the Customer Rate Relief Charge. Cost of Purchased Gas. The weighted average cost of gas purchased by EPCOR from all sources, calculated by summing the cost of gas purchased and applicable third party charges, then, dividing that sum by total volumes purchased.

Customer Rate Relief Charge. A nonbypassable charge as defined in Texas Utilities Code 104.362(7) and the Incorporated areas Customer Rate Relief Rate Schedule.

The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Purchases / Sales Ratio. A ratio determined by dividing the total volumes purchased for customers during the twelve month period ending June 30 by the sum of volumes sold to customers. For the purpose of this computation, all volumes shall be stated at 14.65 pound-force per square inch absolute (psia). Such ratio shall in no event exceed 1.0526 i.e. 1/(1- 0.05) unless expressly authorized by the applicable regulatory authority.

Reconciliation Account. The account maintained by EPCOR to ensure that, over time, EPCOR will neither over-collect nor under-collect revenues as a result of the operation of this Cost of Gas Tariff.

Entries shall be made monthly to reflect:

- the total amounts paid to EPCORs suppliers for natural gas applicable to general service customers, as recorded in the companys books and records,
- revenues produced by the operation of this Cost of Gas Tariff,
- refunds, payments, or charges provided for herein or as approved by the regulatory authority, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Audit. An annual review by EPCOR of its books and records for each twelve month period ending with the June accounting month to determine the amount of over-collection or under-collection occurring during that twelve month period.

The reconciliation audit conducted by EPCOR shall determine:

- the total amount paid for gas purchased by EPCOR to provide service to its general service customers during the period,

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 38658

RATE SCHEDULE

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DESCRIPTION

- the revenues received from operation of the provision of this Cost of Gas Tariff, reduced by the amount of revenue-associated fees and taxes paid on those revenues,
- the total amount of refunds made to customers during the period and any other revenues or credits received by EPCOR as a result of relevant gas purchases or operation of this Cost of Gas Tariff,
- an adjustment, if necessary, for lost and unaccounted for gas during the period in excess of five (5) percent of purchases, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Component. The amount to be returned to or recovered from customers each month on customer bills covering usage for September through May, as a result of EPCORs reconciliation audit. Determination and application of the reconciliation component. If the reconciliation audit reflects either an over-recovery or an under-recovery of revenues, such amount shall be divided by the general service customer sales volumes, for the period beginning with the preceding October billing cycle through the June billing cycle. The reconciliation component, so determined to collect any revenue shortfall or to return any excess revenue, shall be applied for a nine (9) month period beginning with the next October billing cycle and continuing through the next June billing cycle at which time it will terminate until a new reconciliation component is determined.

Surcharge or Refund Procedures. In the event that the rates and charges of EPCORs suppliers are retroactively reduced, and a refund of any previous payment is made to EPCOR, EPCOR shall make a similar refund to its general service customers. Similarly, EPCOR may surcharge its general service customers for retroactive payments made for gas previously delivered into the system. If the payment or refund related to gas purchased by EPCOR is for a period of twelve consecutive months or longer, the total amount recovered or refunded shall be divided by the general services sales made to general service customers during this applicable period.

With regard to amounts received or paid that are applicable to periods less than twelve consecutive months, EPCOR shall refund or collect such amounts using one of the following three methods:

- over the same period of time as the over-charge or under-charge occurred,
- over the same number of units sold during the period of the over-charge or undercharge, or
- include the entire amount in the reconciliation account.

Refunds or charges shall be entered into the reconciliation account as they are collected from or returned to customers. For the purpose of Report below, the entry shall be made on the same basis used to determine the refund or charge component of the cost of gas and shall be subject to the calculation set forth in the Surcharge or Refund Procedures, above.

Report. By August 31 of each year, EPCOR shall file with the City of Magnolia, an annual Cost of Gas Reconciliation Report.

The annual reconciliation report shall include, but not necessarily be limited to:
 -a tabulation of volumes of gas purchased and costs incurred listed by account or

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

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DESCRIPTION

type of gas, supplier and source, by month, for the twelve months ending June 30;
 -a tabulation of gas volumes sold to general service customers and the related Cost of Gas Tariff revenues;
 -a summary of all other costs and refunds made during the year and the status of the reconciliation account, and
 -the amount of gas cost attributable to the Customer Rate Relief Charge.

MagInc General C

COMMERCIAL INCORPORATED SERVICE RATE

APPLICABILITY

Applicable to all commercial customers and to customers not otherwise specifically provided for under any other rate schedule. This rate is only available to full requirements customers of EPCOR Gas Texas Inc. (EPCOR).

TERRITORY

Applies only to areas served by EPCOR in the incorporated City of Magnolia.

COST OF SERVICE RATE

During each monthly billing period:

For Commercial Meters

250 Meters (capacity up to 250 cubic feet per hour):
 Monthly Customer Charge applies, per meter, per month \$40.00, plus
 2024 Interim Rate Adjustment, applies per meter, per month \$14.47, plus
 Total Customer Charge \$54.47

Volumetric Fee \$1.1415 per Ccf

For Commercial Meters

>250 Meters (capacity greater than 250 cubic feet per hour):
 Monthly Customer Charge applies, per meter, per month \$55.00, plus
 2024 Interim Rate Adjustment, applies per meter, per month \$14.47, plus
 Total Customer Charge \$69.47

Volumetric Fee \$1.1415 per Ccf

CUSTOMER BILLS

EPCORs bills are rendered monthly to customers. Each bill shall include the following:

- Monthly Customer Charge,
- Volumetric Fee, as adjusted by the Weather Normalization Factor, if applicable,
- Cost of Gas,
- Tax Adjustment, if applicable,
- City Franchise Tax, if applicable,
- Rate Case Expense Surcharge, if applicable,
- Miscellaneous Service fees, if applicable,
- Deposit fees or credits, if applicable,

RAILROAD COMMISSION OF TEXAS
 GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 38658

RATE SCHEDULE

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DESCRIPTION

- Line Extension charges, if applicable,
- Pipeline Safety and Regulatory Program Surcharge, once annually.

The Monthly Customer Charge is the minimum amount included on a customer bill. EPCOR bills the Volumetric Fee in hundreds of cubic feet (Ccf).

The due date for remittance of a payment to EPCOR shall be not less than 15 days after the date the bill is issued, in accordance with 16 TEX. ADMIN. CODE Section 7.45(4)(A).

EPCOR late payment fee applicable to bill payments received after the due date is zero (\$0.00).

Tax Adjustment. Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the Commission. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula. The tax adjustment is calculated in accordance with the following formula:
 Tax Amount
 Divided by
 Volume (Ccf) billed that month
 Equals
 Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the Commission a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

City Franchise Fee. The City Franchise Tax consists of a 5% surcharge applied to the Cost of Gas and the Volumetric Fee of each bill. In accordance with the Franchise Agreement between EPCOR (formerly Hughes) and the City of Magnolia, all City Franchise taxes collected over the course of a calendar year shall be paid to the City of Magnolia no later than the following April 1st.

Formula. The Franchise Tax Fee is calculated in accordance with the following formula:

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DESCRIPTION

Cost of Gas plus the Volumetric Fee
 Multiplied by 5%
 Equals
 City Franchise Fee.

Reconciliation. EPCOR (formerly Hughes) shall provide a reconciliation detailing the fees collected during the previous year along with the payment of fees collected no later than April 1st of each calendar year.

OTHER ADJUSTMENTS

Cost of Gas Component: The basic rates for cost of service set forth above shall be increased by the amount of the Cost of Gas Component for the billing month computed in accordance with the provisions of Rate Schedule GAS.

Weather Normalization Adjustment: The billing shall reflect adjustments in accordance with the provisions of the Weather Normalization Adjustment Clause, Rate Schedule WNA.

Pipeline Safety and Regulatory Program Rider: The billing shall reflect adjustments in accordance with provisions of the Pipeline Safety and Regulatory Program Rider, Rate Schedule PSR.

Rate Case Expense Rider: Adjustments in accordance with provisions of the Rate Case Expense Surcharge Rider, Rate Schedule RCE.

Taxes: Plus applicable taxes and fees in accordance with the provisions of the Rate Schedule Tax.

CONDITIONS

Subject to all applicable laws and orders, and the Companys rules and regulations on file with the regulatory authority.

MagInc CRR

Customer Rate Relief
 Rate Schedule

Applicable to all Sales Customers for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (the Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Docket No. OS-21-00007061.

A. ABBREVIATIONS AND DEFINITIONS

1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit;

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and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order). 7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order. 8) CRR Scheduled Adjustment Date ` January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date of the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility ` EPCOR Gas Texas Inc. and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells natural gas to the public and that is subject to the Commissions jurisdiction under Tex. Util. Code 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Govt Code 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after

GAS SERVICES DIVISION

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DESCRIPTION

Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divesture, spin-off or other transaction that would impact a Participating Gas Utility's share of the total aggregate Normalized Sales Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effect beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes ` a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges. b) For other participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchase Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchase Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY

This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected by EPCOR Gas Texas Inc. as a Participating Gas Utility for the Incorporated service area of EPCOR Gas Texas Inc. within the City of Magnolia under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the

GAS SERVICES DIVISION
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DESCRIPTION

Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM

This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

For the purposes of billing the CRR Charges, all Sales Customers of the Participating Gas Utility's Incorporated service area within the City of Magnolia shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE

The CRR Charge will be a monthly volumetric rate of \$0.118 per Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true-up adjustment procedure. The CRR Charge shall be included in the Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE

The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes (A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf) (B) Assumed % of uncollectible sales For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Step 2: Determination of CRR Charge (D) Total CRR Charge Rate Revenue Requirement for Applicable Period (E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C) Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP

Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE EPCOR

Gas Texas Inc. shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If EPCOR Gas Texas Inc. is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commissions review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR

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Charges and the amount of an adjustment). If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. EPCOR Gas Texas Inc. shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.

I. TAXABILITY

The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Footnote: Bills rendered on or after 10/01/2023

RATE ADJUSTMENT PROVISIONS

None

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
39615	N	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	Magnolia Incorporated			
39615	N	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	Magnolia Incorporated			
39615	N	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	Magnolia Incorporated			
39615	N	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	Magnolia Incorporated			

REASONS FOR FILING

NEW?: Y

RRC DOCKET NO: 00017754, 00014506, GUD No. 10988, 00017797

CITY ORDINANCE NO:

implementing rates from Case 00017797

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AMENDMENT (EXPLAIN):

OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
B	Commercial Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 1072 ACTIVE FLAG: Y INACTIVE DATE:

FIRST NAME: Sandra MIDDLE: L LAST NAME: Skoubis

TITLE: Manager Regulatory Compliance

ADDRESS LINE 1: EPCOR Gas Texas Inc.

ADDRESS LINE 2: 4003 Pinehurst Meadow

CITY: MAGNOLIA STATE: TX ZIP: 77355 ZIP4:

AREA CODE: 623 PHONE NO: 445-2490 EXTENSION:

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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
7455	CURTAILMENT PLAN 7.455 Curtailment Standards

(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.

(2) Commission--The Railroad Commission of Texas.

(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.

(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.

(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.

(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commissions jurisdiction as defined in Texas Utilities Code, Title 3.

(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.

(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.

(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility's transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that is not a gas utility. The term deliveries in this section includes sales and/or transportation service.

(c) Priorities.

(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:

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(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer's end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers.

(3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

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(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.,

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
326	<p>Line Extension Policy.</p> <p>All pipes, 100 feet or less. EPCOR Gas Texas Inc. (EPCOR) charge for installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter and not more than 100 feet in length is \$0.00.</p> <p>All pipes, more than 100 feet. For installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter, after the first 100 feet, EPCOR charges the actual cost.</p> <p>Reporting requirement. EPCOR shall provide a copy of its most current line extension policy to the Commission, addressed to the Director of the Oversight and Safety Division, Gas Services Department. No contribution in aid of construction will be required of any customer except as provided for in EPCORs line extension policy filed with the Commission, as set forth in 16 TEX. ADMIN. CODE Section 7.45(8)(B).</p>

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QUALITY OF SERVICE

QUAL_SERVICE_ID DESCRIPTION0326a QUALITY OF SERVICE RULES RATE SCHEDULE RULE 7.45
Quality of Service

For gas utility service to residential and small commercial customers, the following minimum service standards shall be applicable in unincorporated areas. In addition, each gas distribution utility is ordered to amend its service rules to include said minimum service standards within the utility service rules applicable to residential and small commercial customers within incorporated areas, but only to the extent that said minimum service standards do not conflict with standards lawfully established within a particular municipality for a gas distribution utility. Said gas distribution utility shall file service rules incorporating said minimum service standards with the Railroad Commission and with the municipalities in the manner prescribed by law.

(1) Continuity of service.

(A) Service interruptions.

(i) Every gas utility shall make all reasonable efforts to prevent interruptions of service. When interruptions occur, the utility shall reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest number of customers are affected.

(ii) Each utility shall make reasonable provisions to meet emergencies resulting from failure of service, and each utility shall issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.

(iii) In the event of national emergency or local disaster resulting in disruption of normal service, the utility may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.

(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, each utility shall keep a complete record of all interruptions, both emergency and scheduled. This record shall show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.

(C) Report to commission. The commission shall be notified in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof lasting more than four hours. The notice shall also state the cause of such interruptions. If any service interruption is reported to the commission otherwise (for example, as a curtailment report or safety report), such other report is sufficient to comply with the terms of this paragraph.

(2) Customer relations.

(A) Information to customers. Each utility shall:

(i) maintain a current set of maps showing the physical locations of its facilities. All

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distribution facilities shall be labeled to indicate the size or any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, shall be kept by the utility in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center shall have available up-to-date maps, plans, or records of its immediate area, with such other information as may be necessary to enable the utility to advise applicants and others entitled to the information as to the facilities available for serving that locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of the utility where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the commission are available for inspection;

(v) upon request inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information. This information shall be provided in English and Spanish as necessary to adequately inform the customers; provided, however, the regulatory authority upon application and a showing of good cause may exempt the utility from the requirement that the information be provided in Spanish:

(I) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(II) the customer's right to have his or her meter checked without charge under paragraph (7) of this section, if applicable;

(III) the time allowed to pay outstanding bills;

(IV) grounds for termination of service;

(V) the steps the utility must take before terminating service;

(VI) how the customer can resolve billing disputes with the utility and how disputes and health emergencies may affect termination of service;

(VII) information on alternative payment plans offered by the utility;

(VIII) the steps necessary to have service reconnected after involuntary termination;

(IX) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(X) the hours, addresses, and telephone numbers of utility offices where bills may be paid and

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information may be obtained; and

(XI) the customer`s right to be instructed by the utility how to read his or her meter;

(vii) at least once each calendar year, notify customers that information is available upon request, at no charge to the customer, concerning the items listed in clause (vi)(I) - (XI) of this subparagraph. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to the utility by residential or small commercial customers either at its office, by letter, or by telephone, the utility shall promptly make a suitable investigation and advise the complainant of the results thereof. It shall keep a record of all complaints which shall show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, the utility shall make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response must be made by the next working day. The utility must make a final and complete response within 15 days from the date of the complaint, unless additional time is granted within the 15-day period. The commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. The utility is encouraged to offer a deferred payment plan for delinquent residential accounts. If such a plan is offered, it shall conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer`s inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer`s ability to pay; customer`s payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by a utility shall state, immediately preceding the space provided for the customer`s signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility`s failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan may include a one-time 5.0% penalty for late payment on the original amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility`s error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan shall

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not include a finance charge. (v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, the utility shall have the right to disconnect pursuant to disconnection rules herein and, under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons.

(i) Applicability. This subparagraph applies only to:

(I) a utility that assesses late payment charges on residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(II) utility bills issued on or after August 30, 1993; and

(III) an elderly person, as defined in clause

(ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(I) Elderly person--A person who is 60 years of age or older.

(II) Utility--A gas utility or municipally owned utility, as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) The utility may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(3) Refusal of service.

(A) Compliance by applicant. Any utility may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with the state and municipal regulations and approved rules and regulations of the utility on file with

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the commission governing the service applied for or for the following reasons.

(i) Applicant`s facilities inadequate. If the applicant`s installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) applicant`s recourse. In the event that the utility shall refuse to serve an applicant under the provisions of these rules, the utility must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

(i) delinquency in payment for service by a previous occupant of the premises to be served;

(ii) failure to pay for merchandise or charges for nonutility service purchased from the utility;

(iii) failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application;

(iv) violation of the utility`s rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules;

(v) failure to pay a bill of another customer as guarantor thereof unless the guarantee was made in writing to the utility as a condition precedent to service; and (vi) failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

(4) Discontinuance of service.

(A) The due date of the bill for utility service shall not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) A utility may offer an inducement for prompt payment of bills by allowing a discount in the amount of 5.0% for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer`s utility service may be disconnected if the bill has not been paid or a

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deferred payment plan pursuant to paragraph (2)(D) of this section has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice shall be provided in English and Spanish as necessary to adequately inform the customer, and shall include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, the utility may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account;

(ii) violation of the utility's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation;

(iii) failure to comply with deposit or guarantee arrangements where required by paragraph (5) of this section;

(iv) without notice where a known dangerous condition exists for as long as the condition exists;

(v) tampering with the utility company's meter or equipment or bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

(i) delinquency in payment for service by a previous occupant of the premises;

(ii) failure to pay for merchandise or charges for nonutility service by the utility;

(iii) failure to pay for a different type or class of utility service unless fee for such service is included on the same bill;

(iv) failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service;

(v) failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billings;

(vi) failure to pay charges arising from an underbilling due to any faulty metering, unless the meter has been tampered with or unless such underbilling charges are due;

(vii) failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the utility is unable to read the meter due to circumstances beyond its control.

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(F) Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the utility are not available to the public for the purpose of making collections and reconnecting service.

(G) No utility may abandon a customer without written approval from the regulatory authority.

(H) No utility may discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer establishes that discontinuance of service will result in some person residing at that residence becoming seriously ill or more seriously ill if the service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by the utility not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section shall last 20 days from the date of receipt by the utility of the request and statement or such lesser period as may be agreed upon by the utility and the customer. The customer who makes such request shall sign an installment agreement which provides for payment of such service along with timely payments for subsequent monthly billings.

0326b

(5) Applicant deposit.

(A) Establishment of credit for residential applicants. Each utility may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant shall not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment;

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including, but not limited to, the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by the utility, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of the utility and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all his amounts due the utility or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this paragraph.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) Each gas utility shall waive any deposit requirement for residential service for an

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applicant who has been determined to be a victim of family violence as defined in Texas Family Code, 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site.

(ii) The required deposit shall not exceed an amount equivalent to one-sixth of the estimated annual billings. If actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, the utility may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.

(iii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the utility or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iv) Each utility which requires deposits to be made by its customers shall pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(I) Payment of interest to the customer shall be annually or at the time the deposit is returned or credited to the customer's account.

(II) The deposit shall cease to draw interest on the date it is returned or credited to the customer's account.

(D) Deposits for temporary or seasonal service and for weekend or seasonal residences. The utility may require a deposit sufficient to reasonably protect it against the assumed risk, provided such a policy is applied in a uniform and nondiscriminatory manner.

(E) Records of deposits.

(i) The utility shall keep records to show:

(I) the name and address of each depositor;

(II) the amount and date of the deposit; and

(III) each transaction concerning the deposit.

(ii) The utility shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit must be maintained for at least four years, during

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which time the utility shall make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, the utility shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within the service area of the utility shall not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for service for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills, the utility shall promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or unit who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Each utility shall direct its personnel engaged in initial contact with an applicant or customer for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority thereon. (6) Billing.

(A) Bills for gas service shall be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills shall be rendered as promptly as possible following the reading of meters.

(B) The customer's bill must show all the following information. The information must be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule must be mailed to the customer on request of the customer. A utility may exhaust its present stock of nonconforming bill forms before compliance is required by this section:

(i) if the meter is read by the utility, the date and reading of the meter at the beginning and end of the period for which rendered;

(ii) the number and kind of units billed;

(iii) the applicable rate schedule title or code;

(iv) the total base bill;

(v) the total of any adjustments to the base bill and the amount of adjustments per billing unit;

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(vi) the date by which the customer must pay the bill to get prompt payment discount;

(vii) the total amount due before and after any discount for prompt payment within a designated period;

(viii) a distinct marking to identify an estimated bill.

(C) Where there is good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, the utility must provide the customer with a postcard and request that the customer read the meter and return the card to the utility if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by the utility in time for billing, the utility may estimate the meter reading and render the bill accordingly.

(D) Disputed bills.

(i) In the event of a dispute between the customer and the utility regarding the bill, the utility must forthwith make such investigation as is required by the particular case and report the results thereof to the customer. If the customer wishes to obtain the benefits of clause (ii) of this subparagraph, notification of the dispute must be given to the utility prior to the date the bill becomes delinquent. In the event the dispute is not resolved, the utility shall inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer shall not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: resolution of the dispute or the expiration of the 60-day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

(7) Meters.

(A) Meter requirements.

(i) Use of meter. All gas sold by a utility must be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, each utility must provide and install and will continue to own and maintain all meters necessary for measurement of gas delivered to its customers.

(iii) Standard type. No utility may furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided,

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however, special meters not INCORPORATED QUALITY OF SERVICE RULES RATE SCHEDULE (continued) necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(B) Meter records. Each utility must keep the following records:

(i) Meter equipment records. Each utility must keep a record of all its meters, showing the customer's address and date of the last test.

(ii) Records of meter tests. All meter tests must be properly referenced to the meter record provided for therein. The record of each test made on request of a customer must show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter readings--meter unit location. In general, each meter must indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Each utility must, upon request of a customer, make a test of the accuracy of the meter serving that customer. The utility must inform the customer of the time and place of the test and permit the customer or his authorized representative to be present if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, the utility is entitled to charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer must be properly informed of the result of any test on a meter that serves him.

(II) Notwithstanding subclause (I) of this clause, if the meter is found to be more than nominally defective, to either the customer's or the utility's disadvantage, any fee charged for a meter test must be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration.

(v) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, the utility must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(-a-) the last six months; or

(-b-) the last test of the meter, whichever is shorter. Any resulting underbillings or overbillings are to be corrected in subsequent bills, unless service is terminated, in which event a monetary adjustment is to be made. This requirement for a correction may be foregone by the utility if the error is to the utility's disadvantage.

(II) If a meter is found not to register for any period of time, the utility may make a charge

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for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

(8) New construction.

(A) Standards of construction. Each utility is to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law, and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charges. Every utility must file its extension policy. The policy must be consistent, nondiscriminatory, and is subject to the approval of the regulatory authority. No contribution in aid of construction may be required of any customer except as provided for in extension policy.

(C) Response to request for service. Every gas utility must serve each qualified applicant for service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of the utility result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report must be made to the regulatory authority listing the name of the applicant, location, and cause for delay. Unless such delays are due to causes which are reasonably beyond the control of the utility, a delay in excess of 90 days may be found to constitute a refusal to serve.

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SERVICE CHARGES

<u>RRC CHARGE NO.</u>	<u>CHARGE ID</u>	<u>CHARGE AMOUNT</u>	<u>SERVICE PROVIDED</u>
321635	Inc Mis a1		<p>INCORPORATED MISCELLANEOUS SERVICE CHARGES</p> <p>Initiation and Restoration of Service Initiation of service, \$45.00 per trip Restoration of service, after termination for non-payment or for a leak on a customer-owned facility, \$45.00 per trip Restoration of service, after service turn-off at request of customer or customer`s agent, \$45.00 per trip Restoration of service, following a system disruption due to a natural disaster or area emergency, \$0.00 per trip</p> <p>Turn-Off Service Turn-off service, after termination for non-payment or for a leak on a customer-owned facility, \$45.00 per turn-off Turn-off service, at request of customer or customers` agent, \$45.00 per turn-off Turn-off service, following a system disruption due to a natural disaster or an area emergency, \$0.00 per turn-off</p> <p>Meter Testing Remove existing meter for testing as requested by customer (including setting a suitable replacement at existing tap), when no such test has been performed on the meter in four (4) or more years or when meter is found to be more than nominally defective per 16 TAC Section7.45(7)(B)(iv)(II) \$0.00</p>
321636	Inc Mis a2		<p>Customer Service Agent charge associated with meter testing requested by the customer, only if the meter has been tested within the past four (4) years and, upon retesting, meter is found to correctly record usage, Actual cost, up to \$26.23 per hour Field Service Technician charge and vehicle operations costs associated with meter testing requested by the customer only if the meter has been tested within the past four (4) years and,upon retesting, meter is found to correctly record usage ` Actual cost, up to \$30.84 per hour, maximum of \$89.95 per trip</p> <p>Change customer meter, \$75.00 per trip, plus materials</p> <p>Change residential meter location, \$350.00 first meter, plus materials Additional meters in manifold, \$55.00 per meter</p> <p>Meter Re-Read</p>

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When requested by customer, if the meter has not been tested in more than four years or when the meter is found to be more than nominally defective, \$0.00
When requested by customer, if the meter has been tested within four years and the prior meter read is found to be correct, \$35.00 per trip.

Return check charge, \$30.00 per return

Collection call, \$35.00 per trip.

Deposit Tariff Application.

EPCOR Gas Texas Inc. (EPCOR) may require a customer deposit from a customer that does not have acceptable credit bureau or other utility report of good standing. Formula. If a customer is required to make a deposit, the amount of the deposit shall not exceed an amount equivalent to one-sixth of the customer's estimated annual billings. If there is no billing history on the customer's account, then the one-sixth rule will be applied to the customer's account based on similarly-situated customers located in the geographic area. Exemptions. EPCOR shall not require a person who is exempt from deposit requirements to make a deposit, as outlined in 16 TEX. ADMIN. CODE Section 7.45(5)(C).

Deposit refunds.

EPCOR shall automatically refund each deposit, with interest, to customers who meet the requirements in 16 TEX. ADMIN. CODE Section 7.45(5)(F).

Deposit practices.

EPCOR has adopted the deposit practices in the Commissions Quality of Service Rule at 16 TEX. ADMIN. CODE Section 7.45(5).

321637 Inc Misc b

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DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 11/19/2024 ORIGINAL CONTRACT DATE: RECEIVED DATE: 12/16/2024
 GAS CONSUMED: N AMENDMENT DATE: 11/19/2024 OPERATOR NO: 253420
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID	DESCRIPTION
MagInc WNA	<p style="text-align: center;">WEATHER NORMALIZATION ADJUSTMENT CLAUSE</p> <p style="text-align: center;">RATE SCHEDULE</p> <p>The Weather Normalization Factor (WNF) is a factor that adjusts the Volumetric Fee for each 100 cubic feet (Ccf) of natural gas sold. The WNF is designed to refund over-collections and to surcharge for under-collections of revenue due to colder than normal or warmer than normal weather. In order to reflect weather variances in a timely and accurate manner, the WNF is calculated monthly and is based on monthly weather information for the three-month period beginning with December and ending with February. The Normalization Factor shall apply only to residential and commercial customers.</p> <p>Formula. The WNF is calculated, as follows:</p> <p>[Adjusted Heating Load plus Base Non-Heating Load] divided by Total Volumes Sold</p> <p>Where: Adjusted Heating Load (Ccf) = Heating Load divided by HDD Factor</p> <p>AvgHDD = Average heating degree-days for a calendar month as measured by the National Oceanic and Atmospheric Administration (NOAA) for the period 2009 through 2019 at their weather station in Conroe, Texas. The AvgHDD values used to calculate the WNF are December 387, January 486, February 317.</p> <p>Base Non-Heating Load (Ccf) = Base load factor x the number of bills issued for each class where base load factors are as follows: Residential: 10 Commercial: 211</p> <p>Bills = Number of bills issued to customers for gas sold that month</p> <p>HDD = A heating degree day is a measurement of demand for energy to heat houses and businesses. The WNF is based upon actual heating degree-days for a calendar month as measured by the NOAA at their weather station located in Conroe, Texas.</p> <p>HDD Factor (Heating Degree-Day Factor) = HDD divided by AvgHDD</p> <p>Heating Load (Ccf) = Total Volumes Sold minus Base Non-Heating Load</p> <p>Weather Normalization months = December, January, February</p>

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Report. Within 45 days from the last day in each Weather Normalization month, the company shall provide to the City of Magnolia, in spreadsheet format, one WNF Compliance Report per month to demonstrate how the company calculated the WNF, using the following format:

FORMAT FOR WNF COMPLIANCE REPORT

- Line 1 AvgHDD
- Lines 2-3 blank
- Line 4 HDDs (for Conroe weather station)
- Lines 5-6 blank
- Line 7 Bills
- Line 8 blank
- Line 9 Base Non-heating load (Ccf), which is Line 7 times applicable Base Non-Heating load factor by customer class
- Line 10 blank
- Line 11 Total Volumes Sold
- Line 12 blank
- Line 13 Heating Load (Ccf), which is Line 11 minus Line 9
- Lines 14-15 blank
- Line 16 HDD Factor, which is Line 4 divided by Line 1
- Line 17 blank
- Line 18 Adjusted Heating Load (Ccf), which is Line 13 divided by Line 16
- Line 19 blank
- Line 20 WNF, which is [(Line 18 plus Line 9) divided by Line 11]
- Line 21-22 blank
- Line 23 Volumetric Fee (\$ per Ccf)
- Line 24 blank
- Line 25 Adjusted Volumetric Fee (Line 23 times Line 20)
- Line 26-27 blank
- Line 28 Effect on revenue, which is [(Line 25 minus Line 23) x Line 11].

Each report shall have a column of data for each of the three Weather Normalization months, with fields populated for the latest and prior months in a winter season.

MagInc Tax

TAX ADJUSTMENT

RATE SCHEDULE

APPLICABILITY

Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the City of Magnolia. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Formula.

The tax adjustment is calculated in accordance with the following formula:

Tax Amount
Divided by
Volume (Ccf) billed that month
Equals
Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the City of Magnolia a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

MagInc Rate Case Exp

RATE CASE EXPENSE SURCHARGE

RATE SCHEDULE

Rate Case Expense Surcharge.

Applicability. All customers within the City of Magnolia.

The Rate Case Expense (RCE) Surcharge shall be in effect beginning on or after the implementation of new rates resulting from EPCOR Gas July 1, 2020 Statement of Intent filing with the City of Magnolia and will continue for approximately five years until all of the rate case expense recovery approved by the City of Magnolia is fully recovered.

The surcharge rate shall be \$0.0301 per Ccf.

This surcharge is in addition to other rates and surcharges set forth in this tariff.

Compliance Report. At the time the Company files its annual rate case expense reconciliation report with the Railroad Commission of Texas, a copy of the filing shall also be concurrently filed with the City. The Compliance Report shall be addressed to the City Manager.

MagInc Pipeline Safe

PIPELINE SAFETY AND REGULATORY PROGRAM RATE SCHEDULE

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Pipeline Safety and Regulatory Program Tariff

Applicability.

All customers in the EPCOR Gas service territory.

Fee.

Once annually, EPCOR Gas Texas Inc. (EPCOR) shall remit to the Commission the fee required in 16 TEX. ADMIN. CODE Section 8.201.

Surcharge.

During the next billing cycle following EPCOR remittance to the Commission of the fee, EPCOR shall include on its customers bills a Pipeline Safety and Regulatory Program Surcharge, to the extent authorized in 16 TEX. ADMIN. CODE Section 8.201.

Formula.

The Rule 8.201 surcharge is calculated in accordance with the following formula:

Rule 8.201(b) fee assessed by the Commission on EPCOR Divided by Number of meters billed Equals Rule 8.201(b)(3) surcharge, applied per customer meter, once annually In this formula, the number of meters billed refers to the number of meters billed during the billing month that precedes the month the Rule 8.201(b)(3) surcharge is included on customer bills.

The pipeline safety fee for 2024 was a one-time fee of \$0.90 per bill for each bill issued in April 2024.

The pipeline safety fee for 2023 was a one-time fee of \$0.88 per bill for each bill issued in April 2023.

The pipeline safety fee for 2022 was a one-time fee of \$0.89 per bill for each bill issued in April 2022.

The pipeline safety fee for 2021 was a one-time fee of \$0.87 per bill for each bill issued in April 2021.

Compliance Report.

The Company shall file an annual pipeline safety fee (PSF) report no later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers. The Company shall file the report with the Railroad Commission of Texas addressed to the Director of Oversight and Safety Division, Gas Services Department, referencing Gas Utilities Docket No.10988, and titling the report Pipeline Safety Fee Recovery Report.

The report shall include the following:

- a) the pipeline safety fee-amount paid to the Commission;
- b) the unit rate and total amount of the surcharge billed to each customer;
- c) the date or dates the surcharge was billed to customers; and
- d) the total amount collected from customers from the surcharge.

Reports for the Commission should be filed electronically at GUD_Compliance@rrc.texas.gov or at the following address:

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Compliance Filing
 Director of Oversight and Safety Division
 Gas Services Dept.
 Railroad Commission of Texas
 P.O. Box 12967
 Austin, TX 78711-2967

MagInc Cost of Gas

COST OF GAS COMPONENT RATE SCHEDULE

EPCOR Gas Texas Inc.

(EPCOR) shall include on each customer bill the reasonable and necessary cost of gas purchased by EPCOR.

The following definitions apply to this Cost of Gas Tariff:

Cost of Gas. The total calculation, under this Cost of Gas Tariff, consisting of the commodity cost, purchase/sales ratio, a reconciliation component, related fees and taxes, and the Customer Rate Relief Charge. Cost of Purchased Gas. The weighted average cost of gas purchased by EPCOR from all sources, calculated by summing the cost of gas purchased and applicable third party charges, then, dividing that sum by total volumes purchased.

Customer Rate Relief Charge. A nonbypassable charge as defined in Texas Utilities Code 104.362(7) and the Incorporated areas Customer Rate Relief Rate Schedule. The Customer Rate Relief Charge is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Purchases / Sales Ratio. A ratio determined by dividing the total volumes purchased for customers during the twelve month period ending June 30 by the sum of volumes sold to customers. For the purpose of this computation, all volumes shall be stated at 14.65 pound-force per square inch absolute (psia). Such ratio shall in no event exceed 1.0526 i.e. 1/(1- 0.05) unless expressly authorized by the applicable regulatory authority.

Reconciliation Account. The account maintained by EPCOR to ensure that, over time, EPCOR will neither over-collect nor under-collect revenues as a result of the operation of this Cost of Gas Tariff.

Entries shall be made monthly to reflect:

- the total amounts paid to EPCORs suppliers for natural gas applicable to general service customers, as recorded in the companys books and records,
- revenues produced by the operation of this Cost of Gas Tariff,
- refunds, payments, or charges provided for herein or as approved by the regulatory authority, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Audit. An annual review by EPCOR of its books and records for each twelve month period ending with the June accounting month to determine the amount of over-collection or under-collection occurring during that twelve month period.

The reconciliation audit conducted by EPCOR shall determine:

- the total amount paid for gas purchased by EPCOR to provide service to its general service customers during the period,

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DESCRIPTION

- the revenues received from operation of the provision of this Cost of Gas Tariff, reduced by the amount of revenue-associated fees and taxes paid on those revenues,
- the total amount of refunds made to customers during the period and any other revenues or credits received by EPCOR as a result of relevant gas purchases or operation of this Cost of Gas Tariff,
- an adjustment, if necessary, for lost and unaccounted for gas during the period in excess of five (5) percent of purchases, and
- the amount of gas cost attributable to the Customer Rate Relief Charge.

Reconciliation Component. The amount to be returned to or recovered from customers each month on customer bills covering usage for September through May, as a result of EPCORs reconciliation audit. Determination and application of the reconciliation component. If the reconciliation audit reflects either an over-recovery or an under-recovery of revenues, such amount shall be divided by the general service customer sales volumes, for the period beginning with the preceding October billing cycle through the June billing cycle. The reconciliation component, so determined to collect any revenue shortfall or to return any excess revenue, shall be applied for a nine (9) month period beginning with the next October billing cycle and continuing through the next June billing cycle at which time it will terminate until a new reconciliation component is determined.

Surcharge or Refund Procedures. In the event that the rates and charges of EPCORs suppliers are retroactively reduced, and a refund of any previous payment is made to EPCOR, EPCOR shall make a similar refund to its general service customers. Similarly, EPCOR may surcharge its general service customers for retroactive payments made for gas previously delivered into the system. If the payment or refund related to gas purchased by EPCOR is for a period of twelve consecutive months or longer, the total amount recovered or refunded shall be divided by the general services sales made to general service customers during this applicable period.

With regard to amounts received or paid that are applicable to periods less than twelve consecutive months, EPCOR shall refund or collect such amounts using one of the following three methods:

- over the same period of time as the over-charge or under-charge occurred,
- over the same number of units sold during the period of the over-charge or undercharge, or
- include the entire amount in the reconciliation account.

Refunds or charges shall be entered into the reconciliation account as they are collected from or returned to customers. For the purpose of Report below, the entry shall be made on the same basis used to determine the refund or charge component of the cost of gas and shall be subject to the calculation set forth in the Surcharge or Refund Procedures, above.

Report. By August 31 of each year, EPCOR shall file with the City of Magnolia, an annual Cost of Gas Reconciliation Report.

The annual reconciliation report shall include, but not necessarily be limited to:
 -a tabulation of volumes of gas purchased and costs incurred listed by account or

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type of gas, supplier and source, by month, for the twelve months ending June 30;
 -a tabulation of gas volumes sold to general service customers and the related Cost of Gas Tariff revenues;
 -a summary of all other costs and refunds made during the year and the status of the reconciliation account, and
 -the amount of gas cost attributable to the Customer Rate Relief Charge.

MagInc General R2

RESIDENTIAL SECONDARY INCORPORATED
 SERVICE RATE

APPLICABILITY

Applicable to a residential customer that has a separate meter installed to handle the purchase of gas for purposes other than standard uses. These include, but are not limited to, hot tubs, pool heaters, emergency generators, and fire pits. The second meter is needed due to the peak consumption rate of these additional items in some instances. This rate is only available to full requirements customers of EPCOR Gas Texas Inc. (EPCOR).

TERRITORY

Applies only to areas served by EPCOR in the incorporated City of Magnolia.

COST OF SERVICE RATE

During each monthly billing period:

For Residential Secondary Meters 250 Meters (capacity up to 250 cubic feet per hour):

Monthly Customer Charge applies, per meter, per month	\$12.23, plus	
2024 Interim Rate Adjustment, applies per meter, per month	\$0.48, plus	
Total Customer Charge		\$12.71

Volumetric Fee \$1.1415 per Ccf

CUSTOMER BILLS

EPCORs bills are rendered monthly to customers.

Each bill shall include the following:

- Monthly Customer Charge,
- Volumetric Fee, as adjusted by the Weather Normalization Factor, if applicable,
- Cost of Gas,
- Tax Adjustment, if applicable,
- City Franchise Tax, if applicable,
- Rate Case Expense Surcharge, if applicable, Miscellaneous Service fees, if applicable,
- Deposit fees or credits, if applicable,
- Line Extension charges, if applicable,
- Pipeline Safety and Regulatory Program Surcharge, once annually.

The Monthly Customer Charge is the minimum amount included on a customer bill.

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EPCOR bills the Volumetric Fee in hundreds of cubic feet (Ccf).

The due date for remittance of a payment to EPCOR shall be not less than 15 days after the date the bill is issued, in accordance with 16 TEX. ADMIN. CODE Section 7.45(4)(A).

EPCOR late payment fee applicable to bill payments received after the due date is zero (\$0.00).

Tax Adjustment. Any applicable Taxes including ad Valorem Taxes and State Franchise Taxes affecting the Cost of Service shall be reflected as separate line items specifically identifying the tax on Customer invoices, and shall be reported to the Commission. The tax adjustment shall be an amount equivalent to the proportionate part of an existing tax or new tax or any governmental imposition, rental fee, or charge levied, assessed or imposed subsequent to the effective date of this tariff.

Formula. The tax adjustment is calculated in accordance with the following formula:

Tax Amount
 Divided by
 Volume (Ccf) billed that month
 Equals Tax adjustment, applied per Ccf.

In this formula, the Volume (Ccf) billed refers to the volume of gas sold during the usage month that the adjustment is included on customer bills.

Reconciliation. Within 45 days after applying a tax adjustment and collecting the adjustment, the Company shall provide the Commission a reconciliation detailing the calculation of the adjustment and reconciling the amounts collected. If the reconciliation reflects either an over-recovery or an under-recovery of revenues of more than \$0.50 per customer, such amount shall be carried forward and applied in the next billing cycle. If the over-recovery or an under-recovery of revenues is less than \$0.50 per customer, the Company shall carry-forward the amount until the next application of the tax adjustment.

City Franchise Fee. The City Franchise Tax consists of a 5% surcharge applied to the Cost of Gas and the Volumetric Fee of each bill. In accordance with the Franchise Agreement between EPCOR (formerly Hughes) and the City of Magnolia, all City Franchise taxes collected over the course of a calendar year shall be paid to the City of Magnolia no later than the following April 1st.

Formula. The Franchise Tax Fee is calculated in accordance with the following formula:

Cost of Gas plus the Volumetric Fee
 Multiplied by 5%
 Equals
 City Franchise Fee.

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Reconciliation. EPCOR (formerly Hughes) shall provide a reconciliation detailing the fees collected during the previous year along with the payment of fees collected no later than April 1st of each calendar year.

OTHER ADJUSTMENTS

Cost of Gas Component: The basic rates for cost of service set forth above shall be increased by the amount of the Cost of Gas Component for the billing month computed in accordance with the provisions of Rate Schedule GAS.

Weather Normalization Adjustment: The billing shall reflect adjustments in accordance with the provisions of the Weather Normalization Adjustment Clause, Rate Schedule WNA.

Pipeline Safety and Regulatory Program Rider: The billing shall reflect adjustments in accordance with provisions of the Pipeline Safety and Regulatory Program Rider, Rate Schedule PSR.

Rate Case Expense Rider: Adjustments in accordance with provisions of the Rate Case Expense Surcharge Rider, Rate Schedule RCE.

Taxes: Plus applicable taxes and fees in accordance with the provisions of the Rate Schedule Tax.

CONDITIONS

Subject to all applicable laws and orders, and the Companys rules and regulations on file with the regulatory authority.

MagInc CRR

Customer Rate Relief
 Rate Schedule

Applicable to all Sales Customers for the purpose of collecting and remitting customer rate relief charges as authorized by the Railroad Commission of Texas (the Commission) in accordance with Chapter 104, Subchapter I of the Texas Utilities Code and the Commission Financing Order issued in Docket No. OS-21-00007061.

A. ABBREVIATIONS AND DEFINITIONS

1) Authority - The Texas Public Finance Authority, together with any successor to its duties and functions.

2) Bonds or Customer Rate Relief (CRR) Bonds - The Texas Natural Gas Securitization Finance Corporation Customer Rate Relief Bonds, Series 2023 and any additional or different designation or title by which each series of Bonds shall be known as determined by the Issuer Entity.

3) Ccf and Mcf - For Ccf, one hundred (100) standard cubic feet of gas, where one (1) standard cubic foot of gas is the amount of gas contained in one (1) cubic foot of space at a standard pressure of fourteen point sixty-five (14.65) pounds per square inch, absolute and a standard temperature of sixty (60) degrees Fahrenheit; and, for Mcf, 1,000 standard cubic feet of gas.

4) Central Servicer - The entity engaged in accordance with the terms of the Financing Order to, amongst other things, engage the Participating Gas Utilities as collection agents for the purposes of facilitating collection and remittance of CRR Charges by Participating Gas Utilities, and perform the other services required of

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it under the Servicing Agreement (as defined in the Financing Order).

5) Commission - The Railroad Commission of Texas, including its staff or delegate.

6) CRR Charge True-Up Adjustment - A True-Up Adjustment (as defined in the Financing Order).

7) CRR Charge True-Up Charge Adjustment Letter - A true-up adjustment letter substantially in the form of Exhibit 3 to the Financing Order.

8) CRR Scheduled Adjustment Date ` January 1 and July 1 of each applicable year, provided that the CRR Scheduled Adjustment Date and any other deadlines or target dates related thereto, shall be subject to modification prior to the date of the Bonds so as to reflect the terms of the Servicing Agreement.

9) Customer Rate Relief (CRR) Charge - A nonbypassable charge as defined in Tex. Util. Code 104.362(7).

10) Financing Order - The order adopted under Tex. Util. Code 104.366 approving the issuance of CRR Bonds and the creation of Customer Rate Relief Property and associated CRR Charges for the recovery of regulatory assets, including extraordinary costs, related financing costs, and other costs authorized by the Financing Order.

11) Gas Utility ` EPCOR Gas Texas Inc. and its successors and assignees, an operator of natural gas distribution pipelines that delivers and sells natural gas to the public and that is subject to the Commissions jurisdiction under Tex. Util. Code 102.001, or an operator that transmits, transports, delivers, or sells natural gas or synthetic natural gas to operators of natural gas distribution pipelines and whose rates for those services are established by the Commission in a rate proceeding filed under Chapter 104 of the Utilities Code, within the service area.

12) Irrevocable - The Financing Order, together with the Customer Rate Relief Property as defined by Tex. Util. Code 104.362(8) and the CRR Charges authorized by the Financing Order, are irrevocable and not subject to reduction, impairment, or adjustment by further action of the Commission, except in connection with true-ups authorized by the Financing Order.

13) Issuer Entity - Texas Natural Gas Securitization Finance Corporation, a Texas nonprofit public corporation established by the Authority, or any successor created pursuant to Tex. Govt Code 1232.1072.

14) Large Participating Gas Utility - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and any Participating Gas Utility or Successor Utility (as defined in the Financing Order) each of whose Normalized Sales Volumes exceed 2.0% of the total aggregate Normalized Sales Volumes among all Participating Gas Utilities. Any calculation performed in connection with the preceding sentence shall be made on the basis of the most recently reported Normalized Sales Volumes and such calculation shall be performed by the Central Servicer annually no later than one (1) month after Normalized Sales Volumes are reported as regularly scheduled under Paragraph H hereof; provided that the Commission and/or Central Servicer may perform such calculation without any limitation in order to give effect to any merger, acquisition, disposition, divestiture, spin-off or other transaction that would impact a Participating Gas Utilitys share of the total aggregate Normalized Sales

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Volumes. The Commission or the Central Servicer shall promptly thereafter provide written notice to a Participating Gas Utility that subsequently becomes a Large Participating Gas Utility, which change shall take effect beginning on January 1 of the following calendar year.

15) Nonbypassable - CRR Charges must be paid by all existing or future customers receiving service from a Participating Gas Utility or such gas utility's successors or assigns.

16) Normalized Sales Volumes ` a) For Large Participating Gas Utilities: All natural gas volumes projected to be billed for the upcoming twelve (12) month period in conjunction with the operation of a Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated to calculate the CRR Charges. b) For other participating Gas Utilities: All natural gas volumes billed in the preceding calendar year in conjunction with the operation of a Participating Gas Utility's Purchase Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs and normalized according to the methodology utilized in each Participating Gas Utility's application filed in Docket No. OS-21- 00007061, Consolidated Applications For Customer Rate Relief and Related Regulatory Asset Determinations In Connection With The February 2021 Winter Storm. For the avoidance of doubt, only the Normalized Sales Volumes of Large Participating Gas Utilities shall be aggregated in order to calculate the CRR Charges.

17) Participating Gas Utilities - Atmos Energy Corporation on behalf of its Mid-Tex Division and West Texas Division; Rockin M Gas LLC d/b/a Bluebonnet Natural Gas LLC; CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex, and CenterPoint Energy Texas Gas; Corix Utilities (Texas) Inc.; EPCOR Gas Texas Inc.; SiEnergy, LP; Summit Utilities Arkansas, Inc. ; Texas Gas Service Company, a Division of ONE Gas, Inc., excluding the West Texas Service Area; and Universal Natural Gas, LLC d/b/a Universal Natural Gas, Inc. or any Successor Utility (as defined in the Financing Order).

18) Sales Customer(s) - All active customers taking service under a Participating Gas Utility's Purchase Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs.

B. APPLICABILITY

This rate schedule sets out the rate, terms and conditions under which the CRR Charge shall be billed and collected by EPCOR Gas Texas Inc. as a Participating Gas Utility for the Incorporated service area of EPCOR Gas Texas Inc. within the City of Magnolia under the terms of the Financing Order. Each individual Sales Customer is responsible for paying the CRR Charge billed to it in accordance with the terms of this rate schedule. Payment is to be made by an individual Sales Customer to the Participating Gas Utility of which it is a customer. The Participating Gas Utility is obligated to apply amounts collected from customers to pay any outstanding CRR Charges prior to applying such amounts for any other purpose. The Participating Gas Utility, as collection agent, shall remit collections of the CRR Charges to the Indenture Trustee in accordance with the terms of the Financing Order and any

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servicing or other similar agreement that is contemplated by the Financing Order.

C. TERM

This rate schedule shall remain in effect until the CRR Charges have been collected and remitted to the Indenture Trustee in an amount sufficient to satisfy all obligations in regard to paying principal and interest on the CRR Bonds together with all other financing costs, bond administrative expenses and other costs as provided in the Financing Order. This rate schedule and the CRR Charge are irrevocable and nonbypassable.

D. SALES CUSTOMERS

For the purposes of billing the CRR Charges, all Sales Customers of the Participating Gas Utility's Incorporated service area within the City of Magnolia shall be assessed the uniform volumetric charge identified below.

E. CRR CHARGE

The CRR Charge will be a monthly volumetric rate of \$0.118 per Ccf. The CRR Charge is calculated in accordance with and subject to the provisions set forth in the Financing Order and will be adjusted at least annually based upon the CRR Charge true-up adjustment procedure. The CRR Charge shall be included in the Participating Gas Utility's Purchased Gas Adjustment, Cost of Gas Clause, or other equivalent tariff established for the collection of natural gas costs. Participating Gas Utilities may reflect the CRR Charge according to the delivery pressures defined in Participating Gas Utilities applicable tariffs. Such delivery pressure specific charges shall be equivalent to the CRR Charge as determined below at 14.65 per square inch, as defined above.

F. DETERMINATION OF CUSTOMER RATE RELIEF CHARGE

The CRR Charge will be adjusted no less frequently than annually, in accordance with the terms of the Servicing Agreement (as defined in the Financing Order), to ensure that the expected collection of CRR Charges is adequate to pay when due, pursuant to the expected amortization schedule, principal and interest on the CRR Bonds and together with all other financing costs, bond administrative expenses and other costs, as provided in the Financing Order, on a timely basis. The CRR Charge shall be computed according to the formula described below.

Step 1: Determination of Normalized Sales Volumes (A) Total Large Participating Gas Utility Normalized Sales Volumes (Mcf) (B) Assumed % of uncollectible sales For the avoidance of doubt, Normalized Sales Volumes are assumed to be calculated without giving effect to volumes anticipated from Participating Gas Utilities making up less than two percent (2.0%) of the total Normalized Sales Volumes of all Participating Gas Utilities.

Step 2: Determination of CRR Charge (D) Total CRR Charge Rate Revenue Requirement for Applicable Period (E) CRR Charge per Normalized Sales Volumes (Mcf): (D / C) Thereof: CRR Charge for Sales Customers

G. CRR CHARGE TRUE-UP

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Changes to the CRR Charge will be effected through the filing of CRR Charge True-Up Adjustment Letters by the Central Servicer to the Commission as authorized by the Financing Order and in accordance with the Servicing Agreement. Not less than fifteen (15) days prior to each CRR Scheduled Adjustment Date and more frequently as required by the Central Servicer, the Central Servicer will submit the CRR Charge True-Up Adjustment Letter in the form of Exhibit 3 to the Financing Order to ensure that CRR Charge collections are sufficient to make all scheduled payments of CRR Bond principal and interest and meet other Ongoing Financing Costs (as defined in the Financing Order) on a timely basis during the payment period. In addition to the foregoing, the Central Servicer shall be authorized to file CRR Charge True-Up Adjustment Letters with the Commission that adjust the CRR Charge more frequently (but not more often than quarterly) as required under the provisions of the Servicing Agreement (as defined in the Financing Order).

H. CRR CHARGE TRUE-UP PROCEDURE EPCOR

Gas Texas Inc. shall annually file with the Commission and the Central Servicer by June 1 of each year its Normalized Sales Volumes; each Large Participating Gas Utility shall include projected volumes for each of the future twelve (12) months beginning July 1, and each other Participating Gas Utility shall include its Normalized Sales Volumes for the prior calendar year. Such filing and/or reporting may be more frequent to the extent required under the Servicing Agreement and applicable Collection and Reporting Arrangements. If EPCOR Gas Texas Inc. is a Large Participating Gas Utility, the Participating Gas Utility shall, upon the request of the Central Servicer, provide the Commission and the Central Servicer updated Normalized Sales Volumes for the succeeding twelve (12) month period no later than the fifteenth (15th) day following such request to allow the Central Servicer to make Interim True-Up Adjustments. Each Participating Gas Utility shall have the right to provide the foregoing information to the Central Servicer on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). The Central Servicer shall submit to the Commission and the Participating Gas Utilities, not less than fifteen (15) days prior to the CRR Scheduled Adjustment Date, a CRR Charge True-Up Adjustment Letter applying the CRR Charge True-Up Adjustment based on Normalized Sales Volumes and other mathematical factors and requesting administrative approval from the Commission as provided for in the Servicing Agreement. The Commissions review and approval of the True-Up Adjustment Letter shall be as set forth in the Servicing Agreement (it being understood such review is limited to determining if any mathematical or clerical errors are present in the application of the CRR Charge True-Up Adjustment relating to the appropriate amount of any over- collection or under-collection of CRR Charges and the amount of an adjustment). If any CRR Charge True-Up Adjustment that is an Interim True-Up Adjustment is necessary, (i) the Central Servicer may request and the Large Participating Gas Utilities shall provide revised Normalized Sales Volumes for each of the immediately succeeding twelve (12) months and related data and (ii) within fifteen (15) days of receipt of such data, the Central Servicer

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shall file a revision to the CRR Rate Schedule in a True-Up Charge Adjustment Letter setting forth the adjusted CRR Charge to be effective for the upcoming period, in accordance with the Servicing Agreement. EPCOR Gas Texas Inc. shall have the right to provide such information on a confidential basis if reasonably necessary to ensure compliance with applicable securities laws (subject to any (i) legal requirements necessitating the disclosure of such information, including compliance with (A) applicable securities laws and (B) other generally applicable laws and (ii) certain customary restrictions and exceptions to be agreed). A CRR Charge resulting from a true-up adjustment will become effective on the first (1st) billing cycle that is not less than fifteen (15) days following the making of the CRR Charge True-Up Adjustment filing.

I. TAXABILITY

The receipt of CRR Charges by a Participating Gas Utility is exempt from state and local sales and use taxes and utility gross receipts taxes and assessments and is excluded from revenue for purposes of franchise tax under Tex. Tax Code 171.1011.

Footnote: Bills rendered on or after 10/01/2023

RATE ADJUSTMENT PROVISIONS

None

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
39615	N	ccf	\$.5379	01/01/2025
<u>CUSTOMER NAME</u>	Magnolia Incorporated			
39615	N	ccf	\$.7448	03/01/2025
<u>CUSTOMER NAME</u>	Magnolia Incorporated			
39615	N	ccf	\$.6613	02/01/2025
<u>CUSTOMER NAME</u>	Magnolia Incorporated			
39615	N	ccf	\$.4446	12/01/2024
<u>CUSTOMER NAME</u>	Magnolia Incorporated			

REASONS FOR FILING

NEW?: N

RRC DOCKET NO: 00017754, 00014506, GUD No. 10988, 00017797

CITY ORDINANCE NO:

AMENDMENT (EXPLAIN): implementing rates from Case 00017797

OTHER (EXPLAIN):

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SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
A	Residential Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 1072 ACTIVE FLAG: Y INACTIVE DATE:
 FIRST NAME: Sandra MIDDLE: L LAST NAME: Skoubis
 TITLE: Manager Regulatory Compliance
 ADDRESS LINE 1: EPCOR Gas Texas Inc.
 ADDRESS LINE 2: 4003 Pinehurst Meadow
 CITY: MAGNOLIA STATE: TX ZIP: 77355 ZIP4:
 AREA CODE: 623 PHONE NO: 445-2490 EXTENSION:

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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
7455	<p>CURTAILMENT PLAN</p> <p>7.455 Curtailment Standards</p> <p>(a) Definitions. The following words and terms, when used in this section, shall have the following meanings, unless the context clearly indicates otherwise.</p> <p>(1) Balancing authority--The Electric Reliability Council of Texas or other responsible entity that integrates resource plans ahead of time, maintains electricity demand and resource balance within a balancing authority area, and supports interconnection frequency in real time for a power region in Texas.</p> <p>(2) Commission--The Railroad Commission of Texas.</p> <p>(3) Curtailment event--When a gas utility determines that its ability to deliver gas may become inadequate to support continuous service to firm customers on its system and it reduces deliveries to one or more firm customers. For the purposes of this section, an interruption of delivery or service to interruptible gas customers does not constitute a curtailment event. Prior to reducing deliveries to one or more firm customers, a gas utility interrupts deliveries to interruptible customers pursuant to mutually agreed upon contracts and/or tariffs.</p> <p>(4) Electric generation facilities--Facilities registered with the applicable balancing authority including bulk power system assets, co-generation facilities, distributed generation, and or backup power systems.</p> <p>(5) Firm or firm deliveries--Natural gas deliveries that are described as firm under a contract or tariff.</p> <p>(6) Gas utility--An entity that operates a natural gas transmission pipeline system or a local distribution company that is subject to the Commissions jurisdiction as defined in Texas Utilities Code, Title 3.</p> <p>(7) Human needs customers--Residences, hospitals, water and wastewater facilities, police, fire, military and civil defense facilities, and locations where people may congregate in an emergency, such as schools and places of worship. A human needs customer also includes small commercial customers that cannot practicably be curtailed without curtailing human needs.</p> <p>(8) Interruptible or interruptible deliveries--Natural gas deliveries that are not described as firm under a contract or tariff.</p> <p>(b) Applicability. This section takes effect on September 1, 2022. This section applies when any gas utility experiences a curtailment event affecting intrastate service on any of its intrastate natural gas pipelines. When a gas utility experiences a curtailment event, the gas utility shall curtail deliveries according to the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan pursuant to subsection (d) of this section. The curtailment priorities in this section apply to sales of natural gas owned by a gas utility and/or deliveries utilizing a gas utility's transportation capacity. The priorities in this section do not apply to sales of gas owned by an entity that is not a gas utility. The term deliveries in this section includes sales and/or transportation service.</p> <p>(c) Priorities.</p> <p>(1) Unless a gas utility has an approved curtailment plan pursuant to subsection (d) of this section, a gas utility shall apply the following priorities in descending order during a curtailment event:</p>

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(A) firm deliveries to human needs customers and firm deliveries of natural gas to local distribution systems which serve human needs customers;

(B) firm deliveries to electric generation facilities;

(C) firm deliveries to industrial and commercial users of the minimum natural gas required to prevent physical harm and/or ensure critical safety to the plant facilities, to plant personnel, or the public when such protection cannot be achieved through the use of an alternate fuel;

(D) firm deliveries of natural gas to small industrials and regular commercial loads that use less than 3,000 Mcf per day;

(E) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material cannot be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed;

(F) firm deliveries to large industrial and commercial users for fuel or as a raw material where an alternate fuel or raw material can be used and operation and plant production would be curtailed or shut down completely when natural gas is curtailed; and

(G) firm deliveries to customers that are not covered by the priorities listed in subparagraphs (A) - (F) of this paragraph.

(2) Deliveries to customers within the same priority on the portion of the system which is subject to curtailment shall be curtailed to the extent practicable on a pro rata basis according to scheduled quantities. If a customer's end-use requirements fall under two or more priorities, then such requirements must be treated separately when applying this schedule of priorities to the extent practicable. Transportation customers have equivalent end-use priorities as sales customers.

(3) When applying the priorities of this section, a gas utility may rely on the representations of its customers and/or their end users regarding the nature of customers deliveries.

(d) Curtailment plans. Order 489 and any curtailment plan approved by the Commission prior to the effective date of this section is superseded by this section. A gas utility may file its own curtailment plan for approval with the Oversight and Safety Division. A gas utility shall follow the priorities listed in subsection (c) of this section unless and until the gas utility has an approved curtailment plan on file with the Commission. The first three priorities in any individual curtailment plan must be consistent with the first three priorities listed in subsection (c)(1)(A) - (C) and (2) of this section. A gas utility shall provide to its customers notice of an application for a curtailment plan. A gas utility shall provide notice on the same day the gas utility files its application with the Commission. The gas utility may provide notice by hand delivery, by first class, certified, registered mail, commercial delivery service, electronic methods, or by such other manner as the Commission may require. The notice shall be in the form prescribed by the Commission. The Oversight and Safety Division may administratively approve the curtailment plan if no request for hearing is filed within thirty days of such notice. The Commission shall set the matter for hearing if it receives a timely request for hearing from a customer of the gas utility.

(e) Required tariff filings. Within 90 days of the effective date of this section, each gas utility shall electronically file with the Commission, in the manner prescribed by the Commission, tariffs that shall include either:

(1) the curtailment priorities as specified in this section; or

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(2) a curtailment plan approved by the Commission as specified in subsection (d) of this section.,

(f) Curtailment emergency contact information. Each gas utility shall maintain current curtailment emergency contact information with the Commission and shall submit curtailment emergency contact information on or before November 1 of each year.

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
326	<p>Line Extension Policy.</p> <p>All pipes, 100 feet or less. EPCOR Gas Texas Inc. (EPCOR) charge for installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter and not more than 100 feet in length is \$0.00.</p> <p>All pipes, more than 100 feet. For installation and extension of new pipes, under normal conditions, not larger than two inches in outside diameter, after the first 100 feet, EPCOR charges the actual cost.</p> <p>Reporting requirement.</p> <p>EPCOR shall provide a copy of its most current line extension policy to the Commission, addressed to the Director of the Oversight and Safety Division, Gas Services Department. No contribution in aid of construction will be required of any customer except as provided for in EPCORs line extension policy filed with the Commission, as set forth in 16 TEX. ADMIN. CODE Section 7.45(8)(B).</p>

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QUALITY OF SERVICE

QUAL_SERVICE ID DESCRIPTION0326a QUALITY OF SERVICE RULES RATE SCHEDULE RULE 7.45
Quality of Service

For gas utility service to residential and small commercial customers, the following minimum service standards shall be applicable in unincorporated areas. In addition, each gas distribution utility is ordered to amend its service rules to include said minimum service standards within the utility service rules applicable to residential and small commercial customers within incorporated areas, but only to the extent that said minimum service standards do not conflict with standards lawfully established within a particular municipality for a gas distribution utility. Said gas distribution utility shall file service rules incorporating said minimum service standards with the Railroad Commission and with the municipalities in the manner prescribed by law.

(1) Continuity of service.

(A) Service interruptions.

(i) Every gas utility shall make all reasonable efforts to prevent interruptions of service. When interruptions occur, the utility shall reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest number of customers are affected.

(ii) Each utility shall make reasonable provisions to meet emergencies resulting from failure of service, and each utility shall issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.

(iii) In the event of national emergency or local disaster resulting in disruption of normal service, the utility may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.

(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, each utility shall keep a complete record of all interruptions, both emergency and scheduled. This record shall show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.

(C) Report to commission. The commission shall be notified in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof lasting more than four hours. The notice shall also state the cause of such interruptions. If any service interruption is reported to the commission otherwise (for example, as a curtailment report or safety report), such other report is sufficient to comply with the terms of this paragraph.

(2) Customer relations.

(A) Information to customers. Each utility shall:

(i) maintain a current set of maps showing the physical locations of its facilities. All

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distribution facilities shall be labeled to indicate the size or any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, shall be kept by the utility in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center shall have available up-to-date maps, plans, or records of its immediate area, with such other information as may be necessary to enable the utility to advise applicants and others entitled to the information as to the facilities available for serving that locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of the utility where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the commission are available for inspection;

(v) upon request inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information. This information shall be provided in English and Spanish as necessary to adequately inform the customers; provided, however, the regulatory authority upon application and a showing of good cause may exempt the utility from the requirement that the information be provided in Spanish:

(I) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(II) the customer's right to have his or her meter checked without charge under paragraph (7) of this section, if applicable;

(III) the time allowed to pay outstanding bills;

(IV) grounds for termination of service;

(V) the steps the utility must take before terminating service;

(VI) how the customer can resolve billing disputes with the utility and how disputes and health emergencies may affect termination of service;

(VII) information on alternative payment plans offered by the utility;

(VIII) the steps necessary to have service reconnected after involuntary termination;

(IX) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(X) the hours, addresses, and telephone numbers of utility offices where bills may be paid and

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information may be obtained; and

(XI) the customer`s right to be instructed by the utility how to read his or her meter;

(vii) at least once each calendar year, notify customers that information is available upon request, at no charge to the customer, concerning the items listed in clause (vi)(I) - (XI) of this subparagraph. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to the utility by residential or small commercial customers either at its office, by letter, or by telephone, the utility shall promptly make a suitable investigation and advise the complainant of the results thereof. It shall keep a record of all complaints which shall show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, the utility shall make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response must be made by the next working day. The utility must make a final and complete response within 15 days from the date of the complaint, unless additional time is granted within the 15-day period. The commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. The utility is encouraged to offer a deferred payment plan for delinquent residential accounts. If such a plan is offered, it shall conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer`s inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer`s ability to pay; customer`s payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by a utility shall state, immediately preceding the space provided for the customer`s signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility`s failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan may include a one-time 5.0% penalty for late payment on the original amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility`s error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan shall

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not include a finance charge. (v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, the utility shall have the right to disconnect pursuant to disconnection rules herein and, under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons.

(i) Applicability. This subparagraph applies only to:

(I) a utility that assesses late payment charges on residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(II) utility bills issued on or after August 30, 1993; and

(III) an elderly person, as defined in clause

(ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(I) Elderly person--A person who is 60 years of age or older.

(II) Utility--A gas utility or municipally owned utility, as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) The utility may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(3) Refusal of service.

(A) Compliance by applicant. Any utility may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with the state and municipal regulations and approved rules and regulations of the utility on file with

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the commission governing the service applied for or for the following reasons.

(i) Applicant`s facilities inadequate. If the applicant`s installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) applicant`s recourse. In the event that the utility shall refuse to serve an applicant under the provisions of these rules, the utility must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

(i) delinquency in payment for service by a previous occupant of the premises to be served;

(ii) failure to pay for merchandise or charges for nonutility service purchased from the utility;

(iii) failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application;

(iv) violation of the utility`s rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules;

(v) failure to pay a bill of another customer as guarantor thereof unless the guarantee was made in writing to the utility as a condition precedent to service; and (vi) failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

(4) Discontinuance of service.

(A) The due date of the bill for utility service shall not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) A utility may offer an inducement for prompt payment of bills by allowing a discount in the amount of 5.0% for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer`s utility service may be disconnected if the bill has not been paid or a

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deferred payment plan pursuant to paragraph (2)(D) of this section has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice shall be provided in English and Spanish as necessary to adequately inform the customer, and shall include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, the utility may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account;

(ii) violation of the utility's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation;

(iii) failure to comply with deposit or guarantee arrangements where required by paragraph (5) of this section;

(iv) without notice where a known dangerous condition exists for as long as the condition exists;

(v) tampering with the utility company's meter or equipment or bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

(i) delinquency in payment for service by a previous occupant of the premises;

(ii) failure to pay for merchandise or charges for nonutility service by the utility;

(iii) failure to pay for a different type or class of utility service unless fee for such service is included on the same bill;

(iv) failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service;

(v) failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billings;

(vi) failure to pay charges arising from an underbilling due to any faulty metering, unless the meter has been tampered with or unless such underbilling charges are due;

(vii) failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the utility is unable to read the meter due to circumstances beyond its control.

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(F) Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the utility are not available to the public for the purpose of making collections and reconnecting service.

(G) No utility may abandon a customer without written approval from the regulatory authority.

(H) No utility may discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer establishes that discontinuance of service will result in some person residing at that residence becoming seriously ill or more seriously ill if the service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by the utility not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section shall last 20 days from the date of receipt by the utility of the request and statement or such lesser period as may be agreed upon by the utility and the customer. The customer who makes such request shall sign an installment agreement which provides for payment of such service along with timely payments for subsequent monthly billings.

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(5) Applicant deposit.

(A) Establishment of credit for residential applicants. Each utility may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant shall not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment;

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including, but not limited to, the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by the utility, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of the utility and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all his amounts due the utility or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this paragraph.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) Each gas utility shall waive any deposit requirement for residential service for an

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applicant who has been determined to be a victim of family violence as defined in Texas Family Code, 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site.

(ii) The required deposit shall not exceed an amount equivalent to one-sixth of the estimated annual billings. If actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, the utility may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.

(iii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the utility or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iv) Each utility which requires deposits to be made by its customers shall pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(I) Payment of interest to the customer shall be annually or at the time the deposit is returned or credited to the customer's account.

(II) The deposit shall cease to draw interest on the date it is returned or credited to the customer's account.

(D) Deposits for temporary or seasonal service and for weekend or seasonal residences. The utility may require a deposit sufficient to reasonably protect it against the assumed risk, provided such a policy is applied in a uniform and nondiscriminatory manner.

(E) Records of deposits.

(i) The utility shall keep records to show:

(I) the name and address of each depositor;

(II) the amount and date of the deposit; and

(III) each transaction concerning the deposit.

(ii) The utility shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit must be maintained for at least four years, during

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which time the utility shall make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, the utility shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within the service area of the utility shall not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for service for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills, the utility shall promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or unit who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Each utility shall direct its personnel engaged in initial contact with an applicant or customer for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority thereon. (6) Billing.

(A) Bills for gas service shall be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills shall be rendered as promptly as possible following the reading of meters.

(B) The customer's bill must show all the following information. The information must be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule must be mailed to the customer on request of the customer. A utility may exhaust its present stock of nonconforming bill forms before compliance is required by this section:

(i) if the meter is read by the utility, the date and reading of the meter at the beginning and end of the period for which rendered;

(ii) the number and kind of units billed;

(iii) the applicable rate schedule title or code;

(iv) the total base bill;

(v) the total of any adjustments to the base bill and the amount of adjustments per billing unit;

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(vi) the date by which the customer must pay the bill to get prompt payment discount;

(vii) the total amount due before and after any discount for prompt payment within a designated period;

(viii) a distinct marking to identify an estimated bill.

(C) Where there is good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, the utility must provide the customer with a postcard and request that the customer read the meter and return the card to the utility if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by the utility in time for billing, the utility may estimate the meter reading and render the bill accordingly.

(D) Disputed bills.

(i) In the event of a dispute between the customer and the utility regarding the bill, the utility must forthwith make such investigation as is required by the particular case and report the results thereof to the customer. If the customer wishes to obtain the benefits of clause (ii) of this subparagraph, notification of the dispute must be given to the utility prior to the date the bill becomes delinquent. In the event the dispute is not resolved, the utility shall inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer shall not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: resolution of the dispute or the expiration of the 60-day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

(7) Meters.

(A) Meter requirements.

(i) Use of meter. All gas sold by a utility must be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, each utility must provide and install and will continue to own and maintain all meters necessary for measurement of gas delivered to its customers.

(iii) Standard type. No utility may furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided,

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however, special meters not INCORPORATED QUALITY OF SERVICE RULES RATE SCHEDULE (continued) necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(B) Meter records. Each utility must keep the following records:

(i) Meter equipment records. Each utility must keep a record of all its meters, showing the customer's address and date of the last test.

(ii) Records of meter tests. All meter tests must be properly referenced to the meter record provided for therein. The record of each test made on request of a customer must show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter readings--meter unit location. In general, each meter must indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Each utility must, upon request of a customer, make a test of the accuracy of the meter serving that customer. The utility must inform the customer of the time and place of the test and permit the customer or his authorized representative to be present if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, the utility is entitled to charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer must be properly informed of the result of any test on a meter that serves him.

(II) Notwithstanding subclause (I) of this clause, if the meter is found to be more than nominally defective, to either the customer's or the utility's disadvantage, any fee charged for a meter test must be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration.

(v) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, the utility must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(-a-) the last six months; or

(-b-) the last test of the meter, whichever is shorter. Any resulting underbillings or overbillings are to be corrected in subsequent bills, unless service is terminated, in which event a monetary adjustment is to be made. This requirement for a correction may be foregone by the utility if the error is to the utility's disadvantage.

(II) If a meter is found not to register for any period of time, the utility may make a charge

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for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

(8) New construction.

(A) Standards of construction. Each utility is to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law, and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charges. Every utility must file its extension policy. The policy must be consistent, nondiscriminatory, and is subject to the approval of the regulatory authority. No contribution in aid of construction may be required of any customer except as provided for in extension policy.

(C) Response to request for service. Every gas utility must serve each qualified applicant for service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of the utility result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report must be made to the regulatory authority listing the name of the applicant, location, and cause for delay. Unless such delays are due to causes which are reasonably beyond the control of the utility, a delay in excess of 90 days may be found to constitute a refusal to serve.

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SERVICE CHARGES

<u>RRC CHARGE NO.</u>	<u>CHARGE ID</u>	<u>CHARGE AMOUNT</u>	<u>SERVICE PROVIDED</u>
321633	Inc Mis a1		<p>INCORPORATED MISCELLANEOUS SERVICE CHARGES</p> <p>Initiation and Restoration of Service Initiation of service, \$45.00 per trip Restoration of service, after termination for non-payment or for a leak on a customer-owned facility, \$45.00 per trip Restoration of service, after service turn-off at request of customer or customer`s agent, \$45.00 per trip Restoration of service, following a system disruption due to a natural disaster or area emergency, \$0.00 per trip</p> <p>Turn-Off Service Turn-off service, after termination for non-payment or for a leak on a customer-owned facility, \$45.00 per turn-off Turn-off service, at request of customer or customers` agent, \$45.00 per turn-off Turn-off service, following a system disruption due to a natural disaster or an area emergency, \$0.00 per turn-off</p> <p>Meter Testing Remove existing meter for testing as requested by customer (including setting a suitable replacement at existing tap), when no such test has been performed on the meter in four (4) or more years or when meter is found to be more than nominally defective per 16 TAC Section7.45(7)(B)(iv)(II) \$0.00</p>
321631	Inc Mis a2		<p>Customer Service Agent charge associated with meter testing requested by the customer, only if the meter has been tested within the past four (4) years and, upon retesting, meter is found to correctly record usage, Actual cost, up to \$26.23 per hour Field Service Technician charge and vehicle operations costs associated with meter testing requested by the customer only if the meter has been tested within the past four (4) years and,upon retesting, meter is found to correctly record usage ` Actual cost, up to \$30.84 per hour, maximum of \$89.95 per trip</p> <p>Change customer meter, \$75.00 per trip, plus materials</p> <p>Change residential meter location, \$350.00 first meter, plus materials Additional meters in manifold, \$55.00 per meter</p> <p>Meter Re-Read</p>

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 9675 COMPANY NAME: EPCOR GAS TEXAS INC.

TARIFF CODE: DS RRC TARIFF NO: 38659

321632	Inc Misc b	<p>When requested by customer, if the meter has not been tested in more than four years or when the meter is found to be more than nominally defective, \$0.00</p> <p>When requested by customer, if the meter has been tested within four years and the prior meter read is found to be correct, \$35.00 per trip.</p>
		Return check charge, \$30.00 per return
		Collection call, \$35.00 per trip.
		<p>Deposit Tariff Application.</p> <p>EPCOR Gas Texas Inc. (EPCOR) may require a customer deposit from a customer that does not have acceptable credit bureau or other utility report of good standing. Formula. If a customer is required to make a deposit, the amount of the deposit shall not exceed an amount equivalent to one-sixth of the customer's estimated annual billings. If there is no billing history on the customer's account, then the one-sixth rule will be applied to the customer's account based on similarly-situated customers located in the geographic area. Exemptions. EPCOR shall not require a person who is exempt from deposit requirements to make a deposit, as outlined in 16 TEX. ADMIN. CODE Section 7.45(5)(C).</p>
		<p>Deposit refunds.</p> <p>EPCOR shall automatically refund each deposit, with interest, to customers who meet the requirements in 16 TEX. ADMIN. CODE Section 7.45(5)(F).</p>
		<p>Deposit practices.</p> <p>EPCOR has adopted the deposit practices in the Commissions Quality of Service Rule at 16 TEX. ADMIN. CODE Section 7.45(5).</p>